

DALLAS ANIMAL SERVICES

Department Fact Sheet June 2019

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	June 2018	June 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	42,292	58,660	4,653	5,854	1,201	26%
Proactive Requests	15,302	10,935	16,020	1,108	1,356	248	22%
External Requests	41,997	31,357	31,258	3,545	3,529	-16	0%
Follow-up Calls	NA	NA	11,382	NA	969	NA	NA
Total Violations Issued	15,311	11,070	17,316	1,057	1,570	513	49%
Service Requests							
New Service Types	Fiscal YTD 2018/19	June 2019					
Call Breakdown							
Aggressive Activity	5,931	574					
Dog Attack to Animal	135	23					
Loose Aggressive -High Risk	576	37					
Dog Attack to Human	28	2					
Loose Aggressive	3,876	334					
Aggressive Pack Activity	1,316	178					
Confined Animal	3,374	441					
Drains/Pipes/Culverts	14	2					
Drains/Pipes/Culverts-Danger	52	9					
Owner Surrender	1,045	140					
Rabies Vector Species	25	2					
In a Trap-Domestic Animal	581	70					
In a Trap-Danger	239	31					
Bed of a Truck	2	0					
Bed of a Truck-Danger	1	0					
Inside Vehicle	127	15					
Stray	1,288	172					
Lack of Care	7,396	907					
Critical Medical	1,747	255					
Sick or Injured	2,840	345					
Weather Condition	542	42					
Welfare Check	2,267	265					
Loose	15,707	1,681					
Loose Owned	5,528	596					
Safety Obstruction on Roadway	2,591	198					
Loose Stray	7,588	887					
Nuisance	11,003	748					
Conditions	209	38					
Noisy/Barking	1,304	93					
Microchip	6	0					
Pet Limit	214	27					
Pooper Scooper	252	35					
Rooster	420	50					
Spay/Neuter	7,510	472					
Tethering	305	32					
Vaccine	783	1					
Bite	1,536	214					
Bite Animal Contained	989	143					
Bite Animal Not Contained	488	65					
Rabies Specimen Pickup	59	6					
Police Assist	1,510	212					
ASO Back up	59	14					
DPD Non-Urgent	89	11					
DPD Emergency	861	122					
DPD Urgent	439	55					
Fire Urgent	31	6					
Other Law Enforcement Emergency	8	2					
Other Law Enforcement Urgent	11	0					
Other Law Enforcement Non-Urgent	12	2					
Wildlife Vendor	819	108					
Miscellaneous	2	0					
Bites - Actual							
	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	June 2018	June 2019	Current Month Variance	Current Month % Change
Loose	192	155	104	25	8	-17	-68%
Loose Owned	428	316	326	30	41	11	37%
Owner Confined	383	286	357	48	57	9	19%
Owner Victim	204	144	178	15	23	8	53%

This data is reflective of the CRMS/Chameleo n databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.
Proactive Requests: Calls that are created by officers; External Requests: Calls that come through 311.