

DALLAS ANIMAL SERVICES

Department Field Fact Sheet June 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	June 2021	June 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	43,136	55,359	5,634	6,742	1,108	20%
Proactive Requests	4,411	3,250	4,990	373	669	296	79%
External Requests	40,410	29,924	39,459	3,970	5,125	1,155	29%
Follow-up Calls	13,244	9,962	10,910	1,291	948	-343	-27%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	June 2021	June 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	5,328	6,762	570	717	147	26%
Dog Attack to Animal	358	276	424	30	48	18	60%
Aggressive -High	460	312	665	47	57	10	21%
Dog Attack to Human	8	6	2	0	0	0	N/A
Loose Aggressive	4,456	3,423	3,832	361	422	61	17%
Aggressive Pack Activity	1,789	1,311	1,839	132	190	58	44%
Bite	1,396	1,078	1,357	152	166	14	9%
Bite Animal Contained	875	682	808	94	103	9	10%
Bite Animal Not Contained	475	367	524	53	61	8	15%
Rabies Specimen Pickup	46	29	25	5	2	-3	-60%
Confined Animal	4,499	3,334	3,953	370	550	180	49%
Drains/Pipes/Culverts	22	16	26	1	2	1	100%
Drains/Pipes/Culverts-Danger	57	44	68	12	10	-2	-17%
Owner Surrender	201	118	231	10	30	20	200%
Rabies Vector Species	90	54	96	3	10	7	233%
In a Trap-Domestic Animal	562	437	329	48	37	-11	-23%
In a Trap-Danger	292	214	260	21	38	17	81%
Bed of a Truck	13	10	4	0	0	0	N/A
Bed of a Truck-Danger	7	5	10	0	2	2	N/A
Inside Vehicle	137	107	130	15	13	-2	-13%
Stray	3,118	2,329	2,799	260	408	148	57%
Lack of Care	11,372	8,447	10,354	1,285	1,636	351	27%
Critical Medical	1,958	1,424	2,054	248	339	91	37%
Sick or Injured	4,235	3,064	3,673	515	525	10	2%
Weather Condition	1,303	1,088	1,130	71	221	150	211%
Welfare Check	3,876	2,871	3,497	451	551	100	22%
Loose	9,235	6,757	12,341	820	1,501	681	83%
Loose Owned	2,626	1,978	2,971	222	294	72	32%
Safety Obstruction on Roadway	570	446	510	51	53	2	4%
Loose Stray	6,039	4,333	8,860	547	1,154	607	111%
Nuisance	3,729	2,999	3,203	300	323	23	8%
Conditions	260	196	210	39	19	-20	-51%
Noisy/Barking	1,437	1,203	1,288	73	90	17	23%
Microchip	2	0	3	0	1	1	N/A
Pet Limit	212	157	177	26	18	-8	-31%
Pooper Scooper	473	364	290	31	48	17	55%
Rooster	825	671	633	69	90	21	30%
Spay/Neuter	66	43	40	5	2	-3	-60%
Tethering	436	353	541	55	53	-2	-4%
Vaccine	18	12	21	2	2	0	0%
Police Assist	3,008	2,210	2,766	269	349	80	30%
DPD Emergency	2,096	1,521	1,738	215	216	1	0%
DPD Non-Urgent	349	341	6	0	2	2	NA
DPD Urgent	387	226	820	33	103	70	212%
Fire Urgent	60	46	83	3	14	11	367%
Other Law Enforcement Emergency	36	26	16	2	4	2	100%
Other Law Enforcement Non-Urgent	41	23	5	9	2	-7	-78%
Other Law Enforcement Urgent	39	27	98	7	8	1	14%
Outreach	307	170	306	25	40	15	60%
Volunteer	59	39	44	0	4	4	N/A
Owner Surrender	1,443	999	2,023	156	269	113	72%
Loose Cat*	1,744	1,173	N/A	238	N/A	N/A	N/A
Wildlife	958	640	1,340	158	239	81	51%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	June 2021	June 2022	Current Month Variance	Current Month % Change
Violations Issued	12,386	13,503	21,200	2,010	2,113	103	5%
Violation Notices	17,161	11,298	19,291	1,843	1,867	24	1%
Criminal Citations	1	0	79	0	-5	-5	N/A
Civil Citations	2,674	2,205	1,830	167	251	84	50%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	June 2021	June 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	433	596	61	71	10	16%
Loose	103	81	121	11	10	-1	-9%
Loose Owned	465	352	475	50	61	11	22%
Owner Confined	428	328	406	43	69	26	60%
Owner Victim	281	209	249	26	28	2	8%
Total Bites	1,277	970	1,251	130	168	38	29%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.