

DALLAS ANIMAL SERVICES

Department Field Fact Sheet September 2022

SERVICE REQUESTS	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	September 2021	September 2022	Current Month Variance	Current Month % Change
Totals Calls Received	58,065	58,065	75,680	4,793	6,505	1,712	36%
Proactive Requests	4,411	4,411	6,658	422	533	111	26%
External Requests	40,410	40,410	55,130	3,383	5,031	1,648	49%
Follow-up Calls	13,244	13,244	13,892	988	941	-47	-5%
Calls Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	September 2021	September 2022	Current Month Variance	Current Month % Change
Aggressive Activity	7,071	7,071	9,606	658	1,016	358	54%
Dog Attack to Animal	358	358	589	33	54	21	64%
Aggressive -High	460	460	946	64	113	49	77%
Dog Attack to Human	8	8	2	2	0	-2	-100%
Loose Aggressive	4,456	4,456	5,404	382	558	176	46%
Aggressive Pack Activity	1,789	1,789	2,665	177	291	114	64%
Bite	1,396	1,396	1,793	102	153	51	50%
Bite Animal Contained	875	875	1,051	65	87	22	34%
Bite Animal Not Contained	475	475	700	30	65	35	117%
Rabies Specimen Pickup	46	46	42	7	1	-6	-86%
Confined Animal	4,499	4,499	5,448	351	425	74	21%
Drains/Pipes/Culverts	22	22	30	0	2	2	N/A
Drains/Pipes/Culverts-Danger	57	57	91	4	7	3	75%
Owner Surrender	201	201	295	27	16	-11	-41%
Rabies Vector Species	90	90	156	9	14	5	56%
In a Trap-Domestic Animal	562	562	412	39	18	-21	-54%
In a Trap-Danger	292	292	400	23	42	19	83%
Bed of a Truck	13	13	4	0	0	0	N/A
Bed of a Truck-Danger	7	7	10	0	0	0	N/A
Inside Vehicle	137	137	176	8	12	4	50%
Stray	3,118	3,118	3,874	241	314	73	30%
Lack of Care	11,372	11,372	14,791	857	1,226	369	43%
Critical Medical	1,958	1,958	3,028	158	302	144	91%
Sick or Injured	4,235	4,235	5,192	348	480	132	38%
Weather Condition	1,303	1,303	1,643	44	48	4	9%
Welfare Check	3,876	3,876	4,928	307	396	89	29%
Loose	9,235	9,235	17,203	828	1,678	850	103%
Loose Owned	2,626	2,626	3,942	240	334	94	39%
Safety Obstruction on Roadway	570	570	692	44	64	20	45%
Loose Stray	6,039	6,039	12,569	544	1,280	736	135%
Nuisance	3,729	3,729	4,096	245	298	53	22%
Conditions	260	260	285	17	24	7	41%
Noisy/Barking	1,437	1,437	1,592	93	124	31	33%
Microchip	2	2	4	0	1	1	N/A
Pet Limit	212	212	239	18	18	0	0%
Pooper Scooper	473	473	439	41	38	-3	-7%
Rooster	825	825	783	43	41	-2	-5%
Spay/Neuter	66	66	64	9	10	1	11%
Tethering	436	436	664	23	42	19	83%
Vaccine	18	18	26	1	0	-1	-100%
Police Assist	3,008	3,008	3,817	255	333	78	31%
DPD Emergency	2,096	2,096	2,418	204	236	32	16%
DPD Non-Urgent	349	349	15	4	1	-3	-75%
DPD Urgent	387	387	1,101	31	79	48	155%
Fire Urgent	60	60	113	4	6	2	50%
Other Law Enforcement Emergency	36	36	22	2	1	-1	-50%
Other Law Enforcement Non-Urgent	41	41	6	7	0	-7	-100%
Other Law Enforcement Urgent	39	39	142	3	10	7	233%
Outreach	307	307	345	47	9	-38	-81%
Volunteer	59	59	54	14	4	-10	-71%
Owner Surrender	1,443	1,443	2,746	136	250	114	84%
Loose Cat*	1,744	1,744	N/A	216	N/A	N/A	N/A
Wildlife	958	958	1,889	96	172	76	79%
Violations							
Violations Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	September 2021	September 2022	Current Month Variance	Current Month % Change
Violations Issued	19,836	19,836	28,732	2,211	2,736	525	24%
Violation Notices	17,161	17,161	25,949	2,074	2,459	385	19%
Criminal Citations	1	1	119	0	19	19	N/A
Civil Citations	2,674	2,674	2,664	137	258	121	88%
Bites - Actual							
Bites Breakdown	Fiscal Year End 2020/21	Fiscal YTD 2020/21	Fiscal YTD 2021/22	September 2021	September 2022	Current Month Variance	Current Month % Change
Total Loose Bites	568	568	805	45	70	25	56%
Loose	103	103	169	7	14	7	100%
Loose Owned	465	465	636	38	56	18	47%
Owner Confined	428	428	541	38	44	6	16%
Owner Victim	281	281	341	20	22	2	10%
Total Bites	1,277	1,277	1,687	103	136	33	32%

*Beginning FY22, some vendor calls began coming to DAS, changing how they were being reported on this fact sheet. Loose cats are now reflected in other call types.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.