

**July 2022 Newsletter** 

# June Wrap Up!

# **Message from the Director**

## Releases Under Way!

We are in full swing with our ProjectDox 9.2 plan review training sessions and are working hard to get everyone comfortable with the new software enhancements. The DSD Training team has been busy facilitating the coordination of multiple several weeks of training sessions for our internal and external customers. We are proud to host these sessions virtually and in our new state of the art Training Center located at 400 S. Zang Blvd. Ste. C95 Dallas, TX 75208.

#### **New Arrivals!**

The month of June brought with it some exciting outcomes. We have seen an approximate 20% increase in new single family permit submittals from the previous year. As a result, our recruitment team has worked diligently and onboarded 36 additional team members to help us with the consistent heavy workloads. As the Director of the Department it is important to make our staff feel welcomed and so I have met with our new recruits and will continue to engage with them.





### **Dallas Code Adoption Process**

Our DSD Building Code Division is leading the Code Amendment processes and recommended changes to the 2021 International Building, Residential, and Existing Building Codes are underway. Our Assistant Building Official, David Session, and his team are gathering input, drafting the proposals, and coordinating upcoming stakeholder meetings to welcome feedback. This is a vital part of our community success as these codes will drive the safety

standards for all new and existing building. We welcome your support and contributions to this important process.

## Measuring Up!

Performance Measures and Monthly Report Cards

DSD has established clear performance metrics for all divisional workgroups. Moving forward these, along with our actual outcomes will be posted on our website for our customers to see and measure our progress. Please be on the look out for our initial July 2022 report.



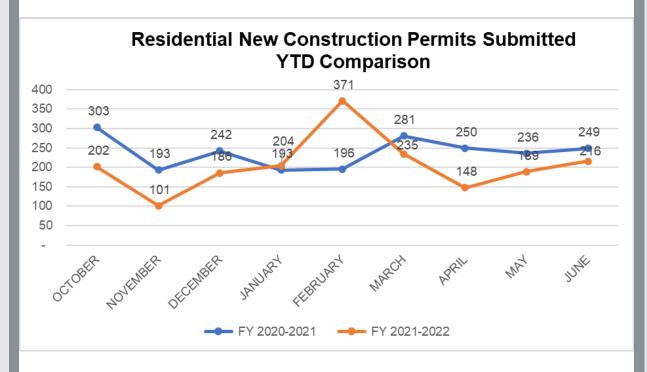
The DSD Team is proud of the hard work we are doing and look forward to our continuous improvement and partnership with our community! Stay tuned for additional news and updates. ~ Andrew Espinoza, Director/Chief Building Official

# **June 2022 Permit Activity**

Our Development Services staff is committed to being transparent and providing monthly permit reports to our customers and the public. Click the link to view the <u>June New Construction Permit Map</u> which illustrates the number of Commercial and Residential permit applications submitted in each council district. There is also a link to the <u>June Permit Table</u> on the <u>Reports</u> page that displays detailed information about each permit application submitted.

The Residential Plan Review Team issued 147 new Single-Family Dwelling (SFD) permits in the month of June 2022, which fell short of the target goal of 210. This variance is attributable to system issues with Projectdox. The City is updating the system to make the experience more user-friendly and efficient.

The month of June created 203 new SFD permits which was an increase of 10% from the month of May. The average number of days to the first prescreen review was 6 days in June which, while beyond our target goal of 5 days, improved from May 2022.



#### Residential Permits - Average Days to Issue YTD Comparison DECEMBER FEBRUARY OCTOBER NOVEMBER JANUARY MARCH APRIL JUNE FY 2020-2021

# **Upcoming Events**

#### **Pilot Customer Service Initiative**

On July 23, 2022, we're hosting our first Pop Up Permit Saturday. We'll open the Permit Service Center one Saturday a month for homeowners and do-it-yourself experts to get simple permits for minor home repairs and upgrades. Development Services Director/Chief Building Official, Andrew Espinoza, spoke with D Magazine about the new program. Click here to read the article.



# **Development Services Hiring Event**

On Tuesday, July 26, 2022, Development Services will hold it's first Hiring Event at the J. Erik Jonsson Central Library located at 1515 Young St. Dallas, TX 75201. The event will start at 10 A.M. and conclude at 2 P.M. We've enlisted the Human Resources and Civil Service departments to take applications and qualify applicants onsite. We'll conduct interviews that day and verbal offers will be issued to preferred candidates. Click this link for more information!



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