

DALLAS ANIMAL SERVICES

Department Field Fact Sheet December 2020

SERVICE REQUESTS	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	December 2019	December 2020	Current Month Variance	Current Month % Change
Totals Calls Received	53,692	15,719	11,850	5,793	3,902	-1891	-33%
Proactive Requests	6,586	3,150	979	1,228	335	-893	-73%
External Requests	37,157	9,512	8,320	3,123	2,683	-440	-14%
Follow-up Calls	9,949	3,057	2,551	1,442	884	-558	-39%
Calls Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	December 2019	December 2020	Current Month Variance	Current Month % Change
Aggressive Activity	6,415	1,702	1,606	615	522	-93	-15%
Dog Attack to Animal	431	113	89	46	28	-18	-39%
Aggressive -High	367	145	78	45	19	-26	-58%
Dog Attack to Human	19	2	3	1	1	0	0%
Loose Aggressive	3,861	970	1,051	349	331	-18	-5%
Aggressive Pack Activity	1,737	472	385	174	143	-31	-18%
Bite	1,846	515	298	180	100	-80	-44%
Bite Animal Contained	1,172	324	177	110	59	-51	-46%
Bite Animal Not Contained	605	169	109	64	37	-27	-42%
Rabies Specimen Pickup	69	22	12	6	4	-2	-33%
Confined Animal	4,388	1,004	969	292	278	-14	-5%
Drains/Pipes/Culverts	31	3	2	1	1	0	0%
Drains/Pipes/Culverts-Danger	55	14	8	3	1	-2	-67%
Owner Surrender	686	246	39	84	13	-71	-85%
Rabies Vector Species	90	9	9	2	3	1	50%
In a Trap-Domestic Animal	704	155	146	47	30	-17	-36%
In a Trap-Danger	376	82	74	29	13	-16	-55%
Bed of a Truck	5	2	4	1	1	0	0%
Bed of a Truck-Danger	1	0	1	0	0	0	N/A
Inside Vehicle	118	33	28	9	9	0	0%
Stray	2,322	460	658	116	207	91	78%
Lack of Care	9,263	2,168	2,075	693	710	17	2%
Critical Medical	1,886	420	408	128	111	-17	-13%
Sick or Injured	3,561	695	779	261	233	-28	-11%
Weather Condition	509	200	125	43	82	39	91%
Welfare Check	3,307	853	763	261	284	23	9%
Loose	12,934	4,292	2,107	1,376	685	-691	-50%
Loose Owned	4,522	1,589	589	476	173	-303	-64%
Safety Obstruction on Roadway	595	149	152	54	35	-19	-35%
Loose Stray	7,817	2,554	1,366	846	477	-369	-44%
Nuisance	5,060	2,149	910	897	314	-583	-65%
Conditions	258	49	45	10	8	-2	-20%
Noisy/Barking	1,613	537	415	199	153	-46	-23%
Microchip	4	2	0	0	0	0	N/A
Pet Limit	216	46	38	18	8	-10	-56%
Pooper Scooper	515	97	111	29	37	8	28%
Rooster	710	92	181	34	69	35	103%
Spay/Neuter	1,323	1,213	13	578	4	-574	-99%
Tethering	397	106	105	25	33	8	32%
Vaccine	24	7	2	4	2	-2	-50%
Police Assist	2,848	609	629	225	197	-28	-12%
ASO Back up	569	30	N/A*	9	N/A*	N/A	N/A
DPD Emergency	1,654	412	366	169	102	-67	-40%
DPD Non-Urgent	207	14	187	3	72	69	2,300%
DPD Urgent	323	121	42	34	15	-19	-56%
Fire Urgent	36	12	18	3	6	3	100%
Other Law Enforcement Emergency	28	8	9	3	0	-3	-100%
Other Law Enforcement Non-Urgent	13	4	6	1	2	1	100%
Other Law Enforcement Urgent	18	8	1	3	0	-3	-100%
Outreach	52	N/A	22	N/A	6	N/A	N/A
Disaster	36	N/A	0	N/A	0	N/A	N/A
Meals on Wheels	16	N/A	22	N/A	6	N/A	N/A
Vendor Calls	937	223	683	73	206	133	182%
Owner Surrender	N/A	N/A	218	N/A	81	N/A	N/A
Loose Cat	N/A	N/A	304	N/A	72	N/A	N/A
Wildlife	937	223	161	73	53	-20	-27%
Violations							
Violations Breakdown	Fiscal Year End 2019/20*	Fiscal YTD 2019/20	Fiscal YTD 2020/21	December 2019	December 2020	Current Month Variance	
Violations Issued	12,386	4,092	3,455	1,325	1,025	-300	
Violation Notices			2,260		796		
Criminal Citations	12,386	4,092	0	1,325	0		
Civil Citations			1,195		229		
Bites - Actual							
Bites Breakdown	Year End 2019/20	Fiscal YTD 2020/21	Fiscal YTD 2020/21	December 2019	December 2020	Current Month Variance	Current Month % Change
Total Loose Bites	616	152	101	63	33	-30	-48%
Loose	118	36	22	14	8	-6	-43%
Loose Owned	498	116	79	49	25	-24	-49%
Owner Confined	450	109	109	29	41	12	41%
Owner Victim	316	79	61	29	13	-16	-55%
Total Bites	1,382	340	271	121	87	-34	-28%

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

*From December 2020 DAS started considering ASO Back up calls as follow-up calls and added these calls count towards follow-up calls.

In FY-20, DAS issued Violation, Criminal and Civil Citations together. Starting from FY-21 we are tracking them separately.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.