

# Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – December 9, 2021**

## New Updates

### [Encampment Resolution \(Cleaning\) Schedule December 6th-December 17th, 2021](#)

OHS Street Outreach team kicked off the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Initiative on October 1, using 311 data and sites identified in the field to develop and implement the outreach and resolution via housing approach briefed to City Council on August 4.

Closing its first encampment through housing on Friday October 29, 2021. The DRTRR team of homeless service providers, co-led by OHS and MDHA, is currently targeting several additional encampments, which will result in closure through the housing of those unsheltered individuals before the end of the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS).

Please see the attached schedule for homeless encampment cleaning the weeks of December 6<sup>th</sup> – December 10<sup>th</sup> and December 13<sup>th</sup> – 17<sup>th</sup>. Please note that these will be for debris removal and outreach only.

OHS continues to urge people who see an encampment to report via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The DRTRR Dashboard through MDHA, was presented to the Citizens Homelessness Commission and the Dallas Area Partnership Board in November and will go live this Friday, on December 10<sup>th</sup>. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free sharing this tool with residents.

OHS has partnered with area providers to implement Temporary Inclement Weather Shelters in accordance with [Chapter 45](#) of the Dallas City Code. Businesses and non-profits are encouraged to apply for permits. Approved applicants will be supported by the greater working group, which includes OHS and area shelter operators. All interested applicants are encouraged to reach out via email to [TWIS@dallascityhall.com](mailto:TWIS@dallascityhall.com). Applications may be found [here](#).

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Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

### City Manager's Corner

The Escalations Team for the 311 Customer Service Center consists of 10 multi-talented Senior Customer Service Representatives and a Supervisor. The Escalations Team handles first-level escalations and a myriad of other tasks, including but not limited to assisting 311 Customer Service Representatives with complex issues, working service requests, processing line locates, and service requests entered via 311's mobile application. Escalations also responds to customer inquiries via our online web portal ([ePay.dallascityhall.com](http://ePay.dallascityhall.com)), a third-party vendor ([2TurnItOn.com](http://2TurnItOn.com)), and assists Dallas Water Utilities Customers via email ([WaterSpecialtyUnit@dallascityhall.com](mailto:WaterSpecialtyUnit@dallascityhall.com)). Lastly, the Escalations Team assists with inbound/outbound phone calls during peaks in call volume, as well as assisting with dispatch activities. The Escalations Team is recognized because of the nature and volume of their work. Speaking with upset residents on a daily basis is not an ideal job, but 311's Escalations Team does it with a smile day in and day out. They truly go above and beyond, welcome challenges as opportunities, and work together as a team to ensure the needs of Dallas residents are addressed.



From Top Left: Sybil Henry, John Jackson, Ian Hallett (Supervisor), Oresa Blanks, Dianne Joye  
From Bottom Left: Detra Flowers, Kirstie Brieger, Mohammed Mazzouj, Ruth Copeland (top), Dinah Johnson (bottom), James Moore

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### Dallas Presents FIFA World Cup 2026 Human Rights Plan

On Tuesday, the City of Dallas joined the Dallas Sports Commission and numerous other partners to present the Dallas Human Rights Plan in the bid to host the FIFA World Cup 2026. For the first time in the World Cup matches, FIFA requires all finalists to submit and present a human rights plan. Led by the Office of Equity and Inclusion, City staff are playing a significant role in the plan development addressing the broad areas of



housing, workers, migrants, differently abled, LGBTQ+, human trafficking prevention, sustainable procurement, and safety and security for all. On Wednesday, December 8, 2021, Mayor Johnson signed a proclamation declaring December 10th as Human Rights Day in Dallas. This proclamation supports the work of the United Nations and its adoption of The Universal Declaration of Human Rights and memorializes Dallas' commitment to advancing human rights and equity. For additional information, please contact Liz Cedillo-Pereira, Chief of Equity and Inclusion.

### MyDallas Citizenship Workshop and Pop-Up COVID-19 Vaccine Clinic

Welcoming Communities and Immigrant Affairs Division (WCIA) in collaboration with community partners, will host an in-person Citizenship and Vaccine Clinic.

When: Saturday, December 11, 2021 at 9am

Where: West Dallas Multipurpose Center, 2828 Fish Trap Road, Dallas, TX 75212.

Services include:

Completion of the N400 application for eligible applicants

Review of application by immigration attorney and BIA accredited representatives

Pfizer COVID-19 vaccine doses for ages 12 and up will be provided

Gift cards will be offered to those that receive the COVID-19 Vaccine

Space is limited to the first 100 clients

See attached flyer for more details

If you have any questions, please contact Christina da Silva, Welcoming Communities and Immigrant Affairs Officer, at [christina.dasilva@dallascityhall.com](mailto:christina.dasilva@dallascityhall.com).

