

DALLAS ANIMAL SERVICES

Department Field Fact Sheet

April 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	April 2019	April 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	45,578	32,973	7,518	3,885	-3,633	-48%
Proactive Requests	21,243	13,072	5,245	2,387	160	-2,227	-93%
External Requests	40,663	23,616	21,937	3,924	3,189	-735	-19%
Follow-up Calls	16,858	8,890	5,791	1,207	536	-671	-56%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	April 2019	April 2020	Current Month Variance	Current Month % Change
Aggressive Activity	7,490	4,698	3,837	703	519	-184	-26%
Dog Attack to Animal	235	76	260	23	31	8	35%
Aggressive -High	735	480	276	77	10	-67	-87%
Dog Attack to Human	30	25	13	0	0	0	N/A
Loose Aggressive	4,700	3,129	2,258	406	339	-67	-17%
Aggressive Pack Activity	1,790	988	1,030	197	139	-58	-29%
Bite	2,067*	1,132*	1,174	220	142	-78	-35%
Bite Animal Contained	1,313	723	762	138	96	-42	-30%
Bite Animal Not Contained	669*	364*	361	75	44	-31	-41%
Rabies Specimen Pickup	85	45	51	7	2	-5	-71%
Confined Animal	4,441	2,444	2,395	396	468	72	18%
Drains/Pipes/Culverts	21	6	15	0	1	1	N/A
Drains/Pipes/Culverts-Danger	72	37	25	4	5	1	25%
Owner Surrender	1,351	740	579	129	92	-37	-29%
Rabies Vector Species	40	23	38	4	12	8	200%
In a Trap-Domestic Animal	732	414	356	58	51	-7	-12%
In a Trap-Danger	319	171	186	37	32	-5	-14%
Bed of a Truck	6	1	3	0	0	0	N/A
Bed of a Truck-Danger	4	1	0	0	0	0	N/A
Inside Vehicle	161	97	66	14	7	-7	-50%
Stray	1,735	954	1,127	150	268	118	79%
Lack of Care	10,008*	5,492*	4,927	819	685	-134	-16%
Critical Medical	2,366*	1243*	971	209	156	-53	-25%
Sick or Injured	3,683	2,102	1,753	335	309	-26	-8%
Weather Condition	795	472	302	26	11	-15	-58%
Welfare Check	3,164	1,675	1,901	249	209	-40	-16%
Loose	19,875	12,205	9,272	1,875	802	-1073	-57%
Loose Owned	7,054	4,269	3,500	679	274	-405	-60%
Safety Obstruction on Roadway	3,039	2,147	337	291	62	-229	-79%
Loose Stray	9,782	5,789	5,435	905	466	-439	-49%
Nuisance	14,900	9,027	3,486	1,982	370	-1612	-81%
Conditions	295	131	112	30	22	-8	-27%
Noisy/Barking	1,583	1,063	1,118	149	166	17	11%
Microchip	7	6	4	2	0	-2	-100%
Pet Limit	301	142	114	37	17	-20	-54%
Pooper Scooper	355	170	231	29	37	8	28%
Rooster	535	321	349	72	78	6	8%
Spay/Neuter	10,614	6,200	1,292	1,622	5	-1,617	-100%
Tethering	418	215	251	36	43	7	19%
Vaccine	792	779	15	5	2	-3	-60%
Police Assist	2,057	1,116	1,559	185	262	77	42%
ASO Back up	103	29	196	2	95	93	4650%
DPD Non-Urgent	124	74	29	6	1	-5	-83%
DPD Emergency	1,104	639	1,042	128	147	19	15%
DPD Urgent	624	327	246	48	19	-29	-60%
Fire Urgent	50	24	18	1	0	-1	-100%
Other Law Enforcement Emergency	16	4	11	0	0	0	N/A
Other Law Enforcement Urgent	18	10	12	0	0	0	N/A
Other Law Enforcement Non-Urgent	18	9	5	0	0	0	N/A
Wildlife Vendor	1,068	574	532	131	101	-30	-23%
Violations							
Violations Issued	22,105	14,002	8,381	1,507	33	-1,474	-98%
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	April 2019	April 2020**	Current Month Variance	Current Month % Change
Total Loose Bites	558	330	351	58	53	-5	-9%
Loose	126	86	76	12	14	2	17%
Loose Owned	432	244	275	46	39	-7	-15%
Owner Confined	469	252	268	47	35	-12	-26%
Owner Victim	241	136	175	23	14	-9	-39%
Total Bites	1,268	718	794	128	102	-26	-20%

*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

**DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.