

HUMAN AND SOCIAL NEEDS
DALLAS CITY COUNCIL COMMITTEE AGENDA

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CITY SECRETARY
DALLAS, TEXAS

MONDAY, OCTOBER 2, 2017
CITY HALL
COUNCIL BRIEFING ROOM, 6ES
1500 MARILLA STREET
DALLAS, TEXAS 75201
11:00 A.M. – 12:30 P.M.

Chair, Council Member Casey Thomas, II
Vice Chair, LGBT Task Force Chair, Deputy Mayor Pro Tem Adam Medrano
Youth Commission Chair, Mayor Pro Tem Dwaine R. Caraway
Senior Citizen Task Force Chair, Council Member Omar Narvaez
Education Task Force, Poverty Task Force, Homeless LGC Co Chair, Council Member Mark Clayton
Council Member B. Adam McGough

Call to Order

1. Approval of Minutes from the September 18, 2017 Human and Social Needs Committee Meeting
2. Office of Welcoming Communities and Immigrant Affairs Update
(For Information Only) Liz Cedillo-Pereira, Director
Welcoming Communities and Immigrant Affairs
3. Building Community Resilience:
The Pair of ACEs
(For Information Only) Cheryl McCarver
Dallas Building Community Resilience, Chief
Community Liaison
4. Upcoming Human and Social Needs Agenda Item(s)

October 16, 2017
A. Resilience Update
(For Information Only) Theresa O'Donnell
Chief of Resilience
5. Attachments:

A. Homeless Responses (September 18, 2017 Meeting)
6. Committee Forecast

Adjourn



Casey Thomas, II, Chair
Human and Social Needs Committee

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex. Govt. Code §551.089]

HANDGUN PROHIBITION NOTICE FOR MEETING OF GOVERNMENTAL ENTITIES

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Human and Social Needs Committee Meeting Record

Meeting Date: Tuesday, September 18, 2017

Convened: 11:03 A.M. **Adjourned:** 12:22 P.M.

Committee Members Present:

Council Member Casey Thomas, II, Chair
Deputy Mayor Pro Tem Adam Medrano, Vice Chair
Mayor Pro Tem Dwaine R. Caraway
Council Member Omar Narvaez
Council Member Mark Clayton
Council Member B. Adam McGough

Committee Members Absent:

Other Council Members Present:

Staff Present:

Jeff Chesnut
Cheritta Johnson
Latrisce Johnson
Dianne Gibson

AGENDA:

Call to Order

1. **Approval of Minutes from the September 5, 2017 Human and Social Needs Committee Meeting**

Presenter(s): Council Member Casey Thomas, II, Chair

Information Only:

Action Taken/Committee Recommendation(s):

A motion was made to approve the September 5, 2017 minutes.

Motion made by: DMPT Medrano, Vice Chair

Item passed unanimously:

Item failed unanimously:

Motion Seconded by: CM Narvaez

Item passed on a divided vote:

Item failed on a divided vote:

2. **Citizen Homeless Commission**

Presenter(s): Kenn Webb, Citizen Homeless Commission, Chair/Charletra Sharp, Office of Homeless Solutions, Interim Director

Information Only:

Action Taken/Committee Recommendation(s):

MPT Caraway suggests consider changing the behavior, programs and policies of the homeless facilities we already have in place. He also recommends we break down those in need by categories, such as category A: those who are looking to get back on their feet, category B: those who need mental health/help and category C: the service resistant. DMPT Medrano suggests meeting with Tanya Ragan to go over her solutions presentation. CM Clayton mentions we have federal dollars, help from the CDC and experts in the field that can help with addressing the problem. Since we have better data CM Clayton encourages us to focus on 2-3 wins that will help move the needle. CM Narvaez asks has Kenn Webb looked at and read the subcommittee reports from the Mayor's Commission last summer because there is no indication in the notes. CM McGough questions the relationship between this commission and the Behavioral Mental Health Task Force at the county. A number of the councilmembers would like for the commission to prioritize 2-3 things that will narrow the focus that will make an impact.

DMPT Medrano is looking for immediate solutions specified to the homelessness we are dealing with here in Dallas. He believes this work is too much for The Bridge and suggests we look into a 24-hour/7-day shelter outside of downtown or somewhere else in the city. CM Narvaez is baffled that the Citizen Homeless Commission has missed the 4 main groups: mental health, substance abuse, women and children. He enquires about the number of facilities available in the city, county, and within DISD that we can open up immediately for homeless shelter use. MPT Caraway would like a list of all of the shelters that we are involved with here in the city. MPT Caraway questions 1) how does the homeless person get from US-75/I-635 to the day shelter downtown? 2) where are the homeless folks actually from? 3) How many actually from Dallas? Regional? Out of state? He also wonders what are the adverse effects that will come out of closing boarding homes and how will it add to the homeless problem? He wants to know what is the purpose of the boarding homes and how are they regulated? CM Clayton mentions how the council approved money for Permanent Supportive Housing (PSH) but did not make amendments for immediate needs.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

3. Office of Homeless Solutions Procurement Process

Presenter(s): Charletra Sharp, Office of Homeless Solutions, Interim Director

Information Only:

Action Taken/Committee Recommendation(s):

MPT Caraway had a number of questions. 1) How much budget do we have for advertisement and administration? 2) Who is going to attend/participate in the process? 3) Why are we seeking the service provider and why are they not seeking us? CM Thomas would like the Administrative Directive 4-5 referenced by Charletra Sharp and answers to all questions provided to the full committee.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

4. Upcoming Human and Social Needs Agenda Item(s)

Presenter(s): CM Casey Thomas, II

Information Only:

Action Taken/Committee Recommendation(s):

5. Upcoming City Council Action Item(s)

Presenter(s): Cheritta Johnson, Interim Director of Office of Community Care
Information Only:

Action Taken/Committee Recommendation(s):

Information about the upcoming items was included in the briefing materials.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

6. Attachments

Presenter(s): Terry Greenberg, North Texas Alliance to Reduce Unintended Pregnancy in Teens, CEO
/Theresa O'Donnell, Chief of Resilience
Information Only:

Action Taken/Committee Recommendation(s):

Staff provided Resilience and Teen Pregnancy Initiative responses to the questions asked during the September 5, 2017 committee.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

APPROVED BY:

ATTEST:

Casey Thomas, II, Chair
Human and Social Needs Committee

Zena Palmer, Coordinator
Human and Social Needs Committee

Memorandum



CITY OF DALLAS

DATE September 27, 2017

Honorable Members of the Human and Social Needs Committee:
Councilmember Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano
TO (Vice Chair), Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez,
Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT **Office of Welcoming Communities and Immigrant Affairs Update**

On Monday, October 2, 2017, you will be briefed on the Office of Welcoming Communities and Immigrant Affairs Update by Liz. Cedillo-Pereira, Esq., Director of the Office of Welcoming Communities and Immigrant Affairs. The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.

A handwritten signature in blue ink, appearing to read 'Nadia'.

Nadia Chandler-Hardy
Chief of Community Services

[Attachment]

c: T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Billerae Johnson, City Secretary (Interim)
Daniel F. Solis, Administrative Judge
Kimberly Bizar Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

Office of Welcoming Communities and Immigrant Affairs Update

Human & Social Needs
Committee

October 2, 2017

Liz Cedillo-Pereira, Esq.
Director
Office of Welcoming
Communities & Immigrant
Affairs (WCIA)



City of Dallas

Overview

- Immigration Update
 - Texas SB4
 - Deferred Action for Childhood Arrival and DREAM Act
- Gateways for Growth Award
- MyDallas Citizenship Campaign

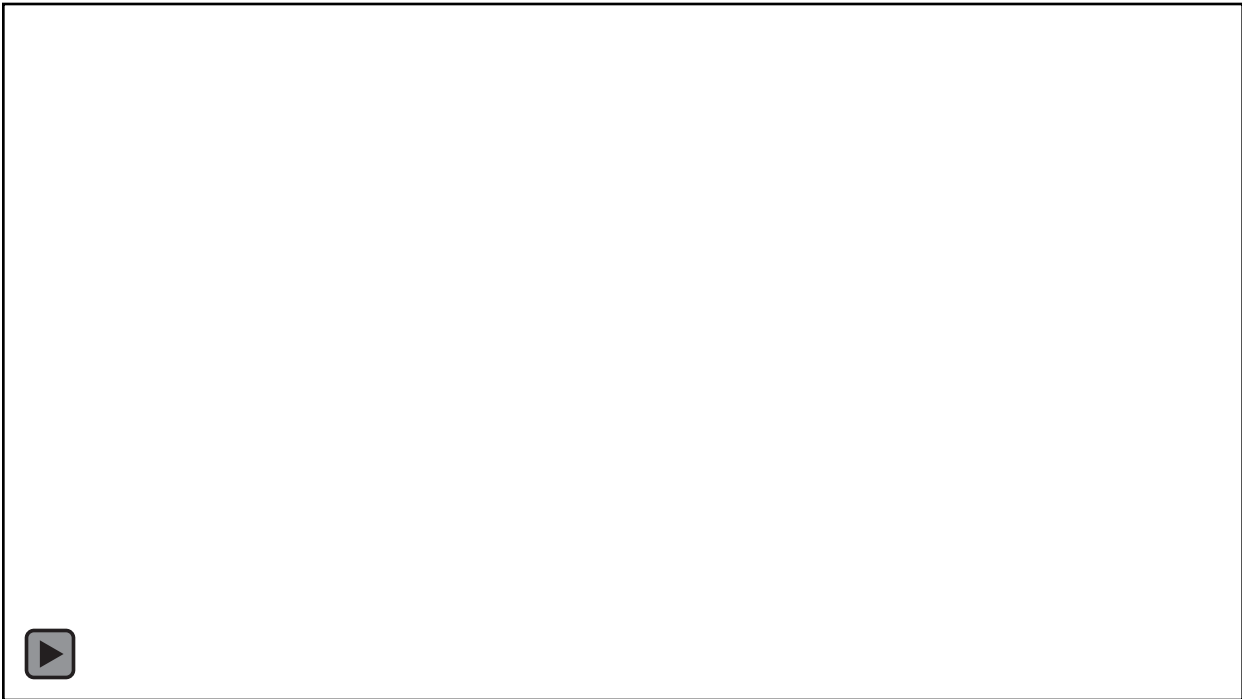
Texas SB4

- On May 7, 2017, Governor Abbott signed SB4 into law and it was scheduled to go into effect on September 1, 2017.
- Multiple local governments and other non-profits challenged its constitutionality.
- On August 30, 2017, Judge Orlando Garcia granted a preliminary injunction against several SB4 provisions and clarified the scope of the provision that was not enjoined. The defendants moved for stay of the injunction in the Fifth Circuit Court of Appeals.
- On September 25, 2017, Fifth Circuit Court of Appeals granted a stay of portions of the preliminary injunction and blocked other provisions.

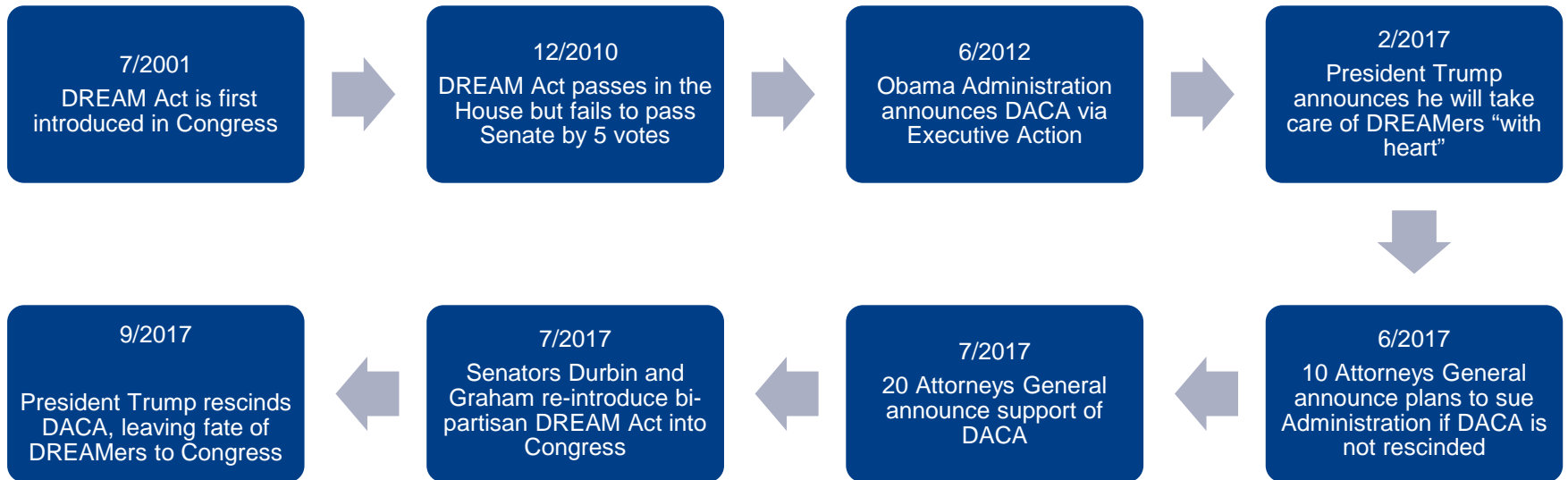
SB4 Portions Blocked and In Effect

- Portion in effect since District Court Decision - 08/30/2017
 - Portion that local police may inquire into civil immigration status of a person who is lawfully detained or under arrest for a criminal purpose. District Court provided clarifications on constitutional limitations.
- Portions Blocked by District Court & Continue to be blocked under the Fifth Circuit Decision – 09/25/2017
 - Portion of SB4 that prevents local officials from “endorsing” a policy that would prohibit or limit the enforcement of immigration law.
 - Portion of SB4 preventing a policy that “materially limits” enforcement of immigration law.
- Portion to go into effect after Fifth Circuit Decision – 09/25/2017
 - Portion of SB4 that bars the adoption of a policy or a pattern and practice that prohibits enforcement of immigration law (“assisting or cooperating with a federal immigration officer as reasonable or necessary, including providing immigration assistance”).
 - Honoring and complying with ICE detainer requests pursuant to existing ICE detainer practice and law.

Public Service Announcement



DACA and DREAM Act Timeline



Deferred Action for Childhood Arrivals

- Established in 2012 via Executive Action
- Under DACA, undocumented people who came to the United States as children are allowed to remain in the United States and attend school and work, provided they do not have a criminal record and meet several other criteria.
- DACA does not lead to permanent residency and has been renewable in two year increments.
- DACA was rescinded in 9/2017 leaving hundreds of thousand individuals in the U.S. with uncertain futures.

DACA by Numbers

- 689,800 approximate active DACA recipients in the U.S.
- 113,000 young people in Texas - Texas has the second largest number of DACA recipients in the U.S.
- 36,700 active DACA participants in Dallas-Fort Worth- Arlington, the third leading core based statistical area in U.S.



Source: U.S. Citizenship and Immigration Services, September 4, 2017

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DREAM Act of 2017

- Senators Lindsey Graham (R-SC) and Richard Durbin (D-IL) introduced a bi-partisan bill (S 1615) in late July that would codify DACA and thus allow DACA recipients to remain in the country with a path to citizenship;
- Representatives Lucille Roybal-Allard (D-CA) and Ileana Ros-Lehtinen (R-FL) introduced a companion bill (HR 3440) in the House.
- DREAM Act creates conditional permanent residence (CPR) valid up to 8 years for young undocumented immigrants leading to a pathway to U.S. citizenship.
 - CPR (8 years) ⇒ LPR (5 years) ⇒ CITIZENSHIP
(total of at least 13 years until eligible for citizenship)
- Provides for protection from deportation, work authorization, and allows for travel outside U.S.
- Qualifications:
 - Establish residence in US at age 17 or younger,
 - Lived continuously in US at least 4 years prior to enactment,
 - Pass a government background check,
 - Demonstrate good moral character,
 - Submit biometric and biographic data and medical exam,
 - Demonstrate admission to college/university, have earned a high school diploma or in the process and
 - Pay a fee.
- Bill would automatically grant CPR to DACA recipients who still meet DACA requirements.

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Gateways for Growth 2017-18 Award



Gateways for Growth Award

- City of Dallas has received a Gateways for Growth Award from New American Economy and Welcoming America
- City of Dallas is collaborating with World Affairs Council and community stakeholders to develop a strategic inclusion plan.
- Gateways for Growth Award provides resources to communities that demonstrate a public-private commitment to the development of community-wide strategies to welcome to all residents.
- Resources include:
 - Customized quantitative research reports from NAE on the demographic and economic contributions immigrants their communities;
 - On-the-ground technical assistance from NAE and Welcoming America to help communities draft, execute, and communicate a multi-sector immigrant integration strategy.

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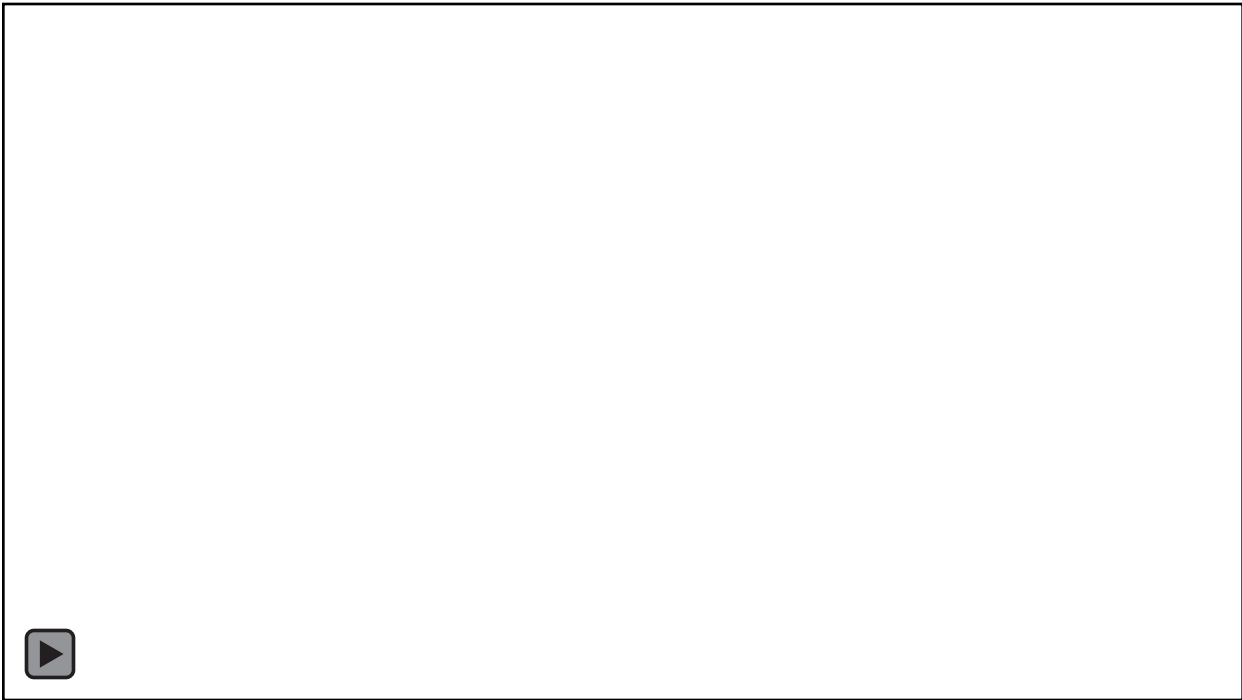
MyDallas Citizenship Campaign

- Dallas has an estimated 129,000 residents who qualify for U.S. Citizenship
- U.S. Citizenship has numerous benefits to the individuals, families and community.
- In collaboration with Dallas Public Library, Dallas Police Department, support from Councilmembers and numerous community collaborators, WCIA is undertaking a citizenship campaign, MyDallas Citizenship Campaign

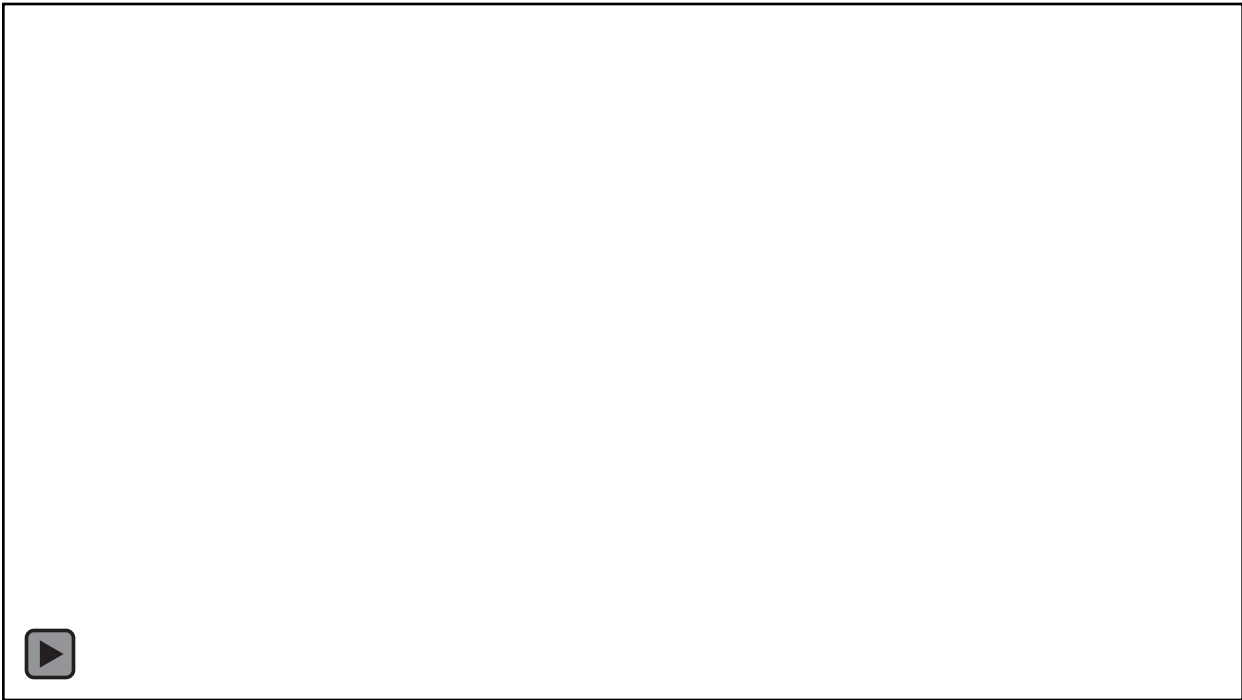


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MyDallas Citizenship Campaign



MyDallas Citizenship Campaign



Thank You! We Welcome Your Ideas.



[http://dallascityhall.com/departments/
welcomingcommunitiesimmigrantaffairs/Pages/
default.aspx](http://dallascityhall.com/departments/welcomingcommunitiesimmigrantaffairs/Pages/default.aspx)

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Office of Welcoming Communities and Immigrant Affairs Update

Human & Social Needs
Committee

October 2, 2017

Liz Cedillo-Pereira, Esq.
Director
Office of Welcoming
Communities & Immigrant
Affairs (WCIA)



City of Dallas

Memorandum



CITY OF DALLAS

DATE September 27, 2017

Honorable Members of the Human and Social Needs Committee:
Councilmember Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano
TO (Vice Chair), Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez,
Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT **Building Community Resilience: The Pair of ACEs**

On Monday, October 2, 2017, you will be briefed on Building Community Resilience: The Pair of ACEs by Cheryl McCarver, Chief Community Liaison of Dallas Building Community Resilience. The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.

A handwritten signature in blue ink, appearing to read 'Nadia'.

Nadia Chandler-Hardy
Chief of Community Services

[Attachment]

c: T.C. Broadnax, City Manager
Larry Casto, City Attorney
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Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

Building Community Resilience The Pair of ACEs

Human and Social Needs Committee

October 2, 2017

Cheryl McCarver, Chief Community Liaison



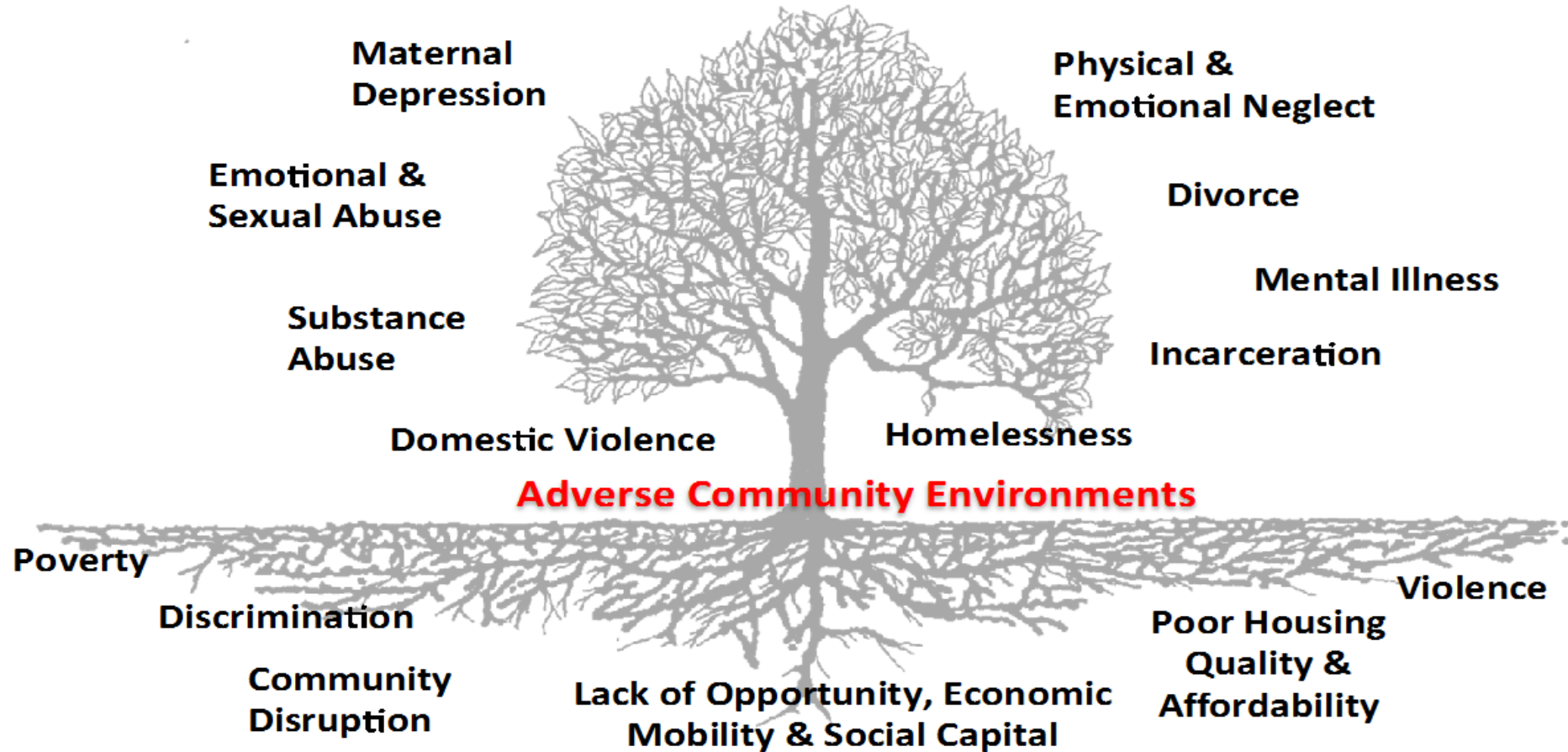
Building Community Resilience

Milken Institute School
of Public Health
THE GEORGE WASHINGTON UNIVERSITY

Sumner M. Redstone
Global Center for
Prevention & Wellness

The Pair of ACEs

Adverse Childhood Experiences



Ellis W. & Dietz W. BCR Framework. *Academic Peds* (2017).

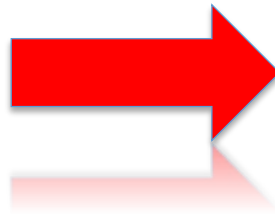


Connecting Toxic Stress & Adverse Childhood Experiences/Adverse Community Environments

The Pair of ACEs

Pair of ACEs = Toxic Stress

- Poverty
- Violence
- Homelessness
- Parents Incarcerated
- Maternal Depression

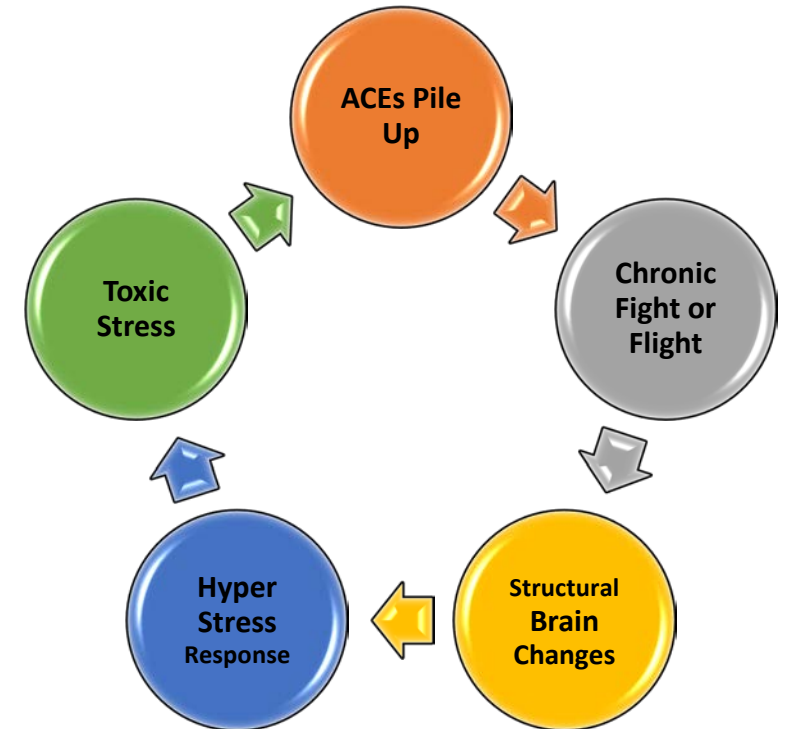


Toxic Stress Related Outcomes

- Depression
- High Blood Pressure
- Alcohol and Drug Abuse
- Diabetes
- Risky Sexual Behaviors
- Obesity

