

Memorandum



DATE April 19, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Public Safety Dashboards**

On Monday, April 22, 2019 you will be presented with the March 2019 Public Safety Dashboards for the Dallas Police, Fire-Rescue and the Court and Detention Services Departments.

The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns, and staffing levels each month. You will be able to use the dashboards to monitor trends and focus on areas that need immediate attention.

The Public Safety Dashboards are attached for your review.

Please contact me if you have any questions or need additional information.



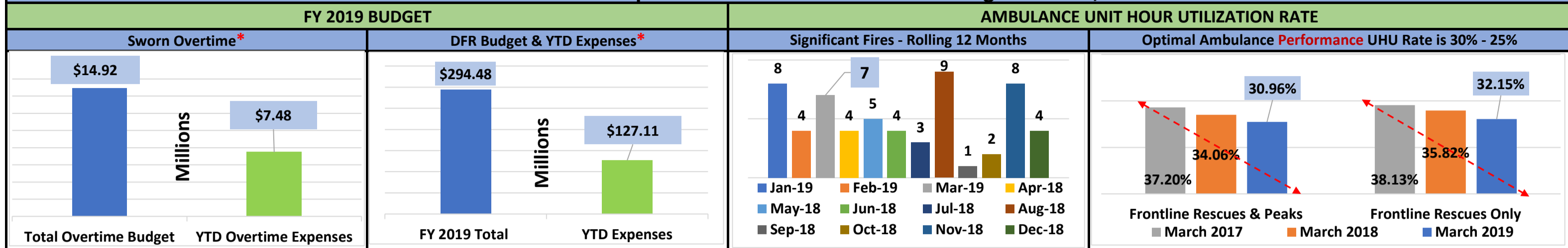
Jon Fortune
Assistant City Manager

[Attachment]

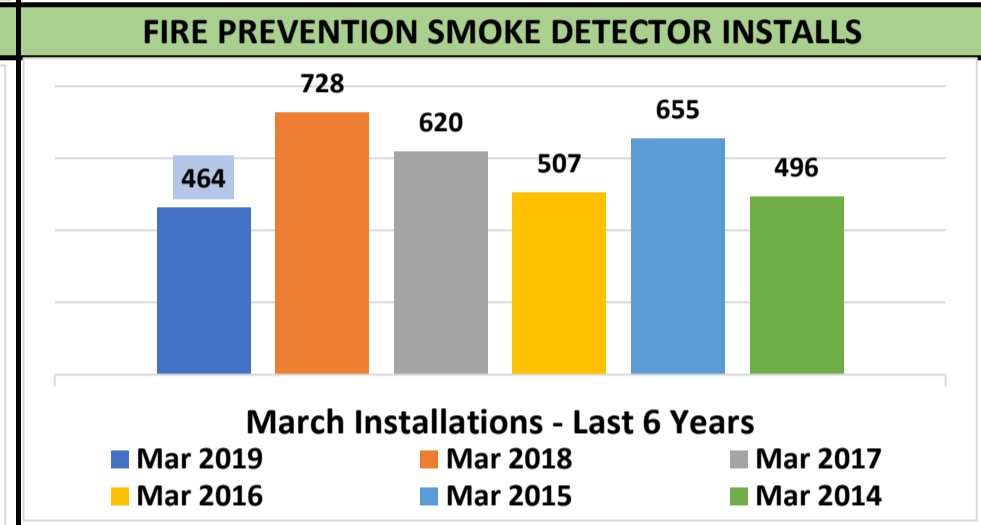
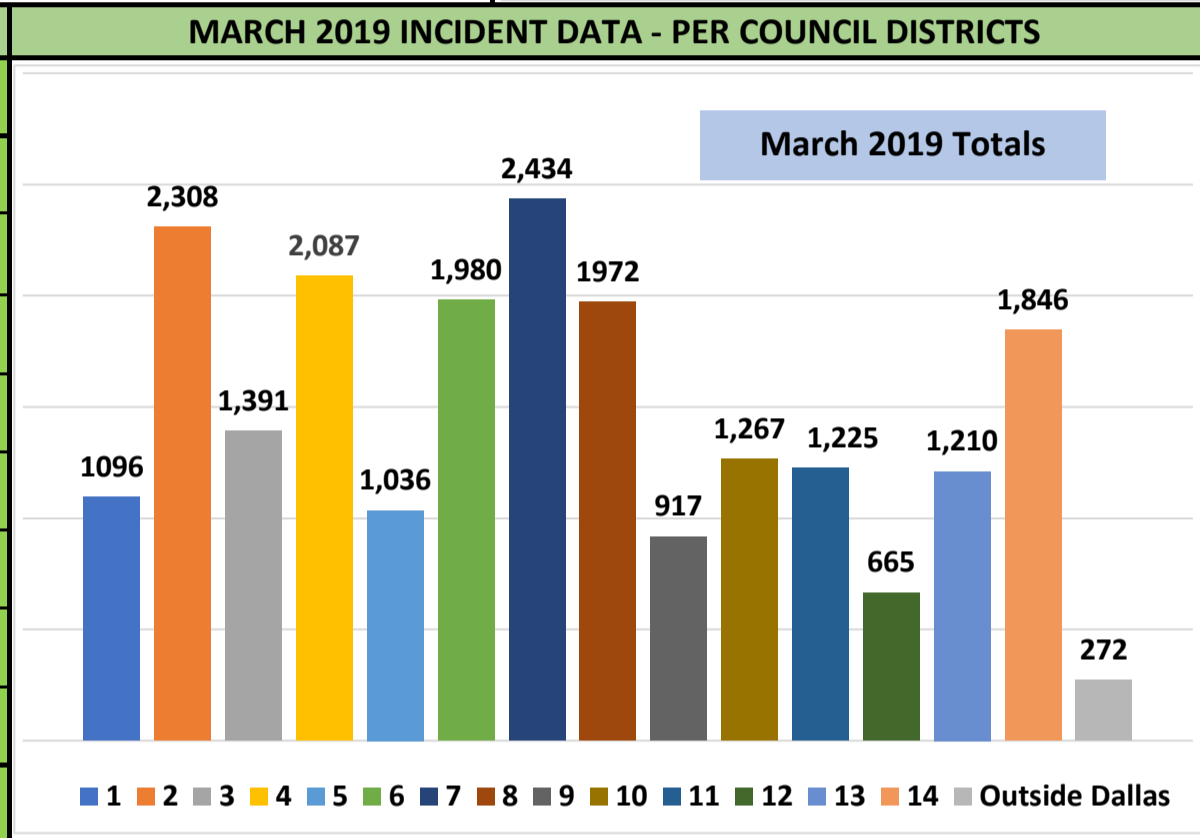
cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Directors and Assistant Directors

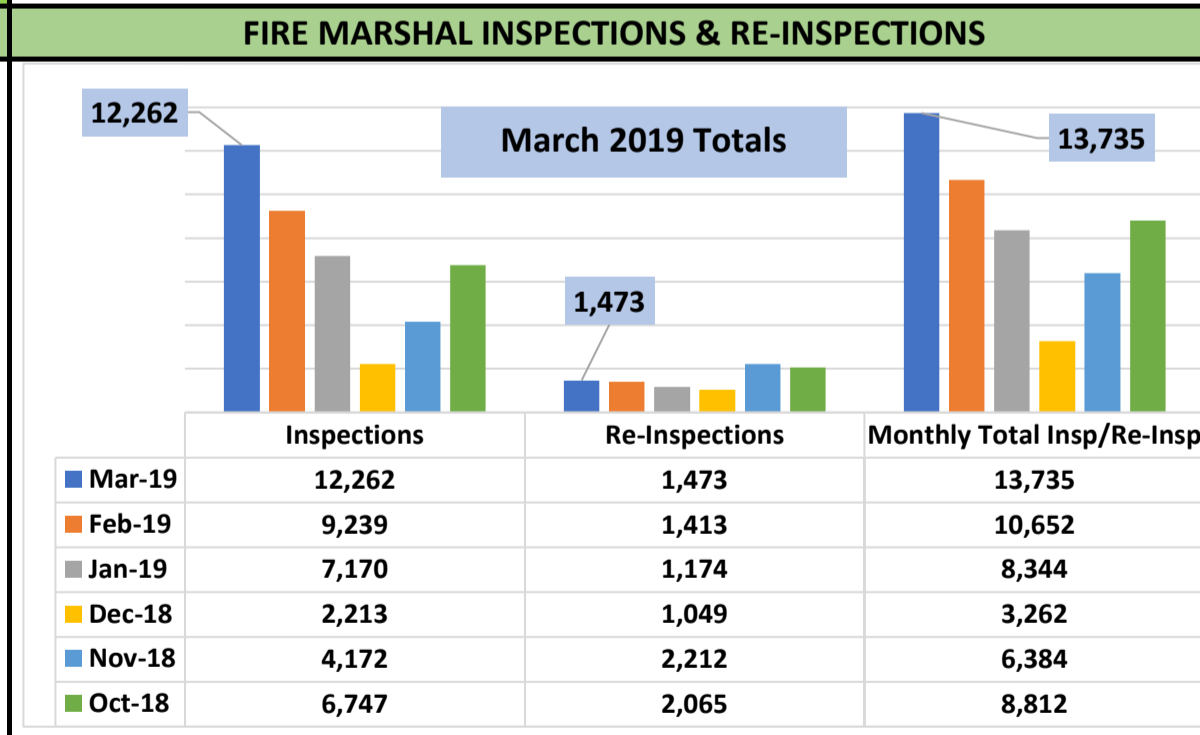
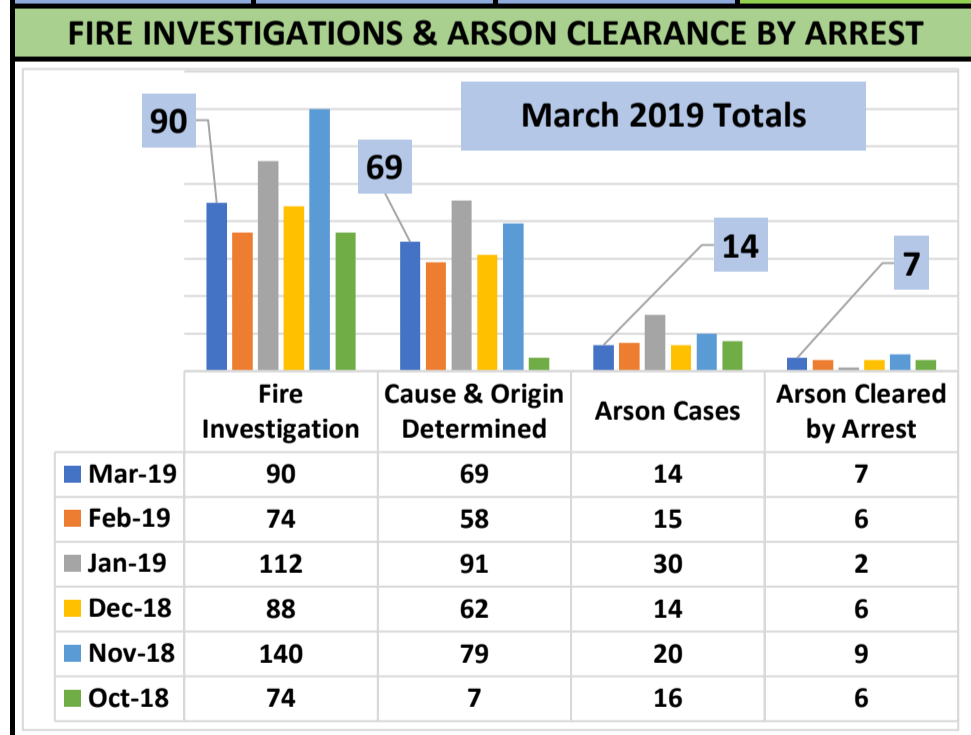
Dallas Fire-Rescue Department Dashboard: Month Ending March 31, 2019



SWORN STAFFING AND HIRING			
Function	March 2017	March 2018	March 2019
EMS & Emergency Response	1596	1487	1,641
Dispatch Comms & GIS	50	59	61
Fire Prevention & Inspection	115	102	101
Arson Investigation EOD	19	16	21
Training & Recruitment	13	136	104
Aircraft Rescue Fire Fighting (ARFF)	31	33	36
Special Ops Administration	7	5	8
Human Resources & Wellness	4	4	4
Total Uniform	1,835	1,842	1,976



MARCH 2019 FIRE COMMUNICATIONS & DISPATCH			
Specialized	Fire	EMS	2019
213	5,082	16,411	YTD Calls & Dispatches
0.98%	23.41%	75.61%	72,430



FIRE FATALITIES - National Benchmark is < 13

January 1st through March 31st, 2019
City of Dallas Fire Fatalities = **TWO (2)**

CURRENT RECRUITS IN DFR ACADEMY			
Class 350	Class 351	Class 352	Class ID
9	23	24	# of Trainees
Nov. 28 2018	Nov. 28 2018	Nov. 28 2018	Start Date
May 19 2019	June 19 2019	June 19 2019	End Date
June 2019	July 2019	July 2019	ERB Assigned

AVERAGE RESPONSE TIMES			
Percentage of EMS Response within Nine Minutes or Less (NFPA Standard #1710)	92.63%	Percentage of EMS Response within Five Minutes or Less, Includes ALL DFR Apparatus (NFPA Standard #1710)	54.26%
		Percentage of First Heavy Apparatus On Location of Structure Fire Dispatches within 5:20 or Less (NFPA Standard #1710)	83.98%

* YTD-Exp – Do Not Include Encumbrances

Dallas Police Department Dashboard 3/31/2019

FY18-19 BUDGET CRIME REPORTING *****

Sworn Overtime*

Total Budget

Total Arrests

Year to Date Crime (NIBRS) January 1, 2019 -March 31, 2019

Offense	2019	2018	Count DIFF	% Change	Clearance Rate
Assault Offenses	6,264	5,916	348	5.9%	29.6%
Agg Assault FV	446	423	23	5.4%	52.0%
Simple Assault FV	2,570	2,542	28	1.1%	43.6%
Homicide Offenses	37	41	-4	-9.8%	60.5%
Human Trafficking	20	6	14	233.3%	65.0%
Kidnapping / Abduction	13	21	-8	-38.1%	21.4%
Sex Offenses, Forcible	172	207	-35	-16.9%	17.3%
Sex Offenses, Nonforcible	2	1	1	-	0.0%
Sub-Total	6,508	6,192	316	5.1%	29.4%
Arson	37	35	2	5.7%	0.0%
Bribery	2	3	-1	-	100.0%
Burglary / Breaking & Entering	1,881	2,171	-290	-13.4%	2.8%
Counterfeiting / Forgery	161	167	-6	-3.6%	27.2%
Destruction / Vandalism	2,378	2,576	-198	-7.7%	2.4%
Embezzlement	72	107	-35	-32.7%	22.6%
Extortion / Blackmail	-	-	-	-	0.0%
Fraud	323	492	-169	-34.3%	35.3%
Larceny / Theft	6,268	5,565	703	12.6%	6.0%
Motor Vehicle Theft	2,635	2,145	490	22.8%	7.4%
Robbery	1,463	1,173	290	24.7%	10.1%
Sub-Total	15,220	14,434	786	5.4%	6.4%
Animal Cruelty	40	17	23	135.3%	7.7%
Drug / Narcotics	1,298	1,053	245	23.3%	104.0%
Gambling	12	3	9	300.0%	0.0%
Pornography / Obscene Material	22	22	0	0.0%	26.3%
Prostitution Offenses	84	5	79	1580.0%	92.7%
Weapon Law Violations	299	244	55	22.5%	99.6%
Sub-Total	1,755	1,344	411	30.6%	98.9%
Total	23,483	21,970	1,513	6.9%	19.7%

