

DALLAS ANIMAL SERVICES

Department Field Fact Sheet April 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	April 2021	April 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	31,568	41,310	5,490	6,939	1,449	26%
Proactive Requests	4,411	2,522	3,500	394	680	286	73%
External Requests	40,410	21,741	28,852	3,560	5,027	1,467	41%
Follow-up Calls	13,244	7,305	8,958	1,536	1,232	-304	-20%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	April 2021	April 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	4,071	5,148	618	922	304	49%
Dog Attack to Animal	358	208	327	26	42	16	62%
Aggressive -High	460	220	491	39	109	70	179%
Dog Attack to Human	8	5	2	0	0	0	N/A
Loose Aggressive	4,456	2,621	2,892	416	545	129	31%
Aggressive Pack Activity	1,789	1,017	1,436	137	226	89	65%
Bite	1,396	776	1,030	140	172	32	23%
Bite Animal Contained	875	491	607	91	104	13	14%
Bite Animal Not Contained	475	265	401	48	65	17	35%
Rabies Specimen Pickup	46	20	22	1	3	2	200%
Confined Animal	4,499	2,527	2,840	415	457	42	10%
Drains/Pipes/Culverts	22	9	18	2	5	3	150%
Drains/Pipes/Culverts-Danger	57	23	52	5	5	0	0%
Owner Surrender	201	93	169	16	22	6	38%
Rabies Vector Species	90	38	77	11	16	5	45%
In a Trap-Domestic Animal	562	343	243	37	36	-1	-3%
In a Trap-Danger	292	159	175	19	35	16	84%
Bed of a Truck	13	8	4	1	0	-1	-100%
Bed of a Truck-Danger	7	3	6	0	1	1	N/A
Inside Vehicle	137	85	97	14	18	4	29%
Stray	3,118	1,766	1,999	310	319	9	3%
Lack of Care	11,372	6,026	7,116	891	1,289	398	45%
Critical Medical	1,958	968	1,328	157	302	145	92%
Sick or Injured	4,235	2,055	2,530	385	522	137	36%
Weather Condition	1,303	997	840	9	19	10	111%
Welfare Check	3,876	2,006	2,418	340	446	106	31%
Loose	9,235	5,021	9,194	781	1,611	830	106%
Loose Owned	2,626	1,512	2,350	274	394	120	44%
Safety Obstruction on Roadway	570	325	393	53	67	14	26%
Loose Stray	6,039	3,184	6,451	454	1,150	696	153%
Nuisance	3,729	2,301	2,493	435	430	-5	-1%
Conditions	260	110	154	24	30	6	25%
Noisy/Barking	1,437	1,019	1,070	158	143	-15	-9%
Microchip	2	0	2	0	1	1	N/A
Pet Limit	212	94	133	22	27	5	23%
Pooper Scooper	473	286	198	71	34	-37	-52%
Rooster	825	510	448	112	102	-10	-9%
Spay/Neuter	66	31	33	3	8	5	167%
Tethering	436	246	440	44	84	40	91%
Vaccine	18	5	15	1	1	0	0%
Police Assist	3,008	1,622	1,997	274	326	52	19%
DPD Emergency	2,096	1,059	1,249	226	211	-15	-7%
DPD Non-Urgent	349	326	3	9	2	-7	-78%
DPD Urgent	387	160	604	21	89	68	324%
Fire Urgent	60	33	57	3	5	2	67%
Other Law Enforcement Emergency	36	19	10	2	1	-1	-50%
Other Law Enforcement Non-Urgent	41	12	3	4	1	-3	-75%
Other Law Enforcement Urgent	39	13	71	9	17	8	89%
Outreach	307	139	190	36	1	-35	-97%
Volunteer	59	35	36	3	6	3	100%
Owner Surrender	1,443	656	1,511	119	250	131	110%
Loose Cat*	1,744	704	N/A	147	N/A	N/A	N/A
Wildlife*	958	385	797	95	243	148	156%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	April 2021	April 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	9,562	16,881	1,810	2,704	894	49%
Violation Notices	17,161	7,683	15,497	1,634	2,372	738	45%
Criminal Citations	1	0	73	0	28	28	N/A
Civil Citations	2,674	1,879	1,311	176	304	128	73%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	April 2021	April 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	313	436	58	73	15	26%
Loose	103	63	88	9	10	1	11%
Loose Owned	465	250	348	49	63	14	29%
Owner Confined	428	244	286	45	41	-4	-9%
Owner Victim	281	156	194	29	32	3	10%
Total Bites	1,277	713	916	132	146	14	11%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types. Wildlife calls are not reflected in the call breakdowns; DAS updated the fact sheets in May 2022 to reflect these call types in their own line.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.
Reports dated after this report may reflect a slight variance in the numbers.