



City of Dallas

Department of Development Services: Update

**Government Performance &
Financial Management Committee
February 28, 2022**

Will Munding, Executive in Residence
Development Services
City of Dallas

Presentation Overview



- New Single Family Metrics
- Technology
- Hiring Review



Single Family Permits



	FY 20	FY 21	
Permits Submitted	1,976	2,639	↑ 33.6%
Permits Approved/Issued	1,422	2,100	↑ 47.7%



Performance Targets



	Prescreen	First Review	Final
New Single Family	5 Days	15 Days	42 Days (6 Weeks)



Performance Metrics – New Single Family Permits



	FY 2021-22				
	Oct	Nov	Dec	Jan	Feb
New Permits Issued	156	130	198	155	132
Average Time to Issue (in Days)	36	41	58	48	42



Technology



- Project Dox – Permitting Software
 - Internal review from user perspective
 - Providing an upgraded version
 - Outside users
 - Roll out with training opportunity internal and external
 - Weekly implementation meetings – April 15 target roll out
 - Transition problems – daily review
 - Communication



Technology



- Posse Replacement – Land Management system
 - Manages our information, inspections and process
 - Demonstration from last week
 - Internal review and coordination to produce a schedule and implementation plan
 - Implementation meetings begin this week
 - Finalizing statement of work
 - Contract target date – May 2022



Hiring Review



- 33 current openings
 - Prioritizing hiring for top 12 selected positions
 - Hiring a Building Official – interviews begin 2/28/22
 - Development Services, HR, Civil Services team approach
 - Current status





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