Memorandum



DATE: September 11, 2018

TO: Honorable Members of the

Government Performance and Financial Management Committee -

Jennifer S. Gates (Chair); Scott Griggs (Vice Chair);

Tennell Atkins; Kevin Felder; Sandy Greyson; Philip T. Kingston; Lee M. Kleinman

SUBJECT: Office of the City Auditor Fiscal Year 2019 Audit Plan

Carol A. Smith, First Assistant City Auditor, will provide a briefing to the members of the Government Performance and Financial Management Committee on Monday, September 17, 2018 regarding:

Office of the City Auditor Fiscal Year 2019 Audit Plan

Sincerely,

Craig D. Kinton City Auditor

[Attachment]

C: Honorable Mayor and Members of the City Council T.C. Broadnax, City Manager Christopher Caso, Interim City Attorney Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager M. Elizabeth Reich, Chief Financial Officer

M. Smilf for

Majed A. Al-Ghafry, Assistant City Manager Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Nadia Chandler Hardy, Chief of Community Services Directors and Assistant Directors

Office of the City Auditor – Fiscal Year 2019 Audit Plan

Government Performance & Financial Management Committee September 17, 2018

Carol A. Smith
First Assistant City Auditor
Office of the City Auditor
City of Dallas



Purpose

Requirement for an Annual Audit Plan

"Before the beginning of each fiscal year the City Auditor shall submit an annual audit plan to the City Council for approval."

Source: Council Resolution 904027

Office of the City Auditor Serves as a General Control in Support of the City's Internal Control Structure

"The Office of the City Auditor is an independent appraisal activity within the City organization for the review of operations as a service to the City Council and to management. Audit work carried out by the Office functions as a **general control** by measuring and evaluating the effectiveness of other controls."

Source: Council Resolution 904027



Office of the City Auditor Serves as a General Control in Support of the City's Internal Control Structure

"The objective of audit work carried out by the Office is to assist all members of the City Council and City management in the effective discharge of their responsibilities by furnishing them with analyses, appraisal, recommendations, and pertinent comments concerning the activities reviewed."

Source: Council Resolution 904027



Office of the City Auditor Serves as a General Control in Support of the City's Internal Control Structure

Internal control is a process used by management to help an entity achieve its objectives.

Internal controls help an entity:

- Run its operations efficiently and effectively
- Report reliable information about operations
- Comply with applicable laws and regulations



Audit Plan Development Requires Multiple Steps

- Define the audit universe
- Determine the auditable units
- Assess risk
- Review prior audit coverage



Audit Plan Development Requires Multiple Steps

- Consider:
 - Work in progress
 - Required work
 - Suggestions from City Council Members, management, audit staff, and research of peer city audits
 - Proposals from previous audit plans



Audit Plan Development Requires Multiple Steps

- Prioritize proposals
- Consider staffing constraints
- Confer with Government Performance and Financial Management Committee Members
- Recommend annual audit plan for City Council approval



A "Heat Map" Is Updated Annually to Reflect Auditable Units, Risk, Coverage, and Proposed Work

City Auditor's Office

FY 2019 Auditable Units Risk-Ranked by Department - Updated With FY 2018 Adopted Budget

Prior Audit Coverage and Proposed FY 2019 Audit Plan

			Reporting		Operational				FY 2018
Unit Number	Depart ment	Auditable Units ("H")	Financial 1	Non Financial ²	Effectiveness 3	Efficiency 4	Compliance 5	Weighted Total ⁶	Total Adopted Budget
1	ATT	Legal Services					(16)	214	18,792,783
2	AVI	Airport Services	(16, 17, 18) P	(16, 17, 18) P	(16, 18) P	(16, 18)	(18)	200	82,824,732
3	AVI	Airport Capital Construction and Debt Service						139	45,251,582
4	Capital Bud	Water Utilities	(16, 18) P	(16, 18) P	(16, 18) P	(16, 18) P	(18) P	202	286,800,000
5	Capital Bud	Streets and Thoroughfares	(18) P	(18) P	(17, 18) P	(17, 18) P	(18) P	202 221 243	54,400,479
6	Capital Bud	City Facilities	(18) P	(16, 18) P	(16, 18) P	(16, 18) P	(18) P	243	17,549,000
7	Capital Bud	Flood Protection and Storm Drainage	(18) P	(18) P	(18) P	(18) P	(18) P	183	16,592,773
8	Capital Bud	Aviation Facilities	(18) P	(18) P	(18) P	(18) P	(18) P	195	28,710,692
9	Capital Bud	Economic Development	WIP	WIP	WIP	WIP	WIP	222	45,540,265
10	Capital Bud	Convention and Event Services	(18) P	(18) P	(18) P	(18) P	(18) P	158	11,462,329
11	Capital Bud	Equipment Acquisition						183	30,000,000
12	Capital Bud	Cultural Facilities	(18) P	(18) P	(18) P	(18) P	(18) P	136	1,000,000
13	CCO	Financial Services and Financial Reporting	(16, 17) WIP, P	(16, 17)	(16, 17) P	(16, 17) P	(16, 17) P	172	6,778,464
14	CES	Convention Center Facilities Services	(16, 17, 18) WIP, P	(16, 17, 18) WIP, P	(17) WIP, P	WIP, P	WIP, P	183	74,305,103
15	CES	Convention Center Debt Svc Payment				144.4		173	23,482,163
16	CIS	Communication & Information Services	(16, 17, 18) WIP, P	(16, 17, 18) WIP, P	(16. 17, 18) WIP, P	(16, 17, 18) WIP, P	(16, 17, 18) P	277	90,114,121
17	CMO	City Administration	(16, 17, 18) P	(16, 17, 18) P	(16, 17, 18) P	(16, 17, 18) P	(16, 17, 18) P	157	2,670,434
18	CODE	Neighborhood Code and Nuisance Abatement	(17, 18) P	(17, 18) P	(17, 18) P	(17) P	(18) P	135	29,394,080
19	CODE	Consumer Health						156	3,328,761
20	CTJ	Judiciary Services						187	3,728,247
21	CTS	Municipal Court Services	(17, 18) P	(16, 17, 18) P	(16, 17, 18) P	(16, 17, 18) P	р	222	6,903,310
22	CTS	Lew Sterrett Contract, Detention Ctr, Env Crimes Unit, City Marshall	To a financial		(18)	(18)		200	14,121,907
23	cvs	Civil Service						179	3,080,815
24	DAS	Dallas Animal Services		(17, 18)	(17, 18) P	(17)	(17, 18)	230	14,032,159
25	Debt Svc	General Obligation Debt						158	267,322,998
26	DFR	Fire and Rescue Emergency Response	(18) P	Р	(18) P	(18)	(18) P	197	186,072,928
27	DFR	Fire Dispatch/Communications & Special Operations	(18) P	(16) P	(16, 18) P	(18)	(16, 18) P	175	17,283,515
28	DFR	Fire Investigations & Inspections	р	P	(18) P	((18) P	172	16,010,059
29	DFR	Fire Training and Support Services	(16) P	(16, 18) P	(16, 18) P	(16, 18)	(16, 18) P	183	59,553,114
30	DPD	Police Administrative Support	(17) WIP, P	40000700007000	(16, 17, 18) WIP, P	(16, 17, 18) WIP, P	(17, 18) WIP, P	225	22,170,502
31	DPD	Police Investigations of Narcotics & Vice Related Crimes	(18)	(17, 18)	(17, 18)	(17, 18)			22,870,639
32	DPD	Police Field Patrol	(17, 18)	(16, 17, 18) P	(16, 17, 18) P	(17, 18)	(17, 18)	214	279,122,720
33	DPD	Police Special Operations	,	(17, 18)	(16, 17, 18) P	(17, 18)	(17, 18)	211 214 183 195	35,623,915
34	DPD	Police Criminal Investigations		(17, 18)	(16, 17, 18) P	(16, 17, 18) P	(17, 18)	195	61,687,320



A "Heat Map" Is Updated Annually to Reflect Auditable Units, Risk, Coverage, and Proposed Work

City Auditor's Office
FY 2019 Auditable Units Risk-Ranked by Weighted Total - Updated with FY 2018 Adopted Budget
Prior Audit Coverage and Proposed FY 2019 Audit Plan

			Reporting		Operational				FY 2018
Unit Number	Department	Auditable Units ^(৭ে)	Financial 1	Non Financial ²	Effectiveness	Efficiency 4	Compliance 5	Weighted Total ⁶	Total Adopted Budget
16	CIS	Communication & Information Services	(16, 17, 18) WIP, P	(16, 17, 18) WIP, P	(16. 17, 18) WIP, P	(16, 17, 18) WIP, P	(16, 17, 18) P	277	90,114,121
65	OPS	Procurement Services	(17, 18) P	(17, 18) P	(17, 18) P	(17, 18) P	(17, 18) P	253	2,389,442
6	Capital Bud	City Facilities	(18) P	(16, 18) P	(16, 18) P	(16, 18) P	(18) P	243	17,549,000
54	HR	Dallas Police and Fire Pension System	(17)	(17)	(17)	(17)	3	242	V-1
50	HNS	Housing Preservation					100000000000000000000000000000000000000	230	7,749,640
24	DAS	Dallas Animal Services		(17, 18)	(17, 18) P	(17)	(17, 18)	230	14,032,159
30	DPD	Police Administrative Support	(17) WIP, P	(16, 17, 18) WIP, P	(16, 17, 18) WIP, P	(16, 17, 18) WIP, P	(17, 18) WIP, P	225	22,170,502
49	HNS	Home Ownership Development						222	9,194,398
21	CTS	Municipal Court Services	(17, 18) P	(16, 17, 18) P	(16, 17, 18) P	(16, 17, 18) P	P	222	6,903,310
9	Capital Bud	Economic Development	WIP	WIP	WIP	WIP	WIP	222	45,540,265
5	Capital Bud	Streets and Thoroughfares	(18) P	(18) P	(17, 18) P	(17, 18) P	(18) P	221	54,400,479
78	SAN	Refuse Collection/Brush/Bulk Waste Removal	(16, 17, 18) P	(16, 17, 18) P	(18) P	(18) P	(18) P	215	70,612,708
32	DPD	Police Field Patrol	(17, 18)	(16, 17, 18) P	(16, 17, 18) P	(17, 18)	(17, 18)	214	279,122,720
1	ATT	Legal Services		*	-		(16)	214	18,792,783
88	TWM	TWM - Trinity River Corridor Project Implementation						213	1,302,754
56	LIB	Library Operation/Public Service & Literacy Initiatives	Р	Р	(18) P	(18) P	Р	212	6,953,208
31	DPD	Police Investigations of Narcotics & Vice Related Crimes	(18)	(17, 18)	(17, 18)	(17, 18)	(17, 18)	211	22,870,639
72	PKR	Leisure Venue Management & Aquatic Facilities	(18) WIP, P	(16, 18) WIP, P	(16, 17, 18) WIP, P	(16, 17, 18) WIP, P	(16, 18) WIP, P	207	23,285,718
39	DWU	Water Production, Delivery & Conservation	(16, 17, 18) P	(16, 17, 18) WIP, P	(16) WIP	(16)	WIP	204	144,199,966
46	EBS	Fleet Services		(18) P	(18) P		(18) P	202	42,541,726
48	ECO	Economic Development	(16, 17) WIP	(17) WIP	(16, 17) WIP	(17) WIP	(16) WIP	202	6,618,281
4	Capital Bud	Water Utilities	(16, 18) P	(16, 18) P	(16, 18) P	(16, 18) P	(18) P	202	286,800,000
2	AVI	Airport Services	(16, 17, 18) P	(16, 17, 18) P	(16, 18) P	(16, 18)	(18)	200	82,824,732
59	MSD	Human & Social Needs Services/Programs	(18) P	(18) P	(18) P	(18) P	(18) P	200	50,243,152
22	CTS	Lew Sterrett Contract, Detention Ctr. Env Crimes Unit, City Marshall	(1975)	(1971	(18)	(18)	()	200	14,121,907
77	PUD	Neighborhood Vitality, Planning & Design Studio			1.000	(1.5)		198	3,061,399
26	DFR	Fire and Rescue Emergency Response	(18) P	р	(18) P	(18)	(18) P	197	186,072,928
51	HNS	Housing Management / Contract Support	(16) P	(16) P	(16) P	(16) P	(16) P	197	4,103,777
8	Capital Bud	Aviation Facilities	(18) P	(18) P	(18) P	(18) P	(18) P	195	28,710,692
34	DPD	Police Criminal Investigations	(10)1	(17, 18)	(16, 17, 18) P	(16, 17, 18) P	(17, 18)	195	61,687,320
86	TWM	TWM - Storm Water Drainage Management Program	(16, 17, 18) P	(16, 17, 18) P	(17, 18) P	(17, 18) P	(18) P	193	35,371,269
45	EBS	Building Services	(18) WIP, P	(16, 18) WIP, P	(16, 18) WIP, P	(16, 18) WIP, P	(18) WIP	192	27,708,601
55	HR	Employees Retirement Fund	(17)	(17)	(17)	(17)	(10) WIF	190	21,700,001
36	DPD	Police Recruiting, Training & Personnel Services	WIP	(17, 18) WIP	(17, 18) WIP	(17, 18) WIP	(17, 18) WIP	189	27,199,103
63	OB	Budget Development, Monitoring & Other Services	(16, 17, 18) P	(17, 18) WIP, P	(17, 18) WIP	WIP	(17, 18) WIP	188	4,158,157





