# Memorandum



DATE November 20, 2020

TO Honorable Mayor and Members of the City Council

**SUBJECT Taking Care of Business - November 19, 2020** 

# **Encampment Resolution Schedule November 23, 2020**

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on November 23. Due to the Thanksgiving holiday, encampment resolutions will be limited next week. Full-service resumption will resume the week of November 30.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates.

The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. If you have any questions about the encampment resolution process or the dashboard please contact Kevin Oden, Interim Director, Office of Homeless Solutions. Councilmembers, staff and residents can access the dashboard using the link below:

https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073

# **New Updates**

# Social media to slow COVID-19 during Thanksgiving holidays

To slow the spread of COVID-19 during Thanksgiving holiday celebrations, the Department of Communications, Outreach & Marketing created a blog post, shareable graphics (attached) for social media, and suggested messages in English and Spanish.

Thanksgiving guidance blog post - <a href="http://www.dallascitynews.net/guidance-safe-festive-thanksgiving-celebration">http://www.dallascitynews.net/guidance-safe-festive-thanksgiving-celebration</a>

Suggested social media message for graphics:

### **English**

Gatherings are not recommended for Thanksgiving this year. If you choose to celebrate with close friends and family, practice these safety tips to prevent the spread of COVID-19.

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## Spanish

Este año no se recomiendan las reuniones para el Día de Acción de Gracias. Si decide celebrarlo con amigos cercanos y familiares, practique estos consejos de seguridad para prevenir la propagación de COVID-19.

Should you have any questions please contact Catherine Cuellar, Director of Communications, Outreach & Marketing.

# City Staff COVID Dependent Care Program Reminder

As a reminder, the City will offer dependent care/childcare through December 30, 2020 to support essential City employees who cannot work from home or telework and must report to a work location. The service is available Monday through Friday, from 7:30 a.m. to 5:30 p.m. for dependent infants to 12 years-old, existing contracted and licensed childcare facilities. Each facility and provider are prepared and equipped to provide adequate care while complying with Dallas County Orders and adhering to Centers for Disease Control guidance on social/physical distancing, sanitation and hand washing. There is no out of pocket cost to City employees for the service provided by the listed providers. Additional information and FAQs are available here. Should you have any Resilience questions please contact Genesis Gavino, Officer. at officeofresilience@dallascityhall.com.

### Convention and Event Services - Deck the Plaza 2020

The City of Dallas will host Deck the Plaza this Saturday, November 21, 2020 from 5:30 – 8:30 p.m. The event will be a public, contactless, holiday drive-thru tree lighting at City Hall Plaza. The proposed route will begin eastbound on Young Street at Akard Street and turn south on Browder Street, adjacent to the Plaza. The caravan will enter City Hall Plaza on Marilla Street and proceed through some holiday entertainment offered by the Office of Arts and Culture, socially distanced waves of good cheer from volunteer city staff and elected officials, a festival of decorations, and end with a grand finale--a 35-foot holiday tree. As they caravan in their vehicles, attendees will be treated to holiday music and recorded messages from elected officials on Classical 101.1 WRR-FM.

There will be no giveaways in an effort to prevent the spread of COVID-19. Public health protocols will be strictly enforced. Walk-ups will not be allowed, and all attendees will always be required to remain in their vehicles. We know this year has been difficult for so many, and this is an opportunity to safely provide some holiday cheer. Should you have questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services.

# MLK Community Center Turkey Baskets – Registration Closed

The Martin Luther King Jr. Community Center will host an onsite MLK Thanksgiving Basket giveaway on Monday, November 23, 2020, from 10am to 12 noon. The MLK Center is partnering with LIRA Group and several other community partners to distribute to (25 seniors and 95 families food items for Thanksgiving dinner Due to the high demand

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for this service which far exceeds resources available for distribution, unfortunately there are currently no more available slots for the program. We are looking into other programs for additional resources for families. If you have any questions, please contact Office of Community Care Director, Jessica Galleshaw.

# B.U.I.L.D. Small Business Assistance Program

On Wednesday, November 11, 2020, the Broadening Urban Investment to Leverage Dallas (B.U.I.L.D.) program launched its first grant program to assist small businesses that have been impacted by the economic downturn caused by the global COVID-19 pandemic. The program, in collaboration with the small business ecosystem,will provide businesses in the City of Dallas that have fewer than nine employees or a 2019 payroll of less than \$250,000 with a one-time grant of up to \$3,000. The primary focus of the Small Business Grant Program is to fund Minority, Women Owned Businesses in Southern Dallas. The grants can be used for payroll, rent, utilities, inventory, purchase of machinery or equipment, or costs associated with supporting the operational success of the small business. B.U.I.L.D. will be accepting online applications from November 11 - 24, 2020, and the funds are anticipated to be disbursed by December 30. Information on eligibility requirements, restrictions, and other aspects of the program are published on the B.U.I.L.D. grant portal:

https://www.zoomgrants.com/zgf/BUILDSmallBusinessGrantProgram.

Should you have questions or concerns, please contact Robin Bentley, Interim Director of Economic Development.

# **New Procurement Opportunities**

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's electronic bid portal:

Opportunity No.	Opportunity Name
CIZ1952	Forest Park - Playground Replacement Project, by Park and Recreation Department
CIZ1953	Dallas City Hall Medians - Phase II, by Park and Recreation Department
CIZ1954	HVACR Maintenance, Repairs, and Minor Replacements, by Dallas Water Utilities
BYZ20- 00014988	Dockless Vehicles Aggregate Data Service
BY21- 00015069	Liquid and Granulated Fertilizer
BR21- 00014989	Property Management & Supportive Services
BRZ21- 00014323	Rapid Rehousing Furniture Project

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For citywide opportunities for the current quarter, we invite you to review the <u>Procurement Quarterly</u>, published on the OPS <u>website</u>.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

# **Digital Navigators Program**

The City's selected service provider for the Digital Navigators Program, LULAC National Education Service Center, are seeking residents to participate in the program. The Program will provide resources to residents affected by COVID-19 to ensure they have reliable information to access affordable and/or low-cost internet plans, access to devices, and digital skills and literacy training. The attached flyers in Spanish and English provide information to their website, email address, and phone numbers to connect to dedicated staff. Should you have any questions or concerns, please contact Genesis D. Gavino, Resilience Officer.

### **Look Ahead**

City Council Briefings

December 2, 2020

Update on Street Racing Enforcement Efforts

# Media Inquiries

As of November 16, 2020, the City has received media requests from various news outlets regarding the following topics:

- Occupancy of bars and clubs-Enforcements
- COVID-19 Dashboard
- Four Escape Safely from Southeast Dallas Apartment Fire
- Man Found Dead in Burning Vehicle in Southeast Dallas
- Firefighter Knock Down Small Fire at Southwest Dallas Church
- Firefighters Quickly Extinguish Fire at Northeast Dallas Apartment Complex
- DFR Confirms 195 Members To Date Testing Positive for COVID-19
- Two Injured and Two Dead in Interstate-20 Major Accident
- Crews Make Quick Work of Small Fire at Big T Bazaar

Please see the attached document compiling information provided to media outlets, during the period from November 10<sup>th</sup> – 16<sup>th</sup>, 2020, for your reference. Should you have any questions or concerns, please contact Kimberly Bizor Tolbert, Chief of Staff.

November 20, 2020

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City Manager

c:

Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors



# Dallas Fire-Rescue Department Media Requests: November 10 - 16, 2020.

<u>Wednesday, November 11<sup>th</sup></u>: Univision 23 (Erika Torres Caraban) - Can you please provide me with information on an apartment fire at Pleasant Grove overnight?

<u>City Response</u> - At 1:22 DFR units responded to a 911 call for a 1-alarm fire at an apartment building, located at 7302 Elam Road, in Southeast Dallas.

When firefighters arrived at the scene, they reported out with heavy fire coming from the back of the apartment building. They deployed hand lines, made a quick attack and had the flames extinguished in just over half-an-hour. The quick work of firefighters limited the fire damage to the unit of origin.

There were four (4) adult males in the apartment when the fire began, but the they were all able to make it out safely before firefighters arrived. None of those residents were injured, but the American Red Cross was notified to provide assistance for their needs.

Fire Investigators determined that the fire was set; but exactly how, why and by whom are still under investigation.

<u>Wednesday, November 11<sup>th</sup></u>: CBS 11 (Giles Hudson) - Just got a tip you all might be investigating a person who was found burned and dead.

<u>City Response</u> – At 7:58 a.m., Dallas Fire-Rescue units were assigned to a vehicle fire, at 4800 Huey Street, in Southeast Dallas. After extinguishing the flames, the burned body of an unidentified person was found inside. Homicide detectives were notified and the investigation passed on to law enforcement.

<u>Thursday, November 12<sup>th</sup></u>: WFAA 8 (Melissa Morrissette) and Univision 23 (Erika Torres Caraban) - Do you have any information on a structure fire at 4118 Aransas Street? we are hearing it's a church.

<u>City Response</u> – On Wednesday, November 11th, at 22:08 Dallas Fire-Rescue responded to a 911 call for "smoke in the area" of Aransas Street in southwest Dallas.

When firefighters arrived in the area, they tracked the source down to the Believers Tabernacle Church, located at 4118 Aransas St. They reported smoke coming from the back of the one-story wood-framed structure, and requested a one-alarm fire response.

Firefighters knocked it down within half an hour, it is unclear on the amount of damage that was done, there were no injuries reported and the cause is currently undetermined.

<u>Thursday, November 12<sup>th</sup></u>: Univision 23 (Erika Torres Caraban) - Can you please also provide me with info on a fire at the 8600 block of Park Lane? The incident number is: 2020254785.

<u>City Response</u> - On Thursday, November 12th, Dallas Fire-Rescue responded to a 911 call for a structure fire at the Town Center Apartments, located at 8620 Park Lane.

When firefighters arrived at the 3-story apartment complex, they observed flames coming from the balcony of a first-floor apartment. They deployed hand lines and extinguished the fire in half an hour.

There are no details available on the amount of damage or whether residents were at the location, but there were no reported injuries.

The cause of this fire is currently undetermined.

# <u>Friday, November 13<sup>th</sup></u>: Sent the following information to all the local news desks

As of November 13th, <u>@DallasFireRes\_q</u> is reporting a total of 195 <u>#firefighters</u> and civilian employees who've tested positive for <u>#COVID19</u>. 169 have fully recovered and returned to work, and 63 are under <u>#quarantine</u> for on and off-duty exposures.

<u>@CityOfDallas</u> <u>#FlattenTheCurve</u>

https://twitter.com/DallasFireRes\_q/status/1327419048695631872?s=19

<u>Friday, November 13<sup>th</sup></u>: NBC 5 (Joanna Molinero) and Univision 23 (Nathalie Palacios) - I was reaching out regarding a vehicle on fire near I-20 @ Haymarket Rd.

<u>City Response</u> – At 21:22 Dallas Fire-Rescue units were assigned to a major accident on Interstate Highway 635/20 and Haymarket Road. Upon arrival they observed multiple vehicles that had been involved in an accident with one of them having caught on fire.

Two patients were transported from the scene with undisclosed injuries, but two others died at the scene.

Dallas Sheriff's Department is investigating the incident.

Monday, November 16<sup>th</sup>: Dallas Morning News (Dana Branham) and Univision 23 (Jehova Azucena) - Hope your day is off to a good start today. When you get some time, I wanted to check in about a reported fire in the 4500 block of Village Fair Drive, at the Big T Plaza, about 2:30 a.m. today. I was curious if there was any word on what happened and whether there were any injuries.

<u>City Response</u> - On Monday, November 16<sup>th</sup>, at 2:21 a.m., Dallas Fire-Rescue units were dispatched to an automatic fire alarm at Big T Bazaar, located at 4515 Village Fair Drive, in South Dallas.

When first arriving companies made it to the one-story commercial building, they observed smoke and fire coming from the front and immediately requested for a one-alarm structure fire response. They made their way inside the front of the business and were able to find and quickly extinguished a fire that had begun near the front entrance.

Fire Investigators determined that the fire was accidental in nature, and was the most probably result of an electrical short in a light fixture near a storage closet in the front of the building. Firefighters were able to contain most of the fire damage to the closet, which contained some of the store's inventory. Though most of the inventory was saved from fire damage, some of it sustained damage from water and suppression efforts in general.

There was no one inside the location when the fire began, and firefighters stated that the building was secure when they arrived; therefore, there were no reported injuries.

# Communications, Outreach and Marketing Media Requests Nov. 10 – Nov. 16

Date Submitted: Nov. 16, 2020

**Topic:** Occupancy of bars and clubs-Enforcements

**Inquiry:** Imelda García, Reporter at Al Dia Dallas shared a series of questions concerning bars and clubs operating in the city of Dallas, despite the pandemic. Below are the questions and the city's responses.

- Is there a special task force to enforce the limited capacity in bars and clubs? Or do you work with Dallas' police? Code, Fire and Police have been working nights and weekends to address concerns related to the occupancy levels to ensure adherence to the Amended Emergency Regulations.
- How do you ensure compliance of the Governor's order? Onsite inspections.
- Does Dallas city have applied fines or another kind of penalties to those who didn't comply? Currently, we have some issues that will be addressed through our normal enforcement protocols for failure to comply and others outside of our purview will be addressed by TABC or the county.
- What are the potential penalties for COVID-related violations? Notice of violations and or citations if compliance is not made.

**Submitted By:** Tenisha Bogan (Code Compliance) **Media Entity:** Imelda García, Reporter Al Día Dallas

**Date Submitted:** Nov. 16, 2020 **Topic:** COVID-19 Dashboard

**Inquiry:** Multiple reporters mentioned their bookmarked versions of the city's COVID-19 tableau dashboard was no longer working. We informed them they may access the dashboard via our COVID-19 website.

**Submitted By:** Catherine Cuellar, Roxana Rubio (CMO)

Media Entity: Andrea Lucia, reporter, CBS DFW; Lori Brown, Reporter, FOX 4

# TODOS NECESITAN INTERNET



# ¿ESTAS CONECTADO?







Comuníquese con LNESC de Dallas, TX para obtener información sobre Internet asequible, computadoras asequibles y lecciones digitales

Web: www.LNESCDallas.org | Email: DallasTX@Inesc.org

Tel: (214) 943-2528 | Fax: (214) 943-3298

# EVERYONE NEEDS INTERNET



# ARE YOU CONNECTED?







Contact LNESC of Dallas, TX for Affordable Internet, Affordable Devices, and Digital Literacy Training

Web: www.LNESCDallas.org | Email: DallasTX@Inesc.org

Tel: (214) 943-2528 | Fax: (214) 943-3298





# Sábado, 21 de noviembre 5:30-8:30 p.m.

iAcompáñenos en un festival de luces, gratis sin contacto, desde el automóvil! City Hall Plaza – 1500 Marilla St.























# Saturday, November 21 5:30-8:30 p.m.

Join us for a FREE contactless, holiday festival of lights drive-thru!

City Hall Plaza – 1500 Marilla St.























# KEEP IT SMALL

Celebrate with 10 people or fewer.



# WEAR YOUR MASK

and make sure it covers your nose AND mouth.



# **WASH YOUR**

HANDS frequently with either alcohol hand gel or soap and water.



WATCH YOUR
DISTANCE and
remain at least 6
feet away from
others.





# Dia de Acción de

CONSEJOS DE SEGURIDAD PARA LA PREVENCIÓN DE COVID-19



MANTÉNGALA PEQUEÑA

Celebre con 10 personas o menos.

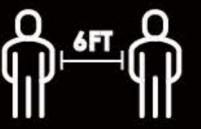


MASCARILLA y asegúrate de que te cubra la nariz y la boca.



# LAVA TUS MANOS

frecuentemente con gel de alcohol para manos, o con agua y jabón.



# VIGILA TU DISTANCIA

y mantente al menos a 6 pies de distancia de los demás.





# MANTÉNGALA PEQUEÑA

Celebre con 10 personas o menos.



# USA TU MASCARILLA y asegúrate de que te cubra la nariz y la boca.



# LAVA TUS MANOS

frecuentemente con gel de alcohol para manos, o con agua y jabón.

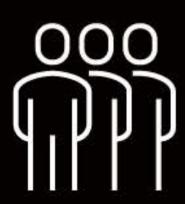


# VIGILA TU DISTANCIA

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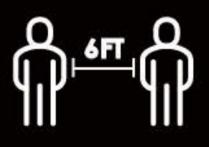
# **WEAR YOUR MASK**

and make sure it covers your nose AND mouth.



# WASH YOUR HANDS

frequently with either alcohol hand gel or soap and water.



WATCH YOUR
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feet away from
others.



# **Encampment Resolution Schedule November 23<sup>rd</sup> 2020**

LOCATION	DIVISION	
Monday, November 23 <sup>rd</sup> 2020		
7401 Samuel Blvd	South	
1800 South Blvd	South	
2600 Dawson	South	
1700 Baylor Street	South	
5600 South Lamar Street	South	
2600 Hickory Street	South	
13333 N CENTRAL EXPRESSWAY	North	
75/ N CENTRAL EXPRESSWAY AND FOREST LANE	North	
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B	North	
JOHNSON (Under Bridge and wooded area)		
75/ N CENTRAL EXPRESSWAY AND WALNUT HILL LANE	North	