

DALLAS ANIMAL SERVICES

Department Field Fact Sheet March 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	March 2021	March 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	26,078	34,371	5,387	6,619	1,232	23%
Proactive Requests	4,411	2,128	2,820	501	502	1	0%
External Requests	40,410	18,181	23,825	3,514	4,690	1,176	33%
Follow-up Calls	13,244	5,769	7,726	1,372	1,427	55	4%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	March 2021	March 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	3,453	4,226	726	828	102	14%
Dog Attack to Animal	358	182	285	43	61	18	42%
Aggressive -High	460	181	382	34	99	65	191%
Dog Attack to Human	8	5	2	2	0	-2	-100%
Loose Aggressive	4,456	2,205	2,347	465	431	-34	-7%
Aggressive Pack Activity	1,789	880	1,210	182	237	55	30%
Bite	1,396	636	858	148	169	21	14%
Bite Animal Contained	875	400	503	97	105	8	8%
Bite Animal Not Contained	475	217	336	49	59	10	20%
Rabies Specimen Pickup	46	19	19	2	5	3	150%
Confined Animal	4,499	2,112	2,383	430	449	19	4%
Drains/Pipes/Culverts	22	7	13	4	0	-4	-100%
Drains/Pipes/Culverts-Danger	57	18	47	4	8	4	100%
Owner Surrender	201	77	147	11	23	12	109%
Rabies Vector Species	90	27	61	4	12	8	200%
In a Trap-Domestic Animal	562	306	207	59	32	-27	-46%
In a Trap-Danger	292	140	140	25	32	7	28%
Bed of a Truck	13	7	4	2	3	1	50%
Bed of a Truck-Danger	7	3	5	2	2	0	0%
Inside Vehicle	137	71	79	21	14	-7	-33%
Stray	3,118	1,456	1,680	298	323	25	8%
Lack of Care	11,372	5,135	5,827	830	1,016	186	22%
Critical Medical	1,958	811	1,026	156	215	59	38%
Sick or Injured	4,235	1,670	2,008	348	412	64	18%
Weather Condition	1,303	988	821	9	54	45	500%
Welfare Check	3,876	1,666	1,972	317	335	18	6%
Loose	9,235	4,240	7,583	768	1,515	747	97%
Loose Owned	2,626	1,238	1,956	231	407	176	76%
Safety Obstruction on Roadway	570	272	326	47	52	5	11%
Loose Stray	6,039	2,730	5,301	490	1,056	566	116%
Nuisance	3,729	1,866	2,063	405	451	46	11%
Conditions	260	86	124	22	28	6	27%
Noisy/Barking	1,437	861	927	172	189	17	10%
Microchip	2	0	1	0	0	0	N/A
Pet Limit	212	72	106	20	19	-1	-5%
Pooper Scooper	473	215	164	48	31	-17	-35%
Rooster	825	398	346	99	98	-1	-1%
Spay/Neuter	66	28	25	6	8	2	33%
Tethering	436	202	356	37	78	41	111%
Vaccine	18	4	14	1	0	-1	-100%
Police Assist	3,008	1,348	1,671	287	299	12	4%
DPD Emergency	2,096	833	1,038	228	199	-29	-13%
DPD Non-Urgent	349	317	1	0	0	0	NA
DPD Urgent	387	139	515	45	81	36	80%
Fire Urgent	60	30	52	7	5	-2	-29%
Other Law Enforcement Emergency	36	17	9	4	1	-3	-75%
Other Law Enforcement Non-Urgent	41	8	2	1	0	-1	-100%
Other Law Enforcement Urgent	39	4	54	2	13	11	550%
Outreach	307	103	189	64	5	-59	-92%
Volunteer	59	32	30	32	4	-28	-88%
Owner Surrender	1,443	537	1,261	153	281	128	84%
Loose Cat*	1,744	557	N/A	114	N/A	N/A	N/A
Wildlife*	958	290	554	58	175	117	202%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	March 2021	March 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	7,752	14,177	1,497	2,097	600	40%
Violation Notices	17,161	6,049	13,125	1,326	1,915	589	44%
Criminal Citations	1	0	45	0	14	14	N/A
Civil Citations	2,674	1,703	1,007	171	168	-3	-2%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	March 2021	March 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	255	363	72	68	-4	-6%
Loose	103	54	78	15	12	-3	-20%
Loose Owned	465	201	285	57	56	-1	-2%
Owner Confined	428	199	245	43	51	8	19%
Owner Victim	281	127	162	22	23	1	5%
Total Bites	1,277	581	770	137	142	5	4%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types. Wildlife calls are not reflected in the call breakdowns; DAS updated the fact sheets in May 2022 to reflect these call types in their own line.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.
Reports dated after this report may reflect a slight variance in the numbers.