

# DALLAS ANIMAL SERVICES

## Department Fact Sheet July 2019

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	July 2018	July 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	47,251	65,344	4,959	6,684	1,725	35%
Proactive Requests	15,302	12,019	17,764	1,084	1,744	660	61%
External Requests	41,997	35,232	34,465	3,875	3,207	-668	-17%
Follow-up Calls	NA	NA	13,115	NA	1,733	NA	NA
Total Violations Issued	15,311	12,278	18,968	1,208	1,652	444	37%
<b>Service Requests</b>							
<b>New Service Types</b>	<b>Fiscal YTD 2018/19</b>	<b>July 2019</b>					
<b>Call Breakdown</b>							
<b>Aggressive Activity</b>	<b>6,445</b>	<b>514</b>					
Dog Attack to Animal	164	29					
Loose Aggressive -High Risk	615	39					
Dog Attack to Human	29	1					
Loose Aggressive	4,156	280					
Aggressive Pack Activity	1,481	165					
<b>Confined Animal</b>	<b>3,791</b>	<b>417</b>					
Drains/Pipes/Culverts	16	2					
Drains/Pipes/Culverts-Danger	60	8					
Owner Surrender	1,151	106					
Rabies Vector Species	29	4					
In a Trap-Domestic Animal	639	58					
In a Trap-Danger	271	32					
Bed of a Truck	2	0					
Bed of a Truck-Danger	3	2					
Inside Vehicle	143	16					
Stray	1,477	189					
<b>Lack of Care</b>	<b>8,356</b>	<b>960</b>					
Critical Medical	2,003	256					
Sick or Injured	3,157	317					
Weather Condition	636	94					
Welfare Check	2,560	293					
<b>Loose</b>	<b>16,961</b>	<b>1,254</b>					
Loose Owned	5,942	414					
Safety Obstruction on Roadway	2,794	203					
Loose Stray	8,225	637					
<b>Nuisance</b>	<b>12,305</b>	<b>1,302</b>					
Conditions	247	38					
Noisy/Barking	1,388	84					
Microchip	6	0					
Pet Limit	249	35					
Pooper Scooper	283	31					
Rooster	456	36					
Spay/Neuter	8,540	1,030					
Tethering	351	46					
Vaccine	785	2					
<b>Bite</b>	<b>1,747</b>	<b>211</b>					
Bite Animal Contained	1,111	122					
Bite Animal Not Contained	566	78					
Rabies Specimen Pickup	70	11					
<b>Police Assist</b>	<b>1,708</b>	<b>198</b>					
ASO Back up	70	11					
DPD Non-Urgent	104	15					
DPD Emergency	943	82					
DPD Urgent	511	72					
Fire Urgent	42	11					
Other Law Enforcement Emergency	9	1					
Other Law Enforcement Urgent	14	3					
Other Law Enforcement Non-Urgent	15	3					
<b>Wildlife Vendor</b>	<b>914</b>	<b>95</b>					
<b>Miscellaneous</b>	<b>2</b>	<b>0</b>					
<b>Bites - Actual</b>							
	<b>Year End 2017/18</b>	<b>Fiscal YTD 2017/18</b>	<b>Fiscal YTD 2018/19</b>	<b>July 2018</b>	<b>July 2019</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
Loose	192	168	114	13	10	-3	-23%
Loose Owned	428	352	369	36	43	7	19%
Owner Confined	383	324	396	38	39	1	3%
Owner Victim	204	168	207	24	29	5	21%

This data is reflective of the CRMS/Chameleon databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.  
Proactive Requests: Calls that are created by officers; External Requests: Calls that come through 311.