



Development Services

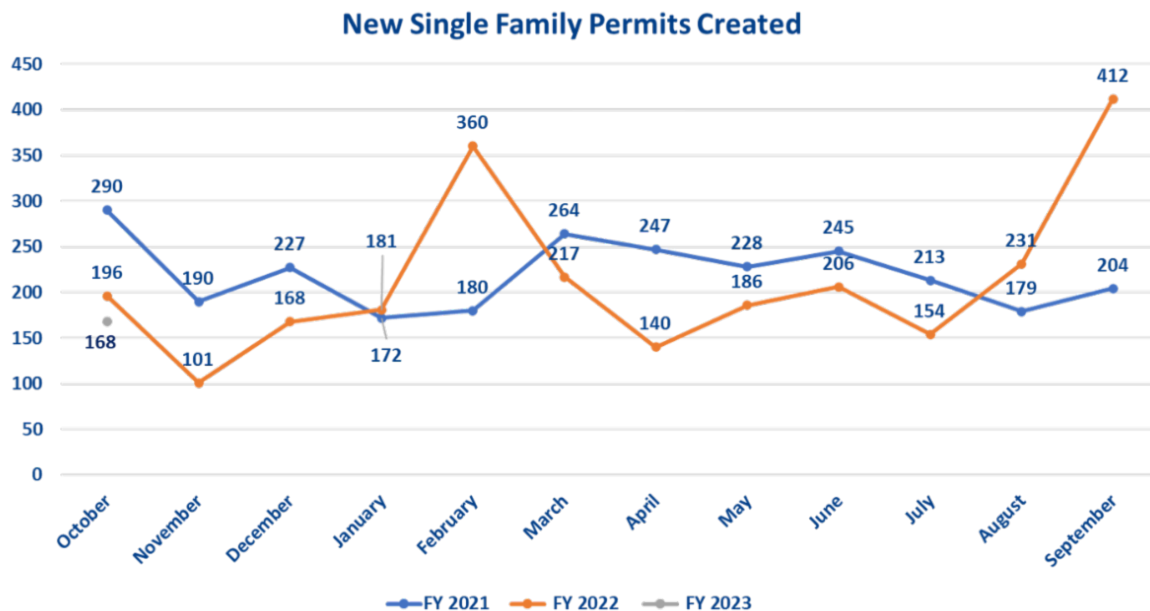
November 2022

October 2022 Wrap Up

Last month Development Services launched a new [Economic Impact Report](#) that provides an overview of the valuations of the permits the department issues. The report provides a year-to-date comparison between the current and previous fiscal year, and highlights DSD's efforts and the overall economic impact our Department plays in maintaining a strong, vibrant City. The Economic Impact Report will be published monthly and can be viewed on the [Reports](#) page.

New Single Family Permits Created

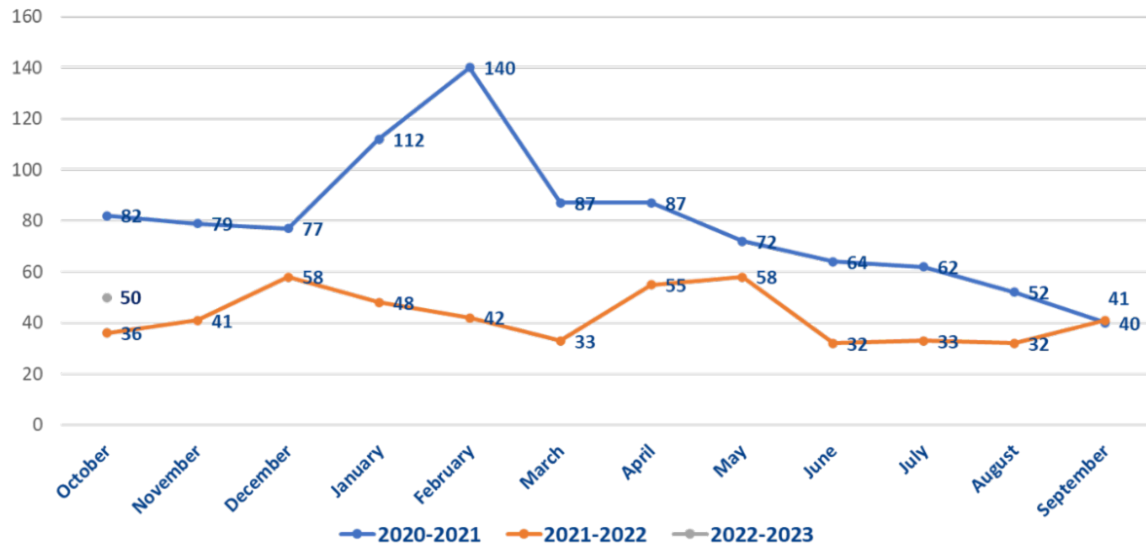
A total of 168 permit applications were processed for the month of October 2022. This represents a 60% decrease compared to September 2022.



NSF Permits Average Days to Issue

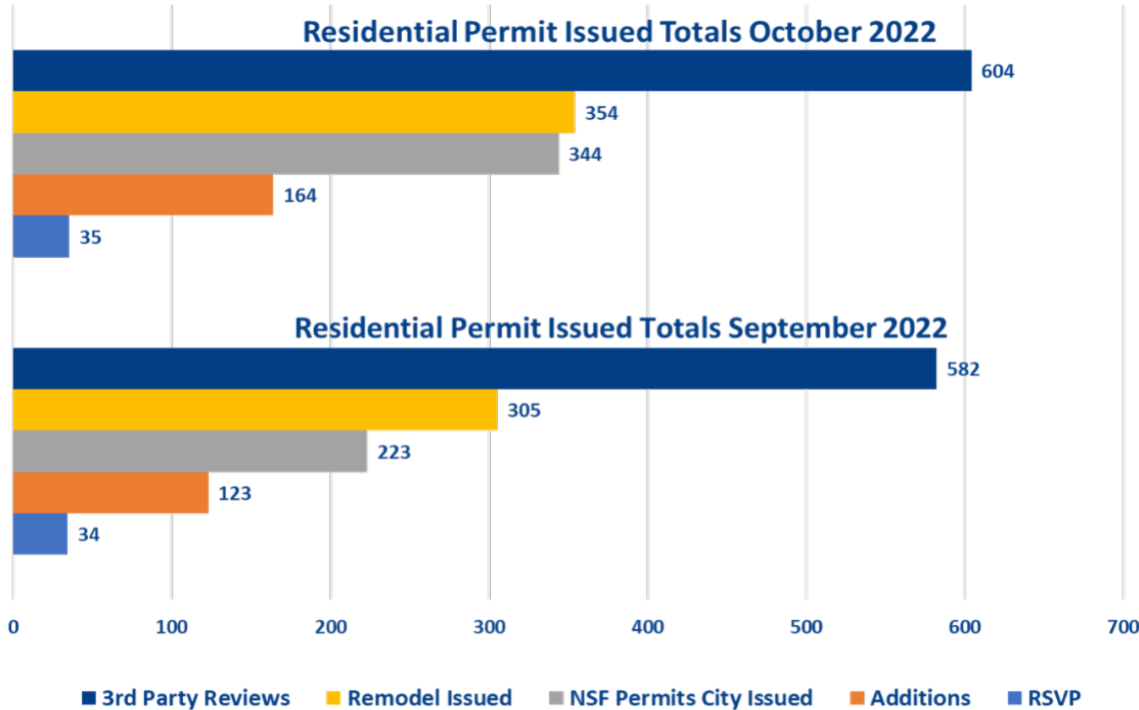
The average number of days to issue a New Single-Family permit for October 2022 was 50 days, which is an increase of nine days from the 41-day average issue time for September 2022. Our staff continues to work hard to achieve our initial review time of 15 days.

Residential New Single Family Permits-Average Days to Issue YTD Comparison



Residential Permits Issued

The month of October was a busy month for our residential plan review staff. The total number of new single-family permits issued for October 2022 was 344, and DSD staff issued 354 residential remodel permts. This is a 54% **increase** from September 2022 for new single family homes. Thirty-five (35) new single-family permits were issued **same day** via the Rapid Single-Family VIP Program (RSVP), and third party vendors performed 604 reviews for an overall total of 1,501 residential plan reviews for the month!



Current "Backlog" Status

For several months the Department has been tackling a "backlog" of New Single-Family Dwelling (NSF) permits. Internally, we refer to any permit that exceeds our established performance goal of

All done!



performing our initial review of 15 days as "overdue." We are extremely excited to share that as of November 28, 2022, there is no "backlog" or overdue new single family permits in the queue! The Development Services Residential Team has worked tirelessly for several months, including weekends, to achieve this goal. We also temporarily reassigned additional staff members to assist with reviewing overdue plans, trained our third party reviewers, and onboarded additional team members . In mid-October there were 302 plans marked overdue, and today there are zero! Click the link below to view more performance measures on our Reports webpage.

[View Reports](#)

Code Amendments

The next step in the process to adopt the Dallas Amendments to the 2021 ICC codes is the Building Inspection Advisory, Examining and Appeals Board meeting scheduled for December 13, 2022. The meeting is open to the public and will be held at 320 E. Jefferson Blvd., Room 300 Dallas, TX 75203. The meeting details will be available on the Development Services [Calendar](#).

We encourage everyone to participate in this process to ensure that the codes that get adopted are beneficial to all. Should you have any questions, please contact David Session, Assistant Building Official, at little.sessions@dallas.gov or Shahla Layendecker, Building Code Manager, at shahla.layendecker@dallas.gov.

October Outreach

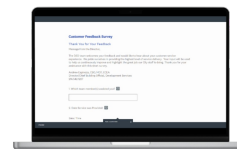
The Development Services Department places a high value on outreach. Nurturing relationships with our development partners and customers is essential as we partner with you to build a safe and sustainable city. During October, DSD staff attended the Dallas Builders Association Luncheon and partnered with the National Association of Real Estate Brokers and Prime Lending on a new program for first time homebuyers. We also hosted a Hiring Event to recruit new team members and a Lunch and Learn that provided an introduction to zoning.

Development Services would appreciate the opportunity to connect with your organization to provide assistance with navigating the permit process. Should you have any questions about partnering with us, please contact Robyn Gerard, Communications and Outreach Manager, at (214) 948-4053 or by email at robyn.gerard@dallas.gov.



Customer Service Feedback Wanted

Please let us know how we're doing! If you'd like to provide feedback on your experience with Development Services staff, please [take our survey](#)!



Building Dallas Together!
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