

Memorandum



CITY OF DALLAS

DATE November 6, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – November 5, 2020**

Encampment Resolution Schedule November 9, 2020 – November 13, 2020

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of November 9th through 13th.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates.

The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. If you have any questions about the encampment resolution process or the dashboard please contact Kevin Oden, Interim Director, Office of Homeless Solutions. Councilmembers, Staff and Residents can access the dashboard using the link below:

<https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073>

New Updates

New Procurement Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ1948	Dallas Airport System Exterior Lighting Improvements, by Department of Aviation
CIZ1949	Storm Drainage Improvements at Various Locations Phase A, by Dallas Water Utilities
CIZ1950	Craddock, Central Square and Munger Parks – Playground Replacements, by Park and Recreation Department
CIZ1951	Martin Luther King, Jr. – Playground Replacements, by Park and Recreation Department
BJZ21-00014908	Affordable Housing Revolving Loan Fund Design & Administration Services

For citywide opportunities for the current quarter, we invite you to review the [Procurement Quarterly](#), published on the OPS [website](#).

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Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

[#MyDallas Citizenship Workshop - Virtual Event](#)

The Welcoming Communities and Immigrant Affairs Division has partnered with Catholic Charities Dallas, International Rescue Committee and Univision to host its first ever Virtual #MyDallas Citizenship Workshop!

What Services will be Offered: In this virtual workshop, eligible applicants will receive legal support to complete the N-400 application for naturalization and US citizenship. Accredited immigration attorneys and BIA accredited representatives will provide legal assistance and review.

When: Prescreening will occur during November 16th to 20th. The Virtual Workshop will be held Dec 2nd – 5th

How to register: To get screened and registered, call 469- 822-1992. Space is limited to the first 30 eligible applicants.

Are you interested in volunteering and helping your neighbors apply for citizenship? Sign up on our Google form for a shift here: <http://bit.ly/mydallasvolunteer>

Link to Facebook event to share on social media: <https://fb.me/e/cYqC7Grzv>

Please help us spread by sharing the attached flyers and links with your networks. Should you have any questions or concerns, please contact Liz Cedillo, Chief of Equity and Inclusion.

[Dallas Speed Survey](#)

In partnership with Dallas Independent School District, the City is exploring ways to improve internet service by distributing an internet speed survey to better understand and address the digital divide in our community. This survey and speed test are designed to gather data about the availability and speed of internet service, including to identify locations that lack such service. Respondents are asked to visit <https://dallas.speedsurvey.org> through their home internet connection to answer a few questions related to their service. The survey will collect non-personal data and be used solely for the city's planning efforts. For your convenience, draft messaging in Spanish and English for social media posts have been attached for your use. Should you have any questions or concerns, please contact Genesis D. Gavino, Resilience Officer.

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[Dallas Love Field Earns GBAC Star Accreditation](#)

Dallas Love Field has earned the Global Biorisk Advisory Council STAR Accreditation for its commitment to cleaning and disinfecting, biohazard and infectious disease mitigation and highly informed cleaning staff. GBAC STAR is the gold standard for prepared facilities and the cleaning industry's only outbreak prevention, response and recovery accreditation for facilities.

GBAC Star accredited facilities are those whose staff is implementing the industry's highest standards for cleaning and disinfection of infectious agents like the novel coronavirus. The STAR Facility program has 20 elements, including creating plans and guidelines for personal protective equipment requirements, choosing appropriate cleaning and disinfecting chemicals and continuous improvement. DAL is the second City facility to earn accreditation, joining the Kay Bailey Hutchison Convention Center.

If you have any questions or for more information, contact Director of Aviation Mark Duebner at mark.duebner@dallascityhall.com.

[Community Police Oversight Office](#)

The Community Police Oversight Board (CPOB) and the Office of Community Police Oversight (OCPO) celebrated it's one-year anniversary last month. CPOB Chairman Jesuorobo Enobakhare, Jr. and OCPO Director Tonya McClary briefed the full City Council at the October 7, 2020 meeting to discuss the purpose of the office, board structure, duties, functions and accomplishments during their inaugural year. Those briefing materials can be accessed [here](#).

The CPOB also hosted its monthly meeting on October 13, 2020 virtually. Highlights of the meeting included a moment of silence to honor black women that have been killed by law enforcement locally and nationally, names of slain women were read by CPOB members and OCPO staff, and a special recognition proclamation from Mayor Eric Johnson that was read by Walter "Changa" Higgins, Chair of the Dallas Community Police Oversight Coalition. The Board finalized the dates to receive applications and vote on community members to join their five subcommittees. The Board looks forward to discussing the applicants at their November 10, 2020 meeting. For additional information, please contact Police Monitor Tonya McClary.

[DPD Chief survey and job posting](#)

The Chief search for Dallas Police Department is now underway with a job description and application information at <https://publicsectorsearch.com/recruitments/chief-of-police-dallas-tx/>.

The firm leading the search is also surveying community members for their input on leadership qualities, departmental priorities, and professional qualifications. Below in English and Spanish please find survey links and sample messages to share with your constituents for public feedback.

DATE November 6, 2020
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English

The search for Dallas' new police chief is underway! Community members are invited to take a survey to give their input on leadership qualities, departmental priorities and professional qualifications. Take the survey or call (214)671-5190 <https://www.surveymonkey.com/r/DallasCommunity>

Spanish

¡La búsqueda del nuevo jefe de policía de Dallas está en marcha! Compártanos su opinión sobre las cualidades de liderazgo, las prioridades departamentales y las calificaciones profesionales. Realice la encuesta o llame al (214)671-5190 <https://www.surveymonkey.com/r/VHLWGXX>

Look Ahead

City Council Briefings

November 17, 2020

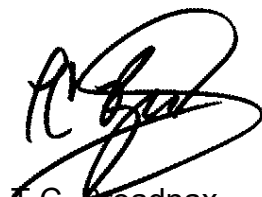
- Marketing Strategy

Media Inquiries

As of November 2, 2020, the City has received media requests from various news outlets regarding the following topics:

- ADA Violations for businesses
- Reform Dallas Code Compliance concerns
- Dallas Love Field & Customs Border Protection Agenda Item
- Mayor's Attendance
- South Dallas Fair Park PID
- First Responder's Day 2020
- DFR Preparing for Election Day Demonstrations
- Fire Damages Lake Highland Area Private School
- DFR Offers Winter Fire Safety Tips
- DFR Confirms 165 Members To Date Have Tested Positive for COVID-19
- Five Escape East Dallas House Fire

Please see the attached document compiling information provided to the media outlets for October 27, 2020 – November 2, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



C.C. Broadnax
City Manager

DATE November 6, 2020

SUBJECT **Taking Care of Business – November 5, 2020**

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution Schedule November 9th– November 13th 2020

LOCATION	DIVISION
Monday, November 9th 2020	
7401 Samuel Blvd	South
Cockrell Hill @ I-20	South
2600 Dawson	South
1700 Baylor Street	South
5600 South Lamar Street	South
2600 Hickory Street	South
FRANKFORD AND GIBBONS	North
75/ N CENTRAL EXPRESSWAY AND FOREST LANE	North
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B JOHNSON (Under Bridge and wooded area)	North
75/ N CENTRAL EXPRESSWAY AND WALNUT HILL LANE	North
Tuesday, November 10th 2020	
E R L Thornton @ Munger	South
E R L Thornton @ Peak	South
704 Fletcher	South
1207 South Harwood	South
Ervay @ I30	South
75/ N CENTRAL EXPRESSWAY AND ROYAL LANE	North
ROYAL LANE AT MANDERVILLE DRIVE	North
FOREST LANE AND STULTS ROAD	North
E NORTHWEST HIGHWAY AND SHILOH RD	North
635/ LYNDON B JOHNSON AND TI BOULEVARD	North
Wednesday, November 11th, 2020	
5600 South Lamar Street	South
2300 COOMBS Street	South
1800 South Blvd	South
2600 Hickory	South
2600 Dawson Avenue	South
2600 Louise Avenue	South
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North
635/LYNDON B JOHNSON AT JOSEY LANE	North
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North
635. LYNDON B JOHNSON AND VALLEY VIEW LANE	North
Thursday, November 12th 2020	
ERL Thornton & Peak	South
ERL Thornton & Munger	South
2700 Taylor St.	South
2600 Canton St.	South

500 South Houston	South
1500 South Harwood	South
35/ STEMMONS AT CONTINENTAL	North
35/ STEMMONS AT OAK LAWN	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
35/ STEMMONS AT INWOOD	North
Friday, November 13th, 2020	
75/ N CENTRAL EXPRESSWAY AT HASKELL	North
45/CENTRAL AT PACIFIC AVENUE	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD- under bridge at 45	North
45/ CENTRAL AT ROSS AVENUE	North
45/ CENTRAL AT LIVE OAK	North

SOCIAL MEDIA POST MESSAGING - ENGLISH

Twitter:

We need your input! @CityofDallas and @DallasSchools are exploring ways to improve internet service. Visit <https://dallas.speedsurvey.org> to take the survey using your home internet connection. For questions, contact officeofresilience@dallascityhall.com.

[insert graphic]

Facebook:

The City and DISD is exploring ways to improve internet service by distributing an internet speed survey to better understand and address the digital divide in our community. This survey and speed test are designed to gather data about the availability and speed of internet service, including to identify locations that lack such service. Respondents are asked to visit <https://dallas.speedsurvey.org> through their home internet connection to answer a few questions related to their service. The survey will collect non-personal data and be used solely for the city's planning efforts. Questions? Contact officeofresilience@dallascityhall.com

[Insert graphic]

SOCIAL MEDIA POST MESSAGING - SPANISH

Twitter:

¡Necesitamos tu opinión! @CityofDallas y @DallasSchools están explorando formas de mejorar el servicio de Internet. Visita <https://dallas.speedsurvey.org> para realizar la encuesta usando tu conexión a Internet doméstica. Para preguntas, póngase en contacto con officeofresilience@dallascityhall.com.

[insertar gráfico]

Facebook:

La municipalidad y DISD está explorando maneras de mejorar el servicio de Internet mediante la distribución de una encuesta de velocidad de Internet para comprender mejor y abordar la brecha digital en nuestra comunidad. Esta encuesta y prueba de velocidad están diseñadas para recopilar datos sobre la disponibilidad y la velocidad del servicio de Internet, incluida la identificación de ubicaciones que carecen de dicho servicio. Se pide a los encuestados que visiten <https://dallas.speedsurvey.org> a través de su conexión a Internet en casa para responder algunas preguntas relacionadas con su servicio. La encuesta recopilará datos no personales y se utilizará únicamente para los esfuerzos de planificación de la ciudad. ¿Preguntas? Póngase en contacto con officeofresilience@dallascityhall.com

[Insertar gráfico]

SpeedSurvey

To better understand and address the digital divide in our community, we are conducting an internet speed survey.

You can help us by completing 3 easy steps:

1. Visit www.dallas.speedsurvey.org
2. Complete the survey from where you use the internet
3. Share with another Dallas resident to complete the survey

The Speed Survey

- Gathers non-personal data about the speed of internet services and its availability.
 - Identifies locations that lack such service.
- Reported information will be used solely for the city's planning efforts.

Questions? Contact officeofresilience@dallascityhall.com.

BROUGHT TO YOU BY:



Encuesta sobre la velocidad

Para entender mejor y abordar la brecha digital en nuestra comunidad, estamos llevando a cabo una encuesta sobre la velocidad del Internet.

Puede ayudarnos completando 3 sencillos pasos:

1. Visite www.dallas.speedsurvey.org
2. Completa la encuesta desde donde usas el internet
3. Comparta con otro residente de Dallas para completar la encuesta

La encuesta de velocidad

- Recoge datos no personales sobre la velocidad de los servicios de Internet y su disponibilidad
 - Identifica los lugares que carecen de dicho servicio
- La información reportada será utilizada únicamente para los esfuerzos de planificación de la Ciudad

¿Preguntas? Póngase en contacto con officeofresilience@dallascityhall.com

PROPORCIONADO POR:





CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: October 27 – November 2, 2020.

Wednesday, October 28th: NBC 5 (Karen Ballesteros & Noelle Walker) - We are working a story on first responders day and trying to set up an interview with a first responder. Does Dallas fire have anyone that is bilingual that could do it?

City Response – Set up a 10:00 a.m. Zoom interview which aired at 6:00 p.m. on the same day and can be seen/read at the following links respectively:

<https://www.nbcdfw.com/news/local/national-first-responders-day-honors-increasing-number-working-on-frontline/2468831/>

<https://www.nbcdfw.com/news/local/national-first-responders-day-honors-increasing-number-working-on-frontline/2468321/>

Wednesday, October 28th: Spectrum News (Oscar Almaraz) - Hello, My name is Oscar Almaraz, and I am a photojournalist with Spectrum News. I'd like to know if you can send me the names and contact information of anyone who we can contact in regard to the possibility of protests or riots during election night.

City Response – **In the interest of security, the department respectfully declined the interview request, and issued the following statement instead** – Dallas Fire-Rescue is committed to the safety of the citizens and guests of this City during the upcoming election day. Therefore, the department has made plans to have adequate staffing in place should planned peaceful demonstrations evolve into something more dangerous. We have worked closely with the Dallas Police Department, as well as the Office of Emergency Management, and other local, State and Federal partners, to help ensure a safe environment for our first responders as well as those individuals and groups who simply wish to peacefully express their First Amendment Right of free speech among others. Additionally, back-up EMS and Fire Operations resources have been pre-designated in case the need arises, and to prevent any disruption of service to the rest of the city.

Thursday, October 29th: Lake Highlands Advocate (Elizabeth Ucles), Univision 23 (Sandy Moncada) and KRLD (Bailey Friday) - I'm reaching out about an active structure fire at 9600 Plano Road from today Oct. 29. Could you provide details on when the fire started, what properties were affected, cause and any other relevant details?

City Response - At 10:20, Dallas Fire-Rescue units were dispatched to a 911 call for a structure fire at the Heavenly Christian Academy, located at 9625 Plano Road, in East Dallas.

When firefighters arrived at the location, they observed heavy smoke coming from the front of a one-story commercial strip shopping center. They deployed handlines and moved in for a quick attack; locating and extinguishing the fire in approximately one hour.

There were an unknown number of faculty and students at the school when the fire began. Thankfully, everyone was able to make it out safely before firefighters arrived; resulting in no injuries to report of.

According to investigators, the fire was accidental in nature, and most probably began as the result of an unspecified mechanical malfunction of the clothes dryer located in a rear laundry room of the business. Thankfully, the fire damage was limited to the business or origin.

Friday, October 30th: DFW Scanner (John Burgdorf) - Hi Jason, we are publishing an article on how to reduce the threat of house fires during the winter months. As a fire department official, I'm hoping you can help us educate others by answering a few questions below:

- 1) What are some of the leading causes of house fires during the winter months?
- 2) What steps do you recommend for people to stay safe and reduce the threat of a house fire during winter?

City Response - While there are a number of causes for house fires, like cooking, candles smoking and Christmas Trees, in the winter months (December, January and February), the leading cause is heating equipment; with space heater leading the way in causing 40% of heating fires during those months. Dallas Fire-Rescue recommends keeping anything that can burn at least three feet away from heating equipment, establishing a "kid-free" zone to prevent injuries to little ones, turning heating equipment off when leaving the room or going to bed, and most importantly, making sure you check you smoke alarms monthly. Additionally, we recommend having your heating equipment and chimneys cleaned and inspected by a qualified professional.

Friday, October 30th: Sent the following Tweet to all the Local News Desks –

As of October 26th, [@DallasFireRes_q](#) is reporting that a total of 165 [#firefighters](#) and civilian employees have tested positive for [#COVID19](#). 153 have fully recovered and returned to work, and 40 are under [#quarantine](#) for on and off-duty exposures. [@CityOfDallas](#) [#FlattenTheCurve](#)

https://twitter.com/DallasFireRes_q/status/1322364295318036480

Monday, November 2nd: All Local News Desks – Any info you can send us on a 2 alarm fire at 11053 Strayhorn Drive?

City Response - On Monday, November 2nd, at 11:20 a.m., Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at a home, located at 11053 Strayhorn Drive, in East Dallas.

When firefighters arrived at the large two-story residence, they observed thick black smoke coming from the roof. First arriving companies were met in the front yard by the homeowner informing them that the five people who were inside had already made it out safely. Upon making entry, they found heavy fire in the attic of the home. Due to the advanced nature of the fire, crews were pulled out, a request for second-alarm was transmitted and defensive suppression efforts began. It wasn't long after that point that the roof began to partially collapse into the home.

Approximately 50 firefighters responded to the scene and worked to declare the fire extinguished in just over an hour. The fire left behind significant damage, but thankfully there were no injuries to report of.

Though most of the fire was located in the attic upon arrival, investigators have not been able to determine a point of origin. As it currently stands, the cause of this fire is undetermined.

Communications, Outreach & Marketing
Media Inquiries
Oct 27 – Nov 2

Date Submitted: 10/29/20

Topic: ADA violations

Inquiry: CBS 11 inquired about City inspections and if the City of Dallas checks for ADA violations before issuing a business license. Sustainable Development & Construction Director Kris Sweckard provided the following response, " The State, through the Texas Department of Licensing and Regulations, enforces ADA guidelines. City Building Inspectors check for accessibility items in the field required by the Dallas Building Code's (International Building Code as amended) accessibility chapter. The responsibility lies with the State's Texas Accessibility Standard plan reviewers and inspectors. On permit applications, the City makes sure that projects are registered with the State, so the review and the inspection occur through their third-party program. Please note that the City of Dallas does not issue business permits, so that is not applicable."

Submitted By: Demeshia Jackson (Sustainable Development & Construction)

Media Entity: Kelsy Mittauer, Special Projects Producer (CBS 11)

Date Submitted: 10/29/20

Topic: Reform Dallas - Code compliance

Inquiry: Manuel Valles Tellez with Reform Dallas asked about code concerns regarding black mold at Estelle Village. Code Compliance Director Carl Simpson called Mr. Tellez to talk through past concerns and provide information.

Submitted By: Carl Simpson and Roxana Rubio (Code Compliance Services)

Media Entity: Manuel Tellez (Reform Dallas)

Date Submitted: 10/28/20

Topic: Dallas Love Field & Customs Border Protection Agenda Item

Inquiry: WFAA inquired about information on the consent agenda item 20-1943 lease agreement between Dallas Love Field & Customs Border Protection and what the renewal would entail. External Communications and Marketing Manager provided the following response, " This is just a housekeeping item for renewal of an existing MOA. US CBP operates out of a small facility on the Lemmon Ave side of the airport. DAL is a user fee authorized airport and private/general aviation aircraft can arrive here from international locations. The background of the item explains it fairly well." Chris also provided the link to the agenda item: <https://cityofdallas.legistar.com/LegislationDetail.aspx?ID=4670861&GUID=33706C36-074F-4FD5-A0C8-E013D226BB39>.

Submitted By: Chris Perry (Aviation)

Media Entity: Lourdes Vazquez, Content Editor (WFAA 8)

Date Submitted: 10/30/20

Topic: Mayor's Attendance

Inquiry: Reform Dallas inquired about Mayor Johnson and former Mayor Rawlings attendance record to compare. COM's director provided a link to the council attendance and a link to all archived council meetings to view proceedings attended by both Mayor Johnson and Mayor Rawlings.

Submitted By: Catherine Cuellar (Mayor's Office & City Secretary)

Media Entity: Micah Moore, Freelance Writer and Editor (Reform Dallas)

Date Submitted: 11/2/20

Topic: South Dallas Fair Park PID

Inquiry: The Dallas Free Press is working on a story about the South Dallas Fair Park PID to give residents a better understanding of its role in the community. The City the South Side Quarter Development Corporation provided feedback what PIDs are and how they impact neighborhoods.

Submitted By: Anastasia Reed (EcoDev)

Media Entity: Nicolette White (Dallas Free Press)