

# DALLAS ANIMAL SERVICES

## Department Fact Sheet

August 2017

### OUTREACH INITIATIVES

#### Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	366	350	10	0	6	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	98%		99%		330 of 339	
	August 2016		August 2017		FYTD 2015/16	FYTD 2016/17
Number of Clients Served	15,171		34,161		199,554	321,051

#### Spay/Neuters Facilitated by DAS

	August 2016	August 2017	Current Month % Change	FYTD 2015/16	FYTD 2016/17
Our Vets/Our Pets	960	1,087	13%	8,544	11,054
Spay Days/Other	184	0	-100%	1,805	759

#### Microchipping and Breeding Permit

	August 2016	August 2017	Current Month % Change	FYTD 2015/16	FYTD 2016/17
<b>Microchip</b>					
Op's Team	N/A	N/A	N/A	N/A	N/A
Dogs	N/A	N/A	N/A	N/A	N/A
Cats	N/A	N/A	N/A	N/A	N/A
<b>Citizen Microchips</b>					
Dogs	N/A	1,495	N/A	N/A	1,495
Cats	N/A	1,252	N/A	N/A	1,252
	N/A	243	N/A	N/A	243
<b>Totals</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Breeding Permits</b>	<b>N/A</b>	<b>1</b>	<b>N/A</b>	<b>N/A</b>	<b>2</b>

#### Volunteer Activity

	Year End 2015/16	August 2017	FYTD 2016/17
<b>Volunteers</b>		Not Available	
<b>Volunteer Hours</b>	3,344	Not Available	N/A

### SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	August 2016	August 2017	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	9,903	8,776	969	844	(125)	-13%
Dogs impounded from field	9,158	8,291	13,524	914	1,419	505	55%
Cats surrendered in shelter	4,703	4,211	4,278	629	425	(204)	-32%
Cats impounded from field	2,173	1,958	1,931	283	251	(32)	-11%
Other (wildlife, livestock, exotic) shelter	379	357	257	35	18	(17)	-49%
Other (wildlife, livestock, exotic) field	1,318	1,201	688	88	60	(28)	-32%
<b>INTAKE Totals</b>	<b>28,430</b>	<b>25,921</b>	<b>29,454</b>	<b>2,918</b>	<b>3,017</b>	<b>99</b>	<b>3%</b>

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	August 2016	August 2017	Current Month Variance	Current Month % Change
<b>Adoptions</b>	<b>8,951</b>	<b>8,153</b>	<b>9,901</b>	<b>753</b>	<b>1,221</b>	<b>468</b>	<b>62%</b>
Dogs	7,018	6,423	7,843	545	924	379	70%
Cats	1,755	1,566	1,915	181	275	94	52%
Other	178	164	143	27	22	(5)	-19%
<b>Redemptions</b>	<b>1,984</b>	<b>1,783</b>	<b>4,017</b>	<b>204</b>	<b>444</b>	<b>240</b>	<b>118%</b>
Dogs - Field			1,444		195		
Dogs - Shelter	1,912	1,715	2,499	193	246	248	128%
Cats	68	64	67	11	3	(8)	-73%
Other	4	4	7	0	0	0	N/A
<b>Rescue &amp; Relocate</b>	<b>6,196</b>	<b>5,578</b>	<b>7,308</b>	<b>649</b>	<b>664</b>	<b>15</b>	<b>2%</b>
Dogs	3,554	3,163	4,815	363	471	108	30%
Cats	2,089	1,909	2,107	237	165	(72)	-30%
Other	553	506	386	49	28	(21)	-43%
<b>Euthanized</b>	<b>10,916</b>	<b>9,984</b>	<b>8,040</b>	<b>1,124</b>	<b>738</b>	<b>(386)</b>	<b>-34%</b>
Dogs	7,350	6,757	5,558	696	482	(214)	-31%
Cats	2,718	2,408	2,057	378	231	(147)	-39%
Other	848	819	425	50	25	(25)	-50%
<b>OUTCOMES Totals</b>	<b>28,047</b>	<b>25,498</b>	<b>29,266</b>	<b>2,730</b>	<b>3,067</b>		

<b>Live Release Rate all animals</b>	<b>61.1%</b>	<b>60.8%</b>	<b>72.5%</b>	<b>58.8%</b>	<b>75.9%</b>
Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes					