

## QUARTERLY REPORT



April – June 2020

Fiscal Year to Date: October – June 2020

## 17,786 TOTAL LIVES SAVED FISCAL YEAR TO DATE.\*

### **FORWARD THINKING**

The year 2020 has brought unexpected and unparalleled challenges to Dallas and the rest of the world. But DAS is constantly working to improve, no matter the hurdles. During this difficult time, we have established ourselves as an industry leader with the following innovative efforts:



#### **Human Animal Support Services (HASS)**

DAS recently joined Human Animal Support Services (HASS), a national coalition of 14 shelters working to change the animal welfare industry from reactive to proactive, using a social services-inspired operations model. As a pilot shelter, DAS will work to implement programs that recognize pets and people as family-units and aim to keep them together.

HumanAnimalSupportServices.org



#### **Diversity, Equity, Inclusion (DEI)**

During the nationwide civil unrest this summer, DAS began reflecting on the importance of diversity, equity, and inclusion for both our employees and those that we serve. DAS has long been focused on equity, but has recently made the commitment to be an industry leader in this area. In June, DAS formed a DEI committee to help guide leadership in its effort to remove all systemic racism and implicit bias from our culture and operations.

#### **Phase 1 of D90 Shelter Service System (D90SSS)**

On May 30th, DAS launched the first phase of the D90 Shelter Service System, a smart phone app designed to streamline customer service. In 2019, DAS won the Petco Foundation's Innovation Showdown and was awarded a \$200,000 investment to develop D90SSS. This first phase, which is web-based, has already played a vital role in our virtual lifesaving efforts and enabled DAS to adapt quickly to the demands of COVID-19.

90.9% **Live Release Rate** FY20 YEAR TO DATE 86.0% **June** Live Release 2020 Rate 85.5% May Live Release 2020 Rate

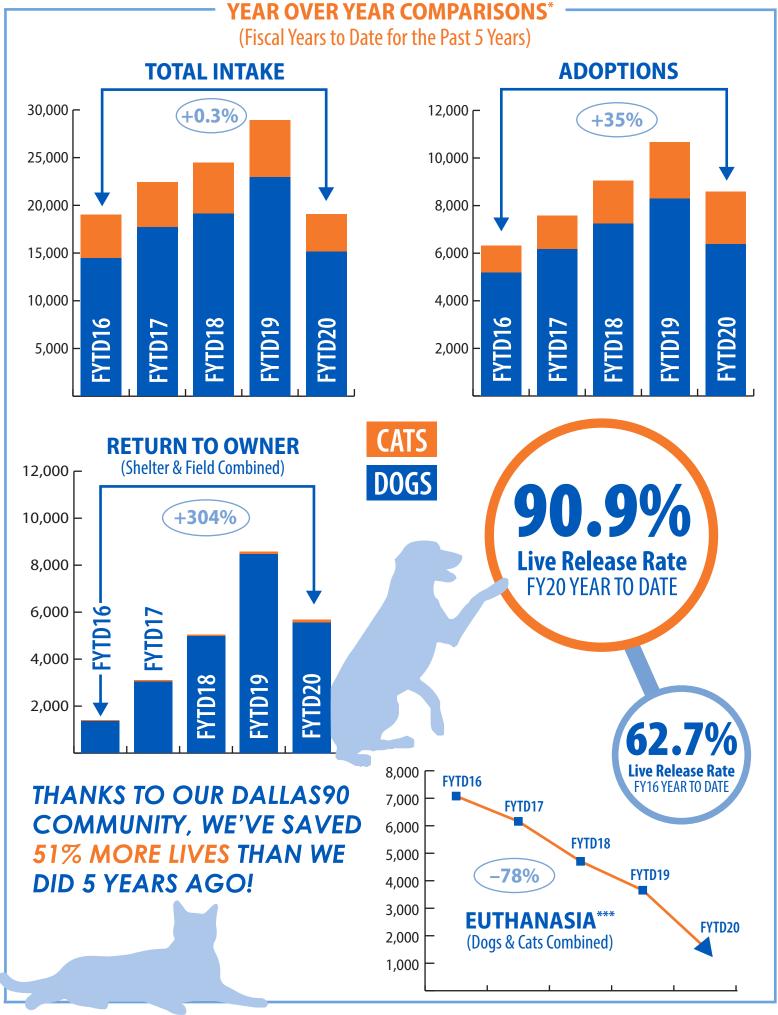
75% OF THE WAY THROUGH FY20, DAS HAS SEEN:



**232** 

Heartworm Treatments Completed 87.0% Live Release Rate

April 2020



# We couldn't do this lifesaving work without **YOU**.

# **COVID-19 RESPONSE**

## **Together We #SaveLivesWhileSocialDistancing**

Since Dallas County's "Shelter in Place" order on March 24th, DAS has adjusted operations to minimize the spread of COVID-19 while remaining committed to both public safety and lifesaving. Operational changes included virtual adoptions and foster check outs with curbside pet pick-ups, appointments for owners surrendering pets, and reduced onsite volunteer presence with increased remote opportunities. Our team appreciates your patience as we continue to streamline these new processes.





Q3 (April–June)

an Adopter.

1,245

**PETS ADOPTED\*** 

A Foster.

**732** 

**PETS IN FOSTER\*** 

FISCAL YEAR TO DATE, WE HAVE HAD...

7,772

VOLUNTEER HOURS 1,290

D90 RUNS & STROLLS\*\*

BE A Volunteer.

A special **THANK YOU** to Friends of Dallas Animal Services for their continued financial support this quarter! Learn more and donate at **www.FriendsOfDAS.org**.



BEDALLAS90

A project of:

