

DALLAS ANIMAL SERVICES

Department Fact Sheet September 2016

OUTREACH INITIATIVES						
Customer Service						
	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	330	304	9	8	9	
Survey Rankings	Good/Excellent Conditions 99%		Good/Excellent Cust Service 100%		Recommend to Others 295 of 301	
Number of Clients Served	September 2015 7,261		September 2016 18,560		FYE 2015/16 218,114	
Spay/Neuters Facilitated by DAS						
	September 2015	September 2016	Current Month % Change		FYTD 15/16	
Our Vets/Our Pets	679	881	30%		9,425	
Spay Days/Other	244	213	-13%		2,018	
Pet Registration						
Registrations	September 2015	September 2016	% Change		FYTD 15/16	
Dogs Unaltered	127	184	45%		1,951	
Dogs Altered	2,459	2,317	-6%		29,133	
Cats Unaltered	4	31	675%		129	
Cats Altered	629	562	-11%		7,075	
Exempt (Senior)	523	733	40%		7,694	
Totals	3,742	3,827	2%		45,982	
Intact Animal Permits Issued	66	62	-6%		742	
Volunteer Activity						
	Year End 2014/15	September 2016	FYE 2015/16			
Volunteers		41				
Volunteer Hours	844	298	3,344			

SHELTER ACTIVITY						
INTAKE	Fiscal Year End 2014/15	Fiscal Yr End 2015/16	September 2015	September 2016	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	11,091	10,699	806	796	(10)	-1%
Dogs impounded from field	9,391	9,158	742	867	125	17%
Cats surrendered in shelter	4,542	4,703	453	492	39	9%
Cats impounded from field	2,278	2,173	153	215	62	41%
Other (wildlife, livestock, exotic) shelter	373	379	20	22	2	10%
Other (wildlife, livestock, exotic) field	1,071	1,318	74	117	43	58%
INTAKE Totals	28,746	28,430	2,248	2,509	261	12%
OUTCOMES	Fiscal Year End 2014/15	Fiscal Yr End 2015/16	September 2015	September 2016	Current Month Variance	Current Month % Change
Adoptions	8,291	8,951	626	798	172	27%
Dogs	6,680	7,018	484	595	111	23%
Cats	1,455	1,755	127	189	62	49%
Other	156	178	15	14	(1)	-7%
Redemptions	1,788	1,984	141	201	60	43%
Dogs	1,714	1,912	140	197	57	41%
Cats	72	68	1	4	3	300%
Other	2	4	0	0	0	N/A
Rescue & Relocate	4,742	6,196	448	618	170	38%
Dogs	2,748	3,554	264	391	127	48%
Cats	1,495	2,089	150	180	30	20%
Other	499	553	34	47	13	38%
Euthanized	13,553	10,916	764	932	168	22%
Dogs	9,190	7,350	468	593	125	27%
Cats	3,634	2,718	259	310	51	20%
Other	729	848	37	29	(8)	-22%
OUTCOMES Totals	28,374	28,047	1,979	2,549		

Live Release Rate all animals	52.2%	61.1%	61.4%	63.4%
Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes				