

# DALLAS ANIMAL SERVICES

## Department Fact Sheet

May 2016

OUTREACH INITIATIVES						
Customer Service						
	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	369	345	9	6	9	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	98%		99%		344 of 348	
	May 2015		May 2016		FYTD 2015/16	
Number of Clients Served	9,027		10,589		147,559	
Spay/Neuters Facilitated by DAS						
	May 2015	May 2016	Current Month % Change		FYTD 15/16	
Our Vets/Our Pets	671	687	2%		5,921	
Spay Days/Other	239	115	-52%		1,261	
Pet Registration						
Registrations	May 2015	May 2016	% Change		FYTD 15/16	
Dogs Unaltered	326	189	-42%		1,179	
Dogs Altered	2,538	2,913	15%		18,656	
Cats Unaltered	64	19	-70%		36	
Cats Altered	572	576	1%		4,551	
Exempt (Senior)	583	726	25%		4,732	
<b>Totals</b>	<b>4,083</b>	<b>4,423</b>	<b>8%</b>		<b>29,154</b>	
Intact Animal Permits Issued	77	76	-1%		488	
Volunteer Activity						
	Year End 2014/15	May 2016	FYTD 2015/16			
<b>Volunteers</b>		125				
<b>Volunteer Hours</b>	844	295	2,099			

SHELTER ACTIVITY						
INTAKE	Fiscal Year End 2014/15	Fiscal YTD 2015/16	May 2015	May 2016	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	11,091	6,824	1,267	904	(363)	-29%
Dogs impounded from field	9,391	5,682	838	923	85	10%
Cats surrendered in shelter	4,542	2,474	772	527	(245)	-32%
Cats impounded from field	2,278	1,138	318	200	(118)	-37%
Other (wildlife, livestock, exotic) shelter	373	239	42	51	9	21%
Other (wildlife, livestock, exotic) field	1,071	923	90	142	52	58%
<b>INTAKE Totals</b>	<b>28,746</b>	<b>17,280</b>	<b>3,327</b>	<b>2,747</b>	<b>(580)</b>	<b>-17%</b>
OUTCOMES	Fiscal Year End 2014/15	Fiscal YTD 2015/16	May 2015	May 2016	Current Month Variance	Current Month % Change
<b>Adoptions</b>	<b>8,291</b>	<b>5,760</b>	<b>740</b>	<b>688</b>	<b>(52)</b>	<b>-7%</b>
Dogs	6,680	4,664	619	563	(56)	-9%
Cats	1,455	981	107	120	13	12%
Other	156	115	14	5	(9)	-64%
<b>Redemptions</b>	<b>1,788</b>	<b>1,231</b>	<b>164</b>	<b>198</b>	<b>34</b>	<b>21%</b>
Dogs	1,714	1,186	148	193	45	30%
Cats	72	42	15	5	(10)	-67%
Other	2	3	1	0	(1)	-100%
<b>Rescue &amp; Relocate</b>	<b>4,742</b>	<b>3,968</b>	<b>454</b>	<b>695</b>	<b>241</b>	<b>53%</b>
Dogs	2,748	2,275	211	356	145	69%
Cats	1,495	1,363	185	253	68	37%
Other	499	330	58	86	28	48%
<b>Euthanized</b>	<b>13,553</b>	<b>6,175</b>	<b>1,844</b>	<b>1,151</b>	<b>(693)</b>	<b>-38%</b>
Dogs	9,190	4,312	1,081	726	(355)	-33%
Cats	3,634	1,187	707	335	(372)	-53%
Other	729	676	56	90	34	61%
<b>OUTCOMES Totals</b>	<b>28,374</b>	<b>17,134</b>	<b>3,202</b>	<b>2,732</b>		

<b>Live Release Rate all animals</b>	<b>52.2%</b>	<b>64.0%</b>	<b>42.4%</b>	<b>57.9%</b>
Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes				