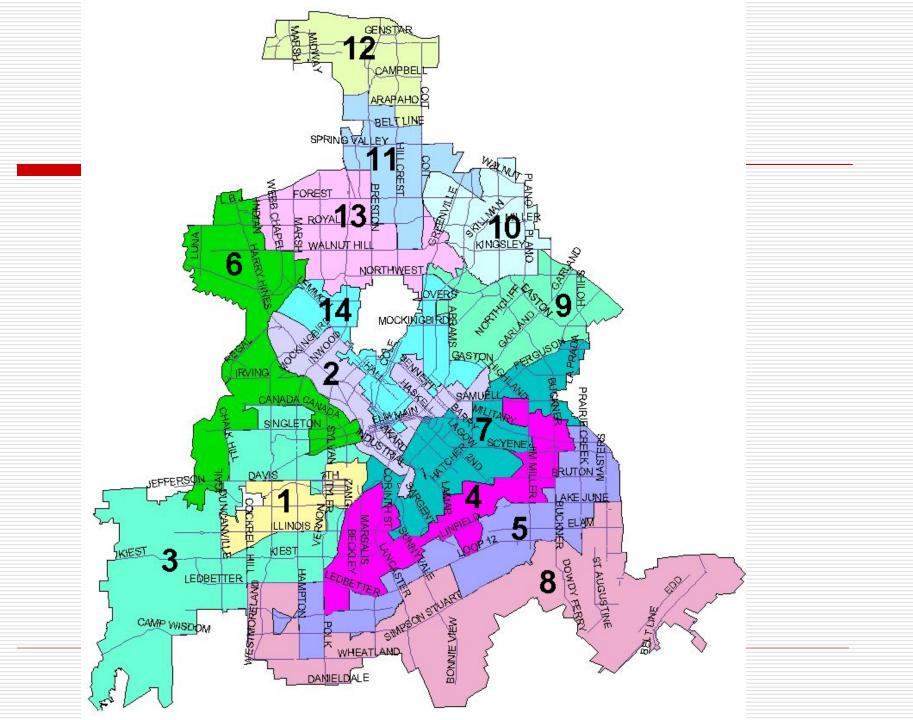


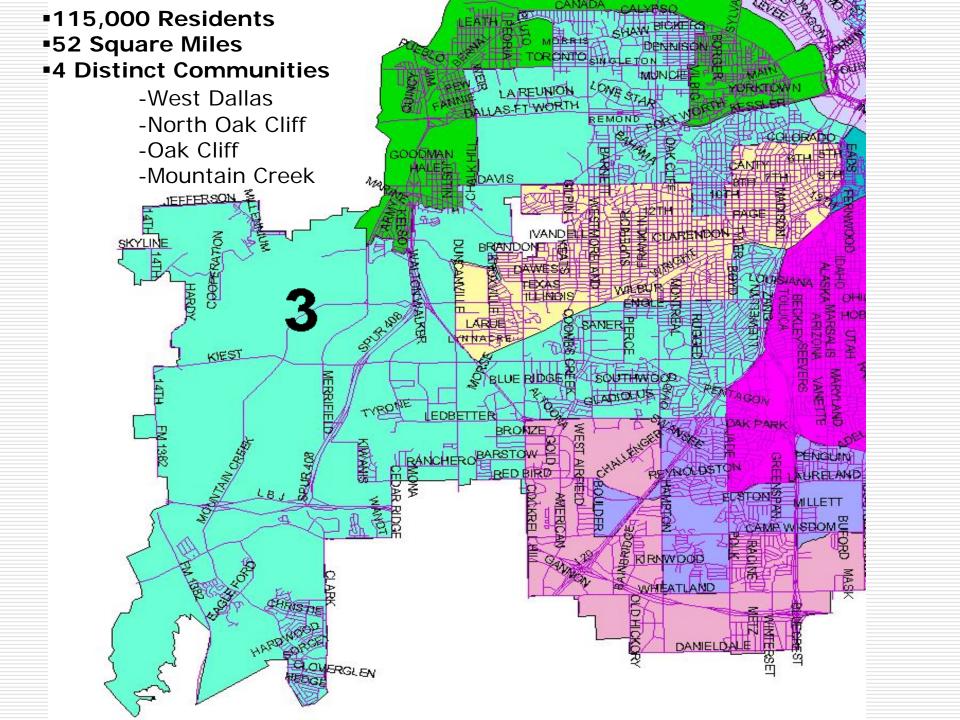
District 3

"Bringing Neighbors Together to Solve Problems"

Councilman Dave Neumann

2010-2011 City Council Retreat





"Bringing Neighbors Together to Solve Problems"

D3 Focus

□ Reinforce and support citizen leadership

Strong relationships with Homeowners Associations, Neighborhood Associations, and Crime Watch Groups.

D3 Neighborhood Organizations

Beckleywood- Patrick Hobbs Frank Bracken - Cedar Vista Samuel Lozano – Cockrell Hill & Redbird Mary Truhill - Country Creek Condos Timothy Herfel – East Kessler Elva Friesenhahn – El Tivoli Place **Larry Nelson – Encino Homeowners Association** Ed Meyer – Fox Hollow Homeowners Association James Boyd – Greenleaf Village Matthew Little - Harbor Glen Jennifer Wichmann – Hideaway Valley Jane Gaines – Highlands of Kessler Fredrick Scott – Hunters Bend Association Rich Childs - Kessler Neighbors United George Gragsone, Jr. – Kiest Forest Estates Brenda Spencer-Robertson – Kimball Neighborhood Joseph Johnson - Kimball Square Paul Zubiate – Kings Highway Conservations District Marcus Evans – Kingsbridge Crossing Resident Council **Dorothy McCary – Ledbetter Gardens**

Ellen Taft – Mount Vista II Homeowners Association

Tony Nuncio – Oak Park Estates Neighborhood Association Michael Amonett - Old Oak Cliff Conservation League Dodie Butler – Stevens Park Estates Mark Mynatt – Stevens Park Village Homeowners Association **Bob Watchorn – Summit Lawn Neighborhood Association Larry Brookins – Summit Park Homeowners Association** Linda Stevenson – Sunset Acres Residents Association Don Raines, Jr. – Trinity Town Homes Frank Valtierra - Vista Real Neighborhood Association Rachel Thompson – Wedglea Manor Marty Martin - Wedglea Place Condos Daniel Duke – Wedglea Creek Garden Homes Dan Patton - Wedglea Creek Condos Mariam Andersen – West Kessler Pat Stephens – Westmoreland Heights Maria Castillo – Mabel Meshack Marce Tebbe – Windridge Estates **Kyle Ward – Winnetka Heights** Edna Pemberton – Woods/Sugarberry Marilyn Cox – Wynnewood Heights Lynn Sulander – Wynnewood North Virginia Claver – Wooded Beck Court

"Bringing Neighbors Together to Solve Problems"

D3 Focus

□ Reinforce and support citizen leadership

- Strong relationships with Homeowners Associations, Neighborhood Associations, and Crime Watch Groups.
- •Improve communication to/from/with neighbors, neighborhoods, and developers on proposed zoning cases.

For example.....

- •Meet quarterly with all D3 Neighborhood Organization Presidents.
- •Meet quarterly with all D3 Appointees.
- Created and empowered Cliff Manor Task Force

□Code Compliance

•More targeted response to Code Compliance trends: animals....animals....



City of Dallas Code Accountability Report Card September 2010



Manager: Paul Ramon

Assistant Manager: Charles Trammel

(For the period of 09/01/10 through 09/30/10

Community Code: (4) Southwest

Sept '10 Southwest SR Volume Improvement Rating



-12.5% -10.0% -7.5%

-5.0%

-2.5%

+2.5 plus

Grading Table

% Change Grade

-27.5% & Below A+
-25.0% A
-22.5% A-20.0% B+

C-

D+

D D-

F

4th Qtr FY 09 - 10					
July '10	Aug '10	Sept '10	Overall Average		
C+	C-	C-	С		

Service Delivery Grade (Each 3% of overall)								
Service Delivery Indicators		Sept 09 Actual	Sept 10 Actual	% Change	Grade			
Reduction of Top 10 frequent Cases (Acceptable reduction target is 10%)								
High Weeds		163	178	9%	F			
Animals both Loose and Loose/Aggressive		471	462	-2%	D			
Litter		88	70	-20%	A-			
Obstruction Alley/Sidewalk	/Street		47	-25%	A+			
Parking Unapproved Surfa	ces		43	-16%	В			
Junk Motor Vehicle		1		-16%	В			
Signs	7 h	1%		-56%	A+			
Animal Confined	7 U-	T /O		7%	F			
Animal Sick/Injured				17%	F			
Bulky Trash	Animal	Relate	7 P	-41%	A+			
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Citizen

Concerns

Southwest Stats (Volume numbers include 311 and inspector created Service Requests)

FY2009-2010

Grade

B-

Total Volume: 6,620 Most Common SR: Loose Animals

FY2008-2009 Total Volume: 5,241 Most Common SR: Loose Animals

Community Code Condu

Service Request Audit - 69

The Audit of Southwest has show

- * 87% of sampled requests contained
 * 88% of sampled requests had all activities
- 58% of sampled requests had details to prove customer contact was made
- * 96% of sampled requests had all photos and documents attached
- * 99% of sampled requests were closed within their Service Level Agreement

Service Requests Created by Inspectors (30% of overall)

Service Delivery Indicators	Sept 09 Actual	FY 10 Target	Sept 10 Actual	Grade
Percentage of service requests created by inspectors in the field	45%	55%	29%	F

District Highlights (Comments)

The Southwest Community Code District trended well in September with the exception of High Weed and Animal related cases. These negative trends will be address by continued sweeps with Animal Services and Nuisance Abatement in the Southwest area.

The level of proactive work performed by the Code Compliance Staff came in below target with 29% of Service Requests received created by staff in the field rather than the public. The target was 55%.

The Quality of Service performed by Code Compliance Staff scored well overall, but there is room for improvement in the areas of proving customer contact. Code Compliance Management will work closely with their staff to ensure that staff working these cases take the proper time to fully document when customer contact is made by request.

CCS-FRM-003 Effective Date 02/19/2010 Page 7 Rev 3



"Bringing Neighbors Together to Solve Problems"

D3 Focus

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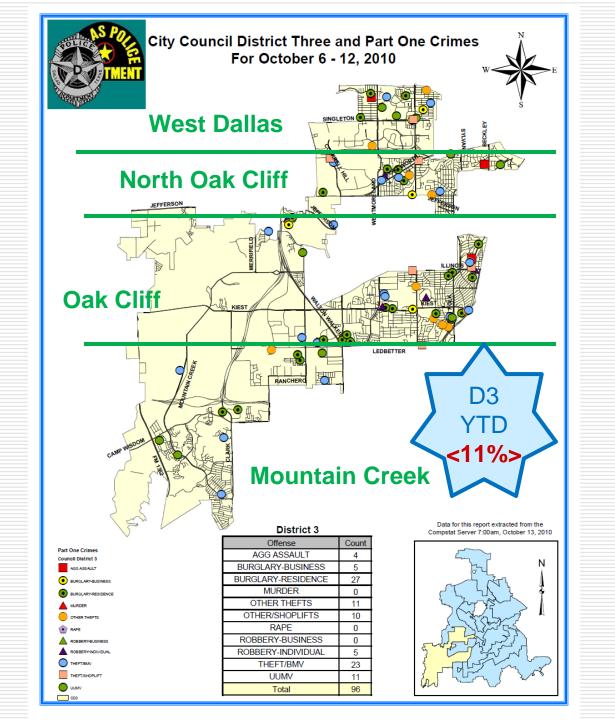
- Strong relationships with Homeowners Associations, Neighborhood Associations, and Crime Watch Groups.
- •Improve communication to/from/with neighbors, neighborhoods, and developers on proposed zoning cases.
- •Meet quarterly with all D3 Neighborhood Organization Presidents.
- •Meet quarterly with all D3 Appointees.
- Created and empowered Cliff Manor Task Force

□Code Compliance

- •More targeted response to Code Compliance trends: animals....animals....
- "More Proactive, Less Reactive"

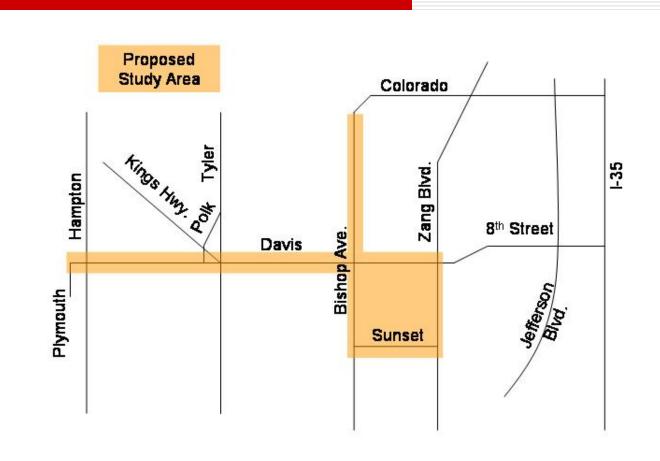
□Crime Prevention

- Protect the 11% reduction in crime from previous year.
- Strengthen DPD Beat Officer Patrols



➤ Davis/Bishop Corridor: Activate with recently approved zoning.

Davis/Bishop Corridor



- ➤ Davis/Bishop Corridor: Activate with recently approved zoning.
- ➤ Oak Cliff Gateway: Initiate Citizen Led Rezoning to achieve Comprehensive Plan

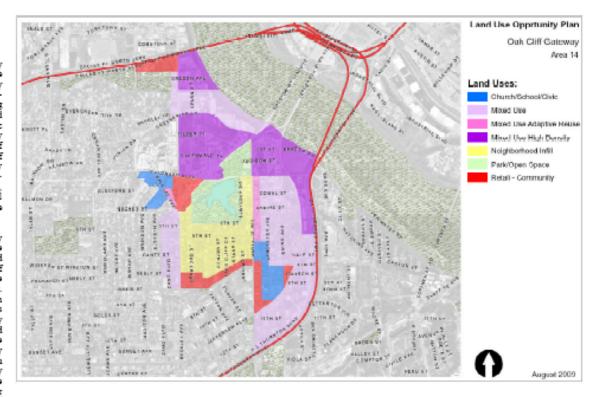
Oak Cliff Gateway

5. Trinity Corridor District Plans

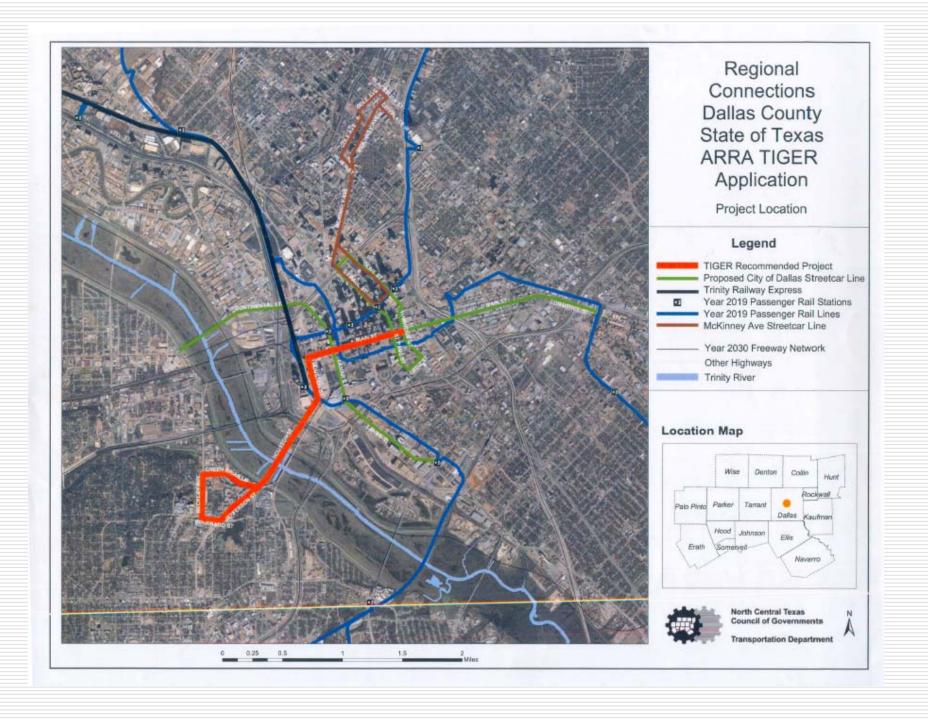
Study Area 14: Oak Cliff Gateway Revised: [Date] Adopted by Ordinance: [Ordinance number]

The Oak Cliff Gateway Study Area connects Oak Cliff to the Trinity River. In general, it is bounded on the east by Interstate 35 and on the west by the Beckley Avenue and Zang Boulevard corridors. The study area's boundaries are generally consistent with the areas of previouslydesignated Planned Development Districts, a Tax Increment Financing District, a Neighborhood Improvement Program area, and adjacent land use plan boundaries. Methodist Medical Center is an important public facility and a major employer that anchors the western edge of the study area and continues to be a major draw for services in the area. Lake Cliff Park is centrally located within the study area and, with Oak Cliff Founders Park, provides open space that connects almost to the Trinity River today. The area includes single family neighborhoods, multifamily residential housing, retail and industrial uses. Its riverfront edge, from IH-30 to IH-35, overlooks parts of both lakes and the river; it will have among the best views in the city of downtown and the signature bridges.

This area can build on the historic character of the Oak Cliff community and its proximity to major Trinity River assets. The Land Use Opportunity Plan for the Oak Cliff Gateway envisions a walkable, mixed use community surrounding a core residential area around Lake Cliff Park. Mixed use areas should be carefully designed to concentrate activity near important intersections, gateways, and comidors. Stakeholders from this area expressed the desire for development of a multi-modal, pedestrian-friendly community; access trolley and mass transit services to connect downtown to Methodist Hospital and key parts of north Oak Cliff, such as the Bishop Arts District to the west; and maintaining and subancing the unique character of north Oak Cliff. The area is envisioned as an urban community that ranges from single family uses to medium- and high-density mixed uses. Transitions between these uses are particularly important in areas such as along Beckley north of Methodist Hospital and the Marsalis and Zang corridors. The area along Marsalis also has the potential for a vibrant corridor connecting into downtown that takes advantage of the adaptive reuse of historic structures and transitions to higher intensity uses to the east toward Interstate 35.



- ➤ Davis/Bishop Corridor: Activate with recently approved zoning.
- ➤ Oak Cliff Gateway: Initiate Citizen Led Rezoning to achieve Comprehensive Plan
- ➤ Oak Cliff Streetcar: Successful implementation of streetcar line from Downtown to Bishop Arts



- ➤ Davis/Bishop Corridor: Activate with recently approved zoning.
- ➤ Oak Cliff Gateway: Initiate Citizen Led Rezoning to achieve Comprehensive Plan
- ➤ Successfully implementing the Streetcar line from downtown to Bishop Arts
- ➤ The Canyon in Oak Cliff: Spur development with frontage road and mixed use investment.



CONCEPTUAL SITE PLAN











- ➤ Davis/Bishop Corridor: Activate with recently approved zoning.
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- ➤ Successfully implementing the Streetcar line from downtown to Bishop Arts
- The Canyon in Oak Cliff: Spur development with frontage road and mixed use investment.
- ➤ Mountain Creek Business Park: Introduce retail adjacent to I20.



MOUNTAINCREEK

Business Park



Mountain Creek Business Park Overview

Project Size - 450 acres

Total Buildout

- 4.6 million square feet of distribution space
- 800,000 square feet of office space
- 371,000 square feet of hotel and retail space

Tenant Base

• Costco Distribution Center • Strategic Partners, Inc. • Jack in the Box Distribution Center • Sta-Rite Distribution • American Leather Manufacturing & Distribution Center

Transportation

- · Access to intermodal rail operations
- Excellent freeway infrastructure including Loop 12, I-35 and I-45

Labor Base - Mountain Creek is located in south west Dallas

• 45% of the southern sector population lives in the south west area

Educational Profile for southern sector

- · 80% have an associate's degree or less
- 50% of this population lives in the south west area
- · 20% have a bachelor's degree or better
- 60% of this population lives in the south west area



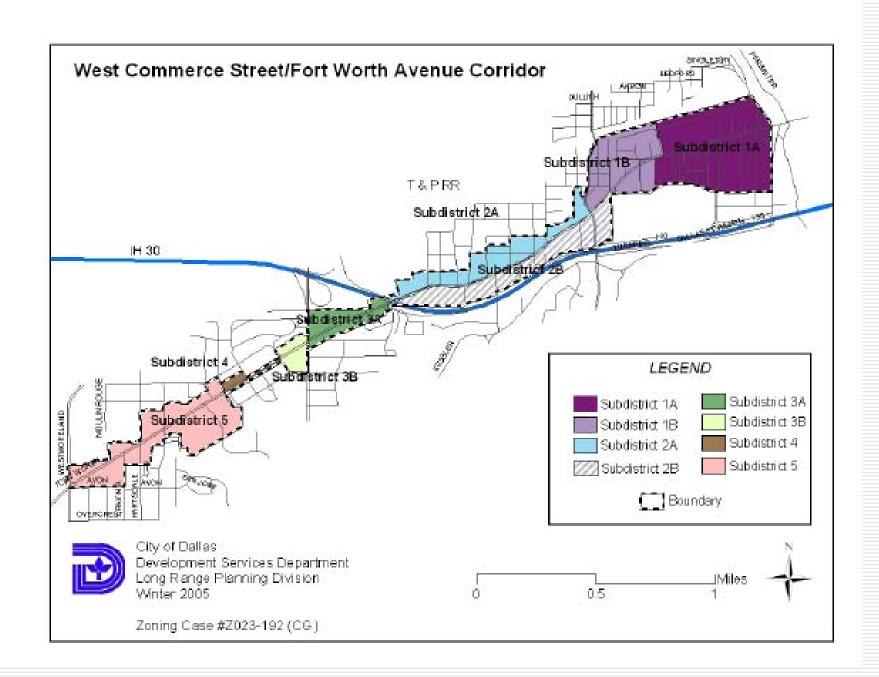
CONTACT

Lisa Brinser, Development Manager

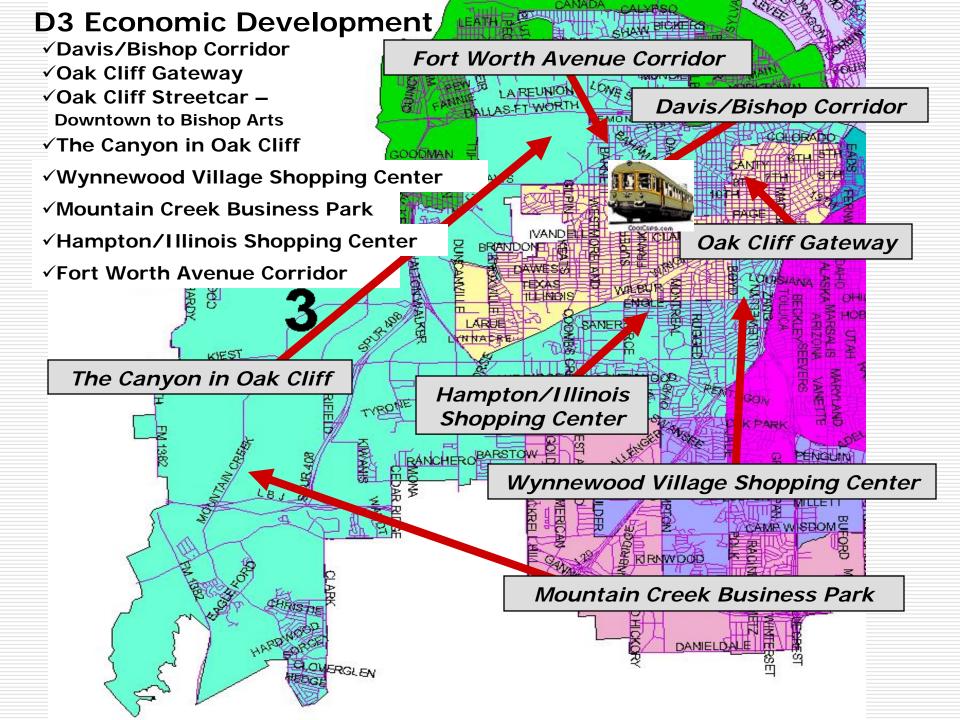
LBRINSER@COURTLANDDEV.COM 214/370-6100 WWW.COURTLANDDEV.COM



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- >Fort Worth Avenue Corridor



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- ➤ Mountain Creek Business Park: Introduce retail adjacent to I20.
- ➤ Fort Worth Avenue Corridor
- ➤ Wynnewood Village Shopping Center
- ➤ Hampton/Illinois Shopping Center





District 3

"Bringing Neighbors Together to Solve Problems"

- ➤ Neighborhoods
- **≻**Code Compliance
- **≻Crime Prevention**
- > Economic Development

Councilman Dave Neumann 2010-2011 City Council Retreat