

Memorandum



CITY OF DALLAS

DATE May 28, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – May 27, 2021**

New Updates

[Encampment Outreach Partnership & Resolution Schedule May 20th, 2021](#)

Today, the OHS Street Outreach team continued to engage with unsheltered residents located at Meyers, Jeffries, and Merlin Street, as part of an ongoing outreach effort in partnership with area providers. This partnership continues to work with these residents on a range of issues including attaining IDs, being added to the Housing Priority List (HPL) (if they qualify), working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and breaking down the stigma around shelter through open conversations.

Please see the attached schedule for homeless encampment cleaning the weeks of May 24th – 28th and June 1st – June 4th (weather permitting). Please note that these will be for debris removal and outreach only. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the dashboard using the link below and feel free sharing this tool with residents:

<https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073>. Should you have questions or concerns, please contact Christine Crossley, Director of the Office of Homeless Solutions.

City Manager's Corner

Dallas Water Utilities' (DWU) Capital Services Division is recognized this week for their extensive efforts to submitted approximately 500 Texas Water Development Board (TWDB) projects eligible for state and federal funding. The team also processed 70 agenda items totaling \$278M in capital improvement funds, processed 15 administrative actions, 50 MWBE packages, and processed 5,100 vendor invoices! The team works closely with the City Attorney's Office, Office of Procurement Services, Business and Workforce Inclusion, Assistant City Manager's Office and many other divisions in Dallas Water Utilities. We are proud of their commitment to Excellence and their tireless efforts to put Service First. Great job team, keep up the great work!

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Employees in the Capital Services Division include: Mark Williams, Lola Samuel, LaRissa McNeal, Erica Cole, Kristen Hernandez, Ashley Marsh, Genesis Sturm, Valerie Smith, Felecia Martinez, Amber Woods, Micaela Strange, Natalie Wilson, Erick Anderson, Khon Eng, and Jose Becerra.

[Sheri Kowalski Named 2021 Outstanding Public Sector Financial Executive.](#)

I am pleased to announce that City Controller Sheri Kowalski has been honored by DCEO Magazine as their [2021 Outstanding Public Sector Financial Executive](#). Sheri joined the City in May 2018 and she has spearheaded major improvements to the City's financial function like implementing the new Workday payroll system, reorganizing the Payroll department, strengthening financial compliance and internal controls, and vastly improving the City's ability to pay vendors on time. Sheri exemplifies the 4 E's philosophy with her commitment to excellence, high ethical standards, and the stellar, diverse team of financial professionals she continues to build around her. This year, that team once again delivered an on-time, clean audit of the city's financial statements. Congrats Sheri!

[Bahama Beach Waterpark-Reopening](#)

Big Things are happening in Dallas! On Friday, May 28th @ 5pm Council Member Casey Thomas, Park and Recreation Board Member Taylor Toyne and the entire Dallas Park and Recreation Board and Department invite you to celebrate the expansion and opening of Bahama Beach Waterpark. This is an exclusive **sneak peek** celebration where invited guests are encouraged to participate in the fun.

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Please let us know if we can anticipate seeing you and your family/friends at this fun event. Should you decide to attend, be sure to dress for the occasion... “Summertime Splash”. The park rides and amenities will be open for all guests to enjoy, including Lil Paco’s Splash Pad for our smallest guests. If you have questions or would like to give notification of your attendance, please contact Crystal Ross, Deputy Director of Park and Recreation Department.

[Pride Month Virtual Events @ Dallas Public Library!](#)

Dallas Public Library hosts a series of events to celebrate, honor and highlight LGBTQ history and achievement throughout the month of June. Programs include book discussions, LGBTQ history quizzes, story time, music, drag queens and drag kings. Find a complete list of events at

<https://dallaslibrary.librarymarket.com/PRIDE2021>. All programs are presented on Zoom and registration is required. For more information, contact Jo Giudice, Director of Libraries at 214-670-7803.

[City Council Meetings in June Remain at 9:00 a.m.](#)

On March 25, 2020, the Mayor and City Council voted to begin City Council meetings at 9:00 a.m., with public hearings to begin no earlier than 1:00 p.m. during the state of disaster. The City of Dallas remains in a state of disaster, tied with the State declaration – thus, City Council meetings will continue with a 9:00 a.m. start time until further action. On Wednesday, May 19, 2021, emergency regulations were amended to remove lab and hospitalization requirements and to allow City Council meetings (not including Council Committee or Board and Commission meetings) to be held in a hybrid format of in person and virtual, beginning May 26, 2021. Public Speakers remain virtual at this time. More information on current Emergency Regulations can be found on the [City Secretary’s website](#). Should you have any questions, please contact Carrie Rogers, Director of the Mayor and City Council Office.

[COVID Vaccinations Update](#)

The Office of Emergency Management continues to partner with community organizations to bring COVID-19 clinics to our residents. We are excited to announce a partnership with the Texas Military Department (TMD), American Airlines Center, and the Dallas Mavericks to host two COVID-19 vaccination clinics at the playoff games on Friday, May

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28, 2021 and Sunday, May 30, 2021. TMD will be on site both days offering the single-dose Johnson and Johnson vaccine from 6:00 pm -10:00 pm. No preregistration is required. OEM is also working with TMD and the Dallas Community College District to bring vaccination clinics to their Richland and Mountain View college campuses. Details are being finalized, but these clinics are scheduled to offer first doses of the Pfizer COVID-19 vaccine on June 3, 2021. Several of our Moderna pop-up clinics at area apartment complexes, as well as the Galleria, are scheduled to administer second doses the weekends of May 28 and 29, 2021 and June 4 and 5, 2021.

Residents in need of an in-home vaccination can now also request this service from the state. Homebound Texans can call 844-90-TEXAS (844-908-3927) and select Option 1 to request a state mobile vaccination team to visit their home. Dallas Fire-Rescue (DFR) and Visiting Nurse Association of Texas (VNA) continue to provide in-home vaccinations for City of Dallas Residents. They are beginning second dose vaccination operations this week and will continue to schedule first dose vaccinations as needed through mobilevaccine@dallascityhall.com. Should you have question or concerns, please contact Rock Vaz, Director of Emergency Management.

[City of Dallas Aquatic Facilities Open Memorial Day Weekend](#)

Bahama Beach Waterpark and The Cove aquatic centers open May 29, operating only on weekends. Community pools, Bahama Beach, and The Coves and other aquatic centers will operate daily starting June 19. Visit [Dallas Aquatics](#) for more information or contact John Jenkins, Director for Park and Recreation.

[American Rescue Plan Act \(ARPA\) Listening Sessions & DHA Voucher Information](#)

ARPA Listening Sessions

Two listening sessions with Dallas area homeless service providers successfully wrapped up today. These were completed following a provider survey used to identify priority areas for targeted discussions on how the ARPA funding should be spent. The feedback from both sessions will be collated and shared with the Citizens Homelessness Commission (CHC) on June 7th, the Housing and Homelessness Committee (HHC) on June 8th, and the City Council on June 11th. At that time, Councilmembers will be asked for feedback and to refer community partners to OHS to fill out a similar survey and hold listening sessions. We will also hold listening sessions for our unsheltered and recently unsheltered residents. Once all sessions have wrapped, we will collate the responses and present them back through the CHC, HHS, and to City Council. Dates are TBD, pending the scheduling of the remaining sessions. For more information please contact Christine Crossley, Director of the Office of Homeless Solutions.

DHA Voucher Information

Our office has received calls about the program announced this week to provide housing vouchers for persons experiencing homelessness. The Dallas Housing Authority, not OHS, is the lead agency for implementation of this program. They have provided the following information:

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- All referrals will be sent to DHA through their Continuum of Care (CoC) and other partnering service providers. For all other inquiries regarding DHA housing programs, all waiting lists are currently open, with no expected closing date. Below are direct links to the online application and video that explains the process:
 - Link to Online Pre-Application:
<https://onlinedha.securecafe.com/onlineleasing/dha-live/guestlogin.aspx>
 - Link to DHA video that explains our online platform:
<https://dhantx.com/applicants-residents/housing-choice-voucher-program/>

Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

Partner Video Belo Award!

The City of Dallas: Office of Homeless Solutions has won a [SILVER Telly Award for 2021](#) for the "[Be The Solution video](#)" created in partnership with the Belo Media Group last year. The video features a young couple living in their car after an unfortunate set of family circumstances caused them to become homeless. When found by a street outreach team member, they are connected to services and move into a new home. Interfaith Family Services graciously provided a unit for the video shoot. The filming of this was scheduled for March 2020. Although delayed until August/September, we were still able to film in the midst of a pandemic, utilizing proper safety procedures. The award is a great recognition of this partnership and work. Should you have questions or concerns, please contact Christine Crossley, Director of the Office of Homeless Solutions.

Office of Community Police Oversight

In honor of Mental Health Awareness month, at the May 11th Community Police Oversight Board (CPOB) meeting, the board focused on the intersection of mental health and policing. Board members were also presented information from the Right Care Program, explaining what the City is doing to lessen the impact of policing on people with mental illness.

OCPO and the CPOB are starting to roll out a public relations plan to engage communities across Dallas. OCPO will be starting a new series called RIGHT NOW! The goal of the series is to engage communities in Dallas and stakeholder groups to hear from community members about the things they are concerned about related to policing. The forums will provide an opportunity to hear directly from residents on what things they believe are working or not working as it related to policing. At each session there will be breakout groups which will allow community members to work in small groups to develop solutions to various problems that are potentially plaguing Dallas as it relates to policing. The recommendations from each breakout group will be shared with the CPOB who will work with OCPO, DPD, City Council, and the City Manager to review and implement where feasible.

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OCPO is also working with each CPOB member to host a listening session in their respective district. There are a several scheduled for June and the goal is to have each district hold a listening session by the end of the summer. OCPO and CPOB are excited about hitting the streets of Dallas and engaging the community. For additional information, please contact Police Monitor Tonya McClary.

[The Office of Community Cares Partners with Landlords to Prevent Evictions](#)

The OCC was awarded \$3.3 million in Texas Emergency Rental Assistance Program (TERAP) to give to residents in Dallas at risk for eviction. OCC is responsible for disbursing up to \$700k before July 31st, with subrecipients administering remaining funds. To get these funds in the hands of residents in need quickly, OCC has partnered with apartments in high-eviction zip codes to host in-person events. Hosted twice a week, our caseworkers work together with 10-20 tenants a day on-site. To date we have worked with or are scheduled to work with residents in zip codes 75243 (Lake Highlands, District 10), 75231 (Vickery Meadow, District 13), 75287 (District 12) and 75237 (Red Bird Mall, District 3). Events are scheduled to continue at least through June and July and will administer ERA funds once the TERAP funding is expended. Zip codes with the highest eviction rates will be prioritized. For more information about available rent assistance, please visit our [rent assistance website](#). Historic eviction data can be found [here](#). For additional information or if you have any questions, please contact OCC Director Jessica Galleshaw.

[New Procurement Opportunities](#)

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ1988	Dallas Airport System – Elevator Upgrade (Phase I), for Aviation
CIZ-DWU-20 223	Elm Fork Water Treatment Plant Filter Complex, Contract No. 20-223, for Dallas Water Utilities
CIZ-DWU-21 049/050	Water and Wastewater Main Replacements at Various Locations, Contract No. 21-049/21-050, for Dallas Water Utilities
BR21-00016402	Drivers of Poverty – Childcare
BKZ21-00016259	Enhanced Voluntary Benefits
BTZ21-00016542	Library Website Design & Digital Presence
BI21-00016502	Liquid Ferric Sulfate
BTZ21-00016583	Temporary Stagehand & Tech Labor
BYZ21-00015969	Title and Loan Closing Services

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We are also pleased to share the latest [Procurement Quarterly](#), listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

Look Ahead

[City Council Briefings](#)

June 2, 2021

- Advancing Workforce Equity in Dallas and Collin Counties: A Blueprint For Action” Report
- Brush and Bulky Trash Collection Program Performance & Service Delivery Alternatives
- Update of the City's RDI for a Telecommunications Network and Wi-Fi Pilot Projects
- Discussion of the City's Pavement Treatment Selection Manual
- Update of the City's Five-Year Infrastructure Management Program (IMP) and Pavement Degradation Models

[Media Inquiries](#)

As of May 24, 2021, the City has received media requests from various news outlets regarding the following topics:

- DFR Fully Staffed in Preparation for Increased High-Water Calls
- Swift Water Team Talks Preparation for Incoming Storms
- Firefighter Knock Down Warehouse Fire
- Husband and Wife Escape Safely from RV Fire
- DFR Talks COVID and Resulting Procedural Changes
- DFR Fire Chief Talks About Why He Chose to Get Vaccinated
- Wastewater Employees Evacuated After Ammonia Odor
- Tony Timpa Lawsuit
- Evacuation of DWU Treatment Facility
- CPC Area and Neighborhood Plans
- Property Registration
- SB19

Please see the attached document compiling information provided to media outlets, during the period from May 18 – May 24, 2021, for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.

