

DALLAS ANIMAL SERVICES

Department Fact Sheet May 2019

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	May 2018	May 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	37,639	52,806	4,915	7,216	2,301	47%
Proactive Requests	15,302	9,827	14,664	1,124	1,592	468	42%
External Requests	41,997	27,812	27,729	3,791	4,101	310	8%
Follow-up Calls	NA	NA	10,413	NA	1,523	NA	NA
Total Violations Issued	15,311	10,013	15,746	977	1,744	767	79%
Service Requests							
New Service Types	Fiscal YTD 2018/19	May 2019					
Call Breakdown							
Aggressive Activity	5,357	659					
Dog Attack to Animal	112	36					
Loose Aggressive -High Risk	539	59					
Dog Attack to Human	26	1					
Loose Aggressive	3,542	413					
Aggressive Pack Activity	1,138	150					
Confined Animal	2,933	489					
Drains/Pipes/Culverts	12	6					
Drains/Pipes/Culverts-Danger	43	6					
Owner Surrender	905	165					
Rabies Vector Species	23	0					
In a Trap-Domestic Animal	511	97					
In a Trap-Danger	208	37					
Bed of a Truck	2	1					
Bed of a Truck-Danger	1	0					
Inside Vehicle	112	15					
Stray	1,116	162					
Lack of Care	6,489	998					
Critical Medical	1,492	250					
Sick or Injured	2,495	393					
Weather Condition	500	28					
Welfare Check	2,002	327					
Loose	14,026	1,821					
Loose Owned	4,932	663					
Safety Obstruction on Roadway	2,393	246					
Loose Stray	6,701	912					
Nuisance	10,255	1,228					
Conditions	171	40					
Noisy/Barking	1,211	148					
Microchip	6	0					
Pet Limit	187	45					
Pooper Scooper	217	47					
Rooster	370	49					
Spay/Neuter	7,038	838					
Tethering	273	58					
Vaccine	782	3					
Bite	1,322	191					
Bite Animal Contained	846	123					
Bite Animal Not Contained	423	60					
Rabies Specimen Pickup	53	8					
Police Assist	1,298	182					
ASO Back up	45	16					
DPD Non-Urgent	78	4					
DPD Emergency	739	100					
DPD Urgent	384	57					
Fire Urgent	25	1					
Other Law Enforcement Emergency	6	2					
Other Law Enforcement Urgent	11	1					
Other Law Enforcement Non-Urgent	10	1					
Wildlife Vendor	711	125					
Miscellaneous	2	0					
Bites - Actual							
	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	May 2018	May 2019	Current Month Variance	Current Month % Change
Loose	192	130	96	28	10	-18	-64%
Loose Owned	428	286	285	48	41	-7	-15%
Owner Confined	383	238	300	35	48	13	37%
Owner Victim	204	129	155	21	19	-2	-10%

This data is reflective of the CRMS/Chameleo n databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.
Proactive Requests: Calls that are created by officers; External Requests: Calls that come through 311.