#### PUBLIC SAFETY AND CRIMINAL JUSTICE COMMITTEE

DALLAS CITY COUNCIL COMMITTEE AGENDA

RECEIVED
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CITY SECRETARY
DALLAS, TEXAS

MONDAY, NOVEMBER 26, 2018 CITY HALL COUNCIL BRIEFING ROOM, 6ES 1500 MARILLA STREET DALLAS, TEXAS 75201 11:00 A.M. – 12:30 P.M.

Chair, Council Member B. Adam McGough
Vice Chair, Council Member Philip T. Kingston

Domestic Violence Task Force Chair, Council Member Jennifer S. Gates
Mayor Pro Tem Casey Thomas
Deputy Mayor Pro Tem Adam Medrano
Council Member Sandy Greyson
Council Member Kevin Felder

#### Call to Order

1. October 22, 2018 PSCJ Committee Meeting Minutes

2. Public Safety Dashboards Jon Fortune, Assistant City Manager

City Manager's Office

3. Security Assessment of City Facilities Gary Lindsey, City Marshal/Assistant Director

Dallas Marshal's Office

4. The New Vice Unit Chief U. Renee Hall

Dallas Police Department

5. Fire Watch Procedures David Coatney, Dallas Fire-Rescue Chief

Dallas Fire-Rescue

6. Committee Action Matrix

Jon Fortune, Assistant City Manager

City Manager's Office

7. Upcoming Agenda Item Jon Fortune, Assistant City Manager

City Manager's Office

#### November 28, 2018

A. File ID #18-1184: Authorize a two-year consultant contract to conduct a staffing study for the Police Department - KPMG LLP, most advantageous proposer of three - Not to exceed \$500,000.00 - Financing: W.W. Caruth Jr. Foundation at Communities Foundation of Texas Grant Funds (\$250,000.00) and Confiscated Funds (\$250,000.00)

#### **BRIEFING MEMO**

8. Citizen Review Board Memo dated November 16, 2018

Adjourn

B. Adam McGough, Chair

Public Safety and Criminal Justice Committee

#### A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

- seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
- deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
- deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
- deliberating the appointment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint
  or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex.
  Govt. Code §551.074]
- 5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551,076]
- discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or
  expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive
  to a business prospect. [Tex Govt. Code §551.087]
- deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific
  occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex. Govt. Code §551,089]

#### NOTICE: Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

# Public Safety and Criminal Justice Committee Meeting Minutes

Meeting Date: Monday, October 22, 2018	<b>Convened:</b> 11:04 A.M.	Adjourned: 12:21 P.M.		
Committee Members Present: Council Member B. Adam McGough, Chair Council Member Philip T. Kingston, Vice Chair Council Member Jennifer S. Gates Mayor Pro Tem Casey Thomas Deputy Mayor Pro Tem Adam Medrano Council Member Sandy Greyson Council Member Kevin Felder	Committee Members A			
AGENDA:				
Call to Order				
1. October 08, 2018 PSCJ Committee Meeti Presenter(s): Council Member B. Adam McGo Information Only:				
Action Taken/Committee Recommendation(s): A motion was made to approve the October 08, 2018 meeting minutes.				
Motion made by: CM Medrano Item passed unanimously:   Item failed unanimously:   ☐	Motion Seconded Item passed on a di Item failed on a di	divided vote:		
2. Public Safety Dashboards				
<b>Presenter(s)</b> : Jon Fortune, City Manager's Office, David Pughes, Executive Assistant Chief, Dallas Police Department, Ted Padgett, Chief of Staff – Assistant Chief, Dallas Fire-Rescue				
Information Only:				
Action Taken/Committee Recommendation(s):  Staff briefed the committee on the September 2018 Public Safety Dashboards for the Dallas Police, Fire-Rescue, and the Court and Detention Services Departments. The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns and staffing levels each month. At the committee's request, the September police dashboard incorporated the NIBRS data to include the breakout of domestic violence incidents, clearance rates and animal cruelty offenses. Staff noted that since NIBRS is new, we cannot accurately compare 2017 to 2018 data. Chie Padgett with Dallas Fire-Rescue highlighted the spike in smoke detector installations for September. Councilmembers did not have any questions for Fire or Courts.  Motion made by:  Item passed unanimously:  Item passed on a divided vote:  Item failed on a divided vote:				
2 Constitutions are add April Contains (all AC) for	ou Duklio Cafato			

3. Small Unmanned Aerial Systems (sUAS) for Public Safety

 $\begin{array}{l} \textbf{Presenter(s)} : \mbox{Paul Stokes, Assistant Chief, Dallas Police Department Information Only:} \\ \mbox{$\boxtimes$} \end{array}$ 

#### Action Taken/Committee Recommendation(s):

Assistant Chief Paul Stokes briefed the committee on Small Unmanned Aerials Systems (sUAS) and the police department's request to initiate a proof of concept sUAS program. The presentation provided an overview of sUAS, their purpose, capabilities and limitations. The goal was to provide council with an indication of emerging technology that will greatly enhance public safety. Questions began with asking about the life expectancy of the drones. As this is an emerging technology the life expectancy is an estimate at this point. The briefing concluded with a conversation around price. Since more vendors are entering this field, DPD foresees the price of the drones decreasing and the technology increasing with time. DPD recommends the establishment of a "proof of concept" program and to allow for future budget considerations.

	Motion made by: Item passed unanimously:  Item failed unanimously:	Motion Seconded by: Item passed on a divided vote: Item failed on a divided vote:		
4.	4. Community Courts Update			
	Presenter(s): Dianne Gibson, Community Courts Section Head, City Attorney's Office, Chris Caso, Interim City Attorney, City Attorney's Office Information Only:			
	Action Taken/Committee Recommendation(s):  Staff provided the committee with an update on Community Courts. The presentation gave an overview of the program, performance, funding, Vickery Meadow, Homeless Court and Youth Commission. The goal of the presentation was to provide Council with an overview of programs that reduce barriers that make it more difficult for an individual to address their underlying issues that lead to criminogenic behaviors through a concentrated effort of collaboration with City departments, local non-profits, and other governmental entities. Mental Health questions were raised, one of the city's partners, the executive director of Homeward Bound spoke about the detoxification process offered for individuals with substance abuse disorder; they also have mental health staff that provides clinical resources to those individuals to include medication and outpatient counselors. Aside from keeping up with issuing more citations, and those initiatives, Ms. Gibson expressed the need for internal communications with the City and nonprofits, so resources can best fit the needs of the city.			
	Motion made by: Item passed unanimously:	Motion Seconded by: Item passed on a divided vote:		
5	Item failed unanimously:   5. Committee Action Matrix	Item failed on a divided vote:		

Action Taken/Committee Recommendation(s): The matrix provided the status of police substation improvements. A memo on Dallas Fire-Rescue Watch Operations was provided, a detailed briefing will be given at a future date.

Presenter(s): ACM Jon Fortune, City Manager's Office

X

**Information Only:** 

#### 5. Upcoming Agenda Items

Presenter(s): ACM Jon Fortune, City Manager's Office

Information Online: X

**Action Taken/Committee Recommendation(s):** There was a question about Item #25, related to the lease agreement with EdCor Health Initiatives. Concluding the meeting, it was requested to link items on the agenda separately. The public safety meeting on November 12, 2018 has been canceled due to the Veterans Day Parade and events.

#### **APPROVED BY:**

### ATTEST:

B. Adam McGough, Chair Public Safety and Criminal Justice Committee Victoria Cruz, Coordinator Public Safety and Criminal Justice Committee

### Memorandum



DATE November 16, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

#### SUBJECT Public Safety Dashboards

On Monday, November 26, 2018 you will be presented with the October 2018 Public Safety Dashboards for the Dallas Police, Fire-Rescue and the Court and Detention Services Departments.

The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns, and staffing levels each month. You will be able to use the dashboards to monitor trends and focus on areas that need immediate attention.

The Public Safety Dashboards are attached for your review.

Please contact me if you have any questions or need additional information.

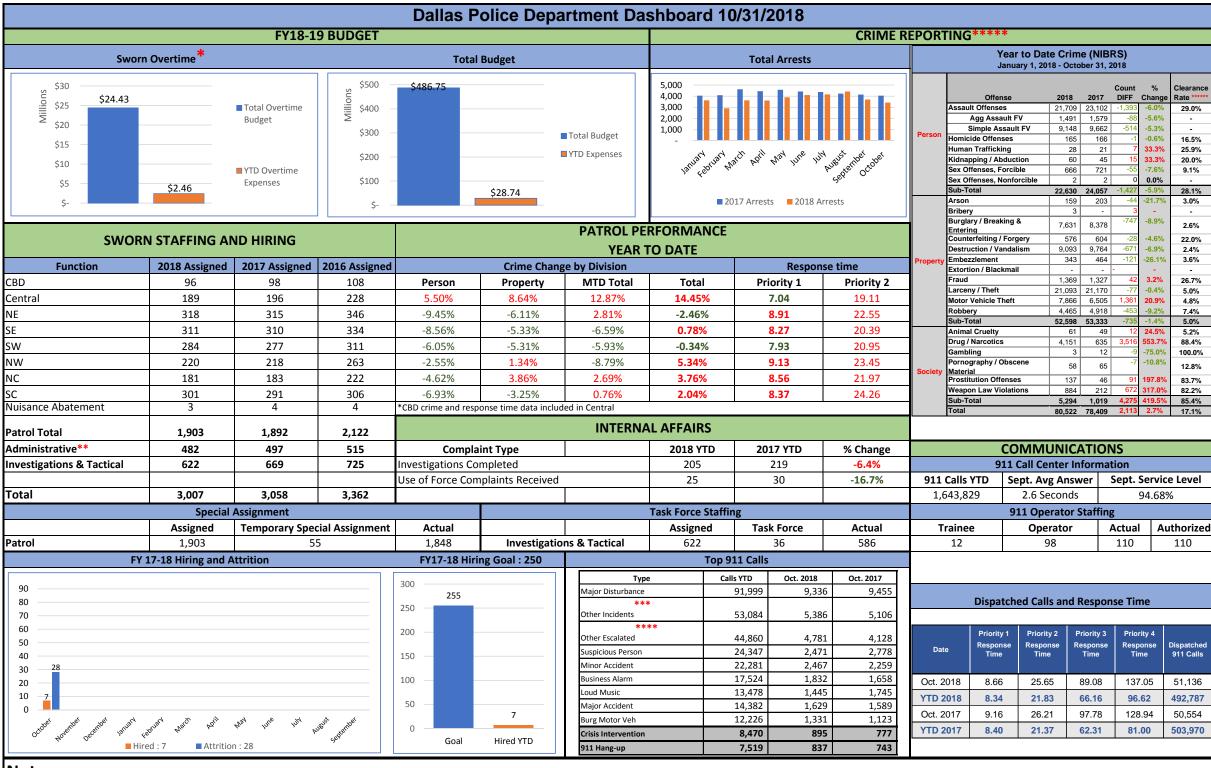
Jon Fortune

Assistant City Manager

[Attachment]

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager Joey Zapata, Assistant City Manager M. Elizabeth Reich, Chief Financial Officer Nadia Chandler Hardy, Chief of Community Services Directors and Assistant Directors



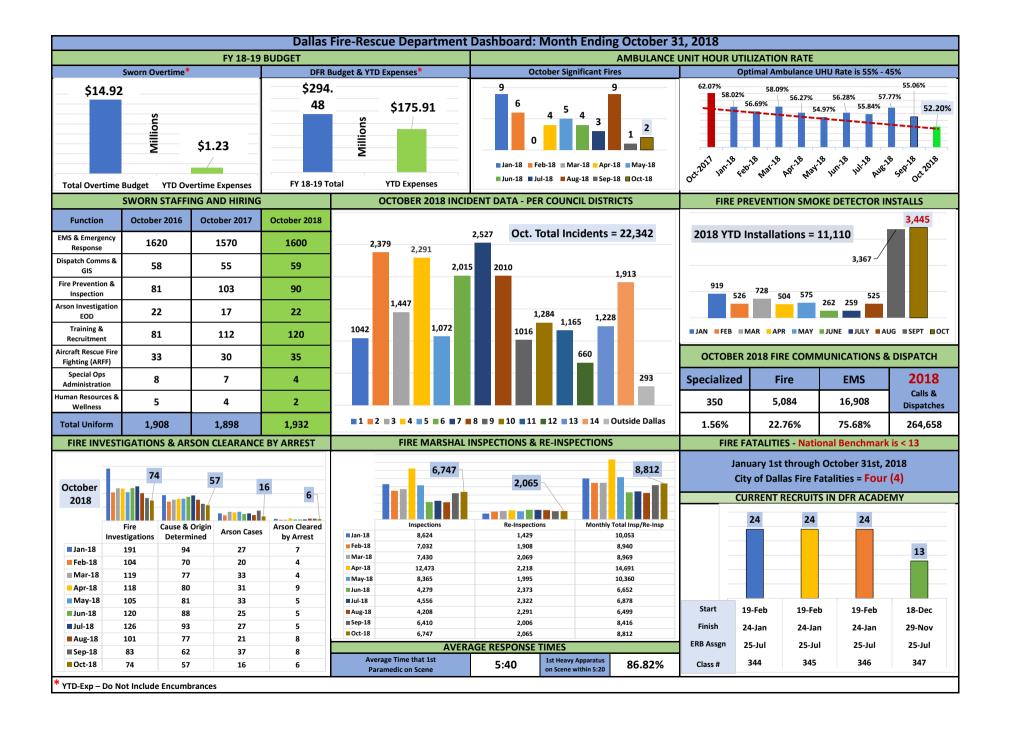
#### **Notes:**

\*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.

\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

- \*\*\*\*Other Escalated Calls used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense
- \*\*\*\*\* Crime reporting now includes NIBRS data. In the Crime Against Society group there are offenses that did not exist in 2017 (they were arrests only). This greatly skews the percent change values. Percent increases will be large until a full year of NIBRS data is collected (March 2019).
- \*\*\*\*\*\*\* Clearance rates (March October YTD): calculated by dividing total crimes investigated during a given timeframe by the total clearances made during that same timeframe. If there are no clearances made for an offense, then the clearance rate will be noncalculable. Noncalculable clearance rates are represented by "-"

<sup>\*\*</sup>Administrative includes Office of the Chief of Police



### **Municipal Court Dashboard: Month Ending October 31, 2018**



#### Memorandum



DATE November 16, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

**SUBJECT Security Assessment of City Facilities** 

On Monday, November 26, 2018, you will be briefed by City Marshal, Gary Lindsey, on the process to select a consultant that will assist the City in analyzing the security needs of City facilities/structures. The briefing will outline the use of resources from the Department of Homeland Security (DHS), City staff and a Security Consultant.

The presentation will provide background information, engaging a consultant, how to create and use a security survey instrument, the benefits of the process and staff recommendations.

The briefing materials are attached for your review. Please contact me if you have any questions or need additional information.

Jon Fortune

**Assistant City Manager** 

CC: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager Joey Zapata, Assistant City Manager Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer M. Elizabeth Reich, Chief Financial Officer Directors and Assistant Directors

# Security Assessment of City Facilities

Public Safety and Criminal Justice Committee November 26, 2018

Gary Lindsey, City Marshal Dallas Marshal's Office City of Dallas



### **Presentation Overview**

- Purpose
- Background
- Proposed Actions
- Benefits
- Staff Recommendations
- Timeline



# **Purpose**

- Discuss details on a proposal to assess security needs of City facilities.
  - Explain the use of a survey assessment instrument from the Department of Homeland Security to do a standardized assessment of City facilities.
  - Discuss proposal to use a security consultant to conduct an assessment of City security services.

# **Background**

- Approximately \$1M was included in the 2018-2109 budget for a facility security survey, a mail/package screening device and 1 security position.
- Building Security was transferred to Court and Detention Services October 1, 2018.
- The City of Dallas owns or uses approximately 1,200 structures\* at 638 unique addresses.



<sup>\*</sup> Source: Equipment and Building Services' - City of Dallas Building List Apr 2018

# **Background**

- Departments have requested security services which are pending an assessment.
- Private security contract that places personnel in some City facilities, expires July 1, 2019 and will be extended until the assessment is completed.
- List of facilities has been prioritized based on discussions with the Department of Homeland Security Office of Infrastructure Protection (DHS) and the City's Office of Emergency Management (OEM) based on type and use of facility, high public use and government offices. Approximately 120 facilities.

# **Proposed Actions**

- 1) Conduct an internal security assessment of City facilities
  - DHS has conducted security assessments on some City facilities in 2017 and 2018 and is scheduled to conduct security assessments of City Hall and the Central Library on December 18<sup>th</sup> and 19th.
  - DHS will train City staff to conduct surveys on facilities and public venues managed by the City. This allows City staff to perform assessments in-house saving money to implement needed security improvements and enhancements.
  - DHS and OEM recommended departments have emergency plans that will be used to assist completing individual security assessments.
  - Security and the Marshal's Office will work with OEM to assist departments in developing their emergency plans.



# **Proposed Actions**

- Surveys and plans will be placed on the OEM database used by the Fusion Center, OEM, Police and Fire.
- Work with departments to ensure City facilities managed by a third party have emergency plans.

### Proposed Actions - Benefits of Survey Instrument

Instrument is a standardized assessment tool that generates a numerical index.

### Assesses four areas:

- Physical Security barriers
- Security Management plans
- Security Force security force and training
- Dependencies utility vulnerabilities

Assist the City in determining the impact of security expenditures.

Provide access to best practices dashboard – what other like facilities have done.



# **Proposed Actions**

2) During the internal assessment, the City will:

Engage a Consultant to:

- Develop a city-wide security standard.
- Evaluate security services and plans.
- Review security staffing, training and develop a staffing methodology.
- Recommend a mechanism to evaluate and prioritize requests for security services and enhancements.
- Outline best practices for the City.



### **Staff Recommendations**

 Partner with DHS to conduct two security assessments and train city staff.

 Advertise a Request for Proposals for a security consultant.



### **Timeline**

- December, 2019
  - DHS conduct security assessments of City Hall and the Central Library.
  - Advertise a Request for Proposals for a security consultant.
- February 2019
  - DHS submits its findings & recommendations.
- April 2019
  - Recommendation to Council for Security Consultant



# Security Assessment of City Facilities

Public Safety and Criminal Justice Committee November 26, 2018

Gary Lindsey, City Marshal Dallas Marshal's Office City of Dallas



### Memorandum



DATE November 16, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

### SUBJECT Dallas Police Vice Unit Briefing

On Monday, November 26, 2018, you will be briefed by Assistant Chief of Police Paul Stokes regarding the Vice Unit. The presentation will be an overview of the history, actions to date, overarching philosophy, unit structure and key focal points of the new unit.

Please contact me if you have any questions or need additional information.

Jon Fortune

**Assistant City Manager** 

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager Joey Zapata, Assistant City Manager M. Elizabeth Reich, Chief Financial Officer Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer Directors and Assistant Directors

# The New Vice Unit

Public Safety and Criminal Justice November 26, 2018

Paul Stokes, Assistant Chief of Police Police Department



### **Presentation Overview**

- Background/History
- Actions to Date
- Overarching Philosophy
- Unit Structure
- Key Focal Points



# **Background/History**

- Unit disbanded in November 2017
- Investigation revealed policy violations, accounting discrepancies, inadequate evidence processing and lack of accountability
- Core Vice functions shifted to the Narcotics Section, High Risk Victims Unit and Patrol

### **Actions To date:**

- The newly structured Vice Unit, consisting of 21 members, will begin on November 28, 2018
- Newly written Standard Operating Procedures (SOPs) for greater accountability
- Created an intensive and diverse training plan that conforms to the Unit's new philosophy

# **Overarching Philosophy**

- "Service first" approach that is a victim-centric philosophy
- Community partnerships to enhance prostitution diversion opportunities
- Enhance Patrol focus on prostitution ordinances and diversion through Community Courts
- Culture of accountability through oversight compliance and audits



### **Unit Structure**

Two squads of enforcement detectives on rotating shifts. Initial efforts focusing on:

- Street-level prostitution
  - High complaint locations and escort services
- Human trafficking
  - Undercover Investigations
  - Collaborative Federal and State Human Trafficking Investigations
- Gambling Locations
  - Illegal game rooms and gambling operations



### **Unit Structure**

### Licensing Squad:

- The squad will contain a detective focused on financial investigations (money laundering)
- Processing all license applications for dancehalls, sexually-oriented businesses and billiard halls
- Currently working with City Attorney's office on updating license application process

### **Unit Structure**

Increase Accountability through Supervision and Training:

- Examine all financial transactions and justifications
- Review paperwork and processing for accuracy
- Report immediately on errors and noncompliance



## **Key Focal Points**

- A culture of ethics, excellence and equity through accountability and oversight
- Provide detectives with a robust training regimen with a victim-centric approach
- Partnerships and Community Engagement (Community Courts, Dallas County DA's Office, Non-governmental service providers and community groups)



# The New Vice Unit

Public Safety and Criminal Justice November 26, 2018

Paul Stokes, Assistant Chief of Police Police Department



### Memorandum



DATE November 16, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

#### SUBJECT Fire Watch Procedures

On Monday, November 26, 2018, you will be briefed on the Dallas Fire-Rescue (DFR) Fire Watch Procedures by Deputy Chief Christopher Martinez, Fire Marshal. The City of Dallas has received numerous questions and concerns related to fire watches and has an opportunity to review and potentially amend the existing protocols. The attached presentation outlines the history of DFR Fire Watch operations, the associated Fire Watch fees directed by the City Council, Fire Watch procedures for index cities, and proposed option and recommendations.

The briefing materials are attached for your review.

Please contact me if you have any questions or desire additional information.

Jon Fortune

**Assistant City Manager** 

(Attachment)

cc: T.C. Broadnax, City Manager Chris Caso, City Attorney (I) Carol A. Smith, City Auditor (I)

Bilierae Johnson, Čity Secretary
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# Fire Watch Procedures

Public Safety Committee November 26, 2018

Christopher Martinez, Deputy Chief Fire Marshal Dallas Fire-Rescue Department Inspections and Life Safety Education Division



### **Presentation Overview**

- History of DFR Fire Watch Operations
- Fire Watch Practices for Index Cities
- Fire Watch Fees for Index Cities
- Proposed Options & Recommendations



# **History**

- March 1999 DFR battled a 7-alarm fire at 2500 Gould Street, a two-story manufacturing facility
  - Pre-Incident annual fire inspection revealed numerous fire code violations
  - Business was placed on notice to correct fire code violations and to provide a Fire Watch by qualified personnel chosen by the business. (allowed per the 1997 Uniform Fire Code)
  - Post Incident fire investigation revealed a lack of proper
     Fire Watch protocol by the property's assigned personnel.



### **History Cont'd**

- Fire Watch Infractions noted:
  - Failed to conduct Fire Watch at the required interval(s);
  - Failed to inspect all portions of the facility; or
  - Failed to conduct Fire Watch altogether.
- DFR proposed an amendment to the 2000 International Fire Code during adoption phase to only allow "qualified fire service personnel" to conduct Fire Watch activities.



### **History Cont'd**

- In 2003, the Dallas City Council approved this revision, along with all proposed amendments, for the adoption of the 2000 International Fire Code.
- Use of DFR Personnel allows the Fire Chief:
  - Complete control over the Fire Watch operation(s);
  - Enforce necessary accountability should the duties not be conducted as required; and
  - Ensure personnel are trained in life safety systems and able to provide specific actions for evacuation when required.



**Public Safety** 

### **History Cont'd**

### **Fire Watch Duration**

- Contingent on restoration of an impaired life safety system.
- Factors affecting restoration of a system:
  - Identifying the impairment
  - Extent of repairs required
  - Availability of necessary equipment
  - Contractor availability
  - Weather



City of Dallas

# Fire Watch Practices by Index Cities\*

CITY, STATE	POPULATION	MULTI-ALARM FIRES RESULTING FROM LACK OF FIRE WATCH	REASON FOR FIRE WATCH
Los Angeles, CA	3,999,759	NO DATA AVAILABLE	Impaired Life Safety Systems
Houston, TX	2,312,717	Yes	Impaired Life Safety Systems, Special Events, & Temp CO
San Antonio, TX	1,511,946	None Recorded	Impaired Life Safety Systems
Dallas, TX	1,341,075	Yes	Impaired Life Safety Systems, Special Events, & Temp CO
Jacksonville, FL	892,062	Yes	Impaired Life Safety System
Ft. Worth, TX	874,168	None Recorded	Varies (Impaired Life Safety)
Memphis, TN	652,236	NO DATA AVAILABLE	Impaired System – Ind. Security Special Event & Temp CO – FD



### **Fee Analysis History**

- After adoption of the fire code amendments, fees were assessed at \$50.00 per hour for Fire Watch operations.
- The determined charge was based on After-Hours inspection fees ratified at the time.
- Subsequent audits over the years commissioned by the City of Dallas recommended fee increases.
- The 2014 consultant study focused on Cost Recovery to recompense the outlays required to conduct Fire Watches.



### Fee Analysis History Cont'd

- In 2014, prior to the adoption of the 2012 International Fire Code (IFC), City Council requested an analysis of the entire fee schedule for DFR.
- The consulting service suggested that the fee be raised from \$60.00 per hour during normal business hours and \$70.00 after-hours, to a fixed rate of \$200.00 per hour yielding full cost recovery.
- The consultants suggested rate was approved by the Dallas City Council and adopted with the 2012 IFC.



# Fee Analysis History Cont'd

- November 2014, Council lowered the fee to \$120.00 per hour due to objections presented by small business owners.
- With the proposed adoption of the 2015 IFC, the rate was once again raised to \$150.00 per hour. The increase was approved by Council and adopted in October 2016.
- The current hourly rate for Fire Watch operations remains at \$150.00 per individual.





# Fire Watch Fees by Index Cities\*

CITY, STATE	FIRE WATCH FEE	INSPECTION DIVISION SIZE	IFC OR NFPA JURISDITION?
Los Angeles, CA	FF's Salary w/2 Hour Min.	150	IFC
Houston, TX	\$325 – 1 <sup>st</sup> 4.0 Hours \$62.50/Each Additional Hour	122	IFC
San Antonio, TX	\$82.40/Hour	31	IFC
Dallas, TX	\$150/Hour	86 (+12 New Recruits)	IFC
Jacksonville, FL	Reimbursement of FD Staff Salary	16	NFPA
Ft. Worth, TX	\$75/Hour – Apparatus (4 Hour Min.) + \$50/Hour – Personnel (4 Hour Min.)	25 Fire Watch by OPs	IFC
Memphis, TN	FF Overtime Rate w/Min. 4 Hours	33	IFC

City of Dallas

### **Annual Reexamination of Fire Watch Fees**

- DFR has received numerous questions, concerns, and inquiries related to Fire Watch operations.
- DFR has reviewed and studied trends and practices of comparable fire departments and their protocols.
- DFR has considered viable options that will provide safety for the citizens with minimum financial hardship.



### **Proposed Options**

### Option #1– Rate Change

- Reduce the hourly Fire Watch fee based on a reduced level of cost recovery.
- A 2015 Cost of Service Study determined that full cost recover is equal to \$222/hr.





<sup>\*</sup> Full cost recovery data based on 2015 Cost of Services Study Findings

### Hourly Fee Options Based on \$222/Hr. Full Cost Recovery

Current Rate	Option 1	Option 2	Option 3
\$150/hr.	\$100/hr.	\$111/hr.	\$122/hr.
68% of Full Cost Recovery	45% of Full Cost Recovery	50% of Full Cost Recovery	55% of Full Cost Recovery



<sup>\*</sup> Full cost recovery data based on 2015 Cost of Services Study Findings

### **Proposed Options Cont'd**

### Option #2 – Alternative Fire Watch Personnel

- DFR personnel arrive on scene to evaluate the need for a Fire Watch (if necessary, alternative Fire Watch personnel takes over).
- DFR will define the parameters of Fire Watch to include areas to be walked, frequency of rounds, and utilization of functioning life safety equipment to facilitate evacuation.





# Alternative Fire Watch Personnel Criteria

- Must be staffed from a bonded, licensed company with proper documentation;
- Shall have the <u>sole duty</u> of providing a Fire Watch and capable of performing such duties;
- Shall provide a schedule of personnel shifts to the fire official 24-hours in advance for each day of Fire Watch operations.
- DFR to give final approval onsite of the functionality of life safety systems repaired or replaced before a Fire Watch can be terminated.



### **DFR Recommendation-Option #1**

- DFR recommends a rate reduction limited to no less than 50% of the full cost recovery.
- Consistent approach with the least liability to the City, and adheres to the specific requirements of the International Fire Code.
- Historical fire incident suggests possible failures as a direct result of improper Fire Watch protocols with personnel selected by facility management.



# Fire Watch Procedures

Public Safety Committee November 26, 2018

Christopher Martinez, Deputy Chief Fire Marshal Inspections and Life Safety Education Division Dallas Fire-Rescue Department



#### Memorandum



DATE November 16, 2018

TO Honorable Members of the Public Safety and Criminal Justice Committee

#### **SUBJECT Committee Action Matrix**

Attached is the Public Safety and Criminal Justice Committee Action Matrix.

Please contact me if you have any questions or need additional information.

Jon Fortune

Assistant City Manager

[Attachment]

cc: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager Joey Zapata, Assistant City Manager M. Elizabeth Reich, Chief Financial Officer Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer Directors and Assistant Directors

	Public Safety and Criminal Justice Committee Action Matrix					
	Requestor	Request	Request Date	Staff/Dept Responsible	Status	
1	Kingston	Provide sample of body camera footage of a juvenile citation to committee	6/25/2018	Chief Stokes	Pending	
2		Would like to see committee briefed further on implicit bias as we have significant disparate results of arrests and we can show that with data as a next step	9/24/2018	Chief Hall	To be scheduled	
3	Kingston/Felder	Request DPD Command Staff brief committee on Vice Unit	10/8/2018	Chief Hall	Will be briefed at November 26, 2018 committee meeting	
4	Felder	Please check with Bell Helicopter for sUAS	10/22/2018	Chief Stokes	In contact with company, meeting scheduled for December 3, 2018	





#### City of Dallas

#### Agenda Information Sheet

**STRATEGIC PRIORITY:** Public Safety

AGENDA DATE: November 28, 2018

COUNCIL DISTRICT(S): All

**DEPARTMENT:** Office of Procurement Services

**EXECUTIVE:** Elizabeth Reich

#### **SUBJECT**

Authorize a two-year consultant contract to conduct a staffing study for the Police Department - KPMG LLP, most advantageous proposer of three - Not to exceed \$500,000.00 - Financing: W.W. Caruth Jr. Foundation at Communities Foundation of Texas Grant Funds (\$250,000.00) and Confiscated Funds (\$250,000.00)

#### **BACKGROUND**

This consultant contract will engage the services of a consulting firm to develop a staffing study for the Dallas Police Department (DPD). The consultant will coordinate and work closely with DPD throughout the entire process.

The study includes analysis and evaluation of the effectiveness of current staffing and identifies potential gaps in service and utilization. The study also includes the analysis and evaluation of calls for service and deployment to understand supply and demand for police services by season, day of week, hour of day. The study will offer insight into the current shift length and how it impacts utilization and deployment as well as provide guidance on manpower allocation and how best to use existing personnel to achieve operational efficiencies.

Under this agreement the consultant will also develop a scheduling algorithm tool that will assist in optimizing patrol schedules that align staffing and deployment patterns to trends in demand. The consultant will work with DPD staff to ensure that updates and adjustments can be made to the tool as new constraints or objectives arise ensuring the model continues to produce schedules that meet DPD's updated needs and environment.

The study will include three reports and will take approximately six months to complete. The below describes the emphasis of each report:

 Report #1 (Staffing of Patrol) - This report will use the data collected throughout the study as well as comparative analysis of other police departments to provide algorithm-supported optimal staffing mix adjustments and broader opportunities to augment performance and services within the Patrol Division.

 Report #2 (Staffing of Non-Patrol i.e. Investigative, Tactical) - This report will use information collected on the investigation and crime solving process, including staffing ratios and strategies/tactics employed by comparative agencies, to identify opportunities to drive the metrics critical to crime solving effectiveness within non-patrol divisions.

• Report #3 (Final Report) - Following feedback and validation with the DPD and respective stakeholders, the consultant will deliver the final report which will include the analysis and recommendations for focus areas and their impact on the Department as a whole.

The results of the staffing study will be presented to City Council and the Communities Foundation upon completion.

A seven member committee from the following departments reviewed and evaluated the qualifications:

•	Police Department	(2)
•	Department of Human Resources	(1)
•	Fire-Rescue	(1)
•	Office of Management Services	(1)
•	Office of Business Diversity	(1)*
•	Office of Procurement Services	(1)*

<sup>\*</sup>The Office of Procurement Services only evaluated cost and the Office of Business Diversity only evaluated the Business Inclusion and Development Plan.

The committee selected the successful respondent on the basis of demonstrated competence and qualifications under the following criteria:

	30 points
ence and capability	30 points
sed approach	25 points
ess Inclusion and Development Plan	15 points
	sed approach

As part of the solicitation process and in an effort to increase competition, the Office of Procurement Services used its procurement system to send out 1,277 email bid notifications to vendors registered under respective commodities. To further increase competition, the Office of Procurement Services uses historical solicitation information, the internet, and vendor contact information obtained from user departments to contact additional vendors by phone. Additionally, in an effort to secure more bids, the Office of Business Diversity sent notifications to 25 chambers of commerce and advocacy groups to ensure maximum vendor outreach.

On November 10, 2015, City Council authorized the wage floor rate of \$11.15, by Resolution No. 15-2141; the selected vendor meets this requirement.

#### PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On August 9, 2017, City Council authorized the acceptance of a grant award from the W.W. Caruth Jr. Foundation at Communities Foundation of Texas for the development of a staffing efficiency study for the Dallas Police Department for the period September 1, 2017 through December 31, 2018, by Resolution No. 17-1176.

Information about this item will be provided to the Public Safety and Criminal Justice Committee on November 26, 2018.

#### FISCAL INFORMATION

W.W. Caruth Jr. Foundation at Communities Foundation of Texas Grant Funds - \$250,000.00 Confiscated Funds - \$250,000.00

#### **M/WBE INFORMATION**

In accordance with the City's Business Inclusion and Development Plan adopted on October 22, 2008, by Resolution No. 08-2826, as amended, the M/WBE participation on this contract is as follows:

Contract Amount	Category	M/WBE Goal	M/WBE %	M/WBE \$
\$500,000.00	Other Services	23.80%	20.00%	\$100,000.00
This contract does not meet the M/WBE goal, but complies with good faith efforts.				

#### PROCUREMENT INFORMATION

Method of Evaluation for Award Type:

	Utilized for high technology procurements, insurance procurements,
Competitive	and other goods and services
Sealed	Recommended offeror whose proposal is most advantageous to the
Proposal	City, considering the relative importance of price, and other evaluation
	factors stated in the specifications
	Always involves a team evaluation
	Allows for negotiation on contract terms, including price

The Office of Procurement Services received the following proposals from solicitation number BUZ1813. We opened them on April 12, 2018. We recommend the City Council award this service contract in its entirety to the only proposer.

<sup>\*</sup>Denotes successful proposer

<u>Proposers</u>	<u>Address</u>	<u>Score</u>	<u>Amount</u>
*KPMG LLP	2323 Ross Avenue Suite 1400	80.50	\$500,000.00

	Dallas, TX 75201		
Matrix Consulting Group	201 San Antonio Circle Suite 148 Mountain, CA 94040	71.80	\$255,000.00
International Association of Chiefs of Police	44 Canal Center Plaza Suite 200 Alexandria, VA 22314	68.18	\$269,571.00

#### **OWNER**

#### **KPMG LLP**

Lynne M. Doughtie, Chairman P. Scott Ozanus, Deputy Chairman

#### BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

**SECTION 1.** That the City Manager is hereby authorized to sign a consultant contract with KPMG LLP (092122), approved as to form by the City Attorney, to conduct a staffing study for the Police Department for a term of two years, in an amount not to exceed \$500,000.00. If the service was bid or proposed on an as needed, unit price basis for performance of specified tasks, payment to KPMG LLP shall be based only on the amount of the services directed to be performed by the City and properly performed by KPMG LLP under the contract.

**SECTION 2.** That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$500,000.00 to KPMG LLP from Master Agreement Service Contract No. DPD-2018-00007901.

**SECTION 3.** That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.

#### Memorandum



DATE November 16, 2018

TO Honorable Mayor and Members of the City Council

#### SUBJECT Citizen Review Board

The purpose of this memorandum is to note prominent steps taken, as well as provide a timeline and additional efforts in the recommendation to restructure the City of Dallas' Citizen Review Board, (CRB).

#### Background

In October 2017, Chief Hall began meeting with multiple community groups throughout the city of Dallas, who ultimately formed the Community Police Oversight Board Coalition. Through this series of conversations, there was a demand to implement evidence-based and integrity driven best practices within the Police Department and oversight regarding the Citizen Review Board. In response to the overwhelming concern, in January 2018, a Community Advisory Board was created and served as part of a "Working Group" to research best practices within the police department and develop recommendations to improve the current CRB.

The "Working Group" and the Coalition met over 9 months and held three separate work sessions that included members from City Council and the CRB. Collectively, community groups voiced concern of a lack of transparency and accountability when investigating DPD Officers.

The final report and recommendations were submitted by the Community Police Oversight Board Coalition on October 26, 2018, which focused on three key areas:

#### Implementation of a complaint process DPD

o Allow residents to submit complaint reports both on-line and in-person

#### Development of an Early Warning System by DPD

 Monitoring system that allows supervisors to monitor, report and archive officer actions and improve accountability

#### Restructure Citizen Review Board

- Implement independent investigative arm
- Policy implementation ability
- Conduct external investigations of complaints a make recommendations for discipline
- Establish subpoena power of officers
- Establish a budget
- Community engagement and outreach

November 16, 2018

SUBJECT Citizen Review Board

In response to the Coalition's key areas, the Police Department has completed the complaint process. The forms are available both on the department website and at each sub-station. Additionally, forms are available at public libraries.

The early warning system is in the development phase. There is a provisional system being utilized throughout the department to allow supervisor review of officers' actions. The department is currently looking for permanent technology solutions.

In an effort to adequately respond to the restructuring of the CRB, it is important to involve the City of Dallas as a whole. Over the next 90 days, we will host a series of town hall meetings to gather input and recommendations. These results will be documented and presented to the Public Safety and Criminal Justice Committee for review and approval. Below is a timeline:

December 11, 2018 – Citizen Police Advisory Board Meeting

December 12, 2018 – January 31, 2019 – Public Engagement Town Hall Meetings

February 11, 2019 – Public Safety Criminal Justice Committee

February/March 2019 – Council Briefing, Review, and Action

Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer M. Elizabeth Reich, Chief Financial Officer Directors and Assistant Directors