#### Memorandum



Date: September 6, 2013

To: Members of the Public Safety Committee

Subject: Emergency Medical Service Professional Contracts

The Public Safety Committee will be briefed on Emergency Medical Service Professional Contracts on Monday, September 9, 2013.

Charles M. Cato

Interim Assistant City Manager

#### Attachment

cc: Honorable Mayor and Members of the City Council

A.C. Gonzalez, Interim City Manager

Rosa A. Rios, City Secretary

Warren M. S. Ernst, Interim City Attorney

Craig D. Kinton, City Auditor

Judge Daniel F. Solis, Administrative Judge

Ryan S. Evans, Interim First Assistant City Manager

Jill A. Jordan, P.E., Assistant City Manager Forest E. Turner, Assistant City Manager Joey Zapata, Assistant City Manager Teresa O' Donnell, Interim Assistant City Manager Jeanne Chipperfield, Chief Financial Officer Frank Librio, Public Information Officer Elsa Cantu, Assistant to the City Manager

## Dallas Fire-Rescue Department

# **Emergency Medical Service**

### **Professional Contracts**

Public Safety Committee September 9, 2013

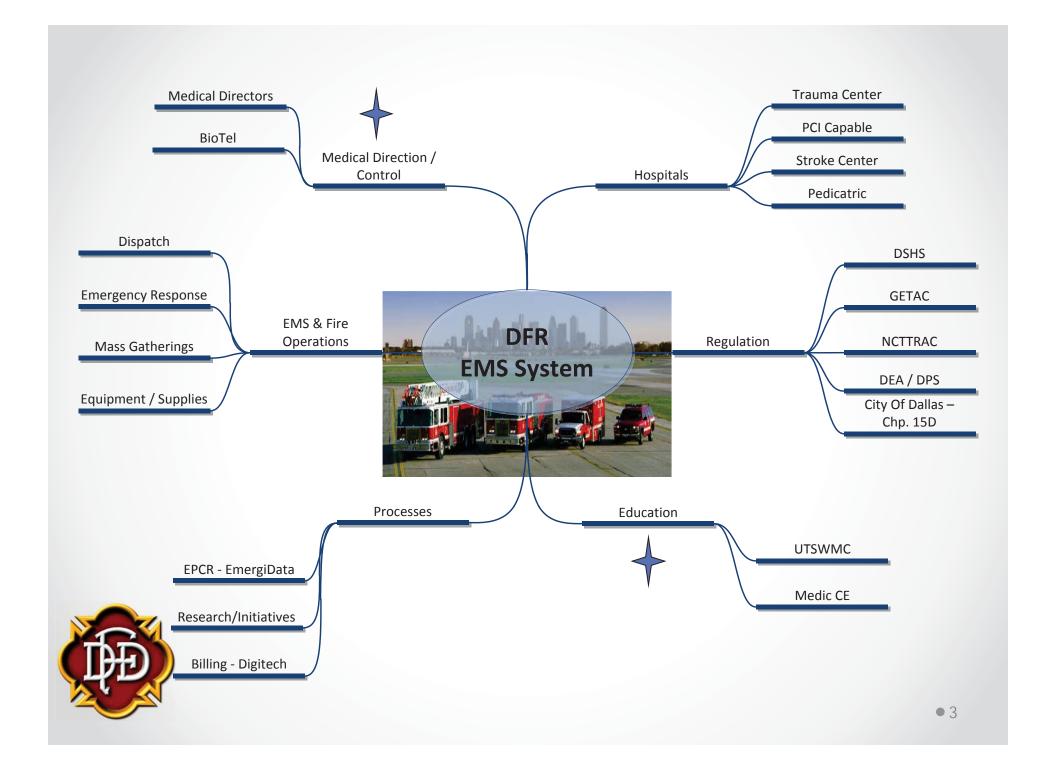




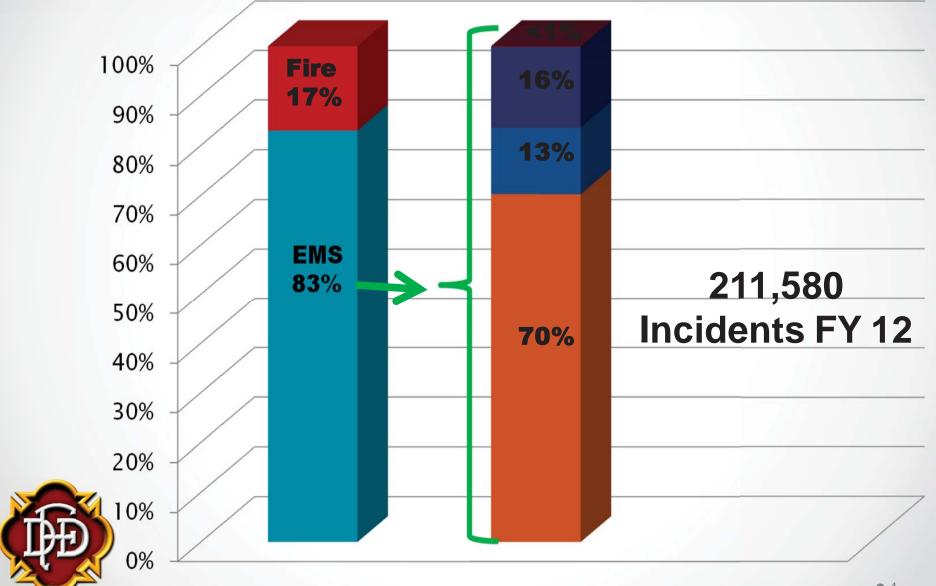
## Purpose:

To brief the Public Safety Committee regarding four of the Emergency Medical Service (EMS) Professional Contracts/Resolutions. These contracts allow partner agencies to provide legally mandated medical direction and education of new and incumbent DFR paramedic members.





#### **Dallas Fire-Rescue Department RESPONSES**



#### **EMS PROFESSIONAL CONTRACTS**

- Medical Director
- BioTel
- Initial EMS Training
- Continuing Education



#### **Medical Director Contract**

- Physician that provides license under which the EMS System operates as well as program oversight
- State law requires EMS systems to have a Medical Director
- Medical Director provided to Dallas Fire-Rescue, EMS Division, through a contract with University of Texas Southwestern Medical Center (UTSWMC)
  - Contract renews October 1, 2013

#### **Medical Direction Team**



City of Dallas
Director of Medical
Emergency Services
Dr. Paul Pepe



Dallas Fire-Rescue Medical Director Dr. Marshal Isaacs



Chief of EMS
Operations - UTSW
Dr. Raymond Fowler



#### Responsibilities of the Medical Director

- Establish and oversee all patient treatment guidelines
- Consult and advise on patient care equipment
- Assist in inquiries related to issues of patient care





# Responsibilities of the Medical Director (continued)

- Determine training curriculum
- Certify training requirements are met
- Certify skill proficiency
- Coordinate the Member Injury Advocacy Program
  which serves as an advocacy tool for members who
  become ill or injured while on duty as they navigate
  through the emergency medical care system



#### BioTel - Online Medical Control

- Provides 24/7 medical supervision for Paramedics
- Required by State law:
  - Direct physician contact
  - Orders for medical treatment
- Service provided through contract with Parkland Health and Hospital Systems
- Contract renews October 1, 2013





#### Responsibilities of BioTel

- Provides on-line medical direction to paramedics regarding medical decisions and clinical care of complex patients
- Reports hospital capability and capacity
  - Manages patient allocation for specialty care
  - Multiple casualty patient management
- Provides legal assistance related to patient care
- Coordinates special medical response, i.e. Parkland Field Amputation Team
- Update area emergency departments regarding patient delivery



#### Funding for BioTel

- Contract costs shared by fourteen participating entities through inter-local agreements
- Costs are calculated on a per capita basis using the North Central Texas Council of Governments
   Population Estimates
- Dallas 56% of the cost, other Cities 44%





#### **BioTel – Participating Agencies**

- CARROLLTON
- COCKRELL HILL
- DALLAS
- DESOTO
- DUNCANVILLE
- FARMERS BRANCH
- GARLAND

- HIGHLAND PARK
- IRVING
- LANCASTER
- MESQUITE
- RICHARDSON
- SUNNYVALE
- UNIVERSITY PARK



### BioTel Staffing

- 24/7 Staffing
- Emergency Medicine Faculty
- Specialist Physicians
- BioTel Personnel:
  - RN Supervisor
  - Registered Nurses
  - Paramedics





# University of Texas Southwestern Medical Center (UTSWMC) - Initial Training

- Initial training for EMT's and Paramedics
  - EMT: 231 hours of training
  - Paramedic: 976 hours of training





#### **Emergency Medical Initial Training**

- Council Resolution for Initial Training renews October 1, 2013
- Training costs includes instruction, books, fees (registration and tuition), parking, and hospital clinical rotations
- Certification and Registration through Texas
   Department of State Health Services and National Registry



### **UTSWMC** Continuing Education

- Contract renewed September 1, 2013
   (Based on State's fiscal year)
- Was approved by Council on August 28, 2013
- Required by the State to retain certification:
  - 36 hours required annually for EMT Paramedic
  - 18 hours required annually for EMT Basic
- UTSWMC Director of Emergency Medicine
   Education or their designated representative and
   the EMS Division's Deputy Chief will be responsible
   for developing and organizing all Continuing
   Education activities

### **UTSWMC** Continuing Education

- UTSWMC provides:
  - Training at 40 locations for a total of 18 Continuing Education hours (this includes six Continuing Education modules three hours in length at each site on all 3 shifts)
  - Annual Re-verification Exam (ARE) for a total of 9 hours (offered three times each month)
  - Skills and proficiency evaluations



#### **EMS Professional Contract Costs**

- Medical Director:
  - FY 13/14 \$152,472 (UTSWMC)
- BioTel:
  - FY 13/14 \$890,710



#### **EMS Professional Contract Costs (continued)**

#### Initial Training:

- FY 13/14 \$302,519 (UTSWMC and Dallas County Community College District Annual Resolution)
- To train 107 students

#### Continuing Education

- o FY 13/14 \$329,220
- 40 on-site CE locations
- Annual Re-verification Exam at UTSWMC



### **Council Actions**

#### August 28, 2013 Agenda

Approved UTSWMC Continuing Education

#### September 11, 2013 Agenda

- BioTel
- Medical Director
- UTSWMC Initial Training



# Questions?

