

DALLAS ANIMAL SERVICES

Department Fact Sheet August 2017

OUTCOMES	Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	August 2016	August 2017	Current Month Variance	Current Month % Change
Totals Calls Received	51,392	47,175	46,706	4,826	4,552	-274	-6%
Internal Calls	3,512	3,147	6,631	499	901	402	81%
External Calls	47,880	44,028	40,075	4,327	3,651	-676	-16%
Total Citations Issued	5,038	4,357	7,459	592	537	-55	-9%

Service Requests							
	Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	August 2016	August 2017	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	3,908	3,326	4,905	622	450	-172	-28%
Attack In Progress	3,023	2,880	2,727	140	276	136	97%
Bite	1,601	1,491	1,734	140	174	34	24%
Confined	2,107	2,107	0	0	0	0	N/A
Confined Stray (as of Jan '16)	3,506	3,077	3,793	568	417	-151	-27%
Confined in Vehicle	105	99	108	10	14	4	40%
Confinement Outdoors	22	22	0	0	0	0	N/A
Critical Medical (as of Feb '16)	1,366	1,219	2,116	171	200	29	17%
Cruelty	1,291	1,291	0	0	0	0	N/A
Illegal Vending	11	11	0	0	0	0	N/A
Limits	323	290	241	28	17	-11	-39%
Loose	12,074	11,137	7,788	1,059	590	-469	-44%
Loose Owned	7,198	6,537	9,875	629	787	158	25%
Neglect (as of Feb '16)	1,926	1,707	2,938	257	300	43	17%
Noisy	1,593	1,482	1,347	100	99	-1	-1%
Non Urgent Assist (as of Feb '16)	618	505	315	115	28	-87	-76%
Owner Surrender (as of Feb '16)	452	396	635	68	92	24	35%
Pooper Scooper	344	315	316	36	39	3	8%
Prohibited Rooster	474	441	520	39	45	6	15%
Safety Obstruction (as of Feb '16)	427	378	754	61	90	29	48%
Sick/Injured	4,075	3,865	2,116	229	223	-6	-3%
Spayed/Neutered/Intact	190	183	86	6	7	1	17%
Tethering	280	263	246	15	22	7	47%
Unsanitary Conditions	235	213	265	23	34	11	48%
Urgent Assist (as of Feb '16)	481	424	974	68	59	-9	-13%
Vaccination/Micorchip	2,762	2,544	1,838	383	482	99	26%
Miscellaneous	1,000	972	1,069	59	107	48	81%
Bites - Actual							
Loose	240	232	173	23	19	-4	-17%
Loose Owned	512	471	412	46	32	-14	-30%
Owner Confined	455	424	355	33	35	2	6%

Note: Owner victim bites are not included in above numbers.

LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Internal (Proactive) Calls: Calls that are created by officers.

External Calls: Calls that come through 311 or CSR.