

# DALLAS ANIMAL SERVICES

## Department Fact Sheet April 2017

### OUTREACH INITIATIVES

#### Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	71	71	0	0	0	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	99%		100%		72 of 72	
	April 2016		April 2017		FYTD 2016/17	
Number of Clients Served	16,256		22,619		207,750	

#### Spay/Neuters Facilitated by DAS

	April 2016	April 2017	Current Month % Change	FYTD 16/17
Our Vets/Our Pets	707	946	34%	6,802
Spay Days/Other	133	0	-100%	759

#### Pet Registration

Registrations	April 2016	April 2017	% Change	FYTD 16/17
Dogs Unaltered	158	159	1%	1,268
Dogs Altered	1,903	2,892	52%	17,618
Cats Unaltered	1	1	0%	116
Cats Altered	416	609	46%	4,182
Exempt (Senior)	563	618	10%	4,109
<b>Totals</b>	<b>3,041</b>	<b>4,279</b>	<b>41%</b>	<b>27,293</b>
Intact Animal Permits Issued	50	84	68%	471

#### Volunteer Activity

	Year End 2015/16	April 2017	FYTD 2016/17
Volunteers		247	
Volunteer Hours	3,344	1,636	6,100

### SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2016/17	April 2016	April 2017	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	5,115	850	717	(133)	-16%
Dogs impounded from field	9,158	7,852	723	1,276	553	76%
Cats surrendered in shelter	4,703	2,090	408	432	24	6%
Cats impounded from field	2,173	934	229	223	(6)	-3%
Other (wildlife, livestock, exotic) shelter	379	103	27	15	(12)	-44%
Other (wildlife, livestock, exotic) field	1,318	363	111	112	1	1%
<b>INTAKE Totals</b>	<b>28,430</b>	<b>16,457</b>	<b>2,348</b>	<b>2,775</b>	<b>427</b>	<b>18%</b>

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2016/17	April 2016	April 2017	Current Month Variance	Current Month % Change
<b>Adoptions</b>	<b>8,951</b>	<b>5,734</b>	<b>654</b>	<b>769</b>	<b>115</b>	<b>18%</b>
Dogs	7,018	4,670	558	630	72	13%
Cats	1,755	988	80	130	50	63%
Other	178	76	16	9	(7)	-44%
<b>Redemptions</b>	<b>1,984</b>	<b>2,143</b>	<b>191</b>	<b>401</b>	<b>210</b>	<b>110%</b>
Dogs - Field	1,912	623	187	191	207	111%
Dogs - Shelter		1,481		203		
Cats	68	37	4	5	1	25%
Other	4	2	0	2	2	N/A
<b>Rescue &amp; Relocate</b>	<b>6,196</b>	<b>4,202</b>	<b>595</b>	<b>752</b>	<b>157</b>	<b>26%</b>
Dogs	3,554	2,880	278	442	164	59%
Cats	2,089	1,159	269	254	(15)	-6%
Other	553	163	48	56	8	17%
<b>Euthanized</b>	<b>10,916</b>	<b>4,284</b>	<b>743</b>	<b>697</b>	<b>(46)</b>	<b>-6%</b>
Dogs	7,350	3,143	509	480	(29)	-6%
Cats	2,718	881	167	166	(1)	-1%
Other	848	260	67	51	(16)	-24%
<b>OUTCOMES Totals</b>	<b>28,047</b>	<b>16,363</b>	<b>2,183</b>	<b>2,619</b>		

**Live Release Rate all animals**      **61.1%**      **73.8%**      **66.0%**      **73.4%**

Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes