

# DALLAS ANIMAL SERVICES

## Department Fact Sheet September 2017

### OUTREACH INITIATIVES

#### Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	251	246	3	0	2	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	99%		99%		245 of 245	
	<b>September 2016</b>		<b>September 2017</b>		<b>FYTD 2015/16</b>	<b>FYTD 2016/17</b>
Number of Clients Served	18,560		26,482		218,114	347,533

#### Spay/Neuters Facilitated by DAS

	<b>September 2016</b>	<b>September 2017</b>	<b>Current Month % Change</b>	<b>FYTD 2015/16</b>	<b>FYTD 2016/17</b>
Our Vets/Our Pets	881	888	1%	9,425	12,162
Spay Days/Other	213	0	-100%	2,018	759

#### Microchipping and Breeding Permit

	<b>September 2016</b>	<b>September 2017</b>	<b>Current Month % Change</b>	<b>FYTD 2015/16</b>	<b>FYTD 2016/17</b>
<b>Microchip</b>					
Op's Team	N/A	N/A	N/A	N/A	N/A
Dogs	N/A	N/A	N/A	N/A	N/A
Cats	N/A	N/A	N/A	N/A	N/A
Citizen Microchips	N/A	1,165	N/A	N/A	2,660
Dogs	N/A	936	N/A	N/A	2,188
Cats	N/A	229	N/A	N/A	472
<b>Totals</b>	N/A	1,165	N/A	N/A	2,660
Breeding Permits	N/A	1	N/A	N/A	2

#### Volunteer Activity

	<b>Year End 2015/16</b>	<b>September 2017</b>	<b>FYTD 2016/17</b>
Volunteers		159	
Volunteer Hours	3,344	1,126	12,942

### SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	September 2016	September 2017	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	10,699	9,466	796	690	(106)	-13%
Dogs impounded from field	9,158	9,158	14,836	867	1,312*	445	51%
Cats surrendered in shelter	4,703	4,703	4,839	492	561	69	14%
Cats impounded from field	2,173	2,173	2,194	215	263	48	22%
Other (wildlife, livestock, exotic) shelter	379	379	267	22	10	(12)	-55%
Other (wildlife, livestock, exotic) field	1,318	1,318	723	117	35	(82)	-70%
<b>INTAKE Totals</b>	<b>28,430</b>	<b>28,430</b>	<b>32,325</b>	<b>2,509</b>	<b>2,871</b>	<b>362</b>	<b>14%</b>

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2015/16	Fiscal YTD 2016/17	September 2016	September 2017	Current Month Variance	Current Month % Change
<b>Adoptions</b>	<b>8,951</b>	<b>8,951</b>	<b>10,752</b>	<b>798</b>	<b>851</b>	<b>53</b>	<b>7%</b>
Dogs	7,018	7,018	8,479	595	636	41	7%
Cats	1,755	1,755	2,110	189	195	6	3%
Other	178	178	163	14	20	6	43%
<b>Redemptions</b>	<b>1,984</b>	<b>1,984</b>	<b>4,399</b>	<b>201</b>	<b>382</b>	<b>181</b>	<b>90%</b>
Dogs - Field			1,614		170		
Dogs - Shelter	1,912	1,912	2,707	197	208	181	92%
Cats	68	68	71	4	4	0	0%
Other	4	4	7	0	0	0	N/A
<b>Rescue &amp; Relocate</b>	<b>6,196</b>	<b>6,196</b>	<b>8,307</b>	<b>618</b>	<b>999*</b>	<b>381</b>	<b>62%</b>
Dogs	3,554	3,554	5,460	391	645	254	65%
Cats	2,089	2,089	2,429	180	322	142	79%
Other	553	553	418	47	32	(15)	-32%
<b>Euthanized</b>	<b>10,916</b>	<b>10,916</b>	<b>8,546</b>	<b>932</b>	<b>506</b>	<b>(426)</b>	<b>-46%</b>
Dogs	7,350	7,350	5,824	593	266	(327)	-55%
Cats	2,718	2,718	2,285	310	228	(82)	-26%
Other	848	848	437	29	12	(17)	-59%
<b>OUTCOMES Totals</b>	<b>28,047</b>	<b>28,047</b>	<b>32,004</b>	<b>2,549</b>	<b>2,738</b>		

<b>Live Release Rate all animals</b>	<b>61.1%</b>	<b>61.1%</b>	<b>73.3%</b>	<b>63.4%</b>	<b>81.5%</b>
Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes					

\* Includes the 202 Hurricane Harvey Dogs taken into possession by DAS.