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### Beck School of Construction

The Beck Group, Dallas County, and the City of Dallas have teamed together for the School of Construction Program to strengthen effective working relationships with the small, minority, and women-owned businesses (SMWBE) in the North Texas area. Additionally, this initiative creates an opportunity for participating SMWBEs to receive intensive technical assistance and business development training through local industry experts with demonstrated experience in serving the contracting business community. Up to 20 recipients will be tasked with completing a nine (9) month program that includes workshops and micro-classes centered on business development assistance to participating SMWBEs, with efforts focused on areas where there is a collective need for standard business acumen.

To learn more and submit your application, visit [www.dallascounty.org/capacity](http://www.dallascounty.org/capacity) to apply.

If you have any questions or need additional information, please contact DeNita Lacking-Quinn, Senior Outreach Specialist at [denita.lacking@dallascityhall.com](mailto:denita.lacking@dallascityhall.com).

### New Procurement Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ21-PKR-2018	KCS Trail and SoPac Trail Project Contract No. 0918-47-273/274, by Parks and Recreation Department
BD22-00017206	Emergency Medical Exam Gloves, Emergency and Non-Emergency Medical Supplies
BI22-00018185	Liquid Dipotassium Orthophosphate

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

### Upcoming Events

<b>Saturday December 11<sup>th</sup>, 2021</b>	<b>Citizens Police Academy Graduation</b>	<b>Time: 11:00 AM Location: Dallas Police Academy 5310 Red Bird Center Drive Flier "ATTACHED"</b>
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## Look Ahead

### City Council Briefings

December 15, 2021

- 2017 Bond Program Status Update
- On-Street Parking and Curb Lane Management Policy
- Vision Zero Action Plan

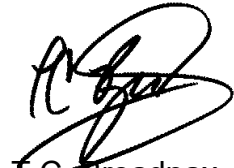
### Media Inquiries

As of December 6, 2021, the City has received media requests from various news outlets regarding the following topics:

- Dallas Observer Alleges City Tried to Withhold Evidence in Case of Fire DFR Paramedic
- Man Found Dead In House Following Southwest Dallas Fire
- Smoke Alarms Aid in Escape of Three Residents from Southeast Dallas House Fire
- Tennell Atkins Ethics Complaint

The City has received other media requests from various news outlets at the following links: [Communications, Outreach and Marketing](#) or [Dallas Fire Rescue](#).

Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



F.G. Broadnax  
City Manager

c: Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff  
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors

**Encampment Resolution (Cleaning) Schedule December 6<sup>th</sup>-December 17th, 2021**

<b>LOCATION</b>	
<b>12/6-12/10</b>	<b>12/13-12/17</b>
LBJ and Josey Ln	8901 RL Thornton Freeway
N Stemmons Freeway and Royal Lane	4200 S. Polk Street
N Stemmons Freeway and Medical District Dr.	St. Francis and I30
300 Continental Avenue	S Munger Blvd & Barry Ave
75 and Forrest Lane	Craddock Park
LBJ and Coit (westbound road)	Garret Park
2801 Weathervane Ln	
11583 Ferguson Road	
Bonnie View and I-20	

# BECK BETTER TOGETHER

DIVERSITY AND INCLUSION  
PROGRAM

BECK PARTNERS  
PROGRAM

## INTRODUCING THE BECK SCHOOL OF CONSTRUCTION | DALLAS COUNTY

The Beck Group, Dallas County and the City of Dallas are excited to introduce the Beck School of Construction in Dallas County. The program strengthens working relationships with the small, minority, and women-owned businesses (SMWBE) in North Texas. It also creates an opportunity for participating SMWBEs to grow their businesses by learning from industry experts with experience serving the contracting community.

**WHY PARTICIPATE?** Up to 20 select participants will have the opportunity to learn from experts on topics designed to support your business. As a participant, you will commit to attending nine monthly classes that focus on themes critical to growing your businesses capacity, including but not limited to:

- Bids
- Accounting
- Risk
- Bonding
- Marketing
- Operations
- Contracting
- Safety


### TO BE ELIGIBLE, YOU MUST...

- Complete and submit your application before the deadline of December 31, 2021.
- Currently be certified as a Small, Minority, and/or Women-owned business enterprise by the North Central Texas Regional Certification Agency, Dallas Fort Worth Minority Supplier Development Council, Women Business Council Southwest, or Texas Department of Transportation.
- Have a presence in the Dallas, Tarrant, Denton, Collin, Ellis, or Kaufman counties.
- Confirm continuous business operations for at least 24 months.
- Have a minimum annual revenue of \$100,000 for the past two years.

### IN PARTNERSHIP WITH:



To learn more and submit your application, visit [www.dallascounty.org/capacity](http://www.dallascounty.org/capacity) to apply.



# FREE CITIZENSHIP & COVID-19 VACCINE CLINIC

Join the City of Dallas Welcoming Communities and Immigrant Affairs Division for a FREE Citizenship Application Workshop and COVID-19 Vaccine Clinic

Saturday, Dec. 11, 2021

9 a.m.

West Dallas Multipurpose Center | 2828 Fish Trap Road | Dallas, Texas 75212

**Services include:**

Completion of the N-400 application for eligible applicants.

Review of application by immigration attorneys and BIA accredited representatives.

Pfizer COVID-19 vaccine doses for ages 12 and up will be provided.

Gift cards will be offered to those that receive the COVID-19 Vaccine.

Space is limited to the first 100 clients.

Please do not bring others with you, space is limited.

We encourage all applicants to bring/wear a mask and practice social distancing.

**What you need to bring for the N400 Application:**

- Green Card, Social Security Card and Driver's License or State ID
- Dates of travels outside the U.S. for the last five years
- Addresses lived and worked with dates for the past five years

**If applicable:**

- Spouse's name, date of birth, social security number and green card number or date of naturalization
- Marriage and divorce dates from previous marriages for you and spouse
- Names, dates of birth and green card numbers of your children and addresses if not living with you
- Certified copies of charges and court dispositions of any arrests (A legal representative will explain what this means and advise where to locate the records)

**Males Only:**

- Selective service number and registration date (call 847-688-6888 or go to [www.sss.gov](http://www.sss.gov))



CITY OF DALLAS  
OFFICE OF EQUITY & INCLUSION  
WELCOMING COMMUNITIES  
& IMMIGRANT AFFAIRS DIVISION

THE NEW AMERICANS  
CAMPAIGN  
UNITED FOR CITIZENSHIP





La División de Acogida a las Comunidades y Asuntos de Inmigrantes de la Ciudad de Dallas le invitan a un Taller de Solicitud de Ciudadanía y Vacunación contra COVID-19 GRATIS

# GRATIS: TALLER DE CIUDADANÍA Y CLÍNICA DE VACUNACIÓN CONTRA COVID-19

Sábado, 11 de diciembre de 2021  
9 a.m.

Centro Multiusos del Oeste de Dallas | 2828 Fish Trap Road | Dallas, Texas 75212

### Los servicios incluyen:

Asistencia llenando la solicitud N400 para solicitantes elegibles.  
Revisión de la solicitud por un abogado de inmigración y representantes acreditados por la Junta de Apelación de Inmigración (BIA, por sus siglas en inglés).

Se proporcionarán dosis de la vacuna contra COVID-19 de Pfizer para mayores de 12 años.

Se ofrecerán tarjetas de regalo a los que reciban la vacuna contra COVID-19.

El espacio está limitado a los primeros 100 asistentes.

Por favor, no traiga a otras personas, ya que el espacio es limitado.

Les pedimos a todos los solicitantes llevar y usar mascarilla, así como también practicar el distanciamiento físico.

### Lo que necesita llevar para la solicitud N400:

- Tarjeta de Residente Permanente (Tarjeta Verde), tarjeta de la seguridad social y licencia de conducir o identificación estatal
- Las fechas de los viajes realizados fuera de los Estados Unidos durante los últimos cinco años
- Historial de direcciones de residencia y fecha(s) de trabajo(s) de los últimos cinco años

### Si procede:

- Nombre del cónyuge, fecha de nacimiento, número de seguridad social y número de la Tarjeta de Residente Permanente o fecha de naturalización
- Fechas de matrimonio y divorcio de los matrimonios anteriores tanto de usted como de su cónyuge
- Nombres, fechas de nacimiento y números de Tarjeta de Residente Permanente de sus hijos y direcciones si no viven con usted
- Copias certificadas de los cargos y disposiciones judiciales de cualquier arresto (un representante legal le explicará lo que esto significa y le guiará dónde encontrar los registros)

### Sólo para hombres:

- Número del Servicio Selectivo y fecha de registro (Llame al 847-688-6888 o vaya a [www.sss.gov](http://www.sss.gov))



# **Citizens Police Academy**

## **Academia de Policía Ciudadana**

### **Class #48 Graduation / Graduación de Clase #48**



**Saturday,**  
**December 11, 2021**  
**Starts at 9:00 a.m.**  
**Opening Ceremony at 11:00 a.m.**

*Display of Specialized Units, Presentation of Certificates and Lunch*  
*Exhibición de Unidades Especializadas, Presentación de Certificados y Almuerzo*

**Dallas Police Basic Academy**  
**5310 Red Bird Center Dr., Dallas, Texas 75237**

**For more information / Para más información: [DPDUNIDOS@dallascityhall.com](mailto:DPDUNIDOS@dallascityhall.com) (email)**  
**For applications / Para aplicaciones: [www.dallaspolice.net/Community/Unidos](http://www.dallaspolice.net/Community/Unidos)**