

Memorandum



CITY OF DALLAS

DATE February 26, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Water Distribution Following Severe Winter Storm**

In immediate response to the severe winter storm affecting residents in the City of Dallas and across Texas, the Mayor and City Council Office staff began securing emergency supplies for families without power or potable water in concert with non-profit organizations in each Council District and community volunteers. In the first days of the storm, city staff gathered bottled water, blankets, warm clothes and generators for affected families. Team leads were identified for each of these needs, including identifying water needs and assigning delivery, securing resident transport via community volunteers to the Office of Emergency Management's established warming stations at the Kay Bay Hutchison Convention Center, tracking offers of services from licensed professionals for plumbing repairs, laundry services, food and persons wanting to volunteer.

In a cross-departmental effort, the Office of Procurement Services began fielding large-scale donations from corporations such as Home Depot, Kroger, Wal-Mart, Nestle and Niagra Bottling. Supplies were received, inventoried and distributed each morning under the leadership of Convention and Event Services with partner departments Building Services, Public Works, Dallas Water Utilities and Code Compliance. As power has been restored and water is returning to these communities, the Office of Procurement Services secured delivery services so that departments can return to regular duties.

The Mayor and City Council Office continues to work closely with the Office of Emergency Management, Data Analytics, Welcoming Communities, Code Compliance and Community Prosecution, as well as community volunteers to identify and respond accordingly to ongoing resident conditions.

Should you have any questions regarding the Council Office response to the severe winter storm, please contact me at 214.670.5682 or carrie.prysock@dallascityhall.com.

A handwritten signature in black ink that reads "Carrie Prysock".

Carrie Rogers
Director
Mayor and City Council Office

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c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors