

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet September 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	September 2019	September 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	78,764	53,692	6,148	4,431	-1,717	-28%
Proactive Requests	21,243	21,243	6,586	1,582	349	-1,233	-78%
External Requests	40,663	40,663	37,157	2,846	3,022	176	6%
Follow-up Calls	16,858	16,858	9,949	1,720	1,060	-660	-38%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	September 2019	September 2020	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>7,490</b>	<b>7,490</b>	<b>6,415</b>	<b>489</b>	<b>564</b>	<b>75</b>	<b>15%</b>
Dog Attack to Animal	235	235	431	33	35	2	6%
Aggressive -High	735	735	367	62	30	-32	-52%
Dog Attack to Human	30	30	19	1	1	0	0%
Loose Aggressive	4,700	4,700	3,861	260	347	87	33%
Aggressive Pack Activity	1,790	1,790	1,737	133	151	18	14%
<b>Bite</b>	<b>2,067*</b>	<b>2,067*</b>	<b>1,846</b>	<b>141</b>	<b>137</b>	<b>-4</b>	<b>-3%</b>
Bite Animal Contained	1,313	1,313	1,172	85	87	2	2%
Bite Animal Not Contained	669*	669*	605	48	48	0	0%
Rabies Specimen Pickup	85	85	69	8	2	-6	-75%
<b>Confined Animal</b>	<b>4,441</b>	<b>4,441</b>	<b>4,388</b>	<b>304</b>	<b>364</b>	<b>60</b>	<b>20%</b>
Drains/Pipes/Culverts	21	21	31	4	3	-1	-25%
Drains/Pipes/Culverts-Danger	72	72	55	5	5	0	0%
Owner Surrender	1,351	1,351	686	98	14	-84	-86%
Rabies Vector Species	40	40	90	3	10	7	233%
In a Trap-Domestic Animal	732	732	704	47	92	45	96%
In a Trap-Danger	319	319	376	27	23	-4	-15%
Bed of a Truck	6	6	5	0	1	1	N/A
Bed of a Truck-Danger	4	4	1	0	0	0	N/A
Inside Vehicle	161	161	118	4	11	7	175%
Stray	1,735	1,735	2,322	116	205	89	77%
<b>Lack of Care</b>	<b>10,008*</b>	<b>10,008*</b>	<b>9,263</b>	<b>693</b>	<b>841</b>	<b>148</b>	<b>21%</b>
Critical Medical	2,366*	2,366*	1,886	168	146	-22	-13%
Sick or Injured	3,683	3,683	3,561	213	373	160	75%
Weather Condition	795	795	509	48	21	-27	-56%
Welfare Check	3,164	3,164	3,307	264	301	37	14%
<b>Loose</b>	<b>19,875</b>	<b>19,875</b>	<b>12,934</b>	<b>1,365</b>	<b>792</b>	<b>-573</b>	<b>-42%</b>
Loose Owned	7,054	7,054	4,522	529	239	-290	-55%
Safety Obstruction on Roadway	3,039	3,039	595	58	54	-4	-7%
Loose Stray	9,782	9,782	7,817	778	499	-279	-36%
<b>Nuisance</b>	<b>14,900</b>	<b>14,900</b>	<b>5,060</b>	<b>1,167</b>	<b>320</b>	<b>-847</b>	<b>-73%</b>
Conditions	295	295	258	23	20	-3	-13%
Noisy/Barking	1,583	1,583	1,613	122	114	-8	-7%
Microchip	7	7	4	1	0	-1	-100%
Pet Limit	301	301	216	22	19	-3	-14%
Pooper Scooper	355	355	515	36	57	21	58%
Rooster	535	535	710	47	74	27	57%
Spay/Neuter	10,614	10,614	1,323	875	5	-870	-99%
Tethering	418	418	397	39	30	-9	-23%
Vaccine	792	792	24	2	1	-1	-50%
<b>Police Assist</b>	<b>2,057</b>	<b>2,057</b>	<b>2,848</b>	<b>182</b>	<b>269</b>	<b>87</b>	<b>48%</b>
ASO Back up	103	103	569	23	59	36	157%
DPD Non-Urgent	124	124	207	8	72	64	800%
DPD Emergency	1,104	1,104	1,654	94	114	20	21%
DPD Urgent	624	624	323	44	18	-26	-59%
Fire Urgent	50	50	36	3	2	-1	-33%
Other Law Enforcement Emergency	16	16	28	5	2	-3	-60%
Other Law Enforcement Urgent	18	18	18	3	0	-3	-100%
Other Law Enforcement Non-Urgent	18	18	13	2	2	0	0%
<b>Outreach</b>	<b>N/A</b>	<b>N/A</b>	<b>52</b>	<b>N/A</b>	<b>22</b>	<b>N/A</b>	<b>N/A</b>
Disaster	N/A	N/A	36	N/A	14	N/A	N/A
MOW	N/A	N/A	16	N/A	8	N/A	N/A
<b>Wildlife Vendor</b>	<b>1,068</b>	<b>1,068</b>	<b>937</b>	<b>87</b>	<b>62</b>	<b>-25</b>	<b>-29%</b>
Violations							
<b>Violations Issued</b>	<b>22,105</b>	<b>22,105</b>	<b>12,386</b>	<b>1,457</b>	<b>1,093</b>	<b>-364</b>	<b>-25%</b>
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	September 2019	September 2020	Current Month Variance	Current Month % Change
<b>Total Loose Bites</b>	<b>558</b>	<b>558</b>	<b>616</b>	<b>36</b>	<b>58</b>	<b>22</b>	<b>61%</b>
Loose	126	126	118	6	8	2	33%
Loose Owned	432	432	498	30	50	20	67%
Owner Confined	469	469	450	25	33	8	32%
Owner Victim	241	241	316	17	37	20	118%
<b>Total Bites</b>	<b>1,268</b>	<b>1,268</b>	<b>1,382</b>	<b>78</b>	<b>128</b>	<b>50</b>	<b>64%</b>

\*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.