

DALLAS ANIMAL SERVICES

Department Field Fact Sheet December 2021

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	11,850	14,900	3,902	5,227	1,325	34%
Proactive Requests	4,411	979	1,440	335	576	241	72%
External Requests	40,410	8,320	9,959	2,683	3,332	649	24%
Follow-up Calls	13,244	2,551	3,501	884	1,319	435	49%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	1,606	1,964	522	583	61	12%
Dog Attack to Animal	358	89	127	28	41	13	46%
Aggressive -High	460	78	143	19	46	27	142%
Dog Attack to Human	8	3	2	1	0	-1	-100%
Loose Aggressive	4,456	1,051	1,161	331	351	20	6%
Aggressive Pack Activity	1,789	385	531	143	145	2	1%
Bite	1,396	298	417	100	159	59	59%
Bite Animal Contained	875	177	242	59	91	32	54%
Bite Animal Not Contained	475	109	170	37	64	27	73%
Rabies Specimen Pickup	46	12	5	4	4	0	0%
Confined Animal	4,499	969	1,141	278	358	80	29%
Drains/Pipes/Culverts	22	2	8	1	2	1	100%
Drains/Pipes/Culverts-Danger	57	8	21	1	9	8	800%
Owner Surrender	201	39	66	13	19	6	46%
Rabies Vector Species	90	9	30	3	19	16	533%
In a Trap-Domestic Animal	562	146	111	30	40	10	33%
In a Trap-Danger	292	74	54	13	22	9	69%
Bed of a Truck	13	4	1	1	0	-1	-100%
Bed of a Truck-Danger	7	1	2	0	1	1	N/A
Inside Vehicle	137	28	41	9	16	7	78%
Stray	3,118	658	807	207	230	23	11%
Lack of Care	11,372	2,075	2,415	710	747	37	5%
Critical Medical	1,958	408	455	111	142	31	28%
Sick or Injured	4,235	779	1,007	233	309	76	33%
Weather Condition	1,303	125	69	82	26	-56	-68%
Welfare Check	3,876	763	884	284	270	-14	-5%
Loose	9,235	2,107	2,909	685	1,113	428	62%
Loose Owned	2,626	589	842	173	337	164	95%
Safety Obstruction on Roadway	570	152	149	35	57	22	63%
Loose Stray	6,039	1,366	1,918	477	719	242	51%
Nuisance	3,729	910	880	314	295	-19	-6%
Conditions	260	45	57	8	22	14	175%
Noisy/Barking	1,437	415	415	153	133	-20	-13%
Microchip	2	0	1	0	0	0	N/A
Pet Limit	212	38	52	8	14	6	75%
Pooper Scooper	473	111	85	37	22	-15	-41%
Rooster	825	181	124	69	54	-15	-22%
Spay/Neuter	66	13	12	4	5	1	25%
Tethering	436	105	125	33	42	9	27%
Vaccine	18	2	9	2	3	1	50%
Police Assist	3,008	629	837	197	291	94	48%
DPD Emergency	2,096	366	502	102	163	61	60%
DPD Non-Urgent	349	187	1	72	-4*	-76	-106%
DPD Urgent	387	42	277	15	114	99	660%
Fire Urgent	60	18	26	6	10	4	67%
Other Law Enforcement Emergency	36	9	5	0	2	2	N/A
Other Law Enforcement Non-Urgent	41	6	2	2	1	-1	-50%
Other Law Enforcement Urgent	39	1	24	0	5	5	N/A
Outreach	307	22	161	6	95	89	1483%
Volunteer	59	N/A	17	N/A	4	N/A	N/A
Owner Surrender	1,443	218	470	81	162	81	100%
Loose Cat*	1,744	304	N/A	72	N/A	N/A	N/A
Wildlife*	958	161	188	53	101	48	91%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Violations Issued	12,386	3,455	6,627	1,025	1,997	972	95%
Violation Notices	17,161	2,260	6,155	796	1,842	1,046	131%
Criminal Citations	1	0	12	0	2	2	N/A
Civil Citations	2,674	1,195	460	229	153	-76	-33%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	December 2020	December 2021	Current Month Variance	Current Month % Change
Total Loose Bites	568	101	188	33	68	35	106%
Loose	103	22	39	8	12	4	50%
Loose Owned	465	79	149	25	56	31	124%
Owner Confined	428	109	111	41	42	1	2%
Owner Victim	281	61	92	13	36	23	177%
Total Bites	1,277	271	391	87	146	59	68%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types. Wildlife calls are not reflected in the call breakdowns; DAS updated the fact sheets in May 2022 to reflect these call types in their own line.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.
Reports dated after this report may reflect a slight variance in the numbers.