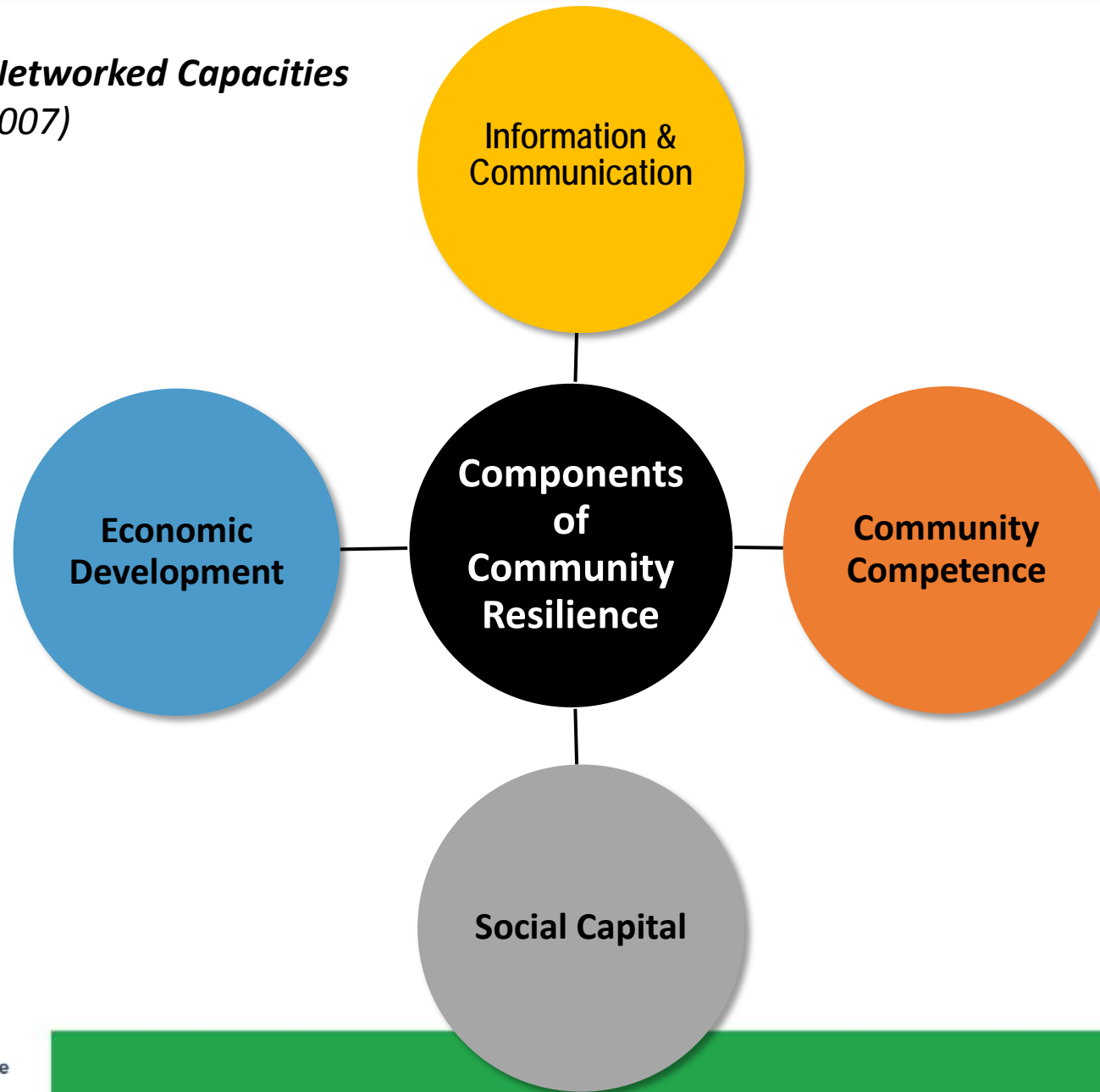
Context for Systems Response

- Limited access to Mental Health/Behavioral healthcare for children & families
- Fragmented services/sectors
- ↑ ACEs, # Children living in poverty
- ↑ Interest in “Upstream” approaches to health & social services
- Need to “Bridge” Community & Health Care
- Barrier: Translating Evidence into Action



Community Resilience Networked Capacities

**Source: Norris, et al. (2007)*



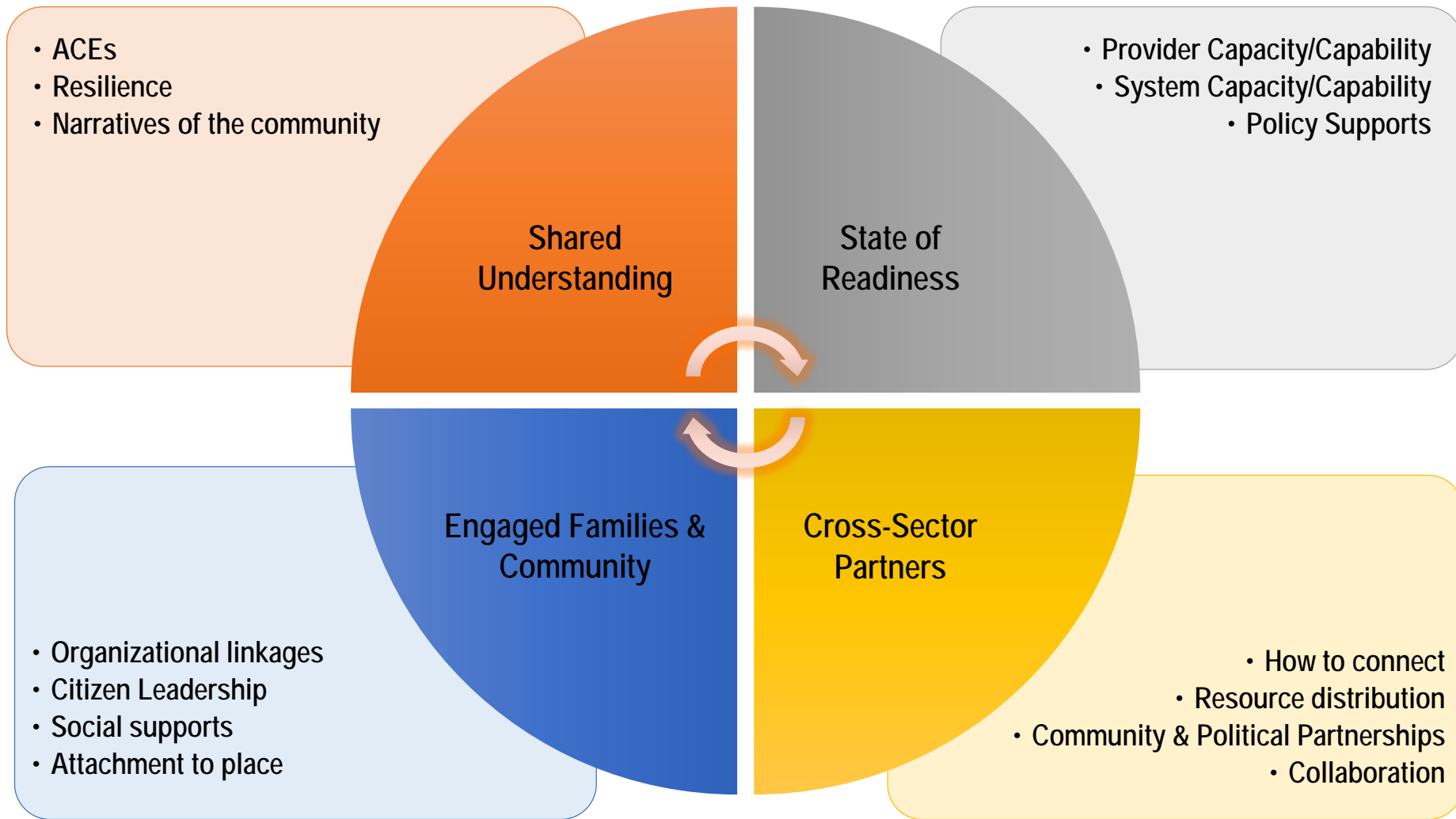
Buffers to Support Resilience

Family-Level Buffers	Community-Level Buffers
Resources	Peer relationships
Supportive relationships	Non-Family relationships
Family coherence	Non-Family social support
Parental relationship	Religion
Stable caregiving	Community cohesion
Spousal support	Civic engagement
Stable employment	Economic development

**Building Buffers Requires Multi-Sector
Collaboration**



Building Community Resilience: Process of Assessment, Readiness, Implementation & Sustainability



BUILDING COMMUNITY RESILIENCE IN ACTION

Cincinnati, Dallas, Portland, Washington DC and Wilmington, DE

Portland, OR



Cincinnati, OH



Wilmington, DE



Washington, DC



Dallas, TX



BCR In Action: Coalition Building

- Build off of community partnerships and lessons learned in obesity and asthma work
- Deepen work with families, community stakeholders
- Work across sectors

“I think that what we are struggling with is how do we engage [on toxic stress] with the families that do come to see us.”

-Pediatrician



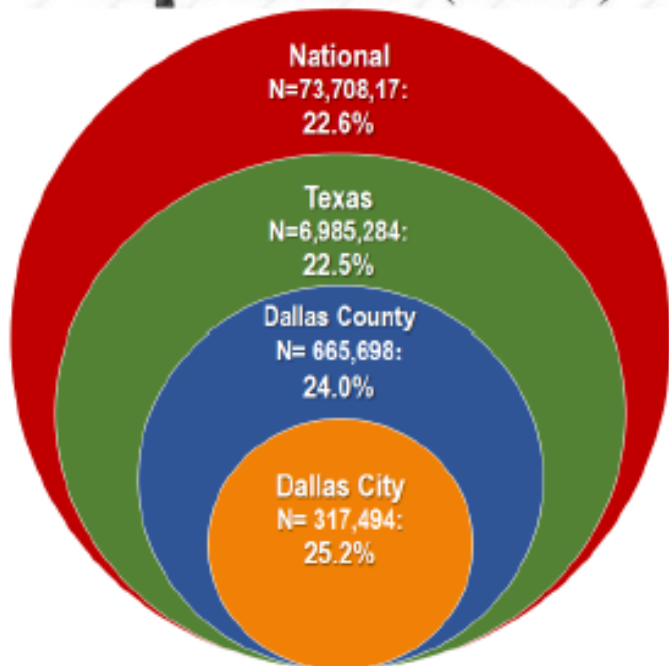
Common Barriers

- How to engage families & communities
- How to foster 'buy-in' within systems
- Removing barriers across sectors
- Data-Sharing (Meaningful & Measurable)
- Financial Sustainability

*"We need a maven from the community! Someone our families will trust."
-Community Health Worker*

Using Data to Tell Your Story

Children & Youth with 2+ Adverse Childhood Experiences (ACEs)



One fourth of children in Dallas City have 2 or more ACEs (n=~ 80,008)

Table 1. Local, State and National Level Prevalence of Adverse Childhood Experiences Items Among Children, Age 0-17 yrs.

Adverse Child or Family Experiences (ACEs) Items	Dallas City	Texas State	National
Extreme economic hardship	35.2%	29.0%	25.7%
Family disorder leading to divorce/separation	20.4%	20.0%	20.1%
Has lived with someone who had an alcohol/drug problem	9.5%	9.8%	10.7%
Has been a victim/witness of neighborhood violence	8.9%	7.3%	8.6%
Has lived with someone who was mentally ill/suicidal	7.7%	8.0%	8.6%
Witnessed domestic violence in the home	8.3%	7.9%	7.3%
Parent served time in jail	7.6%	6.9%	6.9%
Treated or judged unfairly due to race/ethnicity	4.3%	3.6%	4.1%
Death of parent	3.3%	2.6%	3.1%
Child had ≥ 1 ACEs (1/more of above items)	53.5%	48.1%	47.9%



Resilient Dallas: The Road Ahead

- Exploring how BCR & Resilient Dallas fits in with leadership goals & objectives?
 - Specific Offices/programs/initiatives
- What role does the City of Dallas play in these efforts?
 - Who will lead the internal effort/how?
 - What partners are needed?/how/clear roles responsibilities?
- How can BCR staff & technical assistance help you achieve goals/mission in resilience building efforts?

BCR in Action: Dallas

- Multiple community-embedded initiatives, driven by community input
- Health & Wellness Alliance
- Working in Neighborhoods Strategically
- CitySquare, Dallas Bethlehem Center, community providers, grassroots activists, city council
- Concentrated efforts in South Dallas/Fair Park
- Parenting skills education, family stabilization programming, community and stakeholder education on ACEs and health disparities specific to South Dallas
- Developed and launched Family University at Early HeadStart with Dallas Bethlehem Center
- Exploring development of peer-to-peer network the Families First
- Key Issues: Prevention of ACEs, connecting families to resources, change Dallas city/county policies to address inequities in South Dallas built environment
- Key Leaders: CEO advocate, physician leaders, grassroots community activists, community partners,
- Emerging: Public health & 100 Resilient Cities Initiative



BCR: The National Network

A community of communities building resilience together




Basecamp: Virtual Collaboration

Home Latest activity Pings Hey! Campfires Reports Find...

Jump to a team or project...

Community Resilience at The George Washington University

 My Stuff

- [My Assignments](#)
- [My Bookmarks](#)
- [My Drafts](#)
- [My Recent Activity](#)

Teams

- New Team
- Cincinnati, OH
- Dallas, TX
- Portland, OR
- Washington, DC


Projects






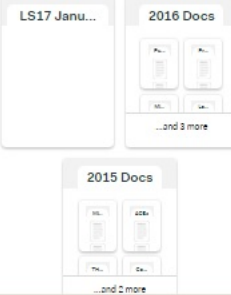
Do the same sorts of projects over and over? [Make a reusable template](#) to save yourself time.

- New Project
- Building Community Resilience Colla...
- Data Dashboard

Home Latest activity Pings Hey! Campfires Reports Find...

Building Community Resilience Collaborative

 Add/remove people...

- Campfire**

Chat casually with the group, ask random questions, and share stuff without ceremony.
- Message Board**

Post announcements, pitch ideas, progress updates, etc. and keep feedback on-topic.
- To-dos**

Make lists of work that needs to get done, assign items, set due dates, add notes, and discuss.
- Schedule**

Set important dates on a shared schedule. Subscribe to events in Google Cal, iCal, or Outlook.
- Automatic Check-ins**

Create recurring questions so you don't have to pester your team about what's going on.
- Docs & Files**

LS17 Janu... 2016 Docs ...and 8 more
2015 Docs ...and 2 more

Monthly Learning Sessions

Time	Topic
Noon-12:05pm	Welcome
12:05-12:35pm	BCR Communications Tools
12:35-12:40pm	Discussion: Site Experiences & Opportunities
12:40-1:05pm	Partner Build Grow: An Action Guide for BCR
1:05-1:10pm	Discussion: Site Experiences & Opportunities
1:00-1:15pm	Updates

- Team driven curriculum
- Sharing practices across sites
- Expert technical assistance
- Topics:
 - Trauma-informed care
 - SDOH Screening/Tools
 - Communications/Advocacy
 - Coalition Building
 - Partnering across sectors
 - Public health
 - Schools



Access to Expert Technical Assistance

- NACCHO
- Child and Adolescent Health Measurement Initiative
- George Washington University School of Public Health
- Campaign for Trauma-Informed Practice & Policy
- The Prevention Institute
- The Center for Health and Health Care in Schools
- Data Collection, Analysis, Strategic Convening

Measuring Success

The BCR Data Dashboard



Measuring Success: Theoretical Framework

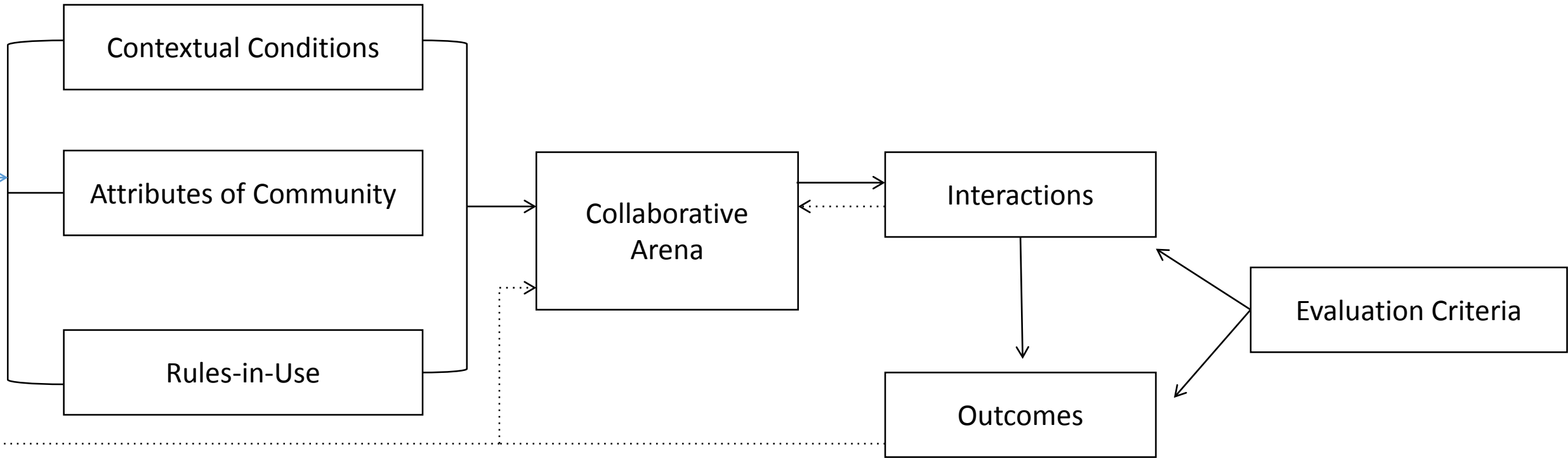
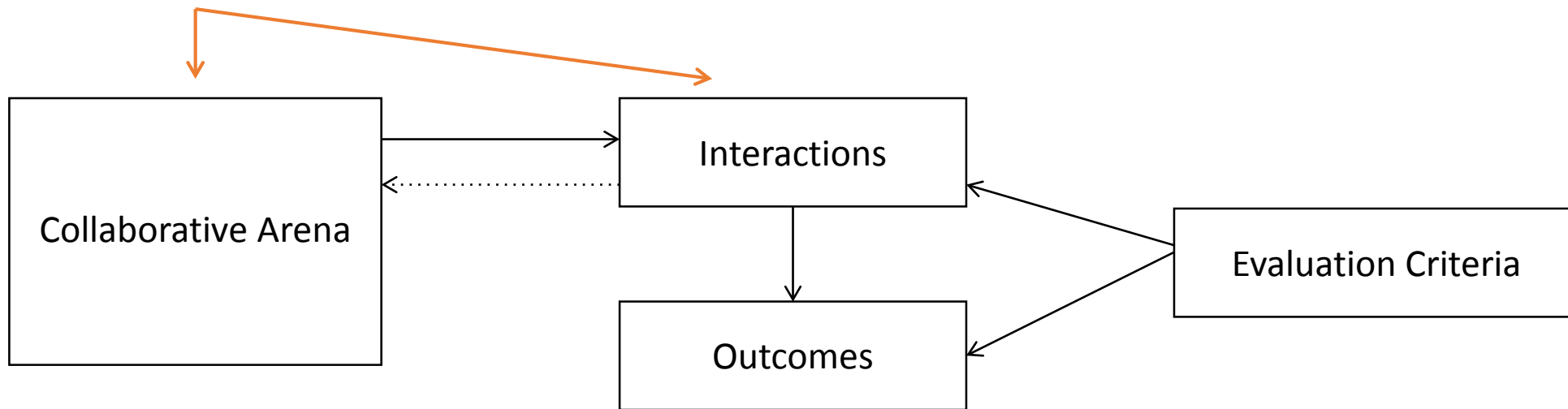


Figure 1. A Framework for Institutional Analysis.
Source: Adapted from E. Ostrom (2005, p. 15).

Measuring Success: Theoretical Framework

Collaboration Across Sectors



Practice/Process Change
Data/Information Exchange
MOUs
Community Collaboration



Collaboration Metrics

Health Equity as a Guiding Principle

Systems/Sector Coordination & Integration

Translation ACEs/TS Science into Practice

Community Integration & Engagement

Use of Data to Inform Practice

Financial Sustainability



Data Dashboard Program Metrics

Domains	Key Element	Core Measure Focus	Best Current Measure	Program Module Measures
Healthy People (Vital Signs)	Quality of Life	Well-being	Self-report health	Screening for resilience & protective factors, screening results & data storage, and program activities to build individual/family resilience
	Healthy Behaviors	Healthy diet	Food security	
	Healthy Social Circumstances	Healthy communities	Kindergarten readiness, parent engagement	
Care Quality (Vital Signs)	Prevention	Preventive services	Child risk factor screening	Pair of ACEs needs screening, internal program activities to address needs, external referrals and coordination to address needs, data sharing and communication with partners, trauma-informed practices and quality improvement
	Access to Care	Care Access	Unmet care need	
Program Staff & Trauma-Informed Practice (SAMHSA)	Appropriate Treatment	Evidence-based care	Preventable injury rate	
	Person-centered care	Care match with patient/client goals	Patient/client-clinician communication satisfaction	
Care Cost (Vital Signs)	Sustainability	Population spending burden	Per capita expenditures on health care	Funding sources and amounts
Engaged People (Vital Signs)	Individual engagement	Individual engagement	Health literacy rate	Engagement with past program participants, diverse community, and partners
	Community engagement	Community engagement	Social support	

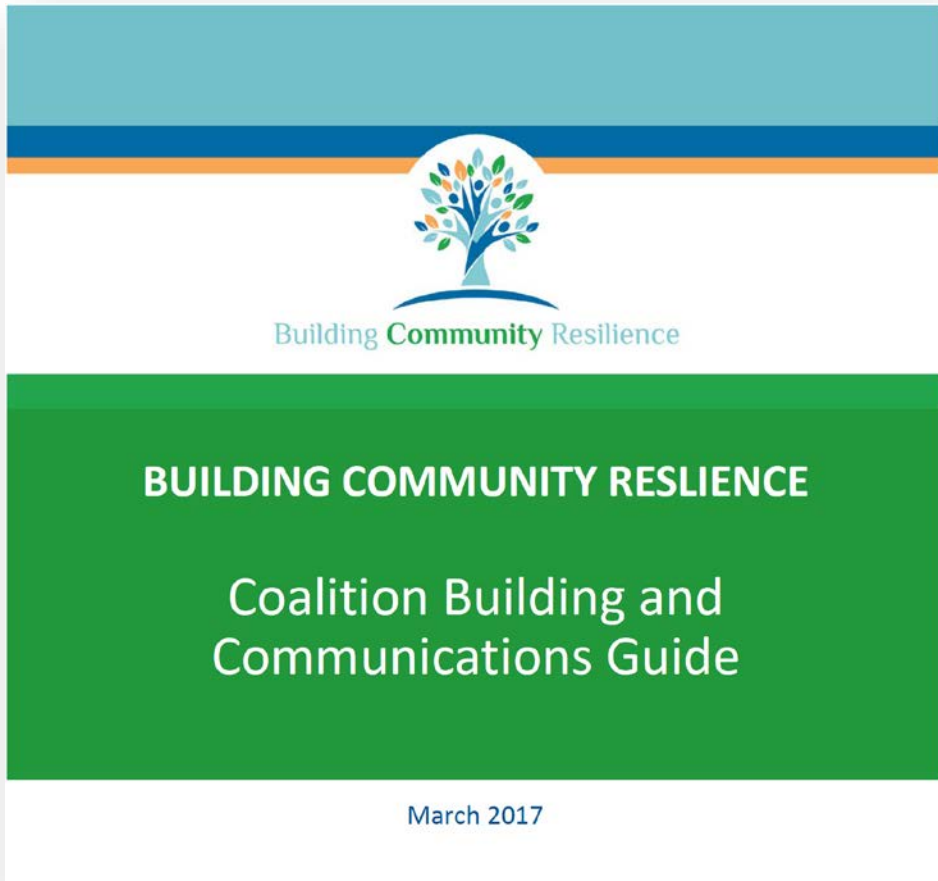


Tools & Resources

Curated for your specific needs










BCR Guide



- BCR Key Terms and Concepts
- Visualizing the Issue
- Buffers to Build Resilience
- BCR Example Stories and Scenarios
- BCR Talking Points
- BCR Communication Guidelines for the 'Pair of ACEs'

BCR Tools

-  **BCR Communications and Partner Building Guide** - Designed to foster dialogue and develop a critical foundation of shared understanding of adversities and opportunities in a given community.
-  **Identifying Potential Partners Tool** – Determine which individuals, groups and stakeholders to approach for collaboration
-  **Mapping Assets Tool** – Create a visual map of the adversities and resources available to the community
-  **Connecting Policies and Procedures Tool** – Identify potential policies and procedures that could be changed (or developed) to better support and build resilience in the community
-  **Being Part of the Policy Conversation Tool** – Track the policy landscape, relationships, and legislative or regulatory processes that are relevant to your work
-  **Smart Chart® Tool** – Communicate effectively and strategically to accomplish your BCR goals
-  **Message Box Tool** - Craft messages that will resonate with particular groups or audiences based on their interests, values, and barriers

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Wendy Ellis

Project Director, BCR Collaborative

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Will be in Dallas: October 19-20, 2017



Building Community Resilience

Milken Institute School
of Public Health

THE GEORGE WASHINGTON UNIVERSITY

Sumner M. Redstone
Global Center for
Prevention & Wellness

Memorandum



CITY OF DALLAS

DATE September 27, 2017

Honorable Members of the Human and Social Needs Committee:
Councilmember Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano
TO (Vice Chair), Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez,
Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT **Homeless Responses**

On Monday, October 2, 2017, the Human and Social Needs Committee was briefed on the Citizen Homeless Commission and the Office of Homeless Solutions Procurement Process. Attached are the responses to the questions asked by committee.

Please contact me if you have any questions or need additional information.

A handwritten signature in blue ink, appearing to read 'Nadia'.

Nadia Chandler-Hardy
Chief of Community Services

[Attachment]

c: T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Biliera Johnson, City Secretary (Interim)
Daniel F. Solis, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

Recommendations/Questions and responses on the Office of Homeless Solutions briefing presented at the Human and Social Needs Committee on September 18, 2017.

1. Please provide a list of all the shelters.

Organization Name	# of beds
Austin Street (General)	379
Austin Street (Women)	35
Dallas Life (Family beds)	150
Dallas Life (Individual beds)	250
Dallas Life (Veterans)	23
Family Gateway	90
Family Place	127
Genesis Women's Center	31
Promise House	30
Salvation Army (Veterans)	36
Salvation Army (Domestic Violence)	20
Salvation Army (Carr P Collins)	74
Salvation Army (Men)	149
Shared Housing	30
The Bridge North Texas	249
Union Gospel Mission (Center of Hope-Families)	237
Union Gospel Mission (Single women)	40
Union Gospel Mission (Veterans)	14
Union Gospel Mission (Men)	400
Total # of beds	2364

2. Where are the homeless coming from?

Below is origin data from the 2014 and 2015 Point In Time (PIT) count reports. Beginning October 1, 2014, HUD removed the HMIS data element “zip code of last permanent residence.” This data is no longer collected. The 2014 and 2015 paper surveys used for the PIT count asked the question “Where you became homeless?”.

Location of Origins of Homelessness								
Point In Time Count Reports	Total Homeless Interviewed	City of Dallas	% of Homeless	Dallas County	% of Homeless	Other	% of Homeless	Top Three States
2014	3680	2949	80%	174	5%	308	8%	Louisiana, California, Oklahoma
2015	3813	2875	75%	177	5%	499	13%	California, Louisiana, Oklahoma

Continuum of Care data supports that since the early 2000s, approximately 80-84% of the homeless are from within the Continuum of Care geographical area (for us, Dallas County and Collin County). Tarrant County had saw the same increase between 2014 and 2015 and the same top states of origin.

In light of the recent hurricane Harvey, MDHA and PIECES Iris did add a data element within the HMIS to report on victims of that event should they fall into the homeless response system.

3. How much was spent on advertising for the Emergency Solutions Grant Requests for Competitively Sealed Proposal Process?

The Office of Homeless Solutions spent \$2,350.80 to Request for Competitive Sealed Proposals in local publications.

4. Will additional funding be needed during the biennial process?

As the new Office of Homeless Solutions better evaluates the conditions of homelessness in Dallas and has more accurate data from the Homeless Management Information System and other data sources on the community gaps, staff anticipates that additional general funds may be needed to provide contractual services that are not funded through the City’s grants received from the federal and state departments. Any proposed budget enhancement requests will be shared with the Citizen Homeless Commission and then recommended to the Human and Social Needs Council Committee.

Human & Social Needs Committee - FY2018 Agenda Forecast

Date	Briefing(s)	Presenter
October 16, 2017	Resilience Update	Theresa O'Donnell, Chief of Resilience
November 6, 2017	Homeless Management Information System Overview	Cindy Crain, Metro Dallas Homeless Alliance, President/CEO
	Bridge Updates/Contract Approval (Nov. 8)	Charletra Sharp, Interim Managing Director of Office of Homeless Solutions
December 4, 2017	Workforce Development	Raquel Favela, Chief of Economic Development & Neighborhood Services