

DALLAS ANIMAL SERVICES

Department Fact Sheet December 2016

OUTREACH INITIATIVES

Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	471	471	0	0	0	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	99%		99%		395 of 403	
	December 2015		December 2016		FYTD 2016/17	
Number of Clients Served	26,564		33,969		79,917	

Spay/Neuters Facilitated by DAS

	December 2015	December 2016	Current Month % Change	FYTD 16/17
Our Vets/Our Pets	839	941	12%	2,979
Spay Days/Other	96	146	52%	527

Pet Registration

Registrations	December 2015	December 2016	% Change	FYTD 16/17
Dogs Unaltered	138	199	44%	578
Dogs Altered	1,856	1,895	2%	4,729
Cats Unaltered	4	21	425%	102
Cats Altered	498	482	-3%	1,148
Exempt (Senior)	461	353	-23%	1,089
Totals	2,957	2,950	0%	7,646
Intact Animal Permits Issued	27	51	89%	101

Volunteer Activity

	Year End 2015/16	December 2016	FYTD 2016/17
Volunteers		358	
Volunteer Hours	3,344	882	1,765

SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2016/17	December 2015	December 2016	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	2,279	825	793	(32)	-4%
Dogs impounded from field	9,158	3,107	634	1,015	381	60%
Cats surrendered in shelter	4,703	991	248	252	4	2%
Cats impounded from field	2,173	365	100	80	(20)	-20%
Other (wildlife, livestock, exotic) shelter	379	41	16	16	0	0%
Other (wildlife, livestock, exotic) field	1,318	95	119	32	(87)	-73%
INTAKE Totals	28,430	6,878	1,942	2,188	246	13%

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2016/17	December 2015	December 2016	Current Month Variance	Current Month % Change
Adoptions	8,951	2,689	777	898	121	16%
Dogs	7,018	2,090	597	734	137	23%
Cats	1,755	555	163	151	(12)	-7%
Other	178	44	17	13	(4)	-24%
Redemptions	1,984	765	137	262	125	91%
Dogs	1,912	749	127	256	129	102%
Cats	68	16	9	6	(3)	-33%
Other	4	0	1	0	(1)	-100%
Rescue & Relocate	6,196	1,550	456	502	46	10%
Dogs	3,554	1,096	295	405	110	37%
Cats	2,089	412	134	82	(52)	-39%
Other	553	42	27	15	(12)	-44%
Euthanized	10,916	2,142	721	519	(202)	-28%
Dogs	7,350	1,496	520	416	(104)	-20%
Cats	2,718	540	111	81	(30)	-27%
Other	848	106	90	22	(68)	-76%
OUTCOMES Totals	28,047	7,146	2,091	2,181		

Live Release Rate all animals **61.1%** **70.0%** **65.5%** **76.2%**

Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes