FY 2018-19 Annual Budget: Quality of Life

City Council Briefing August 15, 2018

Joey Zapata, Assistant City Manager



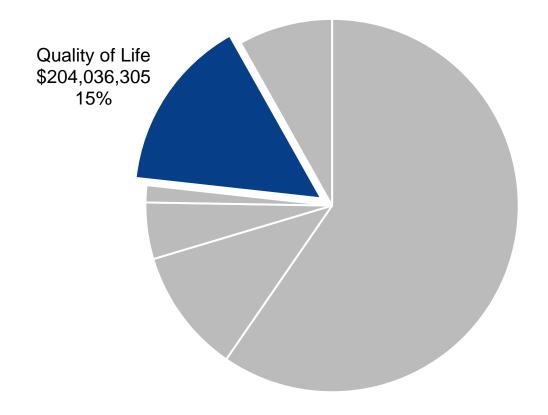
Overview

- FY 2018-19 Budget by Strategic Priority
- Strategic Priority Statement
- Strategic Priority Budget Overview
- FY 2018-19 Budget Highlights
- Dallas 365 Measures
- FY 2019-20 Planned Activities



City of Dallas

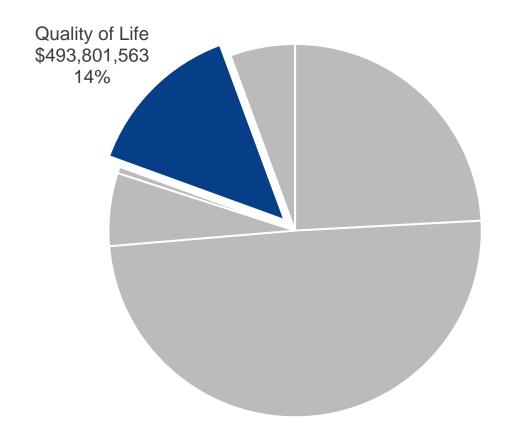
FY 2018-19 Budget by Strategic Priority







FY 2018-19 Budget by Strategic Priority







Strategic Priority Statement

Provide opportunities that enhance the standard of health, comfort, and happiness of Dallas residents









Organizational Structure

Quality of Life

City Attorney's Office

Convention & Event Services

Dallas Animal Services Environmental Quality & Sustainability (MGT)

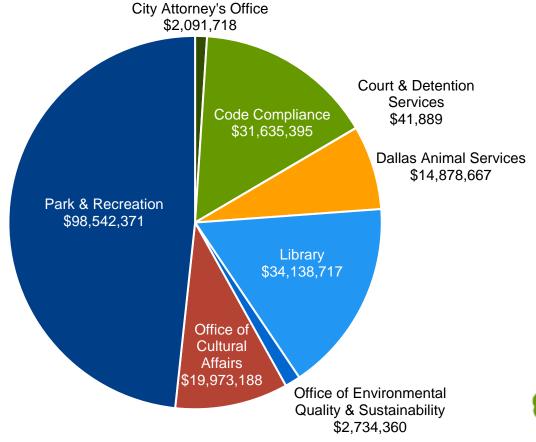
Park & Recreation

Code Compliance Court & Detention Services

Dallas Public Library Office of Cultural Affairs



Strategic Priority Budget by Department

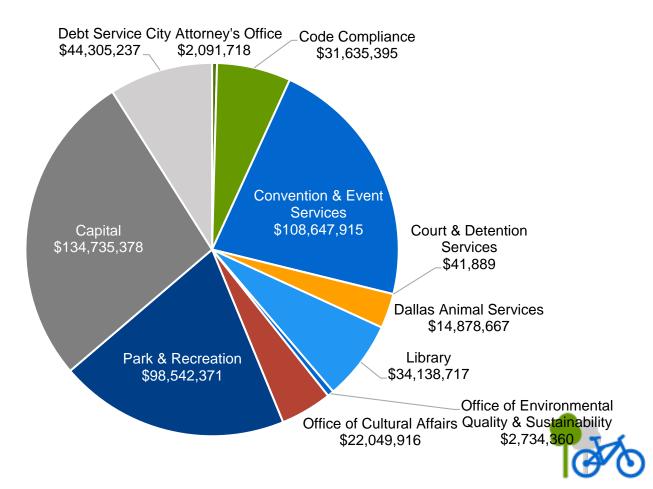




General Fund only

City of Dallas

Strategic Priority Budget by Department



All Funds 8



FY 2018-19 Budget Highlights

- Allocating \$410K to mobilize a team in Dallas Animal Services dedicated to dealing with aggressive and dangerous animals
- Adding \$650K for seven Neighborhood Code Representatives, further improving outreach efforts and providing more liaisons to address community issues
- Transitioning Fair Park's daily operation from City management to Fair Park First to expand fundraising opportunities, improve operations, and make capital improvements

FY 2018-19 Budget Highlights

- Expediting the opening of six spraygrounds and partnering with school districts to bring more residents within a 10-minute walking distance (about ½ a mile) of green spaces and parks
- Investing \$2M in Radio Frequency Identification (RFID) throughout our library system to improve security and better manage our materials and assets
- Completing the Dallas Cultural Plan



FY 2018-19 Dallas 365 Measures

| Department | Measure | Target |
|----------------------------|---|-----------|
| Code Compliance | Number of single-family rental properties inspected (initial inspections and reinspections) | 10,000 |
| Code Compliance | Percentage of 311 Code service requests responded to within estimated response time | 96% |
| Code Compliance | Percentage of food establishments inspected timely* | 95% |
| Dallas Animal Services | Live release rate | 81% |
| Dallas Animal Services | Percentage increase in field impoundments over prior fiscal year | 18% |
| Dallas Public Library | Number of library visits in person, online, and for programs | 7,420,000 |
| Dallas Public Library | Number of participants in adult education courses (ELL, GED, basic education, and citizenship)* | 25,000 |
| Office of Cultural Affairs | Percentage of cultural services contracts awarded to artists or small arts organizations (budgets less than \$100,000)* | 50% |
| Park and Recreation | Percentage of residents within ½ mile of a park | 63% |

^{*} Denotes new measure



FY 2019-20 Planned Activities

- Continuing library efficiencies through RFID implementation
- Providing full-year funding for two new libraries
- Expanding overnight field coverage to respond to calls about loose animals
- Providing funding for Fair Park management contract fee



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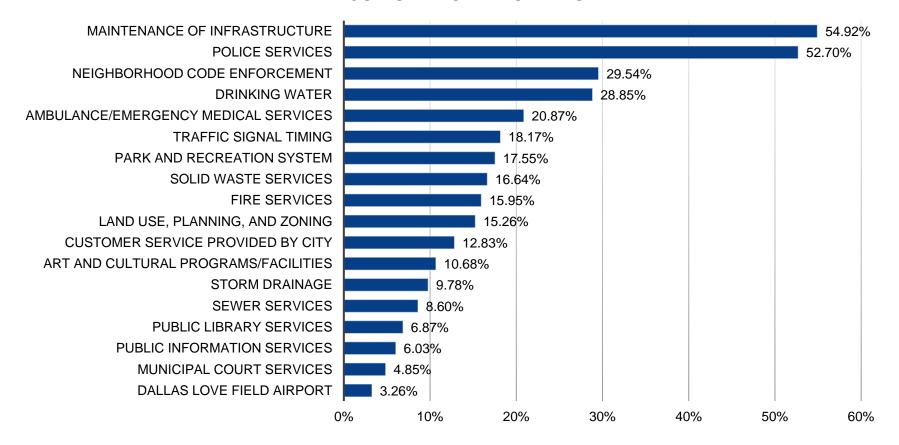
Appendix

- Community Survey Highlights
- Services by Strategic Priority
- FY 2017-18 Accomplishments

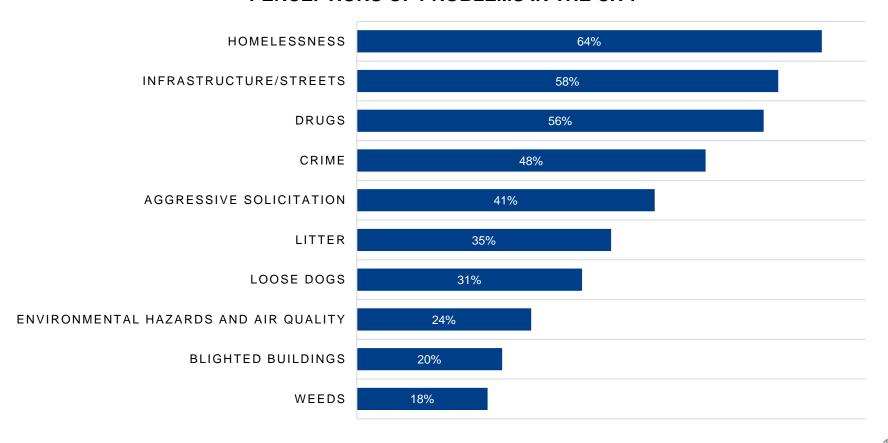


Community Survey Highlights

MAJOR SERVICE PRIORITIES



PERCEPTIONS OF PROBLEMS IN THE CITY

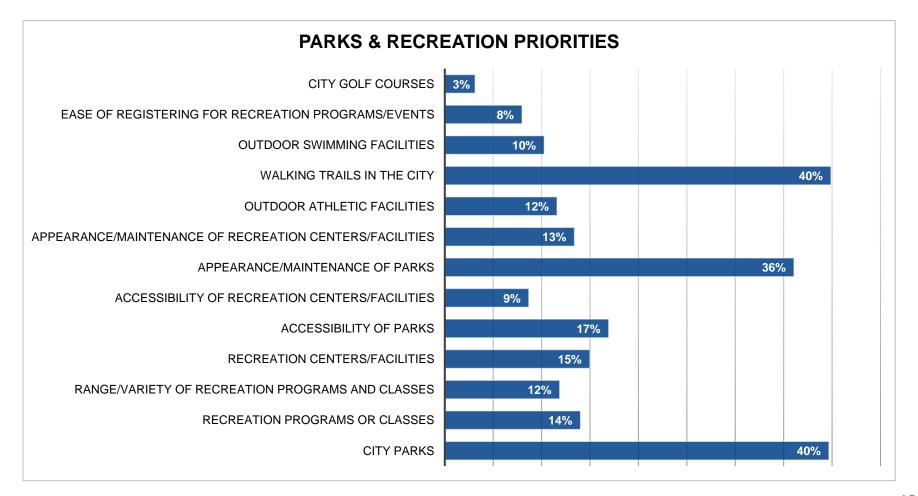


PARKS & RECREATION SATISFACTION RATINGS

■ Excellent (4) ■ Good (3) ■ Fair (2) ■ Poor (1)

CITY GOLF COURSES 22.38% 40.43% 26.35% EASE OF REGISTERING FOR RECREATION 37.31% 16.42% 29.35% PROGRAMS/EVENTS OUTDOOR SWIMMING FACILITIES 9.31% 32.73% 30.33% WALKING TRAILS IN THE CITY 20.78% 47.95% 22.83% OUTDOOR ATHLETIC FACILITIES 13.74% 44.87% 30.96% APPEARANCE/MAINTENANCE OF RECREATION 16.51% 47.09% 29.51% 6.88% CENTERS/FACILITIES APPEARANCE/MAINTENANCE OF PARKS 49.64% 6.13% 17.77% 26.46% 49.32% ACCESSIBILITY OF RECREATION CENTERS/FACILITIES 21.77% 22.68% 6.24% ACCESSIBILITY OF PARKS 22.19% 53.38% 19.19% RECREATION CENTERS/FACILITIES 15.47% 47.48% 27.70% RANGE/VARIETY OF RECREATION PROGRAMS AND 15.32% 43.38% 30.39% CLASSES RECREATION PROGRAMS OR CLASSES 17.15% 43.00% 29.71% CITY PARKS 18.91% 54.80% 22.46%







CODE ENFORCEMENT SATISFACTION RATINGS

■ Excellent (4) ■ Good (3) ■ Fair (2) ■ Poor (1)

ENFORCEMENT OF FOOD SAFETY IN RESTAURANTS

EFFORTS TO SURVEY/ABATE MOSQUITOS CARRYING VIRUSES

ENFORCEMENT OF LITTER ON PRIVATE PROPERTY

ENFORCEMENT OF BULK/BRUSH TRASH VIOLATIONS

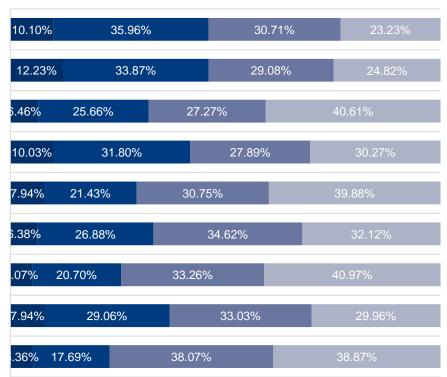
CITY EFFORTS TO REMOVE JUNK MOTOR VEHICLES

ENFORCEMENT OF SIGN REGULATIONS

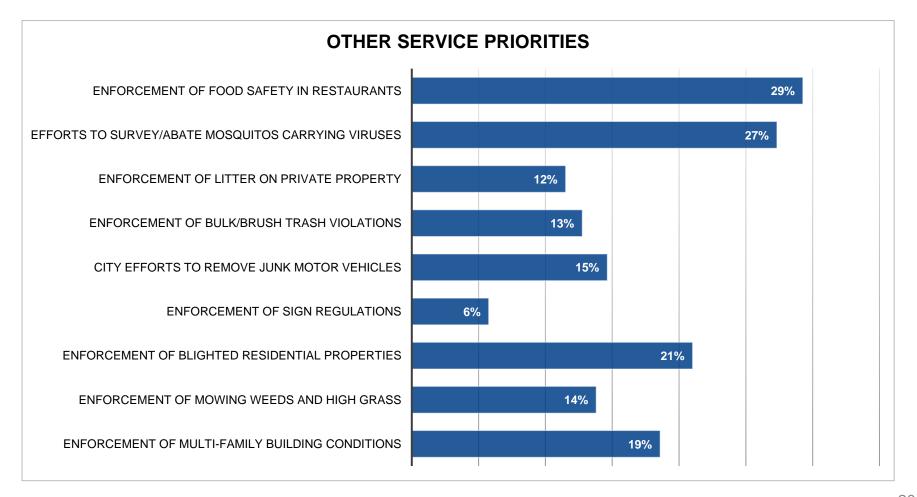
ENFORCEMENT OF BLIGHTED RESIDENTIAL PROPERTIES

ENFORCEMENT OF MOWING WEEDS AND HIGH GRASS

ENFORCEMENT OF MULTI-FAMILY BUILDING CONDITIONS



City of Dallas



OTHER CITY SERVICES SATISFACTION RATINGS

■ Excellent (4) ■ Good (3) ■ Fair (2) ■ Poor (1)

ENFORCEMENT OF YARD PARKING REGULATIONS IN YOUR NEIGHBORHOOD

ACCESSIBILITY OF CITY FACILITIES/SERVICES FOR PERSONS WITH DISABILITIES

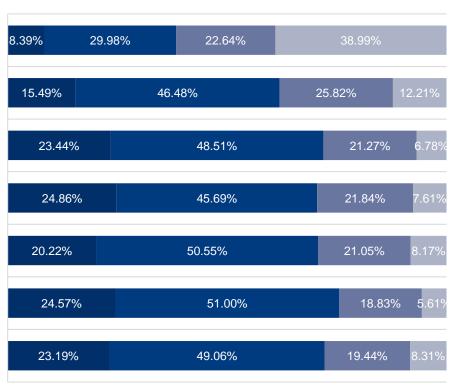
APPEARANCE/MAINTENANCE OF LIBRARIES/FACILITIES

VARIETY OF LIBRARY MATERIALS

ACCESSIBILITY OF ARTS AND CULTURAL CENTERS/FACILITIES

APPEARANCE/MAINTENANCE OF ARTS AND CULTURAL CENTERS/FACILITIES

VARIETY OF ARTS AND CULTURAL PROGRAMS





Services by Strategic Priority

| | FY 2018-19 Total Proposed | FY 2018-19 General Fund Proposed |
|--|------------------------------|-------------------------------------|
| City Attorney's Office | | |
| Community Prosecution | \$2,006,336 | \$2,006,336 |
| Environmental Enforcement, Compliance, and Support (Legal Service) | \$85,382 | \$85,382 |
| Code Compliance Services | | |
| Consumer Health | \$3,157,211 | \$3,157,211 |
| Neighborhood Code Compliance Services | \$21,855,758 | \$21,855,758 |
| Neighborhood Nuisance Abatement | \$6,622,426 | \$6,622,426 |
| Convention And Event Services | | |
| Convention Center Debt Service Payment | \$23,484,663 | \$0 |
| Dallas Convention Center | \$83,490,026 | \$0 |
| Office of Special Events | \$893,476 | \$0 |
| Union Station | \$779,750 | \$0 |
| Court and Detention Services | | |
| Illegal Dump Team – Criminal Investigations and Arrests | \$41,889 | \$41,889 |
| Dallas Animal Services | | |
| Dallas Animal Services | \$14,878,667 | \$14,878,667 |

Services by Strategic Priority

| | FY 2018-19 Total Proposed | FY 2018-19 General Fund Proposed |
|--|------------------------------|-------------------------------------|
| Library | | |
| Library Materials – Collection Management | \$6,513,806 | \$6,513,806 |
| Library Operations – Public Service | \$26,442,249 | \$26,442,249 |
| Literacy Initiatives, Education – Community Engagement | \$1,182,662 | \$1,182,662 |
| Management Services | | |
| Environmental Quality and Sustainability | \$2,734,360 | \$2,734,360 |
| Office Of Cultural Affairs | | |
| City-Owned Cultural Venues | \$14,101,429 | \$14,101,429 |
| Cultural Services Contracts | \$5,542,716 | \$5,542,716 |
| Public Art for Dallas | \$329,043 | \$329,043 |
| WRR Municipal Radio Classical Music | \$2,076,728 | \$0 |
| Park and Recreation | | |
| Aquatic Services | \$5,165,401 | \$5,165,401 |
| Golf and Tennis Centers | \$5,426,013 | \$5,426,013 |
| Leisure Venue Management | \$18,223,290 | \$18,223,290 |
| Operation – Maintenance of Fair Park | \$14,748,254 | \$14,748,254 |
| Park Land Maintained | \$30,874,690 | \$30,874,690 |

Services by Strategic Priority

| | FY 2018-19 Total Proposed | FY 2018-19 General Fund Proposed |
|---|------------------------------|-------------------------------------|
| Planning, Design, Construction – EMS and Environmental Compliance | \$1,880,921 | \$1,880,921 |
| Recreation Services | \$22,223,802 | \$22,223,802 |
| Capital | | |
| Capital Improvement | \$134,735,378 | \$0 |
| Debt Service | | |
| Debt Service | \$44,305,237 | \$0 |
| Quality of Life Total | \$493,801,563 | \$204,036,305 |



FY 2017-18 Accomplishments

- Dallas Animal Services
 - Exceeded both Dallas 365 performance targets:
 - Loose dog intake up 17% vs. goal of 14%
 - Live release rate at 80% vs. goal of 75%
- Code Compliance
 - 47.4% of code violation cases referred to the Intensive Case Resolution team were brought into compliance
 - Conducted 13,187 single family rental inspections (initial and re-inspections)



FY 2017-18 Accomplishments

- Park and Recreation
 - Developed new park land dedication ordinance
- Dallas Public Library
 - Increased number of GED graduates 15% over prior year
 - Fully implemented English Language Learning (ELL) classes at 28 library locations with current enrollment at 56.5% over prior year



FY 2017-18 Accomplishments

- Office of Cultural Affairs
 - Invested in the delivery of more than 35,000 artistic experiences across Dallas, with an attendance of approximately 5M at OCA supported cultural events
 - Dallas Cultural Plan is substantially completed with input from more than 7,500 Dallas residents
 - Renamed Moody Performance Hall in recognition of a new \$10M endowment, the Moody Fund for the Arts, to support dynamic small arts organizations (<\$1M budget)
 - Moody Foundation fully funded the MFA early, increasing grants for the first round of funding to 36 small arts groups

