

# Memorandum



CITY OF DALLAS

DATE March 5, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Public Safety Dashboards- February 2021**

The Dallas Police Department, Dallas Fire-Rescue Department, Office of Integrated Public Solutions, and Municipal Courts Public Safety Dashboards are intended to provide a comprehensive snapshot of public safety performance measures, critical areas of concern, and staffing levels each month.

Due to the timing of March's Public Safety Committee meeting, February month-end data was not available to be presented to the Committee earlier this week. As requested by the Committee, please see attached the completed Dashboards for February 2021 for your review.

Please contact me if you have any questions or need additional information.

A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune  
Assistant City Manager  
**[Attachment]**

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

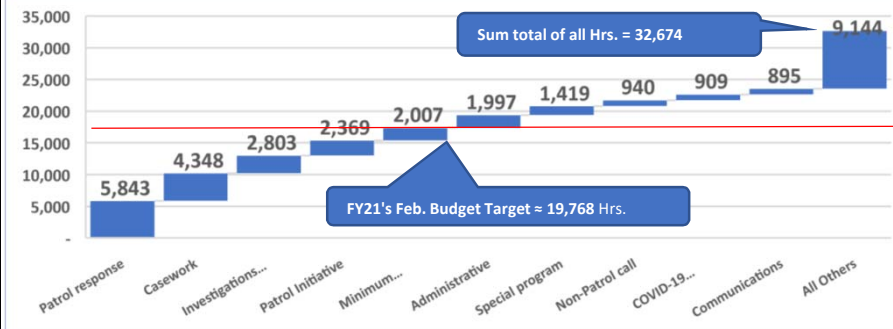
Majed A. Al-Ghafry, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity, and Inclusion  
Directors and Assistant Directors

# Dallas Police Department Dashboard 2/28/2021

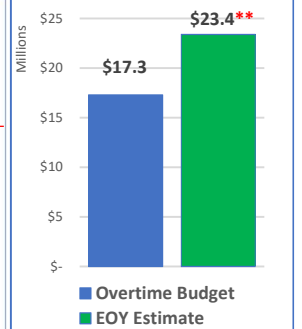
## FY20-21 BUDGET

## CRIME REPORTING \*\*\*\*\*

### Jan Top 10 OT Activity Codes (By Hrs.)\*



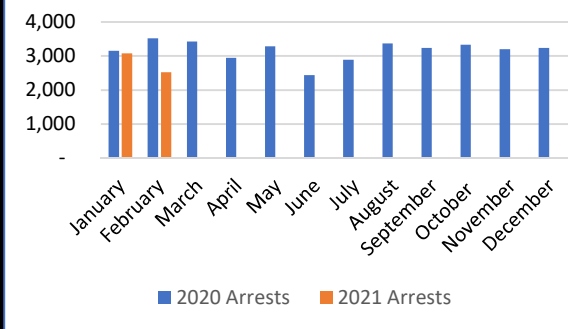
### Sworn Overtime



### Total Budget



### Total Arrests



### Year to Date Crime (NIBRS)

January 1, 2021 - February 28, 2021

Offense	2021	2020	Count DIFF	% Change	Clearance Rate
Assault Offenses	4,200	4,223	-23	-0.5%	60.9%
Agg Assault FV	307	247	60	24.3%	
Simple Assault FV	1,680	1,682	-2	-0.1%	
Homicide Offenses	46	26	20	76.9%	75.0%
Murder & Nonnegligent Manslaughter	38	22	16	72.7%	
Human Trafficking	2	4	-2	-50.0%	150.0%
Kidnapping / Abduction	18	20	-2	-10.0%	66.7%
Sex Offenses, Forcible	86	124	-38	-30.6%	78.3%
Sex Offenses, Nonforcible	-	-	0	-	-
Sub-Total	4,352	4,397	-45	-1.0%	61.5%
Arson	24	26	-2	-7.7%	8.3%
Bribery	1	-	1	-	0.0%
Burglary / Breaking & Entering	1,030	1,527	-497	-32.5%	6.3%
Counterfeiting / Forgery	38	108	-70	-64.8%	31.7%
Destruction / Vandalism	1,428	1,536	-108	-7.0%	9.5%
Embezzlement	28	63	-35	-55.6%	26.7%
Extortion / Blackmail	4	-	-1	-	0.0%
Fraud	255	338	-83	-24.6%	56.1%
Larceny / Theft	4,016	4,393	-377	-8.6%	4.2%
Motor Vehicle Theft	1,530	1,910	-380	-19.9%	8.3%
Robbery	434	680	-246	-36.2%	21.6%
Sub-Total	8,870	10,590	-1,720	-16.2%	9.4%
Animal Cruelty	10	22	-12	-54.5%	9.1%
Drug / Narcotics	1,456	979	477	48.7%	71.9%
Gambling	4	15	-11	-73.3%	0.0%
Pornography / Obscene Material	5	8	-3	-37.5%	50.0%
Prostitution Offenses	66	116	-50	-43.1%	88.5%
Weapon Law Violations	401	287	114	39.7%	76.7%
Sub-Total	1,942	1,427	515	36.1%	72.5%
Total	15,164	16,414	-1,250	-7.6%	29.9%

## SWORN STAFFING AND HIRING

## PATROL PERFORMANCE YEAR TO DATE

Function	2021 Assigned	2020 Assigned	2019 Assigned
CBD	98	101	101
Central	173	180	185
NE	344	354	315
SE	300	305	297
SW	277	285	270
NW	243	245	237
NC	181	185	182
SC	315	325	285
Nuisance Abatement	9	7	8
Patrol Total	1,940	1,987	1,880
Administrative***	485	487	592
Investigations & Tactical	669	652	629
Total	3,094	3,126	3,101

Crime Change by Division				Response time	
Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
-14.35%	-0.39%	-3.32%	0.84%	6.84	24.18
-0.78%	-15.12%	-12.61%	-6.91%	8.42	27.37
-10.25%	-30.81%	-21.95%	-16.71%	8.88	31.40
0.28%	-15.88%	-12.23%	-6.91%	8.01	22.00
13.04%	-14.66%	-20.00%	-8.41%	8.98	23.53
1.24%	-14.27%	-15.40%	-10.42%	8.56	22.87
9.18%	-25.66%	-3.49%	-3.04%	7.72	22.85

## INTERNAL AFFAIRS

Complaint Type	2021 YTD	2020 YTD	% Change
Investigations Completed	28	57	-50.9%
Use of Force Complaints Received	1	6	-83.3%

Investigations Over 200 Days *****			
Active Investigations	10	Awaiting Chief of Police Hearing	0
Investigation suspended	11	Awaiting Bureau Chief Hearing	3
Awaiting Corrective Action	15	Total	39

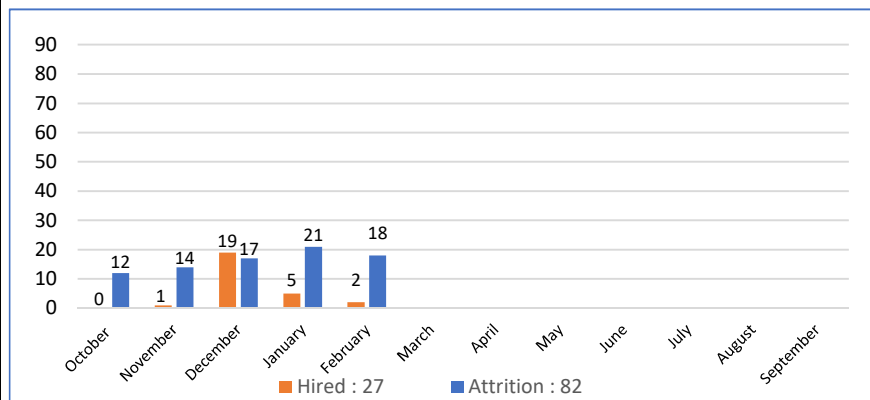
## COMMUNICATIONS

911 Call Center Information		
911 Calls YTD	Feb. Avg Answer	Feb. Service Level
166,146	27 Seconds	52.9%

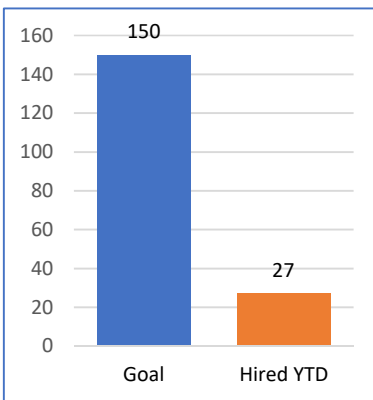
  

911 Operator Staffing			
Trainee	Operator	Actual	Authorized
23	57	80	110

### FY 20-21 Hiring and Attrition



### FY20-21 Hiring Goal : 150



### Top 911 Calls

Type	Calls YTD	February-2021	February-2020
Major Disturbance	16,537	7,458	8,684
Other Incidents	8,414	4,083	4,352
Other Escalated	7,777	3,812	4,172
Suspicious Person	3,438	1,485	2,522
Minor Accident	4,185	2,041	2,762
Business Alarm	3,431	2,063	1,592
Major Accident	2,586	1,193	1,558
Loud Music	3,177	1,435	1,473
Burg Motor Veh	507	207	682
Crisis Intervention	1,762	915	795
911 Hang-up	1,358	679	742

### February Reports

Expeditor Reports		DORS Reports	
1,007		1,155	

Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Feb-21	8.83	24.44	75.36	105.42	39,144
YTD 2021	8.21	25.08	79.76	109.55	82,100
Feb-20	8.66	26.60	96.98	135.52	44,416
YTD 2020	8.65	26.12	92.48	127.72	92,965

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report.

\*\*YE estimate based on FY21's YTD expenditure trends.

\*\*\*Administrative includes Police Academy Trainees (132). It also includes Office of the Chief of Police units such as Criminal Intelligence (48), Internal Affairs (28), and Public Integrity (10). 2021 Data is YTD. 2020 and 2019 data is Dec 31st of that year.

\*\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

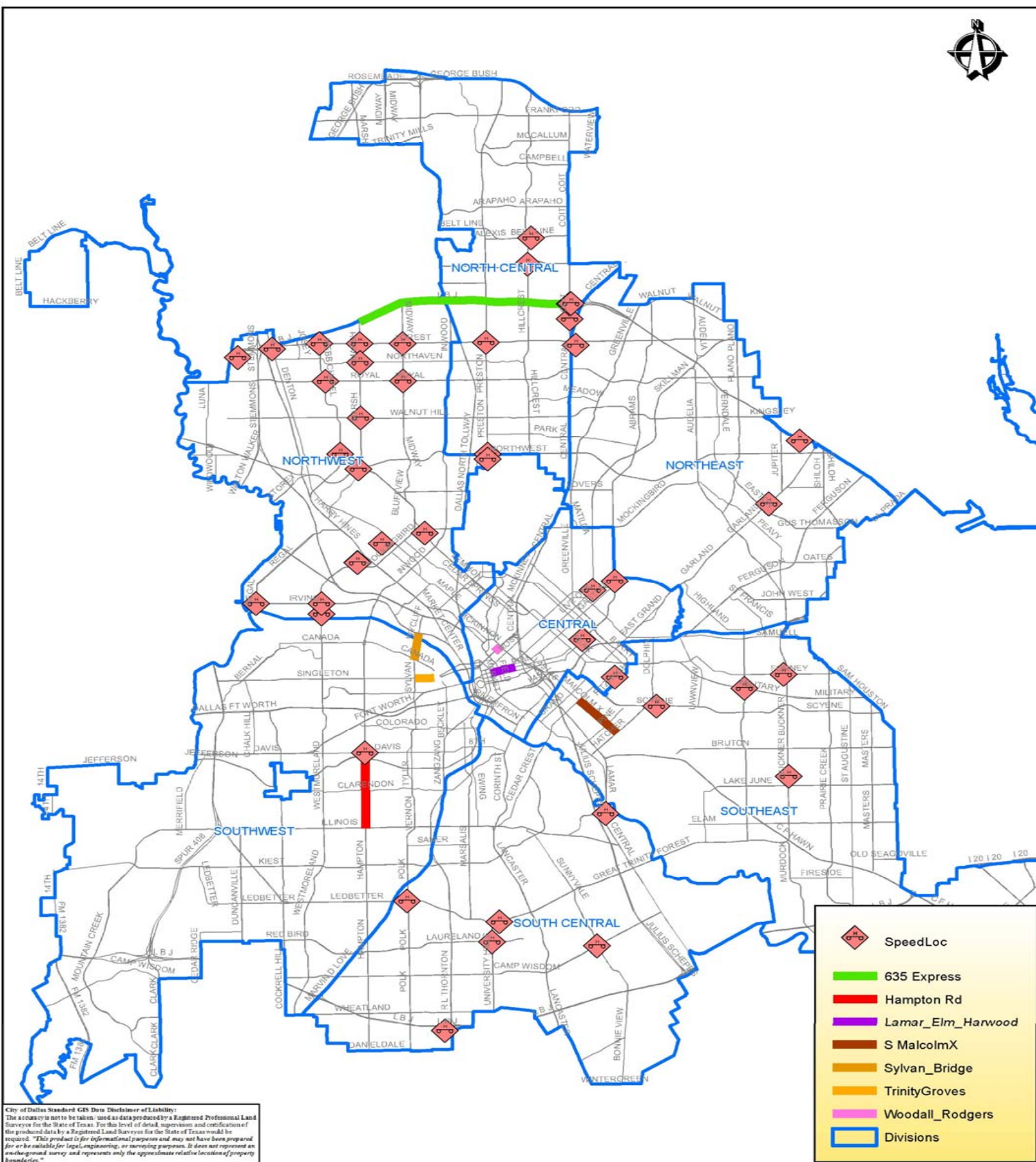
\*\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an. offense

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension or termination .

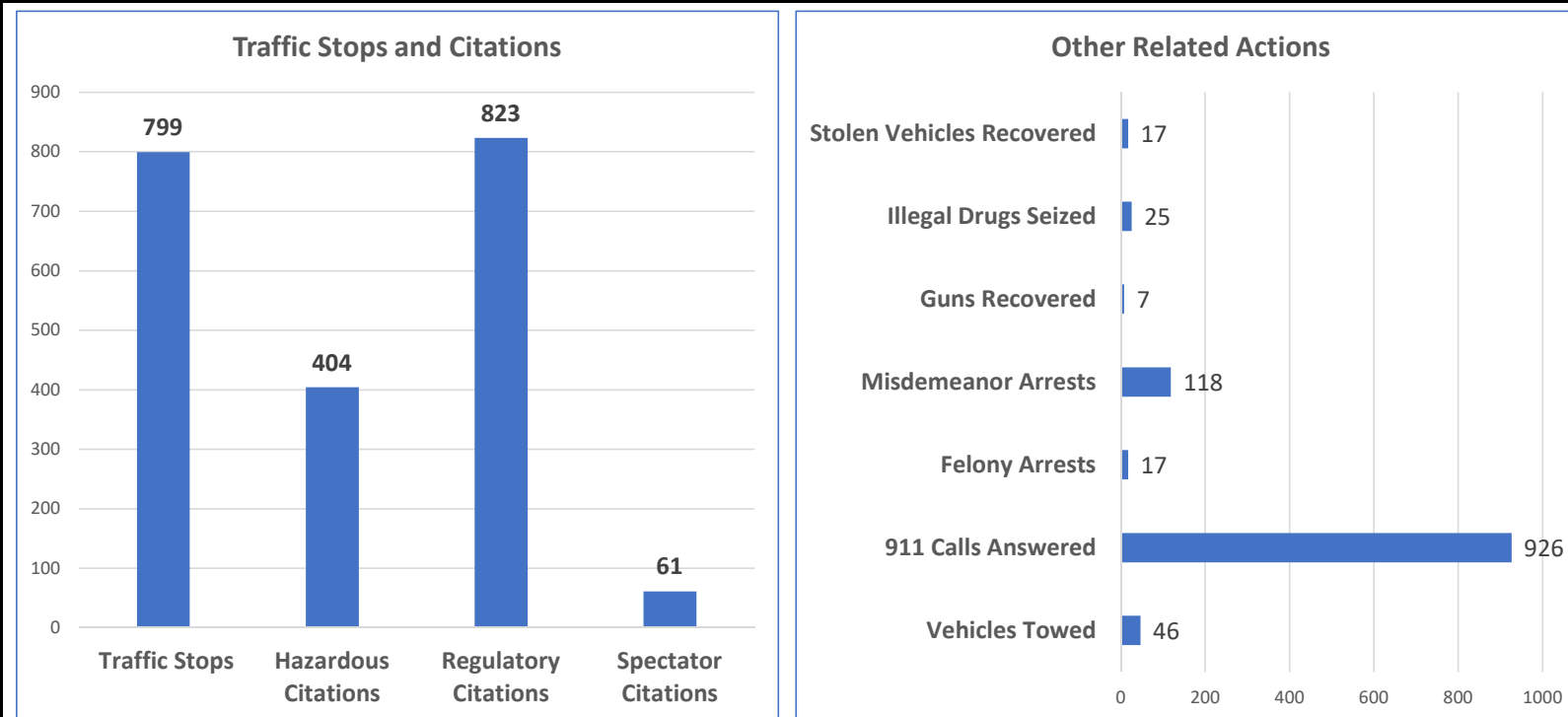
# Dallas Police Department Racing / Speeding Dashboard 2/28/2021

## Racing / Speeding Hotspots

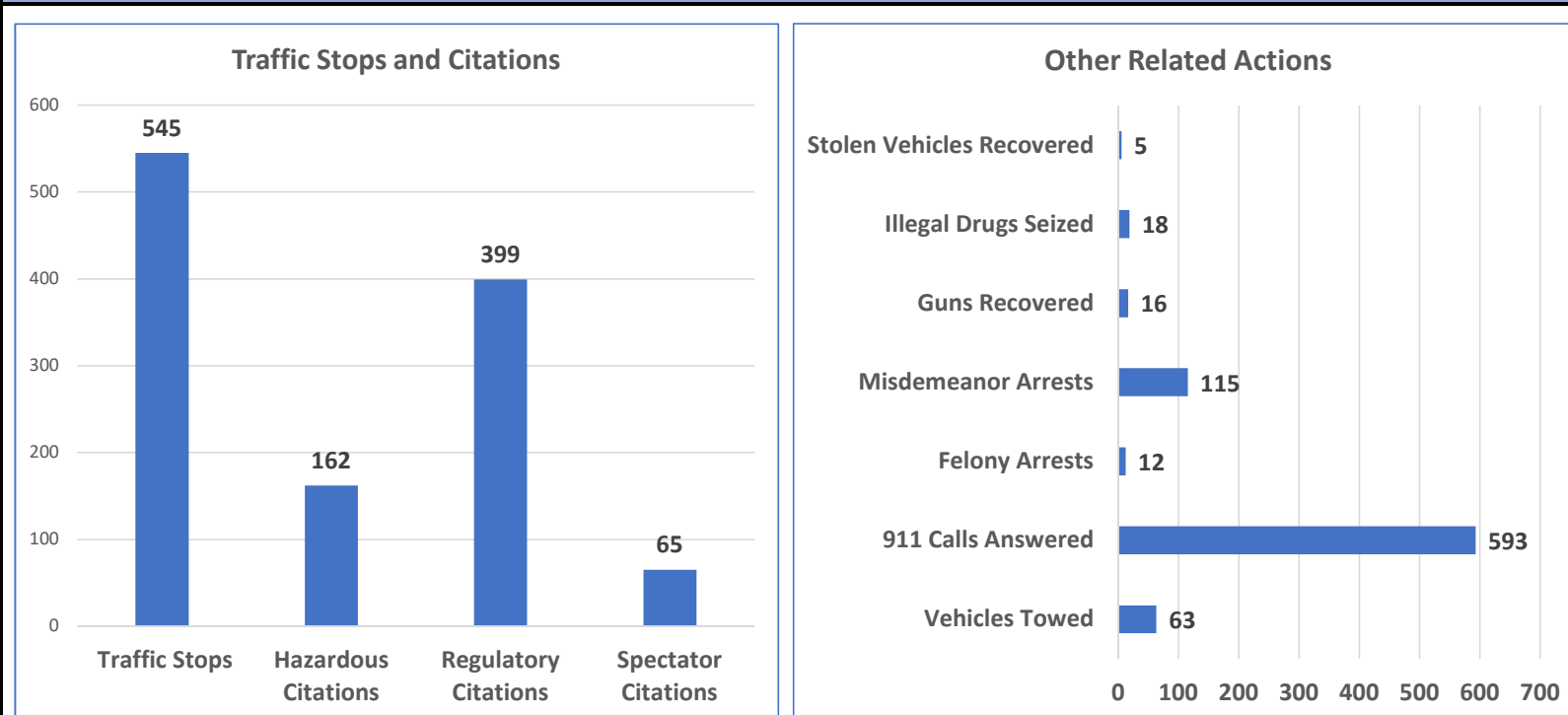


## Racing / Speeding Operational Activity

### January



### February



### Notes:

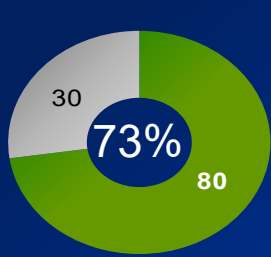
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.



# 9-1-1 Communications Dashboard

## Call Center Staffing



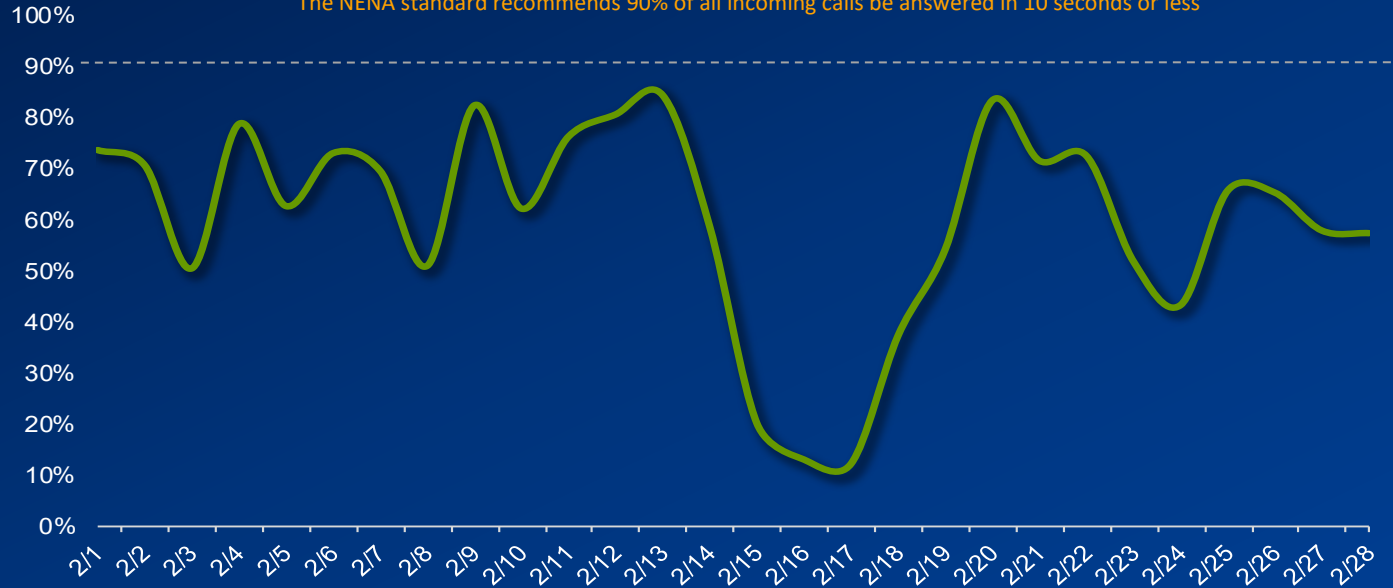
- Total Call Takers
- Call Taker Vacancies

**\*911 Operator Staffing**  
 Senior Call Takers – 6  
 Call Takers - 51  
 Trainees – 23  
 Total On Staff – 80  
 Total Staff Authorized - 110

*\*February staffing affected by one (1) promotion of Call Taker to Senior Call Taker and two (2) call taker resignations*

## February 2021 Service Levels

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less



February 2021 Service Level

**52.91%**



YTD Service Level Jan 1 – Feb 28, 2021

**62.29%**



Average Answer Time February 2021

**0:27**



February 2021 Total 911 Calls

**166,146**



Call Takers in Training

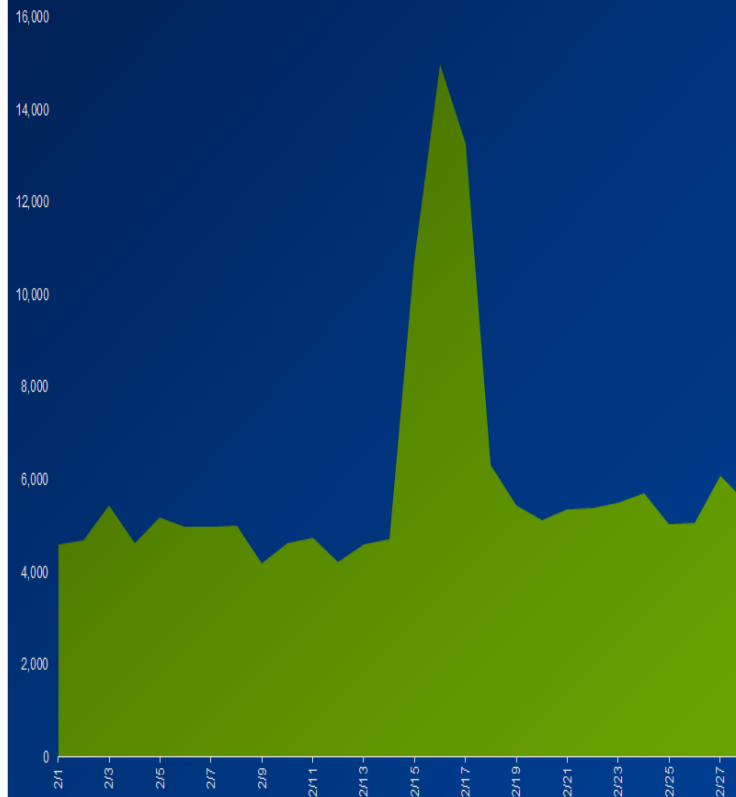
**23**



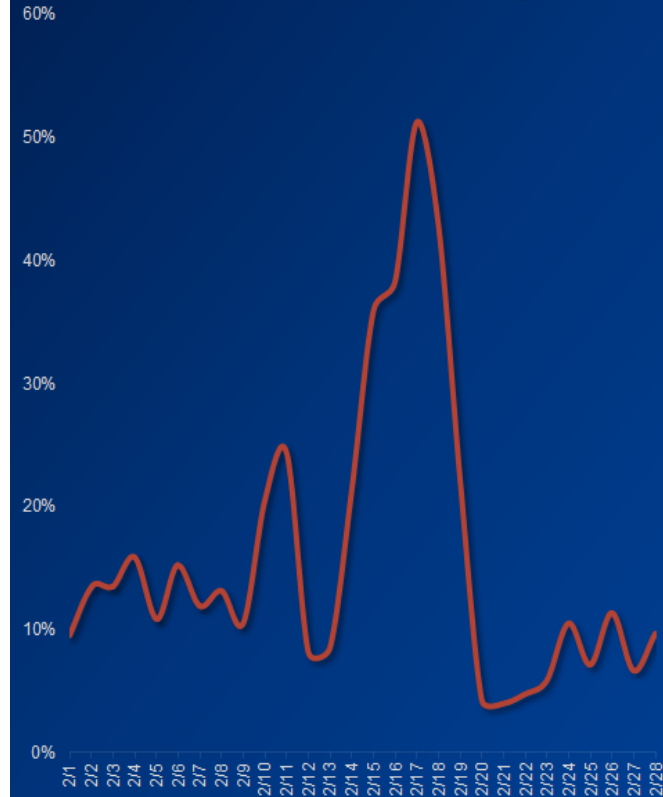
Call Takers in Background

**25**

## February 2021 Emergency Calls Received

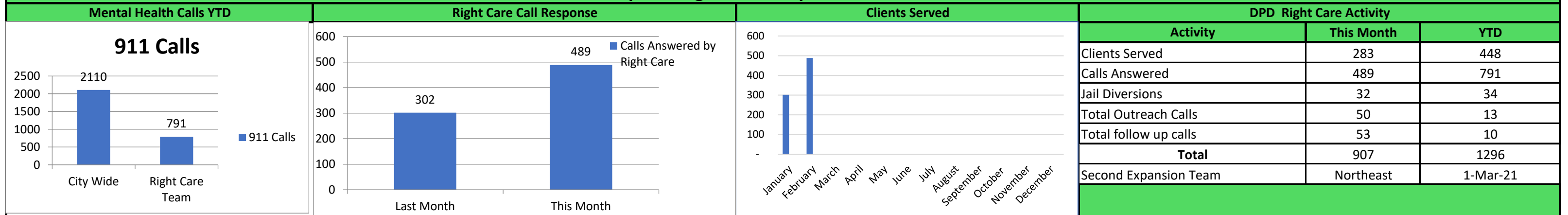


## Percentage of Scheduled Call Takers Calling in Sick

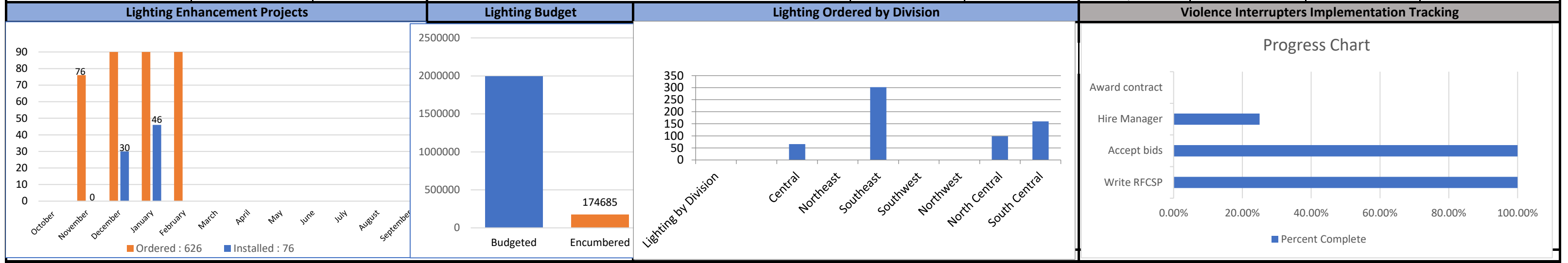


# Office of Integrated Public Safety Solutions - February 2021 Dashboard

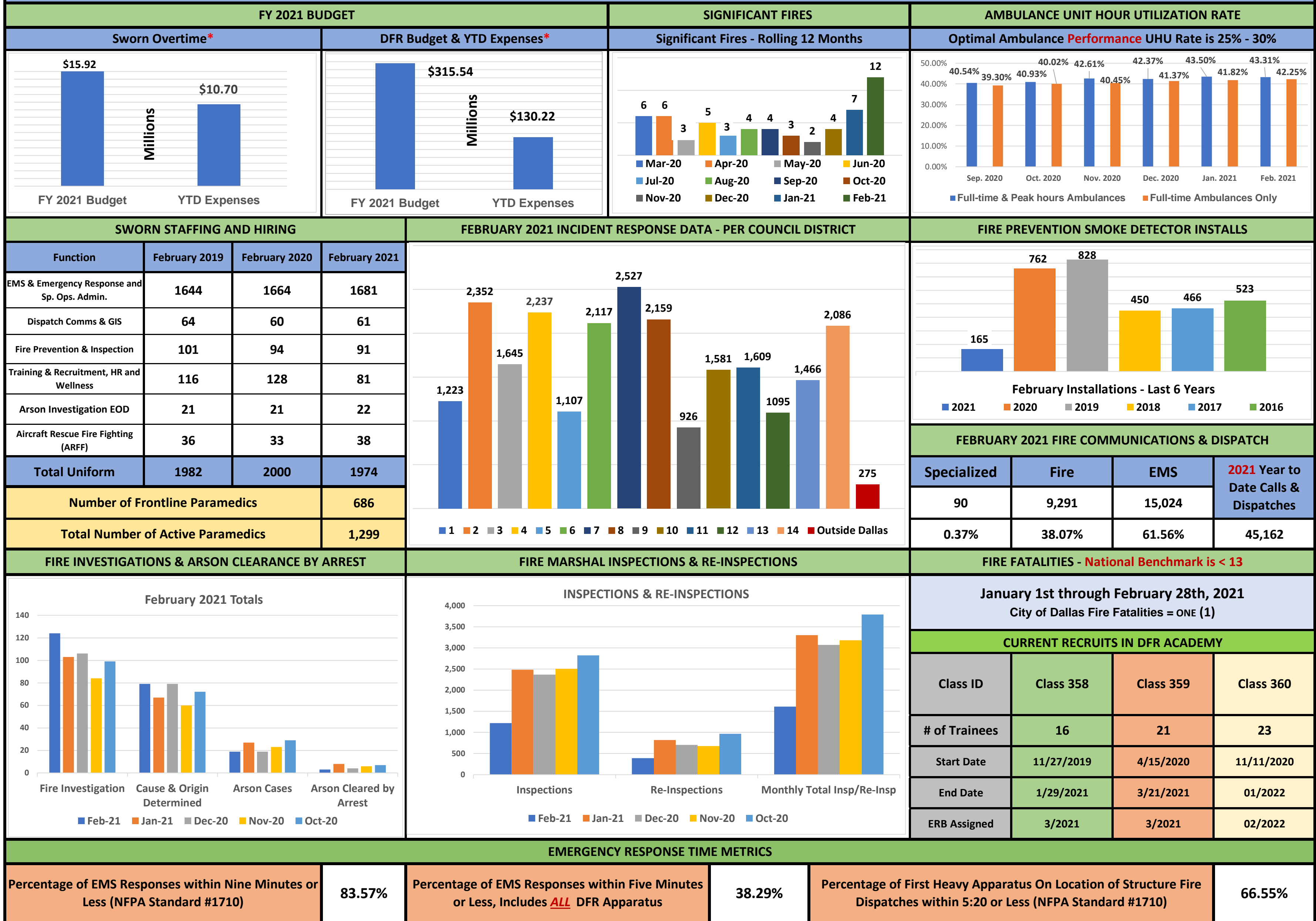
## Rapid Integrated Group Healthcare Team



RISK - Nuisance Abatement			Risk Terrain Modeling Area: Malcolm X/Marburg			Crisis Intervention Scheduled Implementation Date March 2021						
Activity	This Month	YTD	Interventions	This Month	YTD	Personnel Hiring		Status				
Properties Investigated	86	102	Code violations identified and worked	649	1154	Manager III	Applicant Interviews					
Contacts with property owners	29	72	Code cases complete by owner compliance	68	115	Caseworker Supervisors	Job Description					
Meetings attended	72	96	Code cases complete through city intervention	23	68	Caseworkers	Pending					
Cases closed	3	9	Commercial business inspections	88	138							
<b>Active Cases</b>	<b>New Case</b>	<b>Open Cases</b>	Vacant lots remediated	22	58							
Central Open Cases	0	1	Zoning cases worked	108	153	City Funded Violence Interruption Programs						
Northeast Open Cases	1	11	Substandard structure cases worked	98	140							
			<b>Effectiveness Measure: Percentage Increase or Decrease Malcolm X/Marburg</b>			Funded and Scheduled for Implementation in April 2021 Awarding this contract requires an RFCSP which is currently in development with Procurement						
			Calls for police this year vs last year							-41%		
			Criminal offenses this year vs last year							-25%		
			<b>Integrated Public Safety Solutions Engagement Report</b>			<b>Privately funded Violence Interruption Programs</b>						
<b>Staffing</b>	<b>Authorized</b>	<b>Current</b>	<b>Activity</b>	<b>This Month</b>	<b>YTD</b>					Organization	Coordination Meetings	Interruption Events
Sergeant	1	1	Citywide Department Collaboration Meetings	5	15	Urban Specialists	2	10	60			
Detectives	7	7	Community Meetings	1	3							
Intelligence Officer	1	1	Presentations conducted	0	1							

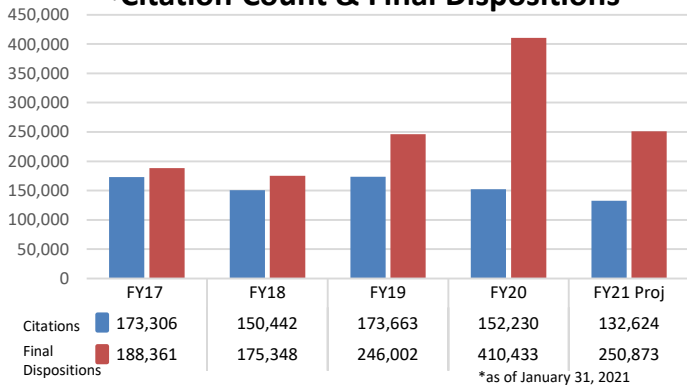


## Dallas Fire-Rescue Department Dashboard: Month Ending February 28, 2021

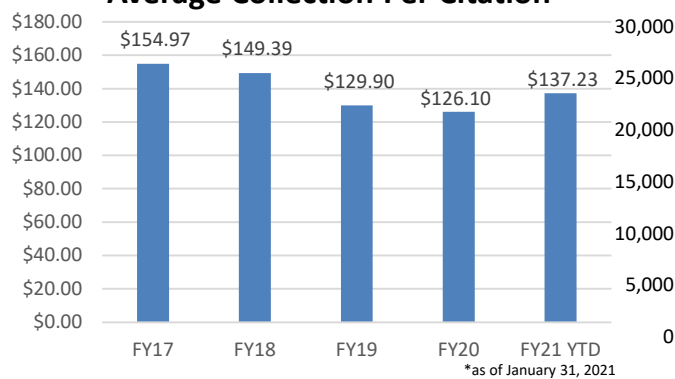


# Municipal Court Dashboard: Month Ending February 28, 2021

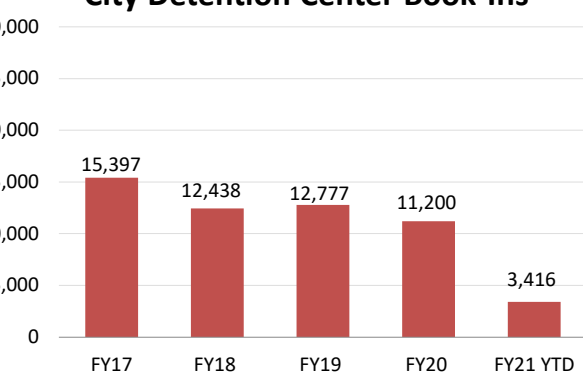
## \*Citation Count & Final Dispositions



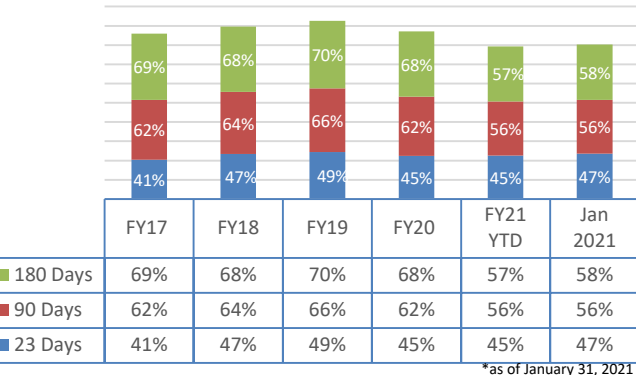
## \*Average Collection Per Citation



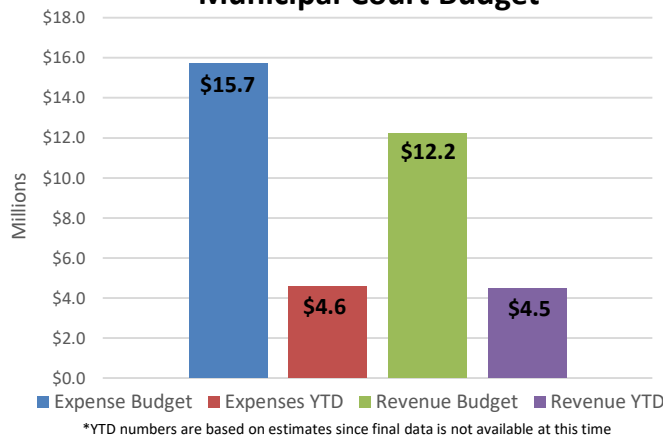
## City Detention Center Book-Ins



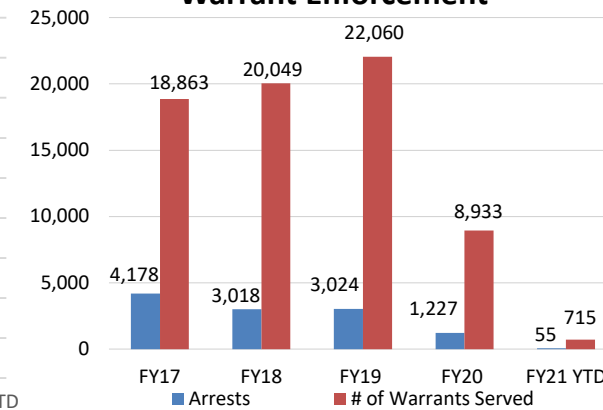
## \*Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



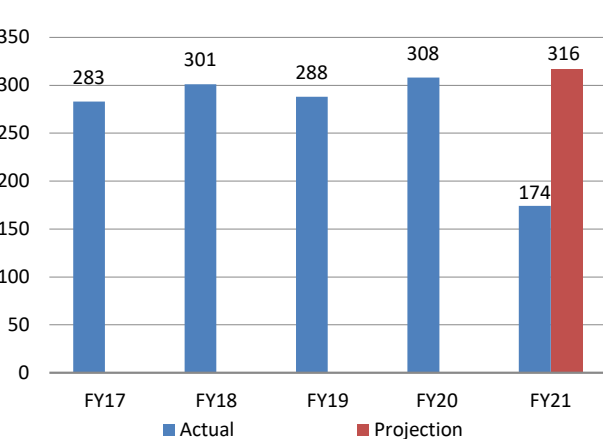
## \*Municipal Court Budget



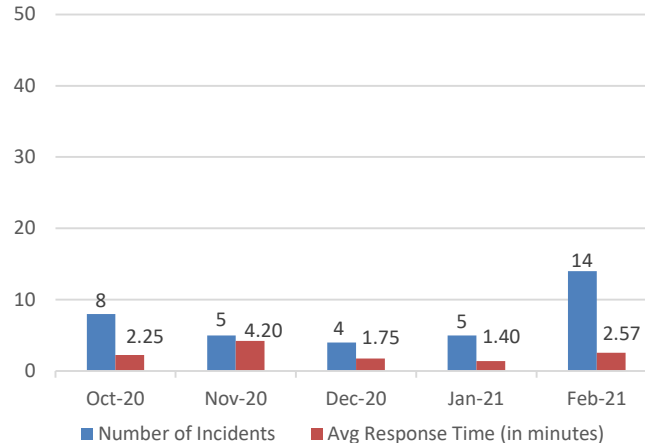
## Warrant Enforcement



## Environmental Cases Filed



## Security Incidents and Response Time



## \*Courthouse Dispositions