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T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors



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MES DEL ORGULLO

**A DALLAS
PUBLIC LIBRARY** LGRTQ



PRIDE MONTH

**AT DALLAS
PUBLIC LIBRARY** LGBTQ



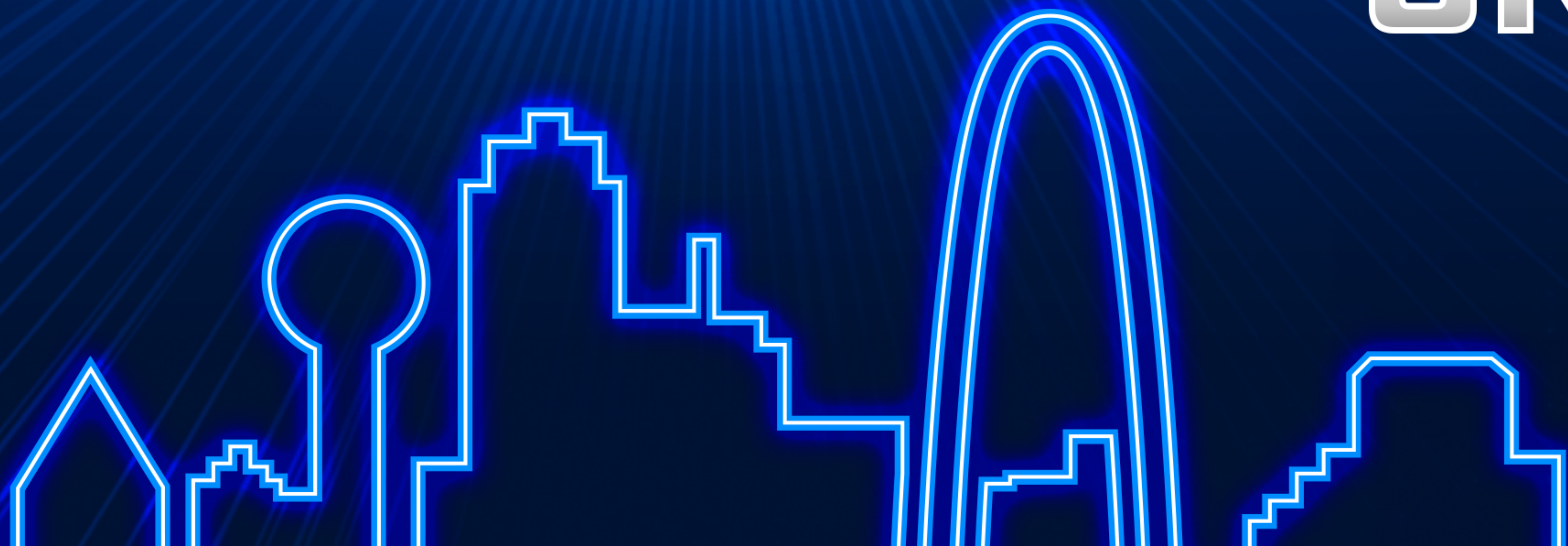
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Communications, Outreach & Marketing
Media Requests
May 18 – May 24

May 24, 2021 – WSJ (Jacob Gershman): I'm a reporter at The Wall Street Journal. I'm writing a story about the federal civil-rights lawsuit brought by the family of Tony Timpa against five Dallas police officers over his 2016 death. Police body-camera footage showed officers kneeling on Timpa's back for 14 minutes while he was handcuffed and begging for his life. For the last three minutes of the restraint, his body had ceased moving. Throughout the restraint, officers could be heard making jokes. The plaintiffs allege excessive force and claim Timpa died of asphyxiation due to the restraint. The Dallas City Attorney's Office is representing the officers in the case and has argued that the restraint of Timpa was reasonable. After a judge found the officers immune from liability, the case is now before the Fifth U.S. Circuit Court of Appeals.

The treatment of Timpa has been likened to the killing of George Floyd. Mayor Johnson described Floyd's death as "brutal and senseless" and proclaimed June 5, 2020 "George Perry Floyd Remembrance Day." After Derek Chauvin was convicted of murder, the mayor tweeted that the jury "delivered justice in the only way that they could." I wanted to know if Mayor Johnson has any comment on the Timpa case — and the city's defense of the officers — and what he thinks about the comparisons to Floyd's death.

City's response: Due to the Timpa case being appealed, the City Attorney is not able to publicly discuss.

May 24, 2021- WFAA (Matt Thomas): Hi, I am also reaching out to Dallas Fire Rescue, but I wanted to see if the city was aware of/had any information to share on the reported evacuation of the Water Treatment facility on Sargent Road (1020 Sargent Road) Thanks!

City's response: Yes, we did evacuate the Central Wastewater Treatment Plant for a brief time in an abundance of caution while evaluating a strong ammonia odor coming from the peak flow storage lagoons at the plant. It was determined that the source of the odor was from a liquid waste load delivered by a third party to the plant for disposal.

When staff noticed the strong odor, they notified DFR who sent their Hazmat team to investigate and evaluate the conditions associated with the odors.

Ultimately, after preliminary investigation DFR determined conditions at the plant were safe and staff returned to the plant.

May 24, 2021 – Dallas Free Press (Kerri Mitchell):

I understand that at the CPC hearing on April 22 began with a briefing by Peer Chacko on area plans/neighborhood plans, how they work, how they get authorized/prioritized, etc. That presentation is not part of the meeting video. How can I view, listen to and/or get the documents for that briefing?

City's response: Provided access to meeting recording using the following login information

Recording link:

<https://dallascityhall.webex.com/dallascityhall/lr.php?RCID=85e88d0c200d4226b2737fc32c94ecc5>

Password: KdbTmvE3

Webex event recording: City Plan Commission - April 22, 2021-20210422 1506-1

May 24, 2021 – Spectrum News (Jamil Donith):

I am requesting the number of eviction cases (via the Dallas Code Department or if another agency, please let me know) or termination of lease cases because of storm damages since February 15th to now.

City's response: Good morning Jamil,

In response to your questions:

1. We don't have a property registration program. If there is ever a search of a property it can be done through the Dallas Central Appraisal District. When it comes to monitoring properties with code violations we get those complaints through our Dallas 3-1-1 system. The representatives who take the complaints are well versed in code violations because sometimes they aren't violations and sometimes those violations need to be abated within 24 hours because of the severity of it. From 3-1-1 it goes into our Salesforce database that shows the addresses of properties where inspectors go out and check. It allows them to leave notes and keep track.
2. Since February 15th, our Neighborhood Code team has addressed 23,726 code concerns, 33,840 violations and issued 2,717 citations.

Please let me know if there's any more info I can help you with.

Eric Onyechefule
Public Information Coordinator
Code Compliance Services

May 19, 2021 – DMN (Allie Morris):

I hope you're well. I am writing a story about SB19, which would restrict government entities in Texas from doing business with companies that "discriminate" against the gun industry. Bank of America, CitiBank and Salesforce are a few of the companies I identified with business in Texas could be at risk due to the legislation.

I was wondering if the city/county have any comment on the legislation, which is making its way to Gov. Abbott's desk. My deadline is COB today. Please give me a call if you have any questions.

City's response: An interview was scheduled with CFO Elizabeth Reich.

Encampment Resolution (Cleaning) Schedule May 27th, 2021

LOCATION	LOCATION
May 24 th – 28 th	June 1 st – June 4 th
1392 Cadiz Street	SHILOH RD & E NORTHWEST HWY, DALLAS, TX, 75228
S. Cesar Chavez Ramp NB & Bluebell St.	1500 Forest LN Behind Home Depot
650 S. Griffin Street	North Central & Forest Lane
1700 Chestnut Street	Cadiz @ Akard Street
I-30 @ Munger Avenue	1500 South Harwood Street
I-30 @ Peak Street	S. Cesar Chavez @ Bluebell
I-30 @ Haskell Avenue	I30 @ Munger Avenue
John W. Carpenter & Stemmons	I30 @ Peak Street
35/Stemmons at Mockingbird Lane	I30 @ Haskell Avenue
35/Stemmons at Medical District Drive	I35 @ Continental Avenue
35/Stemmons at Continental	2898 LBJ Serv EB-Josey
35/Stemmons at Inwood	2900 LBJ Fwy EB- Josey
11549 Ferguson Road	3100 LBJ Fwy EB-Webb Chapel
	4100 LBJ Fwy EB-midway
	4176 LBJ TExpress EB-Midway
	5040 LBJ Serv EB-Dallas Parkway/Inwood-LBJ EBSR



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: May 18th – 24th, 2021.

Tuesday, May 18th: Univision 23 (Jehova Azucena) - Can you tell us if you have added more personnel to the SWIFT Water Rescue Teams for today?

City Response – DFR already has two swift water rescue teams (Stations 34 and 35) operating daily. Other than being updated with the latest weather information for situational awareness, the only additional measure we might consider is pulling the swift water stations out of service so they can respond exclusively to swift water calls.

Tuesday, May 18th: KRLD (Alan Scaia) - Would someone from DFR be interested in doing a phone interview on swift water rescue teams with 1080 KRLD? My editors wanted me to check with you and Fort Worth about preparations for a week of heavy rain.

If you've got a swift water rescue person who'd be interested in a quick interview, it'd be recorded, not live. It would be less than ten minutes, and the number to call would be (817) 851-7294.

City Response – Arranged for a 9:00 phone interview which can be heard at the following link: <https://www.audacy.com/krlD/news/local/after-dozens-of-high-water-calls-dallas-fire-rescue-prepare>

Tuesday, May 18th: Estrella TV (Homar Rojas Cavasos) - I HAVE A STORY TODAY ABOUT THE RAIN AND GOVERNOR ABBOTT ACTIVATES RESOURCES AS SEVERE WEATHER, FLASH FLOODING THREATEN TEXAS.

I AM LOOKING FOR A QUICK ZOOM INTERVIEW WITH A FIREMAN OR SOMEBODY OF YOU THAT COULD TALK ABOUT THIS.

City Response – Arranged for a 10:30 a.m. Zoom interview

Tuesday, May 18th: WFAA 8 (Cynthia Izaguirre) - Could you please send me some bullet points about your swift water rescue protocols?

City Response – Please see the following list of bullet points related to our protocols/procedures:

- Dallas Fire-Rescue has Swift Water Rescue Teams at 2 locations in the City of Dallas
 - o Fire Station 34 (Southeast Dallas) 10 swift water technicians minimum
 - o Fire Station 35 (Northwest Dallas) 6 swift water technicians minimum
- Specialized Training is required for members to be assigned to one of these stations (40 hours of annual continued education, in addition to those required for FF and EMT Certifications)
- Though these stations still respond to normal Fire and EMS calls, the call types they are exclusively meant for are:
 - o High Water Incidents
 - o Water Rescue w/out Boat
 - o Water Rescue w/Boat
 - o Swift Water Rescue
- DFR also has 6 boat stations strategically located throughout the city to respond to water rescue/recovery calls that happen in static water locations.
- DFR did not have to put any extra units in service in preparation for this week's weather; but should the situation call for it, we do have the ability to remove swift water stations from service so they can be dispatched to water rescue calls only.
- On Sunday, May 16th, when the storm was at it worst thus far, DFR responded to 64 high water/water rescue calls. 53 of those calls came within a 3 hour window between 12:30 and 3:30 p.m.
- With the storms expected to continue, DFR would like to encourage the public to:
 - o stay off the roads unless it is absolutely necessary
 - o If you have to drive, drive slowly, as it only takes a couple of inches of water for a vehicle to hydroplane
 - o Increase your following distance, as slick roads can potentially increase the distance it takes to bring your vehicle to a stop
 - o If you approach high water or flood conditions.....turn around. It is not worth the risk, as it can endanger your life, as well as those of anyone trying to help you, unnecessarily.

Friday, May 21st: WFAA 8 (Maci Smith), NBC 5 (Claire Cardona), Fox 4 (Gillian Hughes) and CBS 11 (Itzel Hernandez) - Is there any information available regarding a possible 2 alarm fire at 8189 S Central Expressway? Incident number 2021125550.

City Response - At 6:51 a.m., Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at the CST Warehouse, located at 8189 South Central Expressway. Firefighters arrived to find heavy smoke coming from the large one-story commercial structure, and fire coming from a roof vent. Due to the size of the structure, a second alarm was transmitted on the fire just after units arrived, but crews were able to initiate an offensive fire attack and knock the fire down in approximately 20 minutes

There were a total of 9 people in the building when the fire began, but thankfully everyone was able to make it out safely with no reported injuries.

The cause of this fire is currently listed as undetermined.

Friday, May 21st: CBS 11 (Itzel Hernandez) – Do you have any details about a structure fire reported on Goodnight Lane?

City Response - The fire on Goodnight Lane, which DFR units were assigned to at 7:36 a.m., involved an RV in a vacant parking lot. The fire itself was mostly out when we arrived (hence why it was only a “reported” fire), but we still had to do a little follow-up to ensure the hot spots were out. A husband and wife were living in the RV, and they were both able to make it out safely with no injuries reported. The American Red Cross was notified to assist them.

Friday, May 21st: NBC Universal (Reyna Cavazos) - Do you have information, about how many officers passed away due to covid complications in the Department. Can you share how you took care? Just to add in my story. What protocols etc...

City Response – Dallas Fire-Rescue has not had any members pass away from COVID-19. However, over the course of the pandemic, DFR has had 500-plus members test positive for COVID19. While there were some cases that were more severe than others, we are thankful to say that nearly all of those members have made full recoveries and have returned to work.

Through the hard work of our Command Staff, EMS Division and Medical Direction, with guidance from Dallas County and the CDC on the latest recommendations and best practices, Dallas Fire-Rescue incorporated a number of changes to its protocols and procedures in response to the COVID19 pandemic to help keep our numbers as reasonable as one could expect in a city as large as ours. For the most part, our numbers had a direct relationship with those of the communities we respond to.

We began having multiple temperature checks, at the fire stations and administrative offices, throughout the course of each work day to make sure no members were becoming symptomatic. We incorporated mask wearing at all times at fire stations and in offices, except while sleeping and eating, when social distancing wasn’t possible. We began sanitation procedures which involved the cleaning of all surfaces, especially high-touch ones, in the stations and administrative offices, as well as sanitizing apparatus and gear after returning from every emergency call.

In order to conserve PPE, we had to make some EMS response protocol changes which put only one person in direct contact with a patient until it was determined whether more personnel were needed to assist with treatment or transport.

We stopped allowing visitors at the stations, unless it was a walk-in medical emergency; and we suspended our Show-and-Tell and Station Tour programs.

A COVID task force was created to make sure we were keeping track of COVID-related matters, like the exposure numbers among our personnel, working with procurement to forecast PPE needs, getting helpful information to the rank and file to help navigate the pandemic and its impact on their personal lives more efficiently.

Monday, May 24th: After a May 6th request, from the Dallas Morning News', Elizabeth Souder, asking why the Fire Chief chose to get the COVID Vaccine, the story was published and can be seen at the following link:

<https://www.dallasnews.com/opinion/commentary/2021/05/14/why-did-you-get-the-covid-vaccine/>

Monday, May 24th: WFAA 8 (Matt Thomas) and CBS 11 (Giles Hudson) - Hi- we got a report about an ammonia leak at the Water Plant on Sargent Road – looking to see if there's info.

City Response - On Monday, May 24th, at 12:55 p.m., Dallas Fire-Rescue's Hazardous Materials team was dispatched to the Central Waste Water Treatment Plant, located at 1020 Sargent Road, after being notified about a strong ammonia odor coming from the plant.

According to information from the Water Department, the source of the odor was a delivery of a "liquid waste load" that was made to the plant for disposal.

An unknown number of workers were evacuated from the plant, but it was soon determined that the readings were at a safe enough level that workers were let back in. There was no one treated as a result of being exposed to the odor, and no one had to be taken to the hospital.



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