

DALLAS ANIMAL SERVICES

Department Field Fact Sheet November 2021

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	November 2020	November 2021	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	7,948	9,673	3,850	4,689	839	22%
Proactive Requests	4,411	644	864	288	386	98	34%
External Requests	40,410	5,637	6,627	2,740	3,260	520	19%
Follow-up Calls	13,244	1,667	2,182	822	1,043	221	27%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	November 2020	November 2021	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	1,084	1,381	531	665	134	25%
Dog Attack to Animal	358	61	86	29	46	17	59%
Aggressive -High	460	59	97	31	45	14	45%
Dog Attack to Human	8	2	2	1	2	1	100%
Loose Aggressive	4,456	720	810	363	380	17	5%
Aggressive Pack Activity	1,789	242	386	107	192	85	79%
Bite	1,396	198	258	101	126	25	25%
Bite Animal Contained	875	118	151	53	71	18	34%
Bite Animal Not Contained	475	72	106	43	55	12	28%
Rabies Specimen Pickup	46	8	1	5	0	-5	-100%
Confined Animal	4,499	691	783	329	316	-13	-4%
Drains/Pipes/Culverts	22	1	6	0	3	3	N/A
Drains/Pipes/Culverts-Danger	57	7	12	2	3	1	50%
Owner Surrender	201	26	47	15	23	8	53%
Rabies Vector Species	90	6	11	3	8	5	167%
In a Trap-Domestic Animal	562	116	71	30	26	-4	-13%
In a Trap-Danger	292	61	32	35	15	-20	-57%
Bed of a Truck	13	3	1	2	1	-1	-50%
Bed of a Truck-Danger	7	1	1	0	0	0	N/A
Inside Vehicle	137	19	25	10	10	0	0%
Stray	3,118	451	577	232	227	-5	-2%
Lack of Care	11,372	1,365	1,668	635	832	197	31%
Critical Medical	1,958	297	313	132	136	4	3%
Sick or Injured	4,235	546	698	267	331	64	24%
Weather Condition	1,303	43	43	19	31	12	63%
Welfare Check	3,876	479	614	217	334	117	54%
Loose	9,235	1,422	1,796	675	910	235	35%
Loose Owned	2,626	416	505	187	264	77	41%
Safety Obstruction on Roadway	570	117	92	55	57	2	4%
Loose Stray	6,039	889	1,199	433	589	156	36%
Nuisance	3,729	596	585	305	298	-7	-2%
Conditions	260	37	35	18	22	4	22%
Noisy/Barking	1,437	262	282	138	147	9	7%
Microchip	2	0	1	0	0	0	N/A
Pet Limit	212	30	38	15	14	-1	-7%
Pooper Scooper	473	74	63	28	30	2	7%
Rooster	825	112	70	58	31	-27	-47%
Spay/Neuter	66	9	7	8	4	-4	-50%
Tethering	436	72	83	40	49	9	23%
Vaccine	18	0	6	0	1	1	N/A
Police Assist	3,008	432	546	199	265	66	33%
DPD Emergency	2,096	264	339	112	171	59	53%
DPD Non-Urgent	349	115	5	63	5	-58	-92%
DPD Urgent	387	27	163	16	71	55	344%
Fire Urgent	60	12	16	5	4	-1	-20%
Other Law Enforcement Emergency	36	9	3	3	2	-1	-33%
Other Law Enforcement Non-Urgent	41	4	1	0	0	0	N/A
Other Law Enforcement Urgent	39	1	19	0	12	12	N/A
Outreach	307	16	66	10	52	42	420%
Volunteer	59	N/A	13	N/A	6	N/A	N/A
Owner Surrender	1,443	137	308	82	169	87	106%
Loose Cat*	1,744	232	N/A	104	N/A	N/A	N/A
Wildlife*	958	108	87	57	7	-50	-88%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	November 2020	November 2021	Current Month Variance	Current Month % Change
Violations Issued	12,386	2,430	4,630	1,235	2,433	1,198	97%
Violation Notices	17,161	1,464	4,313	649	2,293	1,644	253%
Criminal Citations	1	0	10	0	4	4	N/A
Civil Citations	2,674	966	307	586	136	-450	-77%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	November 2020	November 2021	Current Month Variance	Current Month % Change
Total Loose Bites	568	68	120	35	61	26	74%
Loose	103	14	27	7	16	9	129%
Loose Owned	465	54	93	28	45	17	61%
Owner Confined	428	68	69	42	32	-10	-24%
Owner Victim	281	48	56	22	25	3	14%
Total Bites	1,277	184	245	99	118	19	19%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types. Wildlife calls are not reflected in the call breakdowns; DAS updated the fact sheets in May 2022 to reflect these call types in their own line.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.