OFFICE OF THE CITY AUDITOR

AUDIT PLAN FISCAL YEAR 2019

CRAIG D. KINTON CITY AUDITOR





AUDIT PLAN FOR FISCAL YEAR 2019

The City of Dallas (City) Office of the City Auditor performs work for and under the direction of the Dallas City Council. The Fiscal Year 2019 Audit Plan (Audit Plan) is designed to satisfy responsibilities established by the Dallas City Charter, meet the needs of the City Council, and outline the professional services that the Office of the City Auditor plans to initiate and/or complete during Fiscal Year 2019.

The Office of the City Auditor's mission is to promote public trust and advance accountability by providing independent, objective, and useful professional services for the City of Dallas. The Audit Plan demonstrates the variety of services the Office of the City Auditor provides to address its mission and reflects the following Dallas City Council Key Strategic Priorities:

- Public Safety
- Mobility Solutions, Infrastructure, and Sustainability
- Economic and Neighborhood Vitality
- Human and Social Needs
- Quality of Life
- o Government Performance & Financial Management

This Audit Plan is a working document in that the City Auditor is authorized, when deemed necessary in his professional judgment, to amend the Audit Plan. The Dallas City Council will be notified in writing concerning additions to, deletions from, or other changes to this Audit Plan. The Audit Plan includes audits, attestation engagements, and other professional services.

AUDIT AND ATTESTATION SERVICES

The Office of the City Auditor complies with generally accepted government auditing standards when performing audits and attestation engagements. These standards provide a framework for conducting high quality audits and attestation engagements with competence, integrity, objectivity, and independence. The types of audits and attestation engagements performed under these standards include:

Performance Audits

Conducted to provide objective analysis to assist City Management and those charged with governance and oversight to improve program performance and operations, reduce costs, facilitate decision making by parties with responsibility to oversee or initiate corrective action, and contribute to public accountability. Performance audit objectives vary widely and can include assessments of program effectiveness, economy, and efficiency; internal control; compliance; and, prospective analyses.

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Attestation Engagements

Conducted to address a broad range of financial or non-financial objectives. An attestation engagement results in an examination, a review, or an agreed-upon procedures report on a subject matter or an assertion about a subject matter that is the responsibility of another party.

Financial Audits

Conducted to provide an independent assessment of whether an entity's reported financial information (e.g., financial condition, results, and use of resources) are presented fairly and in accordance with recognized criteria. Financial audits provide users with statements concerning the reliability of information, and provide information about internal control over financial reporting, and compliance with provisions of laws, regulations, contracts, and grant agreements that have a material effect on the financial statements.

