

DALLAS ANIMAL SERVICES

Department Fact Sheet September 2017

OUTCOMES	Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	September 2016	September 2017	Current Month Variance	Current Month % Change
Totals Calls Received	51,392	51,392	50,987	4,217	4,281	64	2%
Internal Calls	3,512	3,512	7,798	365	1,167	802	220%
External Calls	47,880	47,880	43,189	3,852	3,114	-738	-19%
Total Citations Issued	5,038	5,038	8,094	681	635	-46	-7%

Service Requests							
	Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	September 2016	September 2017	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	3,908	3,908	5,329	582	424	-158	-27%
Attack In Progress	3,023	3,023	2,990	143	263	120	84%
Bite	1,601	1,601	1,886	110	152	42	38%
Confined	2,107	2,107	0	0	0	0	N/A
Confined Stray (as of Jan '16)	3,506	3,506	4,100	429	307	-122	-28%
Confined in Vehicle	105	105	121	6	13	7	117%
Confinement Outdoors	22	22	0	0	0	0	N/A
Critical Medical (as of Feb '16)	1,366	1,366	2,303	147	187	40	27%
Cruelty	1,291	1,291	0	0	0	0	N/A
Illegal Vending	11	11	0	0	0	0	N/A
Limits	323	323	254	33	13	-20	-61%
Loose	12,074	12,074	8,310	937	522	-415	-44%
Loose Owned	7,198	7,198	10,560	661	685	24	4%
Neglect (as of Feb '16)	1,926	1,926	3,197	219	259	40	18%
Noisy	1,593	1,593	1,472	111	125	14	13%
Non Urgent Assist (as of Feb '16)	618	618	334	113	19	-94	-83%
Owner Surrender (as of Feb '16)	452	452	826	56	191	135	241%
Pooper Scooper	344	344	348	29	32	3	10%
Prohibited Rooster	474	474	569	33	49	16	48%
Safety Obstruction (as of Feb '16)	427	427	819	49	65	16	33%
Sick/Injured	4,075	4,075	2,270	210	154	-56	-27%
Spayed/Neutered/Intact	190	190	91	7	5	-2	-29%
Tethering	280	280	271	17	25	8	47%
Unsanitary Conditions	235	235	294	22	29	7	32%
Urgent Assist (as of Feb '16)	481	481	1,047	57	73	16	28%
Vaccination/Micorchip	2,762	2,762	2,441	218	603	385	177%
Miscellaneous	1,000	1,000	1,155	28	86	58	207%
Bites - Actual							
Loose	240	240	188	8	15	7	88%
Loose Owned	512	512	446	41	34	-7	-17%
Owner Confined	455	455	372	31	17	-14	-45%

Note: Owner victim bites are not included in above numbers.

LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Internal (Proactive) Calls: Calls that are created by officers.

External Calls: Calls that come through 311 or CSR.