

# DALLAS ANIMAL SERVICES

## Department Fact Sheet August 2019

| SERVICE REQUESTS                 | Year End 2017/18          | Fiscal YTD 2017/18        | Fiscal YTD 2018/19        | August 2018        | August 2019        | Current Month Variance        | Current Month % Change        |
|----------------------------------|---------------------------|---------------------------|---------------------------|--------------------|--------------------|-------------------------------|-------------------------------|
| Totals Calls Received            | 57,299                    | 52,573                    | 72,616                    | 5,322              | 7,272              | 1,950                         | 37%                           |
| Proactive Requests               | 15,302                    | 13,770                    | 19,661                    | 1,751              | 1,897              | 146                           | 8%                            |
| External Requests                | 41,997                    | 38,803                    | 37,817                    | 3,571              | 3,352              | -219                          | -6%                           |
| Follow-up Calls                  | NA                        | NA                        | 15,138                    | NA                 | 2,023              | NA                            | NA                            |
| Total Violations Issued          | 15,311                    | 13,715                    | 20,648                    | 1,437              | 1,680              | 243                           | 17%                           |
| <b>Service Requests</b>          |                           |                           |                           |                    |                    |                               |                               |
| <b>New Service Types</b>         | <b>Fiscal YTD 2018/19</b> | <b>August 2019</b>        |                           |                    |                    |                               |                               |
| <b>Call Breakdown</b>            |                           |                           |                           |                    |                    |                               |                               |
| <b>Aggressive Activity</b>       | <b>7,001</b>              | <b>556</b>                |                           |                    |                    |                               |                               |
| Dog Attack to Animal             | 202                       | 38                        |                           |                    |                    |                               |                               |
| Loose Aggressive -High Risk      | 673                       | 58                        |                           |                    |                    |                               |                               |
| Dog Attack to Human              | 29                        | 0                         |                           |                    |                    |                               |                               |
| Loose Aggressive                 | 4,440                     | 284                       |                           |                    |                    |                               |                               |
| Aggressive Pack Activity         | 1,657                     | 176                       |                           |                    |                    |                               |                               |
| <b>Confined Animal</b>           | <b>4,137</b>              | <b>346</b>                |                           |                    |                    |                               |                               |
| Drains/Pipes/Culverts            | 17                        | 1                         |                           |                    |                    |                               |                               |
| Drains/Pipes/Culverts-Danger     | 67                        | 7                         |                           |                    |                    |                               |                               |
| Owner Surrender                  | 1,253                     | 102                       |                           |                    |                    |                               |                               |
| Rabies Vector Species            | 37                        | 8                         |                           |                    |                    |                               |                               |
| In a Trap-Domestic Animal        | 685                       | 46                        |                           |                    |                    |                               |                               |
| In a Trap-Danger                 | 292                       | 21                        |                           |                    |                    |                               |                               |
| Bed of a Truck                   | 6                         | 4                         |                           |                    |                    |                               |                               |
| Bed of a Truck-Danger            | 4                         | 1                         |                           |                    |                    |                               |                               |
| Inside Vehicle                   | 157                       | 14                        |                           |                    |                    |                               |                               |
| Stray                            | 1,619                     | 142                       |                           |                    |                    |                               |                               |
| <b>Lack of Care</b>              | <b>9,314</b>              | <b>958</b>                |                           |                    |                    |                               |                               |
| Critical Medical                 | 2,197                     | 194                       |                           |                    |                    |                               |                               |
| Sick or Injured                  | 3,470                     | 313                       |                           |                    |                    |                               |                               |
| Weather Condition                | 747                       | 111                       |                           |                    |                    |                               |                               |
| Welfare Check                    | 2,900                     | 340                       |                           |                    |                    |                               |                               |
| <b>Loose</b>                     | <b>18,510</b>             | <b>1,549</b>              |                           |                    |                    |                               |                               |
| Loose Owned                      | 6,525                     | 583                       |                           |                    |                    |                               |                               |
| Safety Obstruction on Roadway    | 2,981                     | 187                       |                           |                    |                    |                               |                               |
| Loose Stray                      | 9,004                     | 779                       |                           |                    |                    |                               |                               |
| <b>Nuisance</b>                  | <b>13,733</b>             | <b>1,428</b>              |                           |                    |                    |                               |                               |
| Conditions                       | 272                       | 25                        |                           |                    |                    |                               |                               |
| Noisy/Barking                    | 1,461                     | 73                        |                           |                    |                    |                               |                               |
| Microchip                        | 6                         | 0                         |                           |                    |                    |                               |                               |
| Pet Limit                        | 279                       | 30                        |                           |                    |                    |                               |                               |
| Pooper Scooper                   | 319                       | 36                        |                           |                    |                    |                               |                               |
| Rooster                          | 488                       | 32                        |                           |                    |                    |                               |                               |
| Spay/Neuter                      | 9,739                     | 1,199                     |                           |                    |                    |                               |                               |
| Tethering                        | 379                       | 28                        |                           |                    |                    |                               |                               |
| Vaccine                          | 790                       | 5                         |                           |                    |                    |                               |                               |
| <b>Bite</b>                      | <b>1,925</b>              | <b>178</b>                |                           |                    |                    |                               |                               |
| Bite Animal Contained            | 1,228                     | 117                       |                           |                    |                    |                               |                               |
| Bite Animal Not Contained        | 620                       | 54                        |                           |                    |                    |                               |                               |
| Rabies Specimen Pickup           | 77                        | 7                         |                           |                    |                    |                               |                               |
| <b>Police Assist</b>             | <b>1,875</b>              | <b>167</b>                |                           |                    |                    |                               |                               |
| ASO Back up                      | 80                        | 10                        |                           |                    |                    |                               |                               |
| DPD Non-Urgent                   | 116                       | 12                        |                           |                    |                    |                               |                               |
| DPD Emergency                    | 1,010                     | 67                        |                           |                    |                    |                               |                               |
| DPD Urgent                       | 580                       | 69                        |                           |                    |                    |                               |                               |
| Fire Urgent                      | 47                        | 5                         |                           |                    |                    |                               |                               |
| Other Law Enforcement Emergency  | 11                        | 2                         |                           |                    |                    |                               |                               |
| Other Law Enforcement Urgent     | 15                        | 1                         |                           |                    |                    |                               |                               |
| Other Law Enforcement Non-Urgent | 16                        | 1                         |                           |                    |                    |                               |                               |
| <b>Wildlife Vendor</b>           | <b>981</b>                | <b>67</b>                 |                           |                    |                    |                               |                               |
| <b>Miscellaneous</b>             | <b>2</b>                  | <b>0</b>                  |                           |                    |                    |                               |                               |
| <b>Bites - Actual</b>            |                           |                           |                           |                    |                    |                               |                               |
|                                  | <b>Year End 2017/18</b>   | <b>Fiscal YTD 2017/18</b> | <b>Fiscal YTD 2018/19</b> | <b>August 2018</b> | <b>August 2019</b> | <b>Current Month Variance</b> | <b>Current Month % Change</b> |
| Loose                            | 192                       | 177                       | 120                       | 9                  | 6                  | -3                            | -33%                          |
| Loose Owned                      | 428                       | 389                       | 402                       | 37                 | 33                 | -4                            | -11%                          |
| Owner Confined                   | 383                       | 359                       | 444                       | 35                 | 48                 | 13                            | 37%                           |
| Owner Victim                     | 204                       | 190                       | 224                       | 22                 | 17                 | -5                            | -23%                          |

This data is reflective of the CRMS/Chameleo n databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.  
Proactive Requests: Calls that are created by officers; External Requests: Calls that come through 311.