SWORN STAFFING AND HIRING PATROL PERFORMANCE YEAR TO DATE

Function	2019 Assigned	2018 Assigned	2017 Assigned	Crime Change by Division				Response time			
				Person	Property	MTD Total	YTD Total	Priority 1	Priority 2		
CBD	109	95	98								
Central	184	189	196	8.83%	9.62%	-10.10%	8.93%	6.33	15.20		
NE	321	309	315	13.71%	-0.31%	-5.34%	4.23%	8.86	20.16		
SE	296	307	310	-3.80%	3.29%	-0.91%	2.50%	7.85	16.71		
SW	284	286	277	0.10%	4.31%	-4.92%	4.69%	7.42	17.38		
NW	228	217	218	23.75%	9.66%	13.57%	16.74%	8.03	18.95		
NC	180	182	183	16.22%	-2.51%	-6.27%	2.52%	7.80	16.83		
SC	287	305	291	-1.51%	15.95%	0.79%	9.98%	7.82	17.95		
Nuisance Abatement	1	3	4	*CBD crime and response time data included in Central							
Patrol Total	1,890	1,893	1,892								
Administrative**	484	477	497								
Investigations & Tactical	626	644	669								
Total	3,000	3,014	3,058								

INTERNAL AFFAIRS

Complaint Type	2019 YTD	2018 YTD	% Change
Investigations Completed	71	56	26.8%
Use of Force Complaints Received	7	4	75.0%

Special Assignment			Task Force Staffing			911 Call Center Information			
Assigned	Temporary Special Assignment	Actual	Assigned	Task Force	Actual	911 Calls YTD	Mar. Avg Answer	Mar. Service Level	
1,890	56	1,834	626	36	590	442,663	3.3 seconds	93.39%	

FY 18-19 Hiring and Attrition FY18-19 Hiring Goal : 250

Top 911 Calls

Type	Calls YTD	Mar. 2019	Mar. 2018
Major Disturbance	25,861	9,378	9,441
Other Incidents	14,646	5,155	5,486
Other Escalated	12,538	4,614	4,708
Suspicious Person	7,598	2,745	2,559
Minor Accident	7,103	2,627	2,341
Business Alarm	5,168	1,850	1,662
Major Accident	4,333	1,567	1,629
Loud Music	4,347	1,889	2,301
Burg Motor Veh	3,241	1,159	1,137
Crisis Intervention	2,664	921	802
911 Hang-up	2,200	785	807

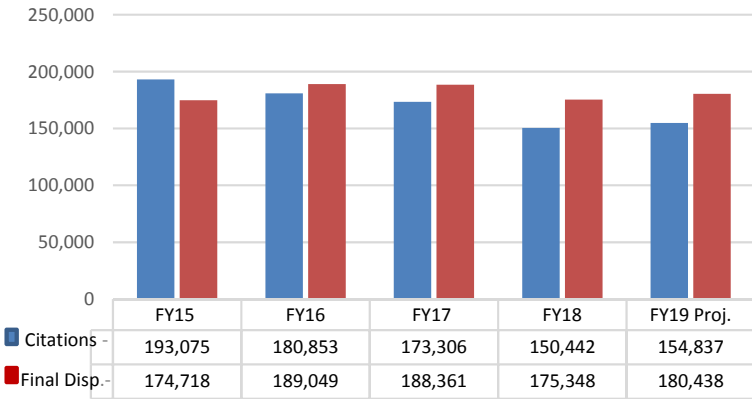
Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Mar. 2019	7.48	17.76	49.94	70.03	51,863
YTD 2019	7.79	17.71	47.99	67.65	142,495
Mar. 2018	8.27	21.05	57.70	86.68	52,509
YTD 2018	8.88	22.75	64.47	91.61	139,169

