

DALLAS ANIMAL SERVICES

Department Fact Sheet August 2018

| SERVICE REQUESTS | Year End 2016/17 | Fiscal YTD 2016/17 | Fiscal YTD 2017/18 | August 2017 | August 2018 | Current Month Variance | Current Month % Change |
|-------------------------|---------------------|-----------------------|-----------------------|-------------|-------------|------------------------------|------------------------------|
| Totals Calls Received | 50,987 | 46,706 | 52,573 | 4,552 | 5,322 | 770 | 17% |
| Proactive Requests | 7,798 | 6,631 | 13,770 | 901 | 1,751 | 850 | 94% |
| External Requests | 43,189 | 40,075 | 38,803 | 3,651 | 3,571 | -80 | -2% |
| Total Violations Issued | 10,982 | 10,070 | 13,715 | 809 | 1,437 | 628 | 78% |

| Service Requests | | | | | | | |
|-------------------------------------|---------------------|-----------------------|-----------------------|-------------|-------------|------------------------------|------------------------------|
| | Year End 2016/17 | Fiscal YTD 2016/17 | Fiscal YTD 2017/18 | August 2017 | August 2018 | Current Month Variance | Current Month % Change |
| Call Breakdown | | | | | | | |
| Aggressive Activity (as of Feb '16) | 5,329 | 4,905 | 5,163 | 450 | 503 | 53 | 12% |
| Attack In Progress | 2,990 | 2,727 | 3,003 | 276 | 249 | -27 | -10% |
| Bite | 1,886 | 1,734 | 1,863 | 174 | 178 | 4 | 2% |
| Confined Stray (as of Jan '16) | 4,100 | 3,793 | 4,030 | 417 | 333 | -84 | -20% |
| Confined in Vehicle | 121 | 108 | 153 | 14 | 10 | -4 | -29% |
| Critical Medical (as of Feb '16) | 2,303 | 2,116 | 2,143 | 200 | 190 | -10 | -5% |
| Limits | 254 | 241 | 237 | 17 | 15 | -2 | -12% |
| Loose | 8,310 | 7,788 | 6,625 | 590 | 674 | 84 | 14% |
| Loose Owned | 10,560 | 9,875 | 8,959 | 787 | 837 | 50 | 6% |
| Neglect (as of Feb '16) | 3,197 | 2,938 | 3,463 | 300 | 270 | -30 | -10% |
| Noisy | 1,472 | 1,347 | 1,206 | 99 | 90 | -9 | -9% |
| Non Urgent Assist (as of Feb '16) | 334 | 315 | 162 | 28 | 8 | -20 | -71% |
| Owner Surrender (as of Feb '16) | 826 | 635 | 892 | 92 | 109 | 17 | 18% |
| Pooper Scooper | 348 | 316 | 318 | 39 | 25 | -14 | -36% |
| Prohibited Rooster | 569 | 520 | 683 | 45 | 58 | 13 | 29% |
| Safety Obstruction (as of Feb '16) | 819 | 754 | 824 | 90 | 62 | -28 | -31% |
| Sick/Injured | 2,270 | 2,116 | 1,949 | 223 | 189 | -34 | -15% |
| Spayed/Neutered/Intact | 91 | 86 | 119 | 7 | 9 | 2 | 29% |
| Tethering | 271 | 246 | 291 | 22 | 28 | 6 | 27% |
| Unsanitary Conditions | 294 | 265 | 247 | 34 | 20 | -14 | -41% |
| Urgent Assist (as of Feb '16) | 1,047 | 974 | 830 | 59 | 73 | 14 | 24% |
| Vaccination/Microchip | 2,441 | 1,838 | 8,172 | 482 | 1,259 | 777 | 161% |
| Miscellaneous | 1,155 | 1,069 | 1,241 | 107 | 133 | 26 | 24% |
| Bites - Actual | | | | | | | |
| Loose | 181 | 161 | 177 | 18 | 9 | -9 | -50% |
| Loose Owned | 434 | 403 | 389 | 32 | 37 | 5 | 16% |
| Owner Confined | 386 | 367 | 359 | 34 | 35 | 1 | 3% |
| Owner Victim | 241 | 223 | 190 | 25 | 22 | -3 | -12% |

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.