OTHER PROFESSIONAL SERVICES

The Office of the City Auditor provides other professional services which may or may not be performed in accordance with generally accepted government auditing standards. These other professional services include:

Investigative Services

The Office of the City Auditor provides investigative services to evaluate and investigate allegations of fraud, waste and abuse and maintains a Hotline as a tool for the confidential reporting of allegations. Investigations are conducted in accordance with Quality Standards for Inspection and Evaluation issued by the Council of the Inspectors General on Integrity and Efficiency. Criminal allegations are referred to appropriate law enforcement authorities. Significant findings of fraud are reported to the Mayor, the Chair of the Government Performance & Financial Management Committee, the City Attorney, and City Management as required by Council Resolutions and Administrative Directive.

City Council Support

The Office of the City Auditor is authorized to conduct audits, attestation engagements, or other professional services for individual City Council Members, provided the request will not impact the completion of the Audit Plan. If, in the judgment of the City Auditor, a request will impact completion of the Audit Plan, the City Auditor is to request that the Council Member submit the request in writing for consideration and approval by the Government Performance & Financial Management Committee and the City Council as an amendment to the Audit Plan. All work products will be produced at the direction of the City Auditor.



Management Assistance

The Office of the City Auditor is authorized to perform audits and attestation services and other professional services at the request of City Management to assist in carrying out City Management's responsibilities. These services may include, but are not limited to, providing technical advice, such as participating on committees, task forces, panels, and focus groups. The Office of the City Auditor may provide City Management assistance based on consideration of the impact on auditor independence and audit plan completion.

Litigation Support

The Office of the City Auditor is authorized to perform audits and attestation services and other professional services at the request of the City Attorney. The services provided by the Office of the City Auditor depend on the needs of the City Attorney. These services may include, but are not limited to, research, analysis, and computer forensics.

INDEPENDENCE DISCLOSURES

Section 40-A.2.(c)(C) of the Dallas City Code designates the City Auditor as a voting member of the Employees' Retirement Fund (ERF) Board of Trustees. Generally accepted government auditing standards require the Office of the City Auditor to disclose impairments to independence. The Office of the City Auditor lacks independence in relation to any audit work that might be conducted at the ERF. To the extent that audits and attestation engagements are performed in this area, the Office of the City Auditor is not independent. The effects of this independence concern on audit work will be clearly identified in any final reports, if applicable.



#	Department	Key Strategic Priorities**	Description	Objectives
1	CAO	Government Performance & Financial Management	Litigation Support	Provide audit, attestation, and other professional services, as requested by the City Attorney
2	cco	Government Performance & Financial Management	Hotel Occupancy Tax	Evaluate the City's processes to ensure completeness of collection of all hotel occupancy tax owed
3	cis	Government Performance & Financial Management	Reporting Security Violations	Evaluate the policies and procedures used by the Department of Communication and Information Services to train and provide mechanisms to employees on reporting security violations such as phishing, email compromise
4	CODE	Quality of Life	Department of Code Compliance	Evaluate the effectiveness of the Department of Code Compliance's (CODE) enforcement, which may include whether CODE's actions in response to complaints and/or to bring properties into compliance with Dallas City Code were: (1) timely, and in accordance with policies and procedures; and, (2) effective with resolving complaints and compliance code violations
5	DFR	Public Safety	Occupational Safety and Health Program	Determine whether the Department of Dallas Fire-Rescue's occupational safety and health program is appropriately designed to reduce on-the-job accidents, injuries, Workers' Compensation claims, etc. by comparison to appropriate national standards or identifiable industry best practices



