

DALLAS ANIMAL SERVICES

Department Field Fact Sheet August 2021

SERVICE REQUESTS	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	August 2020	August 2021	Current Month Variance	Current Month % Change
Totals Calls Received	53,692	49,261	53,272	3,669	5,008	1,339	36%
Proactive Requests	6,586	6,237	3,989	425	375	-50	-12%
External Requests	37,157	34,135	37,027	2,456	3,606	1,150	47%
Follow-up Calls	9,949	8,889	12,256	788	1,027	239	30%
Calls Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	August 2020	August 2021	Current Month Variance	Current Month % Change
Aggressive Activity	6,415	5,851	6,413	447	573	126	28%
Dog Attack to Animal	431	396	325	37	29	-8	-22%
Aggressive -High	367	337	396	19	53	34	179%
Dog Attack to Human	19	18	6	3	-1	-4	-133%
Loose Aggressive	3,861	3,514	4,074	262	333	71	27%
Aggressive Pack Activity	1,737	1,586	1,612	126	159	33	26%
Bite	1,846	1,709	1,294	105	83	-22	-21%
Bite Animal Contained	1,172	1,085	810	55	50	-5	-9%
Bite Animal Not Contained	605	557	445	45	31	-14	-31%
Rabies Specimen Pickup	69	67	39	5	2	-3	-60%
Confined Animal	4,388	4,024	4,148	357	421	64	18%
Drains/Pipes/Culverts	31	28	22	3	5	2	67%
Drains/Pipes/Culverts-Danger	55	50	53	4	5	1	25%
Owner Surrender	686	672	174	23	26	3	13%
Rabies Vector Species	90	80	81	12	13	1	8%
In a Trap-Domestic Animal	704	612	523	49	45	-4	-8%
In a Trap-Danger	376	353	269	15	27	12	80%
Bed of a Truck	5	4	13	0	1	1	N/A
Bed of a Truck-Danger	1	1	7	1	0	-1	-100%
Inside Vehicle	118	107	129	8	10	2	25%
Stray	2,322	2,117	2,877	242	289	47	19%
Lack of Care	9,263	8,422	10,515	765	1,035	270	35%
Critical Medical	1,886	1,740	1,800	139	202	63	45%
Sick or Injured	3,561	3,188	3,887	281	389	108	38%
Weather Condition	509	488	1,259	68	86	18	26%
Welfare Check	3,307	3,006	3,569	277	358	81	29%
Loose	12,934	12,142	8,407	585	838	253	43%
Loose Owned	4,522	4,283	2,386	148	227	79	53%
Safety Obstruction on Roadway	595	541	526	44	35	-9	-20%
Loose Stray	7,817	7,318	5,495	393	576	183	47%
Nuisance	5,060	4,740	3,484	266	266	0	0%
Conditions	258	238	243	15	19	4	27%
Noisy/Barking	1,613	1,499	1,344	82	79	-3	-4%
Microchip	4	4	2	0	0	0	N/A
Pet Limit	216	197	194	14	22	8	57%
Pooper Scooper	515	458	432	59	34	-25	-42%
Rooster	710	636	782	68	68	0	0%
Spay/Neuter	1,323	1,318	57	6	5	-1	-17%
Tethering	397	367	413	21	37	16	76%
Vaccine	24	23	17	1	2	1	100%
Police Assist	2,848	2,579	2,753	276	264	-12	-4%
ASO Back up	569	510	N/A*	104	N/A*	N/A	N/A
DPD Emergency	1,654	1,540	1,892	98	173	75	77%
DPD Non-Urgent	207	135	345	47	1	-46	-98%
DPD Urgent	323	305	356	19	71	52	274%
Fire Urgent	36	34	56	4	4	0	0%
Other Law Enforcement Emergency	28	26	34	1	5	4	400%
Other Law Enforcement Non-Urgent	13	11	34	1	7	6	600%
Other Law Enforcement Urgent	18	18	36	2	3	1	50%
Outreach	52	30	260	30	56	26	87%
Career Day	N/A	N/A	10	N/A	0	N/A	N/A
Comm Cats	N/A	N/A	146	N/A	44	N/A	N/A
Disaster	36	22	0	22	0	-22	-100%
Meals on Wheels	16	8	104	8	12	4	50%
Volunteer	N/A	N/A	45	N/A	4	N/A	N/A
Food Pantry	N/A	N/A	12	N/A	4	N/A	N/A
Lost Pets	N/A	N/A	32	N/A	0	N/A	N/A
Code Compliance Collaborations	N/A	N/A	1	N/A	0	N/A	N/A
Vendor Calls	937	875	3,697	50	441	391	782%
Owner Surrender	N/A	N/A	1,307	N/A	159	N/A	N/A
Loose Cat	N/A	N/A	1,528	N/A	184	N/A	N/A
Wildlife	937	875	862	50	98	48	96%
Violations							
Violations Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	August 2020	August 2021	Current Month Variance	
Violations Issued	12,386	11,293	17,625	1,111	2,090	979	
Violation Notices			15,087		1,914		
Criminal Citations	12,386	11,293	1	1,111	1		
Civil Citations			2,537		175		
Bites - Actual							
Bites Breakdown	Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	August 2020	August 2021	Current Month Variance	Current Month % Change
Total Loose Bites	616	558	523	51	44	-7	-14%
Loose	118	110	96	9	7	-2	-22%
Loose Owned	498	448	427	42	37	-5	-12%
Owner Confined	450	417	390	30	26	-4	-13%
Owner Victim	316	279	261	21	20	-1	-5%
Total Bites	1,382	1,254	1,174	102	90	-12	-12%

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

*From December 2020, DAS started considering ASO Back up calls as follow-up calls and added these calls count towards follow-up calls.

In FY-20, DAS issued Violation, Criminal and Civil Citations together. Starting from FY-21 we are tracking them separately.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.