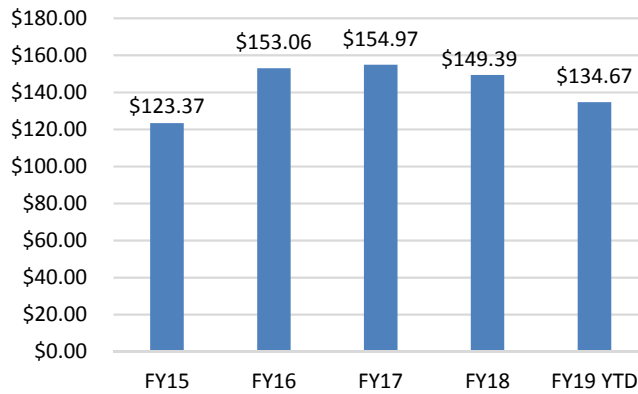
Notes:
 *Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.
 ** Administrative includes Office of the Chief of Police
 *** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications
 **** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense
 ***** Crime reporting now includes NIBRS data. Clearance rate data is preliminary.

Municipal Court Dashboard: Month Ending March 31, 2019

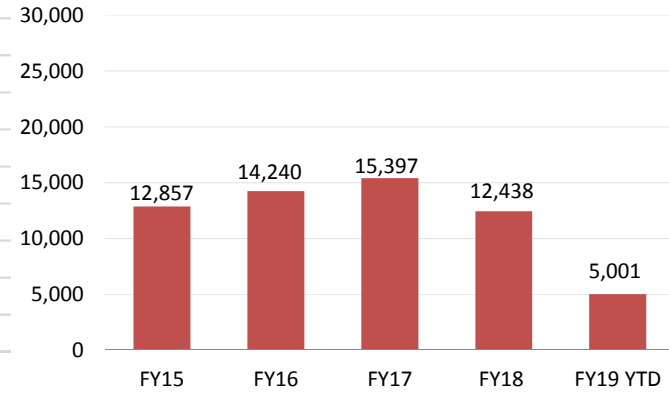
Citation Count & Final Dispositions



