

DALLAS ANIMAL SERVICES

Department Fact Sheet July 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	July 2017	July 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	42,154	47,251	4,179	4,959	780	19%
Proactive Requests	7,798	5,730	12,019	436	1,084	648	149%
External Requests	43,189	36,424	35,232	3,743	3,875	132	4%
Total Violations Issued	10,982	9,261	12,278	572	1,208	636	111%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	July 2017	July 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	4,455	4,660	459	443	-16	-3%
Attack In Progress	2,990	2,451	2,754	197	248	51	26%
Bite	1,886	1,560	1,685	180	183	3	2%
Confined Stray (as of Jan '16)	4,100	3,376	3,697	443	425	-18	-4%
Confined in Vehicle	121	94	143	18	8	-10	-56%
Critical Medical (as of Feb '16)	2,303	1,916	1,953	247	224	-23	-9%
Limits	254	224	222	23	17	-6	-26%
Loose	8,310	7,198	5,951	554	738	184	33%
Loose Owned	10,560	9,088	8,122	631	811	180	29%
Neglect (as of Feb '16)	3,197	2,638	3,193	304	398	94	31%
Noisy	1,472	1,248	1,116	67	56	-11	-16%
Non Urgent Assist (as of Feb '16)	334	287	154	18	15	-3	-17%
Owner Surrender (as of Feb '16)	826	543	783	73	95	22	30%
Pooper Scooper	348	277	293	46	38	-8	-17%
Prohibited Rooster	569	475	625	40	55	15	38%
Safety Obstruction (as of Feb '16)	819	664	762	81	95	14	17%
Sick/Injured	2,270	1,893	1,760	227	220	-7	-3%
Spayed/Neutered/Intact	91	79	110	2	9	7	350%
Tethering	271	224	263	26	34	8	31%
Unsanitary Conditions	294	231	227	26	29	3	12%
Urgent Assist (as of Feb '16)	1,047	915	757	55	71	16	29%
Vaccination/Microchip	2,441	1,356	6,913	336	602	266	79%
Miscellaneous	1,155	962	1,108	126	145	19	15%
Bites - Actual							
Loose	181	143	168	13	13	0	0%
Loose Owned	434	371	352	39	36	-3	-8%
Owner Confined	386	333	324	36	38	2	6%
Owner Victim	241	198	168	22	24	2	9%

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.