

# DALLAS ANIMAL SERVICES

## Department Fact Sheet June 2017

### OUTREACH INITIATIVES

#### Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	171	167	3	0	1	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	99%		99%		160 of 160	
	June 2016		June 2017		FYTD 2015/16	FYTD 2016/17
Number of Clients Served	16,839		23,626		164,398	255,869

#### Spay/Neuters Facilitated by DAS

	June 2016	June 2017	Current Month % Change	FYTD 2015/16	FYTD 2016/17
Our Vets/Our Pets	792	1,052	33%	6,713	9,036
Spay Days/Other	169	0	-100%	1,430	759

#### Pet Registration

Registrations	June 2016	June 2017	Current Month % Change	FYTD 2015/16	FYTD 2016/17
Dogs Unaltered	171	98	-43%	1,350	1,530
Dogs Altered	2,902	1,149	-60%	21,558	21,805
Cats Unaltered	8	1	-88%	44	117
Cats Altered	686	277	-60%	5,237	5,045
Exempt (Senior)	704	309	-56%	5,436	5,195
<b>Totals</b>	<b>4,471</b>	<b>1,834</b>	<b>-59%</b>	<b>33,625</b>	<b>33,692</b>
Intact Animal Permits Issued	61	62	2%	549	621

#### Volunteer Activity

	Year End 2015/16	June 2017	FYTD 2016/17
Volunteers		187	
Volunteer Hours	3,344	1,379	8,591

### SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	June 2016	June 2017	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	7,916	6,968	1,092	947	(145)	-13%
Dogs impounded from field	9,158	6,539	10,739	857	1,401	544	63%
Cats surrendered in shelter	4,703	3,133	3,313	659	622	(37)	-6%
Cats impounded from field	2,173	1,440	1,427	302	233	(69)	-23%
Other (wildlife, livestock, exotic) shelter	379	279	194	40	22	(18)	-45%
Other (wildlife, livestock, exotic) field	1,318	1,029	554	106	89	(17)	-16%
<b>INTAKE Totals</b>	<b>28,430</b>	<b>20,336</b>	<b>23,195</b>	<b>3,056</b>	<b>3,314</b>	<b>258</b>	<b>8%</b>

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	June 2016	June 2017	Current Month Variance	Current Month % Change
<b>Adoptions</b>	<b>8,951</b>	<b>6,460</b>	<b>7,687</b>	<b>700</b>	<b>925</b>	<b>225</b>	<b>32%</b>
Dogs	7,018	5,176	6,172	512	670	158	31%
Cats	1,755	1,155	1,403	174	249	75	43%
Other	178	129	112	14	6	(8)	-57%
<b>Redemptions</b>	<b>1,984</b>	<b>1,411</b>	<b>3,107</b>	<b>180</b>	<b>458</b>	<b>278</b>	<b>154%</b>
Dogs - Field			1,059		225		
Dogs - Shelter	1,912	1,357	1,983	171	221	275	161%
Cats	68	50	60	8	12	4	50%
Other	4	4	5	1	0	(1)	-100%
<b>Rescue &amp; Relocate</b>	<b>6,196</b>	<b>4,515</b>	<b>5,992</b>	<b>547</b>	<b>843</b>	<b>296</b>	<b>54%</b>
Dogs	3,554	2,549	3,923	274	526	252	92%
Cats	2,089	1,571	1,762	208	265	57	27%
Other	553	395	307	65	52	(13)	-20%
<b>Euthanized</b>	<b>10,916</b>	<b>7,603</b>	<b>6,249</b>	<b>1,428</b>	<b>1,098</b>	<b>(330)</b>	<b>-23%</b>
Dogs	7,350	5,246	4,411	934	720	(214)	-23%
Cats	2,718	1,626	1,481	439	321	(118)	-27%
Other	848	731	357	55	57	2	4%
<b>OUTCOMES Totals</b>	<b>28,047</b>	<b>19,989</b>	<b>23,035</b>	<b>2,855</b>	<b>3,324</b>		

<b>Live Release Rate all animals</b>	<b>61.1%</b>	<b>62.0%</b>	<b>72.9%</b>	<b>50.0%</b>	<b>67.0%</b>
Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes					