Dallas – Safe at home, work and play

Budgeting For Outcomes Safety Team January 12, 2007



TEXAS

Safety Team

- Debbie Carlin, Dallas Fire-Rescue
- Brenda Hamilton, Communication & Information Services
- Adam Norris, City Manager's Office
- Robbie Porter Wooten, Efficiency Team
- Raymond Rivas, Office of Emergency Management
- Shelia Robinson, Office of Financial Services
- Floyd Simpson, Dallas Police Department
- Geri Strong, Dallas Water Utilities





Results That Matter

People feel safe where they live, work and play







Framework for Refining Map & Strategies

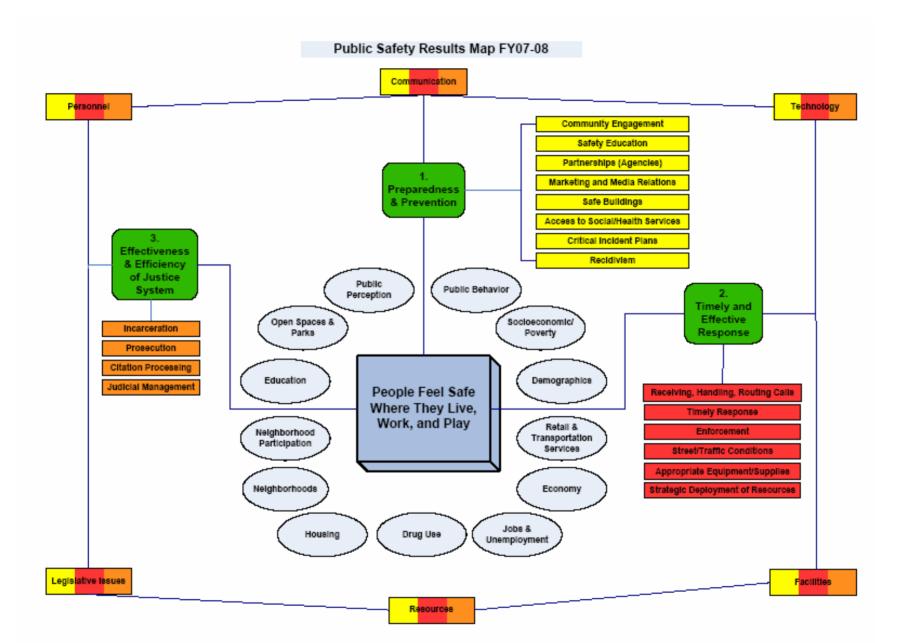
- Key departments were interviewed to determine how their services impact public safety.
- Stakeholder feedback validated that community conditions affect whether people felt safe in their environment.
- Community conditions are root cause factors such as the economy and the quality of neighborhoods that will be addressed in other Key Focus Areas.



Factors Common to all Strategies

- Personnel
- Communications
- Technology
- Facilities
- Resources
- Legislative Issues





Indicators of Progress

Indicators	2005 Statistics	Goals
Reported Crime Rate - % change from previous year	Overall Crime: -5.3%	Overall Crime: -10% - CY2006
Offenses per 1,000 population	82.8 per 1,000 population	80 per 1,000 population - CY2007
Number of fire related injuries & fatalities	1.7 per 100,000 population	1.5 per 100,000 population - FY2008
Response Times Standards: Police-Emergency Fire EMS	Police Emergency: 60% – within 8 min. Fire: 77% -1 st company within 5 min. EMS: 87%– within 8 min.	Police Emergency: 60% – within 8 min CY2007 Fire: 90% ¹ -1 st company within 5 min FY2008 EMS: 90% ² – within 8 min FY2008
Percentage of people who indicate they feel safe ³	Home:76% day/ 38% nightDowntown:63% day/ 16% nightParks:62% day/ 10% night	Home:80% day/ 50% night -FY2008Downtown:70% day/ 50% night -FY2008Parks:70% day/ 30% night -FY2008



EXAS

Trends and Gaps

- Decrease in number of reported crimes over the past two years⁴
- Decrease in number of fire fatalities over the past two years
- Increase in the number of EMS calls
- Increase in Court cases filed
- Difference in police authorized and actual strength



How We Accomplish the Goal

We are seeking creative and proactive purchasing strategies which impact the identified primary factors:

- Preparedness and prevention
- Timely and effective response
- Effective and efficient justice system



Improve Preparedness and Prevention





Improve levels of preparedness and increase the prevention of situations that impact levels of perceived and real safety



Strategies

- KFA 3 Public Safety
- Result 7 Safety
- Strategy 1 Improve Preparedness and Prevention
- Sub-Strategy
3.7.s1.ss1Increase community participation in preparedness and prevention
programsSub-Strategy
3.7.s1.ss2Educate the public on fire prevention, injury prevention, crime
prevention, and emergency preparedness
 - Sub-Strategy 3.7.s1.ss3 Partner with other agencies to leverage resources
 - Sub-Strategy 3.7.s1.ss4 Enhance marketing and media relations
 - Sub-Strategy 3.7.s1.ss5 Ensure buildings meet applicable codes and standards
 - Sub-Strategy 3.7.s1.ss6 Improve access to social and health services
 - Sub-Strategy 3.7.s1.ss7 Develop and exercise critical incident plans

Provide Timely and Effective Response



Respond to conditions or situations that threaten safety



Strategies

KFA 3	Public Safety
Result 7	Safety
Strategy 2	Provide Timely and Effective Response
Sub-Strategy 3.7.s2.ss1	Receive, handle and route calls quickly, efficiently, and correctly
Sub-Strategy 3.7.s2.ss2	Increase percentage of calls answered within response time goals
Sub-Strategy 3.7.s2.ss3	Enforce laws and ordinances
Sub-Strategy 3.7.s2.ss4	Improve streets and manage traffic conditions
Sub-Strategy 3.7.s2.ss5	Provide appropriate equipment and supplies
Sub-Strategy 3.7.s2.ss6	Deploy resources strategically and tactically

Increase Effectiveness and Efficiency of Justice System



Provide an effective and efficient justice system that ensures community safety



Strategies

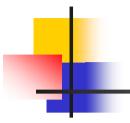
KFA 3	Public Safety
Result 7	Safety
Strategy 3	Increase Effectiveness and Efficiency of the Justice System
Sub-Strategy 3.7.s3.ss1	Provide appropriate detention facilities and services for prisoners
Sub-Strategy 3.7.s3.ss2	Provide prosecution services
Sub-Strategy 3.7.s3.ss3	Improve citation processing
Sub-Strategy 3.7.s3.ss4	Provide effective judicial management of courts



The success of these purchasing strategies will be reflected within improvements from the following indicators:

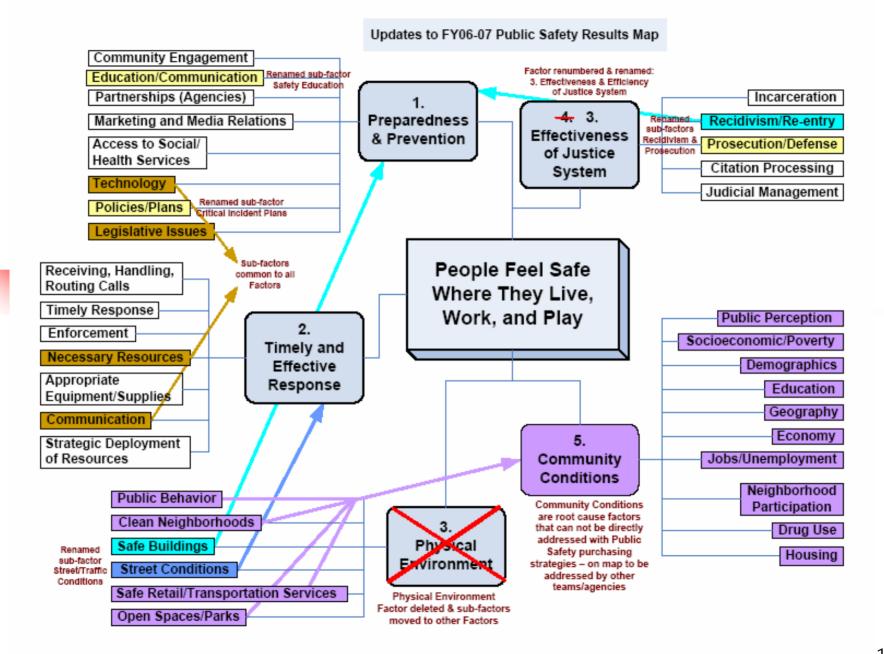
- Crime rate
- Number of offenses
- Number of fire related injuries and fatalities
- Emergency response times
- Percentage of people who indicate they feel safe





Appendix



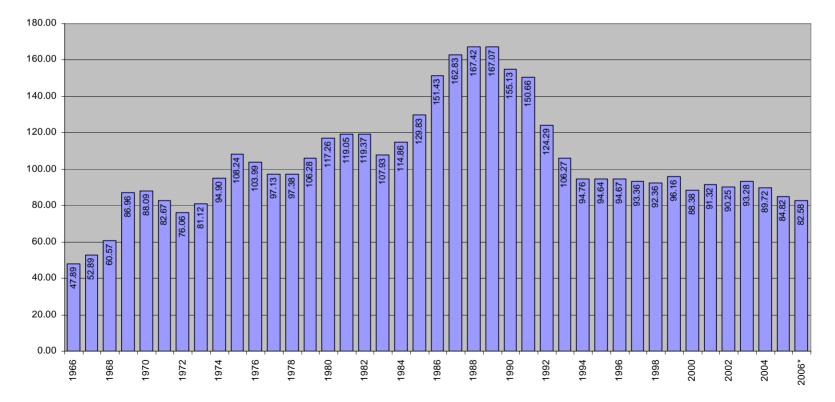


References

- Fire response goal to have 1st company arrive within 5 minutes 90% of the time – National Fire Protection Association (NFPA) 1710
- 2. EMS response goal is arrival within 8 minutes 90% of the time NFPA 1710
- 3. Percentage of people who feel safe 2005 and 2006 National Citizen Survey
- 4. FBI Uniform Crime Report

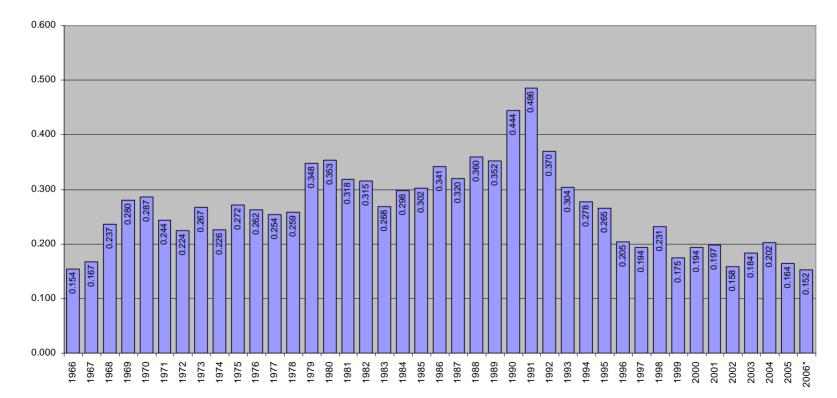
Dallas Crime Statistics (cont)

Overall Crime Per 1000 Population 1966 to 2006



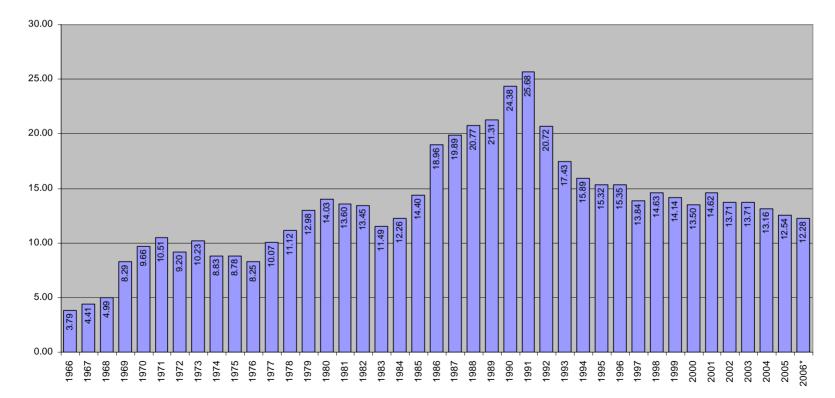
Dallas Crime Statistics

Murder Per 1000 Population 1966 to 2006



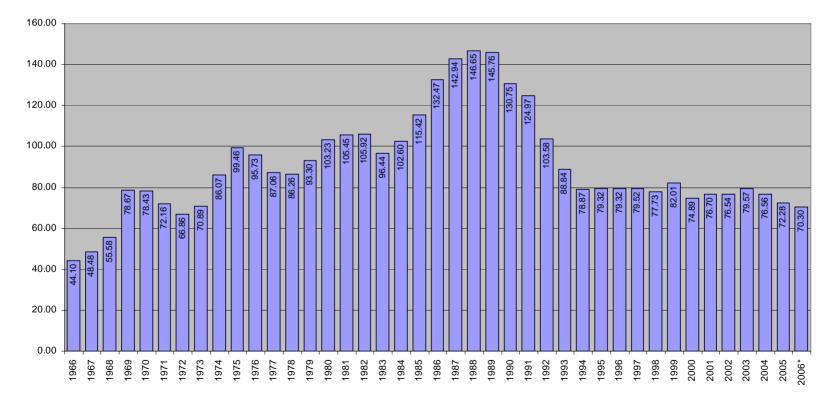
Dallas Crime Statistics (cont)

Violent Crime Per 1000 1966 to 2006

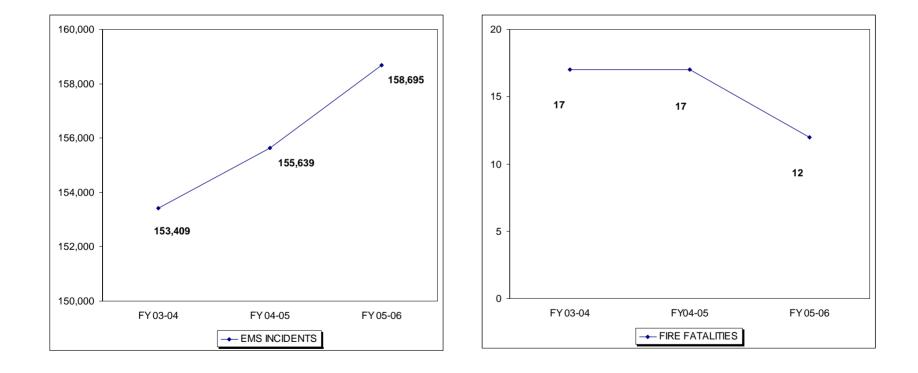


Dallas Crime Statistics (cont)

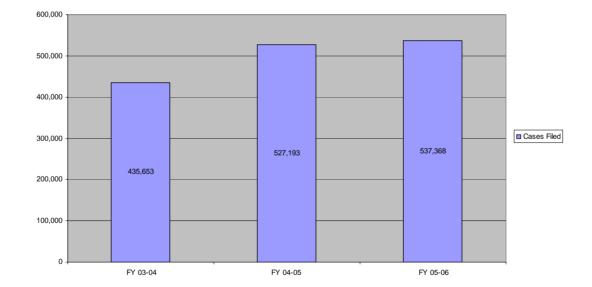
Non-violent Crime Per 1000 Population 1966 to 2006



Dallas Fire Statistics



Dallas Court Statistics



Cases Filed - FY