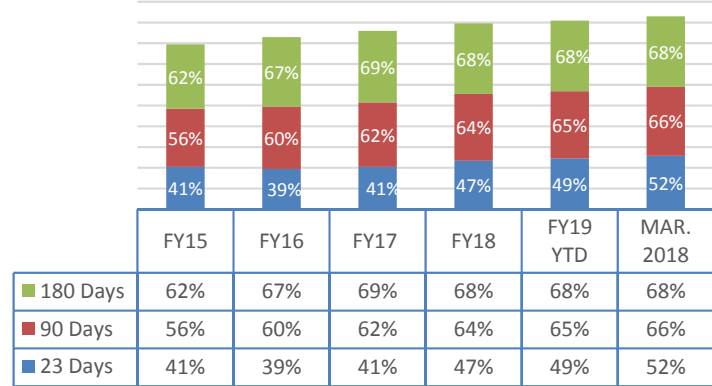
Average Collection Per Citation



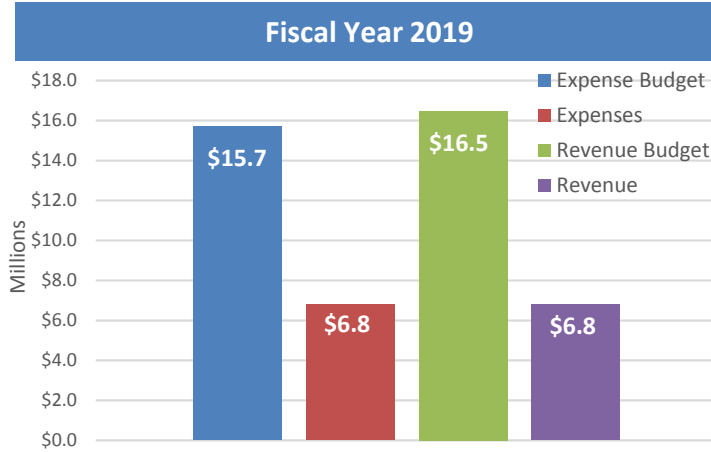
City Detention Center Book-Ins



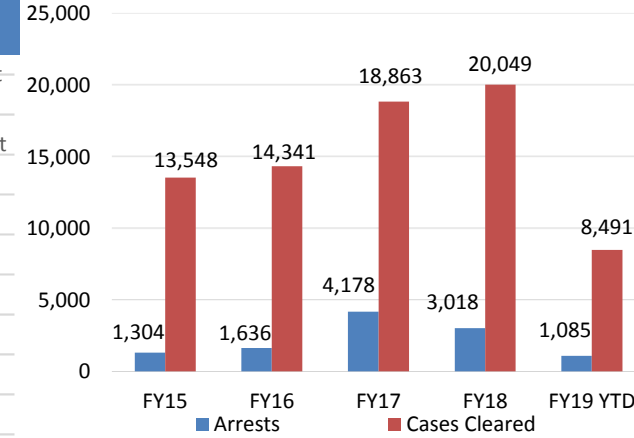
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



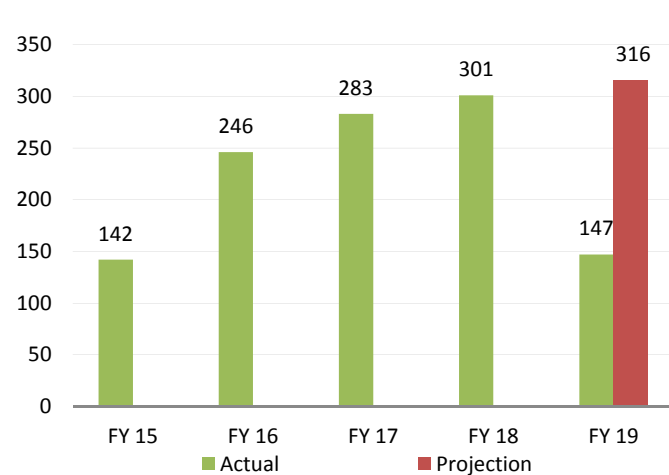
Municipal Court Budget



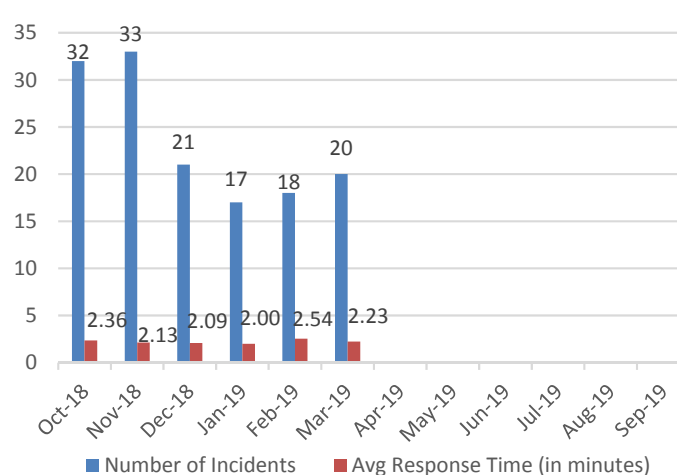
Warrant Enforcement



Environmental Crime Arrests



Security Incidents and Response Time



Courthouse Dispositions

