

DALLAS ANIMAL SERVICES

Department Fact Sheet April 2019

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	April 2018	April 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	32,724	45,578	5,382	7,518	2,136	40%
Proactive Requests	15,302	8,703	13,072	1,665	2,387	722	43%
External Requests	41,997	24,021	23,616	3,717	3,924	207	6%
Follow-up Calls	NA	NA	8,890	NA	1,207	NA	NA
Total Violations Issued	15,311	9,036	14,002	1,290	1,507	217	17%
Service Requests							
New Service Types	Fiscal YTD 2018/19	April 2019					
Call Breakdown							
Aggressive Activity	4,698	703					
Dog Attack to Animal	76	23					
Loose Aggressive -High Risk	480	77					
Dog Attack to Human	25	0					
Loose Aggressive	3,129	406					
Aggressive Pack Activity	988	197					
Confined Animal	2,444	396					
Drains/Pipes/Culverts	6	0					
Drains/Pipes/Culverts-Danger	37	4					
Owner Surrender	740	129					
Rabies Vector Species	23	4					
In a Trap-Domestic Animal	414	58					
In a Trap-Danger	171	37					
Bed of a Truck	1	0					
Bed of a Truck-Danger	1	0					
Inside Vehicle	97	14					
Stray	954	150					
Lack of Care	5,491	819					
Critical Medical	1,242	209					
Sick or Injured	2,102	335					
Weather Condition	472	26					
Welfare Check	1,675	249					
Loose	12,205	1,875					
Loose Owned	4,269	679					
Safety Obstruction on Roadway	2,147	291					
Loose Stray	5,789	905					
Nuisance	9,027	1,982					
Conditions	131	30					
Noisy/Barking	1,063	149					
Microchip	6	2					
Pet Limit	142	37					
Pooper Scooper	170	29					
Rooster	321	72					
Spay/Neuter	6,200	1,622					
Tethering	215	36					
Vaccine	779	5					
Bite	1,131	220					
Bite Animal Contained	723	138					
Bite Animal Not Contained	363	75					
Rabies Specimen Pickup	45	7					
Police Assist	1,116	185					
ASO Back up	29	2					
DPD Non-Urgent	74	6					
DPD Emergency	639	128					
DPD Urgent	327	48					
Fire Urgent	24	1					
Other Law Enforcement Emergency	4	0					
Other Law Enforcement Urgent	10	0					
Other Law Enforcement Non-Urgent	9	0					
Wildlife Vendor	574	131					
Miscellaneous	2	0					
Bites - Actual							
	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	April 2018	April 2019	Current Month Variance	Current Month % Change
Loose	192	102	86	19	12	-7	-37%
Loose Owned	428	238	244	46	46	0	0%
Owner Confined	383	203	252	37	47	10	27%
Owner Victim	204	108	136	14	23	9	64%

This data is reflective of the CRMS/Chamele on databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.
Proactive Requests: Calls that are created by officers; External Requests: Calls that come through 311.