#	Department	Key Strategic Priorities	Description	Objectives
6	DPD	Public Safety	Police Property and Evidence	Evaluate the adequacy and effectiveness of internal controls over the Dallas Police Department's property and evidence, including policies and procedures, physical security and access controls, inventory management, and temporary and long-term storage controls
7	BS	Mobility Solutions, Infrastructure, and Sustainability	Inventory Management	Evaluate the adequacy of the Department of Building Services' internal controls over inventory management
8	LIB	Quality of Life	Facility Planning	Evaluate the Dallas Public Library's strategic and/or operational planning in an era when the public's demands of libraries have changed, including programs and materials
9	MS	Human and Social Needs	Office of Equity and Human Rights - Complaint Process	Evaluate the Office of Equity and Human Rights' complaint process including intake, investigation, and timeliness of the complaint resolution
10	ОВ	Government Performance & Financial Management	Revenue Estimates – Budgeted Revenues for Fiscal Year 2019-2020	Determine whether the City has effective processes to ensure reasonable revenue estimates are included in the City Manager's proposed operating budget
11	OB	Government Performance & Financial Management	Verification of Third-Party Receipts for Franchise Fees	Verify that franchise fees (which may include utilities, cable, and telephone) identified by a third-party vendor are received by the City and vendor invoices are accurate



#	Department	Key Strategic Priorities [™]	Description	Objectives
12	ОВ	Government Performance & Financial Management	Verification of Third-Party Receipts for Sales/Use Tax Compliance	Verify that sales/use tax receipts identified by a third- party consultant are received and vendor invoices are accurate
13	OHS	Human and Social Needs	Follow-Up Homeless Response System Effectiveness Recommendations	Evaluate City Management's implementation of prior audit recommendations
14	OPS/ Multiple	Government Performance & Financial Management	City's Purchasing and Travel Cards	Evaluate controls and compliance with the City's Purchasing and Travel Cards policies and procedures
15	PKR	Quality of Life	City Parks Maintenance and Safety	Evaluate the processes the Department of Park and Recreation uses to ensure City parks are properly maintained and safety risks are appropriately managed
16	TRN	Mobility Solutions, Infrastructure, and Sustainability	Taxicab and Transportation Network	Evaluate the City's processes to regulate and enforce taxicab and transportation network (Uber, Lyft, and others) drivers and companies to ensure compliance with City code, regulations, and fees
17	Multiple	Multiple	Security of Online Payments	Evaluate the application security controls for selected on-line payment systems to determine if controls are sufficient to protect customer information submitted for payments
18	Multiple	Multiple	Council Assistance	Provide audit, attestation, or other professional services, as requested by individual City Council members



#	Department	Key Strategic Priorities	Description	Objectives
19	Multiple	Multiple	Prior Audit Recommendations Follow- Up	Evaluate City Management's implementation of prior audit recommendations
20	Multiple	Multiple	Follow-Up Construction-Related Procurements Recommendations	Evaluate City Management's implementation of prior audit recommendations
21	Multiple	Public Safety	Follow-Up Court Information System Recommendations	Evaluate City Management's implementation of prior audit recommendations
22	Multiple	Multiple	Fraud, Waste and Abuse Investigations	Evaluate allegations of fraud, waste and abuse, conduct investigations, and educate employees
23	Multiple	Multiple	Management Assistance	Provide audit, attestation, or other professional services, as requested by individual City Council members
24	Multiple	Multiple	Special Audits	Conduct audits, in accordance with Chapter IX, Section 4 of the City Charter, of officers who vacate their offices due to death, resignation, removal, or expiration of term

^{**} The Fiscal Year 2019 Audit Plan (Audit Plan) is based on a risk assessment updated for City of Dallas (City) services approved in the Fiscal Year 2018 City's Adopted Annual Budget. While this year's Audit Plan does not directly address Economic and Neighborhood Vitality, one of the City Council's Fiscal Year 2019 Key Strategic Priorities, to the extent possible the Office of the City Auditor will include this Key Strategic Priority in projects identified as "Multiple".

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Next Steps

- Seeking approval from the Government Performance and Financial Management Committee to recommend the proposed Fiscal Year 2019 Audit Plan to the full City Council for approval
- Item will be on the City Council Agenda for Wednesday, September 26, 2018

Office of the City Auditor – Fiscal Year 2019 Audit Plan

Government Performance & Financial Management Committee September 17, 2018

Carol A. Smith
First Assistant City Auditor
Office of the City Auditor
City of Dallas

