

PUBLIC SAFETY AND CRIMINAL JUSTICE
DALLAS CITY COUNCIL COMMITTEE AGENDA

RECEIVED

2018 JAN 19 AM 10:33

CITY SECRETARY
DALLAS, TEXAS

MONDAY, JANUARY 22, 2018
CITY HALL
COUNCIL BRIEFING ROOM, 6ES
1500 MARILLA STREET
DALLAS, TEXAS 75201
11:00 A.M. – 12:30 P.M.

Chair, Council Member B. Adam McGough
Vice Chair, Council Member Philip T. Kingston
Domestic Violence Task Force Chair, Council Member Jennifer S. Gates
Mayor Pro Tem Dwaine R. Caraway
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder

Call to Order

1. Approval of Minutes from the January 8, 2018 Public Safety and Criminal Justice Committee Meeting
2. Public Safety Dashboards
Assistant City Manager Jon Fortune
City Manager's Office
3. Proposed Back-up Communications Center Project
Managing Director Rocky Vaz
Office of Emergency Management
4. DFR Strategic Priorities
Fire Chief David Coatney
Dallas Fire-Rescue Department
5. Project Green Light Initiative (Discussion Only)
Executive Assistant Chief David Pughes
Dallas Police Department
6. Committee Action Matrix
Assistant City Manager Jon Fortune
City Manager's Office
7. Upcoming Agenda Item(s)

January 24, 2018

- A. Agenda Item 18: Authorize a three-year service contract for the repair of fire equipment and the purchase of associated tools and parts for the Fire-Rescue Department - Metro Fire Apparatus Specialists, Inc. in the amount of \$384,800 and Casco Industries, Inc. in the amount of \$89,500, lowest responsible bidders of two - Total not to exceed \$474,300 - Financing: General Funds (subject to annual appropriations)
- B. Agenda Item 20: Authorize a six-year service contract for upgrade, maintenance, and support of software to the Automated Fingerprint Identification System - NEC Corporation of America, sole source – Not to exceed \$649,789 – Financing: General Funds (subject to annual appropriations)

Adjourn



B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex. Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex. Govt. Code §551.089]

NOTICE: Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Public Safety and Criminal Justice Committee Meeting Record

Meeting Date: Monday, January 8, 2018

Convened: 11:02 A.M.

Executive Session: 11:03 A.M.

Reconvened: 11:26 A.M.

Adjourned: 12:39 P.M.

Committee Members Present:

Council Member B. Adam McGough, Chair
Council Member Philip T. Kingston, Vice Chair
Council Member Jennifer S. Gates
Mayor Pro Tem Dwaine R. Caraway
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder

Committee Members Absent:

Other Council Members Present:

Council Member Rickey D. Callahan

AGENDA:

Call to Order

1. Approval of Minutes from the December 11, 2017 PSCJ Committee Meeting

Presenter(s): Council Member B. Adam McGough, Chair

Information Only:

Action Taken/Committee Recommendation(s):

A motion was made to approve the December 11, 2017 minutes.

Motion made by: DMPT Medrano

Item passed unanimously:

Item failed unanimously:

Motion Seconded by: Vice Chair Kingston

Item passed on a divided vote:

Item failed on a divided vote:

2. Solicitation and Panhandling Enforcement

Presenter(s): Police Chief U. Reneé Hall, DPD

Information Only:

Action Taken/Committee Recommendation(s):

Staff provided the Committee with an update on current efforts to address solicitation and panhandling. DPD has issued a new Roll Call Training bulletin for enforcement of solicitation violations. The Committee would like staff to bring back additional information on actions that will be taken related to enforcement and communications. The Give Right Dallas initiative is tentatively scheduled for the Monday, February 26, 2018 committee meeting.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

3. Proposed Back-up Communications Center Project

Presenter(s): Managing Director Rocky Vaz, OEM

Information Only:

Action Taken/Committee Recommendation(s):

This briefing will be presented at a later date.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

4. Update on 2018 Security Goal – Plans and Strategies

Presenter(s): Chief James D. Spiller, DART

Information Only:

Action Taken/Committee Recommendation(s):

DART Chief Spiller provided the committee with their plans and strategies for 2018. Some of these included enhanced security throughout the DART transit system; technology enhancements; updates to their marketing, messaging, design elements; development of their new DART Say Something app and outreach through social media. There will be a continued collaboration between DPD, DISD Police, DCCCD, DDI-Safety Patrol, and Downtown Security Directors Association.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

5. Juvenile Curfew Ordinance

Presenter(s): Police Chief U. Reneé Hall, DPD

Information Only:

Action Taken/Committee Recommendation(s):

This briefing will be presented at a later date.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

6. Public Safety and Criminal Justice Committee Action Matrix

Presenter(s): ACM Jon Fortune, CMO

Information Only:

Action Taken/Committee Recommendation(s):

Staff provided the committee with responses to the requests/questions asked during previous committee meetings along with an updated action matrix.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

7. Upcoming Agenda Item(s)

Presenter(s): Council Member B. Adam McGough, Chair

Information Only:

Action Taken/Committee Recommendation(s):

The Chair moved the upcoming January 10, 2018 Council Agenda items forward to full Council. No voting action was taken.

Motion made by:

Item passed unanimously:

Item failed unanimously:

Motion Seconded by:

Item passed on a divided vote:

Item failed on a divided vote:

APPROVED BY:

ATTEST:

B. Adam McGough, Chair
Public Safety and Criminal Justice Committee

Crystal Lee, Coordinator
Public Safety and Criminal Justice Committee

DRAFT

Memorandum



DATE January 16, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Public Safety Dashboards**

On Monday, January 22, 2018 you will be presented with the month ending December 2017 Public Safety Dashboards for the Court and Detention Services, Dallas Fire-Rescue and Police Departments. As a reminder, starting in January 2018, the Public Safety Dashboards will be presented to you during the second meeting of each month instead of the first to enable the departments to provide the most current data.

The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns, and staffing levels each month. You will be able to use the dashboards to monitor trends and focus on areas that need immediate attention.

The Public Safety Dashboards are attached for your review.

Please contact me if you have any questions or need additional information.



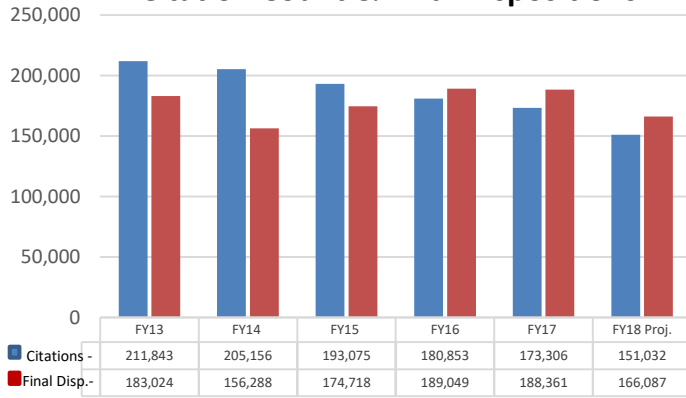
Jon Fortune
Assistant City Manager

[Attachment]

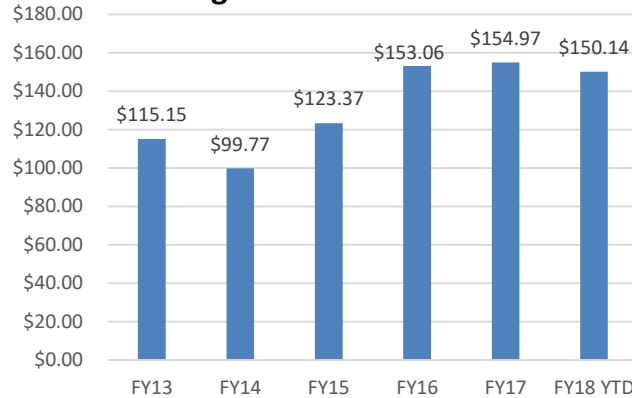
cc: Honorable Mayor and Members of the City Council	Jo M. (Jody) Puckett, Assistant City Manager (Interim)
T.C. Broadnax, City Manager	Joey Zapata, Assistant City Manager
Larry Casto, City Attorney	M. Elizabeth Reich, Chief Financial Officer
Craig D. Kinton, City Auditor	Nadia Chandler Hardy, Chief of Community Services
Biliera Johnson, City Secretary (Interim)	Raquel Favela, Chief of Economic Development & Neighborhood Services
Daniel F. Solis, Administrative Judge	Theresa O'Donnell, Chief of Resilience
Kimberly Bizer Tolbert, Chief of Staff to the City Manager	Directors and Assistant Directors
Majed A. Al-Ghafry, Assistant City Manager	

Court & Detention Services Dashboard: Month Ending December 31, 2017

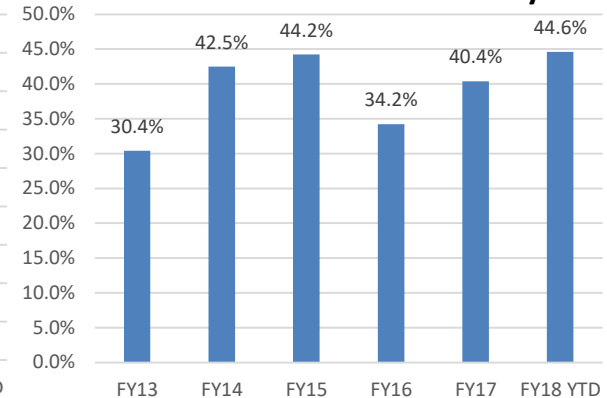
Citation Count & Final Dispositions



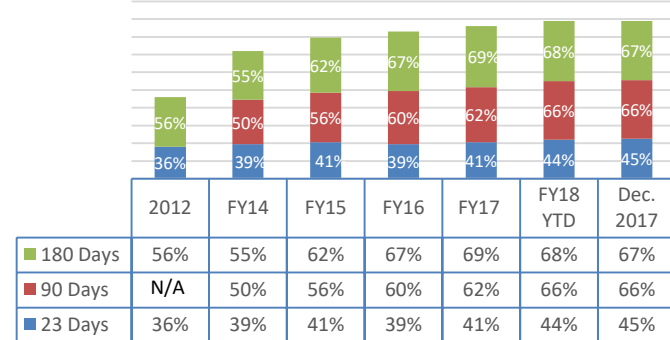
Average Collection Per Citation



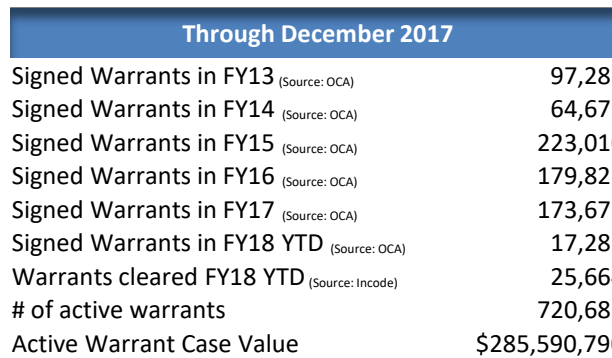
Citations Issued Electronically



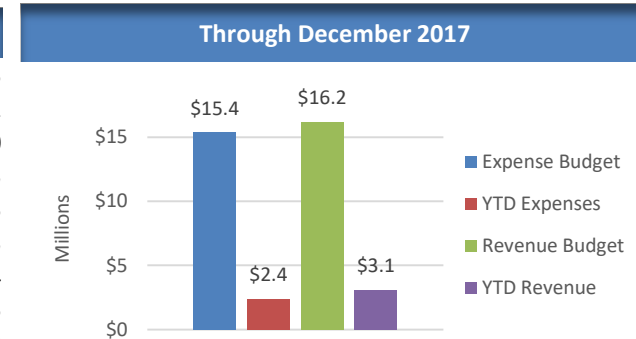
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



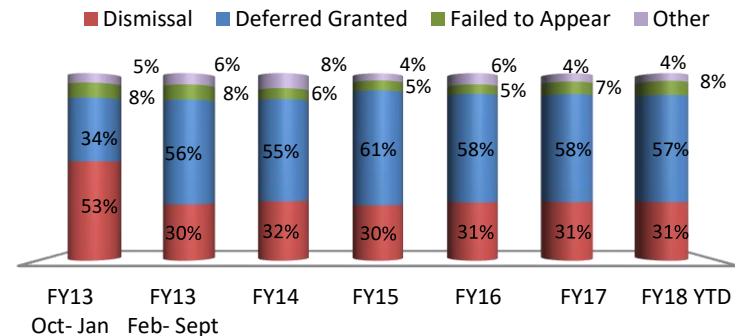
Judicial Warrant Pool



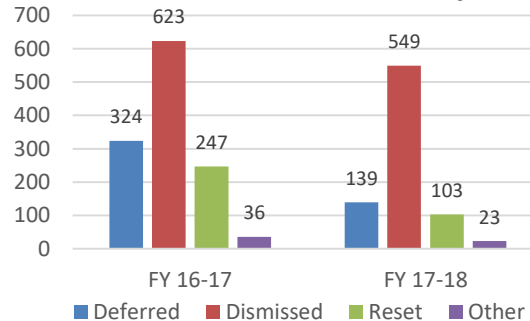
Municipal Court Budget



Docketed Court Room Activity

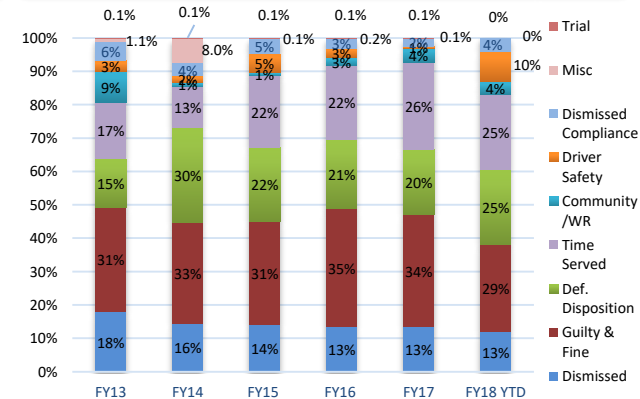


December Trial Phase Only



* This data is included in the Docketed Courtroom Activity

Courthouse Dispositions



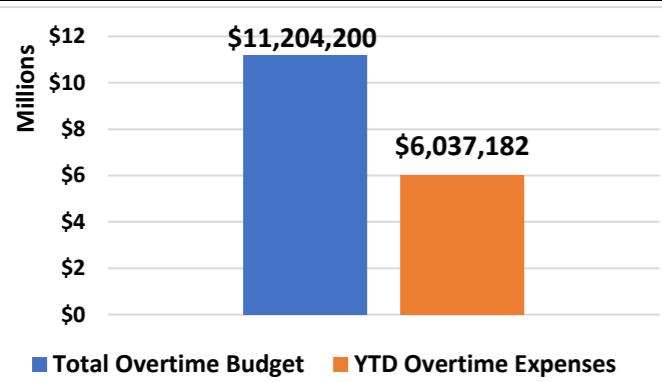
Dallas Fire-Rescue Department Dashboard: Month Ending December 31, 2017

FY 17-18 BUDGET

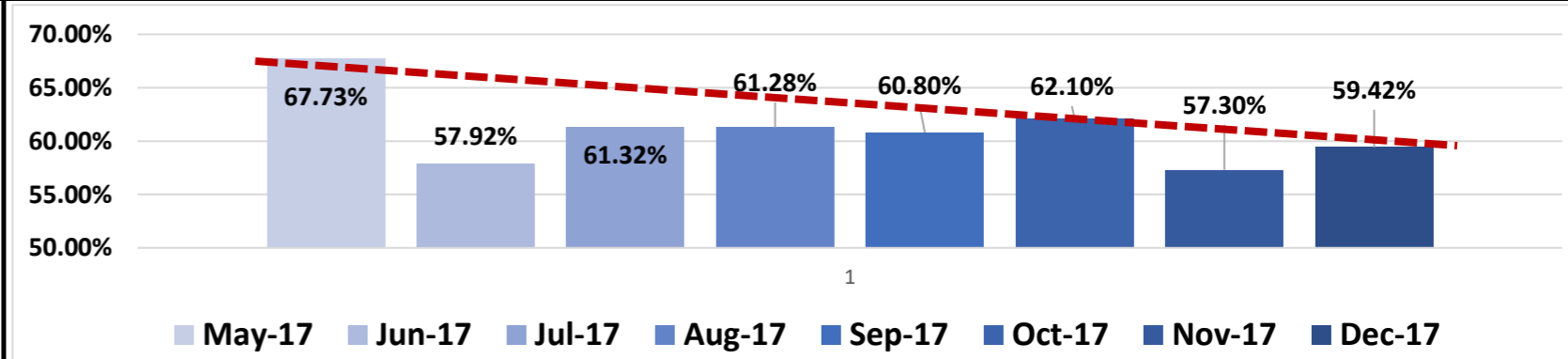
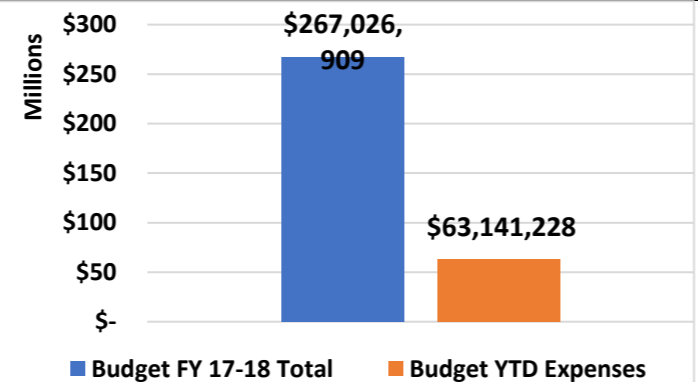
AMBULANCE UNIT HOUR UTILIZATION RATE

Optimal Ambulance UHU Rate is 45% per J.R. Henry Consulting, Inc.

Sworn Overtime



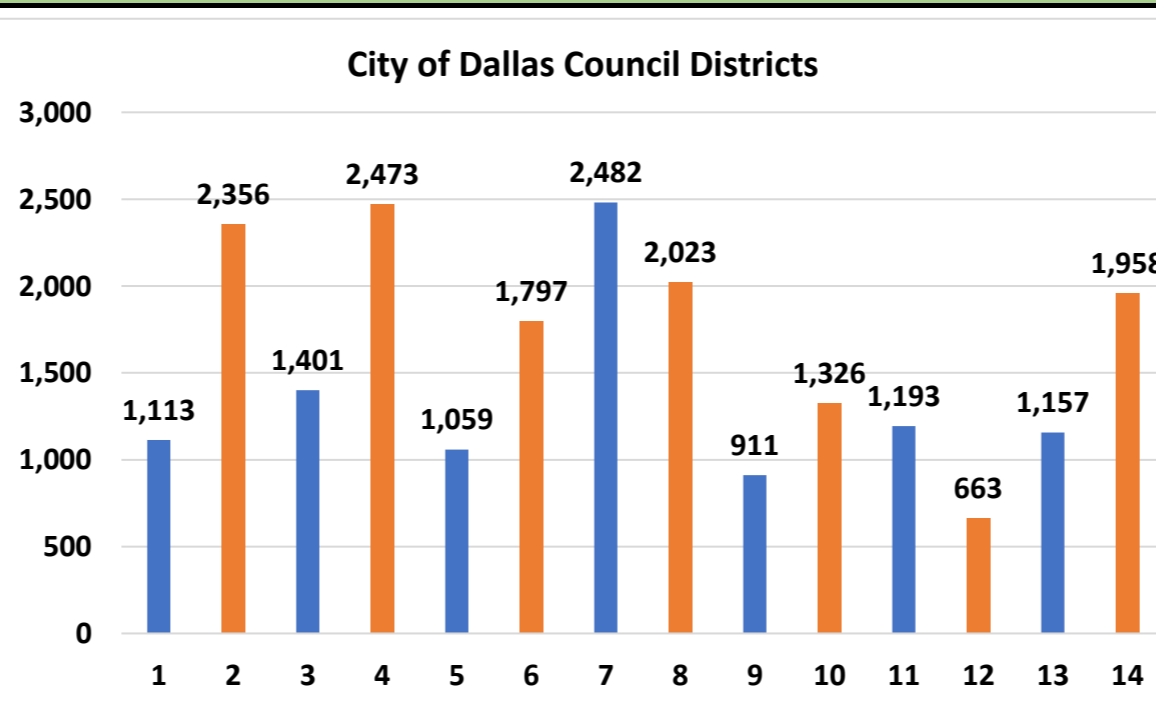
Total Budget



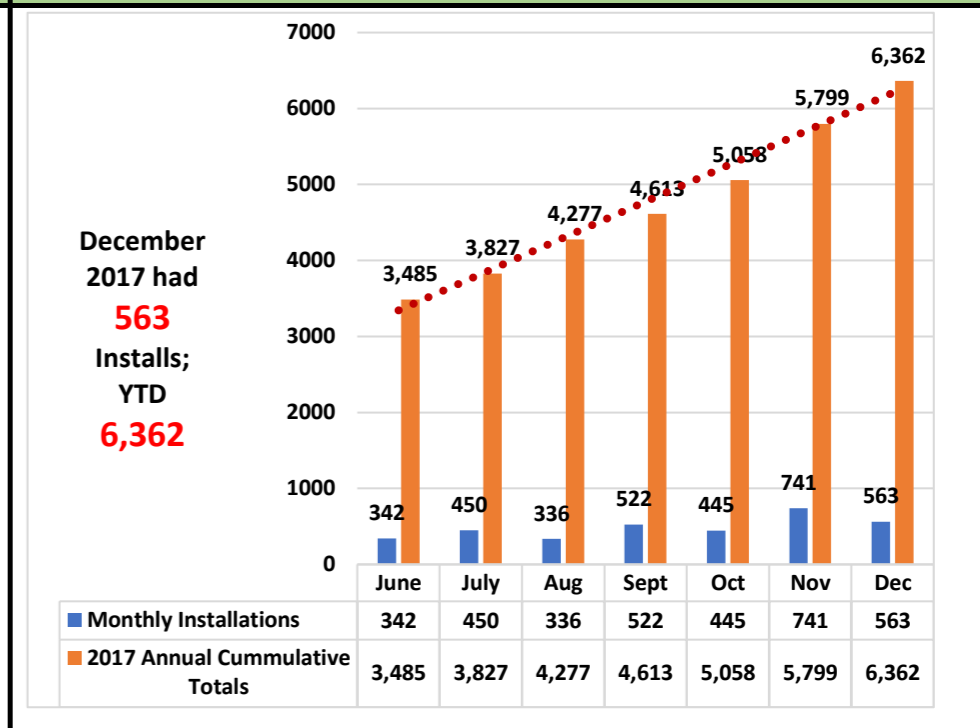
SWORN STAFFING AND HIRING

Function	October 2017	November 2017	December 2017
EMS & Emergency Response	1570	1554	1548
Dispatch Comms & GIS	55	47	47
Fire Prevention & Inspection	103	103	103
Arson Investigation EOD	17	16	16
Training & Recruitment	112	134	133
Aircraft Rescue Fire Fighting (ARFF)	30	37	36
Sp. Ops & TX TF-2 Administration	7	6	6
Human Resources & Wellness	4	4	4
Total Uniform	1,898	1,901	1,893

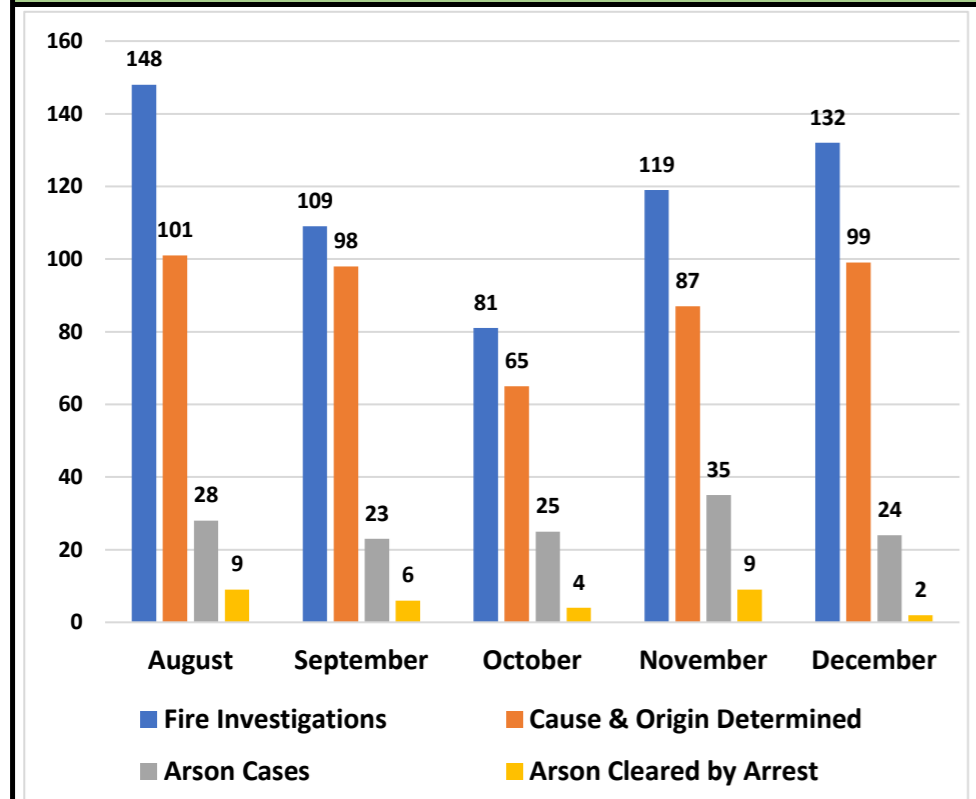
DECEMBER INCIDENT RESPONSE DATE - PER COUNCIL DISTRICTS



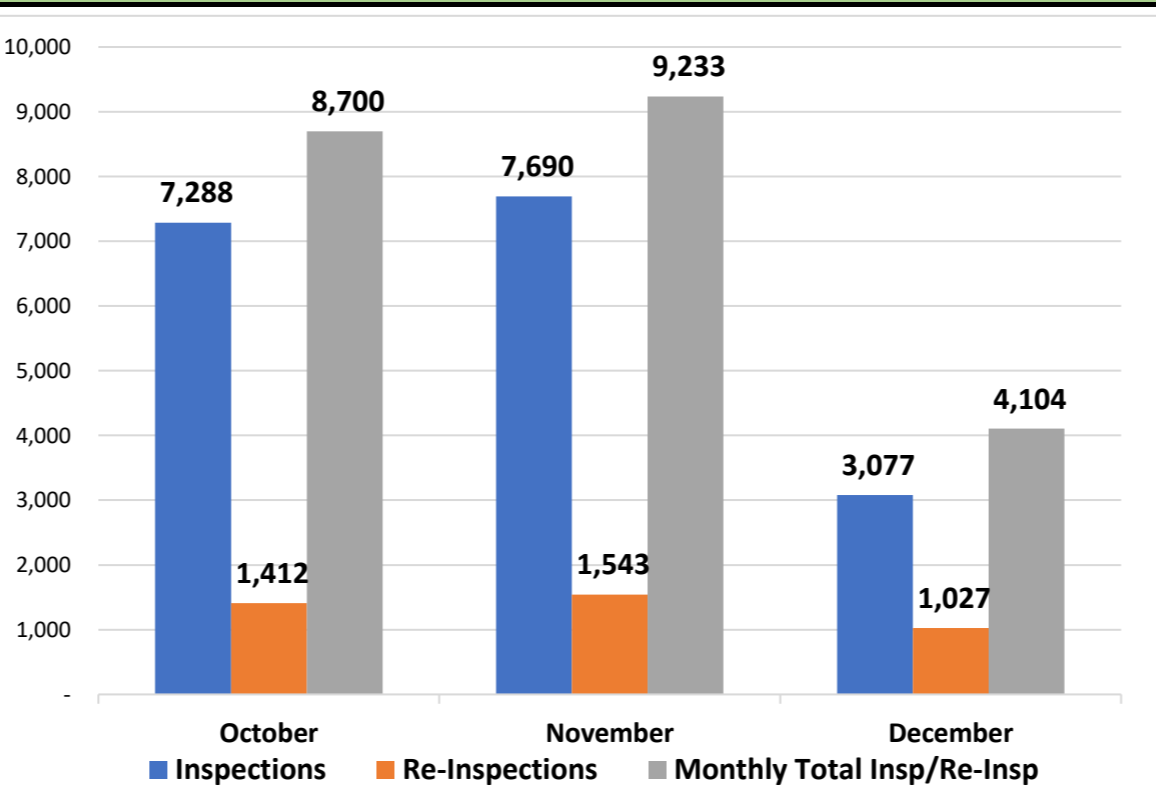
FIRE PREVENTION SMOKE DETECTOR INSTALLS



FIRE INVESTIGATIONS & ARSON CLEARANCE BY ARREST



FIRE MARSHAL INSPECTIONS & RE-INSPECTIONS



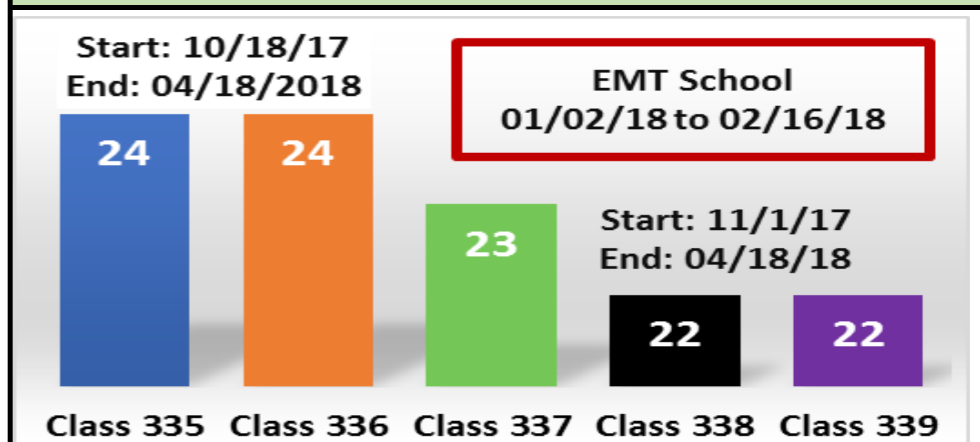
FIRE COMMUNICATIONS

December Calls Processed	Fire	EMS	Total Incidents for 2017
21,879	5,222	16,657	298,638
	23.86%	76.14%	

FIRE FATALITIES - National Measure is < 13

January 1st through December 31st, 2017
City of Dallas Fire Fatalities = **Seven (7)**

CURRENT RECRUITS IN DFR ACADEMY



Memorandum



DATE January 16, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Proposed Back-up Communications Center Project**

On Monday, January 22, 2018, you will be briefed on the proposed back-up communications center by Rocky Vaz, Managing Director, Office of Emergency Management. The City of Dallas has recently upgraded the technology and equipment used in the primary 9-1-1 communications center, and has an opportunity to enhance capability and operations by moving its current back-up location to a new location. The overarching goal of this initiative is to establish a fully functional redundant communications center that mirrors and can operate simultaneously with the primary communications center. The attached presentation outlines the background and history of the current back-up communications center, the plans for moving to the new location, and details the two-phase approach and timeline for completing this important project.

The briefing materials are attached for your review.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Biliera Johnson, City Secretary (Interim)
Daniel F. Solis, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

Proposed Back-up Communications Center Project

Public Safety and Criminal Justice

January 22, 2018

**Rocky Vaz, Managing Director
Office of Emergency Management**



Overview

- Background and History
- Current Location Limitations
- Goals/Upgrade Plans
- Phase I – Moving to a New Location with Enhanced Capability
- Phase II – Permanent Back-up Center with Full Capability
- Timeline

Background and History

- Back-up Communications Center is currently located at the Dodd J. Miller Training Facility
- Jointly utilized by DFR and DPD between three training rooms – 911 Call center, Police Dispatch, Fire Dispatch
- Laptops, phones, radios, and printers are stored and ready to be deployed when activated

Current Location Limitations

- Current back-up center is dependent on outdated technology
 - POTS (plain old telephone system) phones
 - Outdated call switching mechanism
 - Requires manual rerouting of 911 calls
 - Space (not dedicated)
- Distance from primary site
 - Staff has to be transported to site
- Requires manual setup of equipment

Goals/Upgrade Plans

- Enhance capability and operations by moving backup communications center to a new location
- Integrate updated technology at new center
- Establish a fully functional redundant communications center that mirrors the primary center and can operate simultaneously

Phase I

Moving to a New Location with Enhanced Capability

- Establish an initial functional back-up center
 - Implement Vesta NG911 system
 - Shorter commute time to back-up site
- New location will be a “hot site”
- Police/Fire Dispatch will continue to operate without CAD at initial back-up location
- Intermediate step – Goal Spring 2018

Phase II

Permanent Back-up Center with Full Capability

- Create a communications center that would be fully functional for extended periods
- Site will mirror size and functionality of the primary center and could function as primary allowing City Hall to be used as back-up in the future
- Full CAD and NG911 capabilities
- Evaluate utilizing personnel at both the new facility and City Hall simultaneously
- Full service facility capability – Goal Winter 2018

Timeline

Date	Action
January	Electrical assessments and budget completed for Phase 1 move
February	Current facility tenants vacate and relocate to new location EBS begins outfitting new facility for back-up communications move-in.
March/April	Back up Center move and set up.
April 1 st	Set up complete. Phase 1 back-up communications center functional.
April-December	Finalize and set up permanent back up communication center



Proposed Back-up Communications Center Project

Public Safety and Criminal Justice

January 22, 2018

**Rocky Vaz, Managing Director
Office of Emergency Management**



Memorandum



DATE January 19, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **DFR Strategic Priorities**

Background/History

On Monday, January 22, 2018, you will be briefed on DFRs strategic priorities for 2018 by Fire Chief David Coatney, Dallas Fire-Rescue Department. Dallas Fire-Rescue (DFR) has worked diligently to identify department gaps, needs, and challenges over the course of the last 18 months. In Fiscal Year 2016/2017, DFR held an Executive Staff retreat where the following top priorities were outlined:

1. Improving Firefighter Safety
2. Implementation of Priority Dispatch
3. Enhancement to Officer Development training and Succession Planning
4. Full implementation of Firehouse software
5. Conduct an in-depth overtime analysis of the department
6. Improve overall EMS response across the City of Dallas.

I am happy to report that DFR made significant progress on all the priorities, but there is more work to do.

Safety programs and officer development training will remain our highest focus, thus ensuring that all newly promoted officers have the training and necessary skills to perform their roles and further our ultimate goal of keeping our personnel safe in the unforgiving environment in which firefighters work.

Priority Dispatch has been implemented and is being monitored to determine what adjustments are necessary in our response standards. The program helps to prioritize which unit(s) to send to various calls and at what level of response. In November 2017, DFR began a soft launch of the program and has been evaluating the software and adjusting as needed. We anticipate full implementation of the system in March 2018.

Firehouse software, which is used to schedule and track fire prevention and inspection activities, has not been fully implemented yet, but we are optimistic that it will be implemented in the first quarter of CY2018.

DFR has been conducting an overtime analysis and reviewing various staffing procedures to more closely monitor and efficiently use budgeted overtime funds. We will be working closely with the Office of Budget to determine what efficiencies can be found, while remaining focused on staffing appropriately to ensure the safety of our personnel and the citizens.

DFR has considered several different EMS delivery models and have met with many department members to obtain feedback on the various models. Our EMS Council considered more than ten different programs and contacted several other EMS providers. After the analysis, three models stood out for consideration. The EMS Council is evaluating strengths and weaknesses of the final three models along with current gaps within our existing system. We are close to finalizing a direction and presenting a recommendation to the City Manager's Office for consideration.

Trending Concerns

Looking forward, DFR has identified several trends occurring either within DFR or happening within the U.S. Fire Service, which will likely impact our department soon. These areas will be incorporated in our 2018 Strategic Priorities, which include:

1. Continued attention on safety
2. Increasing cancer trends in the U.S. Fire Service and DFR
3. Physical and mental well-being of DFR personnel
4. Customer service enhancement
5. Department vehicle accidents
6. The continuing rise in EMS call volume

This year DFR's new Safety Division will begin conducting trend analysis related to injuries and accidents that occur on-duty. The information gathered will be used to develop new training programs, or enhance existing programs, targeted at reducing these trends.

The physical and mental well-being of our members is an on-going concern. Cardiac related issues caused by physical exertion continue to be one of the leading causes of firefighter death in the U.S. Additionally, the U.S. Fire Administration has noted increases in issues related to Post Traumatic Stress, suicide, substance abuse, and depression across the country.

Although customer service has always been an important aspect of DFR, we are actively exploring ways to make it even better through adoption of the City Manager's "Service First" philosophy. We believe that we can take our customer service to the next level by fully communicating the council members vision as well as outline how each member can become an ambassador for the City of Dallas.

Vehicle accidents continue to be a concern in DFR. Because of the size, unique operating characteristics of our vehicles, and expense related to almost any vehicle accident, DFR has increased accountability, developed a new driver/operator program, and increased our focus on preventative maintenance training.

Ongoing action items that have transitioned from 2017 to 2018 include DFR's recruitment strategy, implementing the RIGHT Care program, and the full implementation of Priority Dispatch.

Recruitment enhancements were necessary because of the anticipation of higher than normal attrition rates. DFR has instituted many changes to our recruitment methods, civil service testing, and applicant processing. These changes have resulted in significant improvements to our application numbers. In FY 2015/2016 DFR had a total of 1,403 applicants, with a total of 98 people hired; FY 2016/2017 DFR received only 898 applicants, with a total of 88 people hired. However, after implementing changes to our process in August 2017, DFR has received a total of 2,167 applicants to date, an approximate 240% increase from the previous fiscal year.

The RIGHT Care program is a collaborative response model by DFR, DPD, and UTSW to various mental health needs in the City. The pilot program is grant funded by the Caruth Foundation and will begin operations in the South Central Police District in January 2018.

Future Action Items

Finally, future items that DFR will be working on throughout the biennial budget includes:

1. Continued enhancements to various DFR training programs
2. Improvements to our Fleet Maintenance program
3. Enhancements to DFR messaging
4. Enhancements to our fireworks education and enforcement program
5. Assessing and improvements to our clothing and supply program
6. Digital Radio System Upgrade
7. Consideration of accreditation programs from Fire and EMS systems
8. Continue to leverage technology to become more efficient

DFR training enhancements will include modifications to our cadet training, implementation of a driver training program, and continued enhancements to our officer development training and mentoring programs.

DFR will continue to look at various improvements to our Fleet Maintenance program. These improvements will include the continued implementation of audit findings, continued evaluation of work flow, and consideration of outsourcing select preventative maintenance items. We will be working with the Office of Budget for review of best practices.

Regarding messaging, DFR will work to improve our communication with both our internal and external stakeholders. This will include regular messaging of department activities, as well as improvements in our various social media platforms.

The fireworks education and enforcement program will be expanded through better collaboration with DPD and improvements in messaging to the citizens of Dallas. DFR will also conduct an analysis of our Clothing and Supply Division. The focus of the analysis will be to evaluate our various delivery systems and look for ways to improve the effectiveness and efficiency of the existing system.

In addition, DFR will perform the following:

- Work closely with CIS and DPD to properly implement a new Digital Radio System,
- Evaluate the need and value of both Fire and EMS Accreditation programs, and
- Continue to consider leveraging technology to improve delivery of services to the city.

The briefing materials are attached for your review. Please contact me if you have any questions or need additional information.



Fire Chief David Coatney
Dallas Fire-Rescue Department



Thru: Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
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Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

DFR Strategic Priorities

Public Safety and Criminal Justice

January 22, 2018

**David Coatney, Fire Chief
Dallas Fire-Rescue Department**



Presentation Overview

- Background/History
- Purpose
- Trending Concerns
- Proposed Action
- Next Steps



Background/History

Top & High Priority Projects 2016/2017:

- Improve Firefighter Safety
- Implement Priority Dispatch
- Improve Officer Development/Succession Planning



Background/History

Top & High Priority Projects 2016/2017 (cont.):

- Fully Implement Firehouse Software (NFIRS)
- Conduct In-depth Overtime Analysis
- Department reorganization
- Evaluate different EMS delivery models



Purpose

- To give PSCJ an overview of DFR's proposed Strategic Priorities for FY2018 and FY2019



Trending Concerns

1. Safety of Personnel/Cancer in the Fire Service
2. Behavioral Health
3. Customer Service
4. Vehicle accidents and general care of equipment
5. Continued increase in EMS call volume



Proposed Action (Trending Concerns)

1. Continue implementation of DFR Safety program
2. Working with a joint labor/management group to determine best practices to address various behavioral health concerns
3. Better outline department expectations towards customer service and adopt a “Service First” attitude – improve community outreach
4. Enhanced attention and training programs
5. Ongoing evaluation of workload and Rescue locations

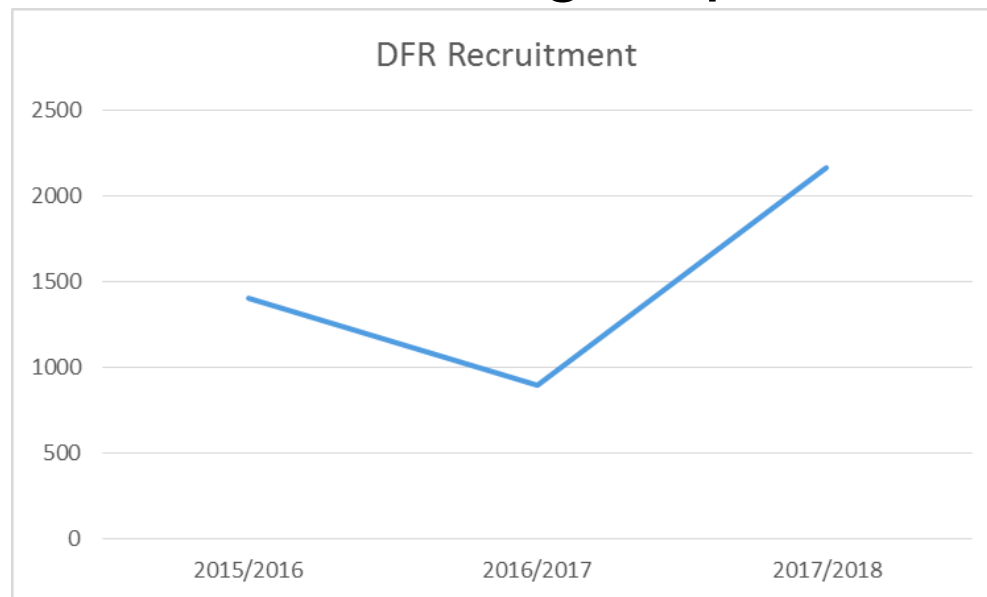
Ongoing Action Items

- Recruitment Strategy Enhancements
- Implement Right Care Program (Jan. '18)
- Full implementation of Priority Dispatch (Mar. '18)



Recruiting Trends

- 2016/2017 had very high attrition and a low applicant pool
- Changes made in recruitment strategy, application process, and testing helped increase recruitment



Future Action Items

- Conduct Fleet Management and Clothing & Supply efficiency assessment
- Enhance fireworks education and enforcement program
- Digital Radio System Upgrade
- Increase public education and targeted fire fatality reduction programs



Future Action Items

- Expand internal DFR training programs
- Improve DFR Messaging
- Consider Accreditation Programs (Fire – Center for Public Safety Excellence & EMS – Commission on Accreditation of Ambulance Services)
- Continue to leverage technology to become more efficient



DFR Strategic Priorities

Public Safety and Criminal Justice

January 22, 2018

**David Coatney, Fire Chief
Dallas Fire-Rescue Department**



Memorandum



DATE January 19, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Project Green Light Initiative**

On Monday, January 22, 2018 there will be a discussion on the Project Green Light Initiative.

There have been some recent media inquiries regarding the Project Green Light Initiative. The Public Safety and Criminal Justice Committee recently requested an update about the program and staff provided responses to the Committee on January 8, 2018. The Dallas Police Department (DPD) has provided the attached fact sheet to provide you with the most current information about this project.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Billierae Johnson, City Secretary (Interim)
Daniel F. Solis, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors



Facts and Information

Program Green Light Update

1/18/2018

There have been some recent media inquiries regarding the Project Green Light Initiative. The Public Safety and Criminal Justice Committee recently requested an update about the program and staff provided responses to the Committee on January 8, 2018. The Dallas Police Department (DPD) has provided the following fact sheet to provide you with the most current information about this project.

Background

- Project Green Light is a partnership which combines DPD community policing, business stakeholder engagement and innovative technology aimed at improving neighborhood safety.
- For local businesses choosing to participate, the program provides an additional layer of security and strengthens DPD's efforts to deter, identify and solve crime.
- Once implemented, the program allows businesses to purchase surveillance cameras of which DPD will have access to monitor in response to specific incidents of reported crime as well as use for proactive enforcement.

Potential Costs

- Most of the costs associated with the Green Light program will be paid by the participating businesses, with pricing ranging from approximately \$1,000 to \$1,400 for initial set up. The actual costs will depend on the number of cameras and necessary video storage.
- Participating businesses will also be required to secure proper lighting and install informational signage noting their participation in the program. Costs for signs could range from \$450 to \$650.
- DPD's estimated monetary investment would be approximately \$25,000. These costs would cover combining existing video access located at both City Hall and DPD Headquarters to create a real-time response center. The construction of three to four work stations along with some hardware and software upgrades may also be included in the above costs.

Program Status

- DPD has begun the initial transfer of combining all video monitoring to DPD Headquarters.
- DPD is scheduled to meet with Motorola of Detroit on Feb. 6, 2018 to conduct a demonstration of the program and evaluate potential outcomes for the City of Dallas.
- DPD's current infrastructure has the foundational capacity to support the program; however, the department must determine if any additional requirements may be needed.
- Following the meeting with Motorola of Detroit, DPD will brief the Public Safety Criminal Justice Committee to share next steps for implementation.

Memorandum



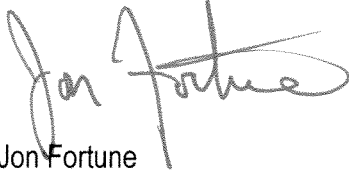
DATE January 18, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Committee Action Matrix**

Attached is the Public Safety and Criminal Justice Committee Action Matrix.

Please contact me if you have any questions or need additional information.



Jon Fortune
Assistant City Manager

[Attachment]

cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
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Directors and Assistant Directors

Public Safety and Criminal Justice Committee Action Matrix

	Requestor	Request	Request Date	Staff/Dept Responsible	Status
1	Caraway	Review the sign and convenience store ordinances and the CTA program for any necessary updates and report back on findings.	11/13/2017	Chief Hall	Pending research
2	Committee	Provide additional information on enforcement and communication relating to panhandling and solicitation	1/8/2018	Chief Hall	Give Right Update is tentatively scheduled for 2/26/18
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STRATEGIC PRIORITY: Public Safety

AGENDA DATE: January 24, 2018

COUNCIL DISTRICT(S): All

DEPARTMENT: Office of Procurement Services
Fire-Rescue Department

CMO: Elizabeth Reich, 670-7804
Jon Fortune, 670-1204

MAPSCO: N/A

SUBJECT

Authorize a three-year service contract for the repair of fire equipment and the purchase of associated tools and parts for the Fire-Rescue Department - Metro Fire Apparatus Specialists, Inc. in the amount of \$384,800 and Casco Industries, Inc. in the amount of \$89,500, lowest responsible bidders of two - Total not to exceed \$474,300 - Financing: General Funds (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for goods and services for a specific term, which are ordered on an as needed basis.

This service contract will provide for the repair of fire equipment and the purchase of associated tools and parts for approximately 150 emergency fire apparatus and includes:

- Axes
- Nozzles
- Piston valves
- Adapters
- Hoses
- Extinguishers

As part of the solicitation process and in an effort to increase competition, the Office of Procurement Services used its procurement system to send out 1,195 email bid notifications to vendors registered under respective commodities. To further increase competition, the Office of Procurement Services uses historical solicitation information, the internet, and vendor contact information obtained from user departments to contact additional vendors by phone.

BACKGROUND (continued)

Additionally, in an effort to secure more bids, the Office of Business Diversity's ResourceLINK Team sent notifications to 25 chambers of commerce and advocacy groups to ensure maximum vendor outreach.

On November 10, 2015, City Council authorized the wage floor rate of \$10.94, by Resolution No. 15-2141; the selected vendor meets this requirement.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On November 12, 2014, City Council authorized a three-year service contract for parts, repair and purchase of fire equipment tools for Fire-Rescue with Metro Fire Apparatus Specialists, Inc. and Casco Industries, Inc. by Resolution No. 14-1875.

Information about this item will be provided to the Public Safety and Criminal Justice Committee on January 22, 2018.

FISCAL INFORMATION

General Funds- \$474,300 (subject to annual appropriations)

M/WBE INFORMATION

- 104 - Vendors contacted
- 104 - No response
 - 0 - Response (Bid)
 - 0 - Response (No Bid)
 - 0 - Successful

The awardees have fulfilled the good faith effort requirements set forth in the Business Inclusion and Development Plan adopted on October 22, 2008, by Resolution No. 08-2826, as amended.

BID INFORMATION

The Office of Procurement Services received the following bids from solicitation number BR1713. We opened them on October 20, 2017. We recommend the City Council award this service contract to the lowest responsive and responsible bidder by group. Information related to this solicitation is available upon request.

*Denotes successful bidders

BID INFORMATION (continued)

<u>Bidders</u>	<u>Address</u>	<u>Amount</u>
*Metro Fire Apparatus Specialists, Inc.	17350 SH 249 Suite 250 Houston, TX 77064	Multiple Groups
*Casco Industries, Inc.	1517 W. Carrier Pkwy. Suite 118 Grand Prairie, TX 75050	Multiple Groups

OWNERS

Metro Fire Apparatus Specialists, Inc.

Craig N. Russell, President

Casco Industries, Inc.

Doug Shaumburg, President
Polly Ebarb, Vice President
Coleman Brown, Secretary

January 24, 2018

WHEREAS, on November 12, 2014, City Council authorized a three-year service contract for parts, repair and purchase of fire equipment tools for Fire-Rescue with Metro Fire Apparatus Specialists, Inc. and Casco Industries, Inc. by Resolution No. 14-1875.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to sign a service contract with Metro Fire Apparatus Specialists, Inc. (339015) in the amount of \$384,800 and Casco Industries, Inc. (082798) in the amount of \$89,500, approved as to form by the City Attorney, for the repairs of fire equipment and the purchase of associated tools and parts for the Fire-Rescue Department for a term of three years in a total amount not to exceed \$474,300. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to Metro Fire Apparatus Specialists, Inc. and Casco Industries, Inc. shall be based only on the amount of the services directed to be performed by the City and properly performed by Metro Fire Apparatus Specialists, Inc. and Casco Industries, Inc. under the contract.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$474,300 (subject to annual appropriations) to Metro Fire Apparatus Specialists, Inc. and Casco Industries, Inc. from Service Contract No. DFD-2018-00004851.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

BUSINESS INCLUSION AND DEVELOPMENT PLAN SUMMARY

PROJECT: Authorize a three-year service contract for the repair of fire equipment and the purchase of associated tools and parts for the Fire-Rescue Department - Metro Fire Apparatus Specialists, Inc. in the amount of \$384,800 and Casco Industries, Inc. in the amount of \$89,500, lowest responsible bidders of two - Total not to exceed \$474,300 - Financing: General Funds (subject to annual appropriations)

Metro Fire Apparatus Specialists, Inc. is a non-local, non-minority firm, has signed the "Business Inclusion & Development" documentation, and proposes to use their own workforce. Casco Industries, Inc. is a local, non-minority firm, has signed the "Business Inclusion & Development" documentation, and proposes to use their own workforce.

PROJECT CATEGORY: Other Services

LOCAL/NON-LOCAL CONTRACT SUMMARY

	<u>Amount</u>	<u>Percent</u>
Total local contracts	\$89,500.00	18.87%
Total non-local contracts	\$384,800.00	81.13%
TOTAL CONTRACT	\$474,300.00	100.00%

LOCAL/NON-LOCAL M/WBE PARTICIPATION

Local Contractors / Sub-Contractors

None

Non-Local Contractors / Sub-Contractors

None

TOTAL M/WBE CONTRACT PARTICIPATION

	<u>Local</u>	<u>Percent</u>	<u>Local & Non-Local</u>	<u>Percent</u>
African American	\$0.00	0.00%	\$0.00	0.00%
Hispanic American	\$0.00	0.00%	\$0.00	0.00%
Asian American	\$0.00	0.00%	\$0.00	0.00%
Native American	\$0.00	0.00%	\$0.00	0.00%
WBE	\$0.00	0.00%	\$0.00	0.00%
Total	\$0.00	0.00%	\$0.00	0.00%

STRATEGIC PRIORITY: Government Performance and Financial Management

AGENDA DATE: January 24, 2018

COUNCIL DISTRICT(S): All

DEPARTMENT: Office of Procurement Services
Department of Communication and Information Services
Police Department

CMO: Elizabeth Reich, 670-7804
Jody Puckett, 670-3390
Jon Fortune, 670-1204

MAPSCO: N/A

SUBJECT

Authorize a six-year service contract for upgrade, maintenance, and support of software to the Automated Fingerprint Identification System - NEC Corporation of America, sole source – Not to exceed \$649,789 – Financing: General Funds (subject to annual appropriations)

BACKGROUND

This service contract will provide continued maintenance and support of the Automated Fingerprint Identification System (AFIS) utilized by the Dallas Police Department (DPD). Additionally, this contract will provide software and hardware to allow for a state mandated upgrade of the system.

AFIS is currently utilized by the Texas Department of Public Safety (TXDPS). The City's use of this system provides immediate access to a database of approximately six million fingerprint records. This database is the primary resource to which latent fingerprints are electronically compared.

DPD's AFIS Unit of the Crime Scene Response Section utilize the system for the identifications of suspects from crime scenes and provides critical information in criminal investigations and subsequent prosecutions.

TXDPS has mandated that all law enforcement agencies utilizing the AFIS system upgrade their software and workstation accessories by December 31, 2017 to maintain connectivity with TXDPS.

BACKGROUND (continued)

On November 10, 2015, City Council authorized the wage floor rate of \$10.94, by Resolution No. 15-2141; the selected vendor meets this requirement.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On August 8, 2012, City Council authorized Supplemental Agreement No. 1 to increase the service contract with NEC Solutions, Inc. for maintenance and support for the Automated Fingerprint Identification System and to extend the term five years by Resolution No. 12-1884.

Information about this item will be provided to the Public Safety and Criminal Justice Committee on January 22, 2018.

FISCAL INFORMATION

General Funds - \$649,789 (subject to annual appropriations)

M/WBE INFORMATION

The Office of Procurement Services did not contact any M/WBE or other vendors for this item because the recommend awardee has the exclusive licensing rights and is the sole source provider.

The awardee has fulfilled the good faith effort requirements set forth in the Business Inclusion and Development (BID) Plan adopted on October 22, 2008, by Resolution No. 08-2826, as amended.

BID INFORMATION

<u>Bidder</u>	<u>Address</u>	<u>Amount</u>
NEC Corporation of America	3929 W. John Carpenter Fwy. Irving, TX 75063	\$649,789

Note: The Office of Procurement Services conducted a sole source review and found no exceptions.

OWNER

NEC Corporation of America

Shinsuke Takahashi, President
Taichiro Hashizawa, Vice President

January 24, 2018

WHEREAS, on August 8, 2012, City Council authorized Supplemental Agreement No. 1 to increase the service contract with NEC Solutions, Inc. for maintenance and support for the Automated Fingerprint Identification System and to extend the term five years by Resolution No. 12-1884; and

WHEREAS, on September 15, 2014, Administrative Action No. 14-6723 authorized Supplemental Agreement No. 2 to the service contract, with NEC Corporation of America to extend support for the Automated Fingerprint Identification System; and

WHEREAS, on August 10, 2017, Administrative Action No. 17-6431 authorized Supplemental Agreement No. 3 to the service contract, with NEC Corporation of America for hardware upgrade to the Automated Fingerprint Identification System workstations.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to sign a new service contract or a supplemental agreement to the existing contract, whichever provides more favorable terms for the City, with NEC Corporation of America (VS0000081029), approved as to form by the City Attorney, for upgrade, maintenance, and support of software to the Automated Fingerprint Identification System for a term of six years, in an amount not to exceed \$649,789. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to NEC Corporation of America shall be based only on the amount of the services directed to be performed by the City and properly performed by NEC Corporation of America under the contract.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$649,789 (subject to annual appropriations) to NEC Corporation of America from Service Contract No. DSV-2017-00001886.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

BUSINESS INCLUSION AND DEVELOPMENT PLAN SUMMARY

PROJECT: Authorize a six-year service contract for upgrade, maintenance, and support of software to the Automated Fingerprint Identification System - NEC Corporation of America, sole source – Not to exceed \$649,789 – Financing: General Funds (subject to annual appropriations)

NEC Corporation of America is a non-local, non-minority firm, has signed the "Business Inclusion & Development" documentation, and proposes to use their own workforce.

PROJECT CATEGORY: Other Services

LOCAL/NON-LOCAL CONTRACT SUMMARY

	<u>Amount</u>	<u>Percent</u>
Total local contracts	\$0.00	0.00%
Total non-local contracts	\$649,789.00	100.00%
TOTAL CONTRACT	\$649,789.00	100.00%

LOCAL/NON-LOCAL M/WBE PARTICIPATION

Local Contractors / Sub-Contractors

None

Non-Local Contractors / Sub-Contractors

None

TOTAL M/WBE CONTRACT PARTICIPATION

	<u>Local</u>	<u>Percent</u>	<u>Local & Non-Local</u>	<u>Percent</u>
African American	\$0.00	0.00%	\$0.00	0.00%
Hispanic American	\$0.00	0.00%	\$0.00	0.00%
Asian American	\$0.00	0.00%	\$0.00	0.00%
Native American	\$0.00	0.00%	\$0.00	0.00%
WBE	\$0.00	0.00%	\$0.00	0.00%
Total	\$0.00	0.00%	\$0.00	0.00%