

Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Five-Year Infrastructure Management Program (IMP) – FY 2022-2026**

During the Transportation and Infrastructure (TRNI) Committee meeting held on November 15, 2021, the Department of Public Works briefed the committee on the Five-Year Infrastructure Management Program (IMP) for FY 2022-2026. The IMP lists all of the streets, alleys, sidewalks, and bridges, outside of bond programs, that Public Works will work on during FY 2022 and based upon future budget assumptions, is forecasted to work on through FY 2026.

In addition to the list of the current and future projects, the IMP also discusses current City's pavement condition index (PCI) ratings, and overall streets, sidewalks, alleys, and bridge funding needs. All analysis and program projects are calibrated based upon the adopted budget.

As discussed during the November 15th TRNI Committee meeting, staff has distributed hard copies of the FY 2022-2026 IMP to the Mayor and City Council offices this week and an electronic copy of the IMP can be found under Public Works' website at: [2021114 22-26 IMP.pub \(dallascityhall.com\)](https://www.dallas.gov/2021114-22-26-IMP).

Given the information above, the Department of Public Works provides monthly IMP project completion and expenditure updates to the TRNI Committee. However, should you have any questions, please feel free to contact Dr. Robert M. Perez, Director of Public Works.

A handwritten signature in blue ink, appearing to read 'Majed A. Al-Ghafry'.

Majed A. Al-Ghafry, P.E.
Assistant City Manager

- c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager

- Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Members of the Transportation and Infrastructure Committee and the Government Performance and Financial Management Committee

SUBJECT **Enterprise Work Order Asset Management System (EWAMS) Progress and Next Steps**

EWAMS is a phased program to introduce industry best practices and standard technology to manage the City's capital assets, maintenance activities, and supporting inventories of parts and tools. EWAMS includes asset and work management, performance management, cost analysis, and multiple interfaces.

Phase 1 is complete. This phase included development of vertical infrastructure hierarchies for DWU plants, pumping stations, and City buildings. These hierarchies are a structure for tracking installed locations of individual assets, which are replaced over time as the equipment wears out. Work orders for plants, pump stations, and buildings are now tied not only to specific assets but also to the systems and processes the assets support. The City tracks costs of systems and processes over the life of the plant or building in addition to tracking the costs of individual pieces of equipment. The system tracks nearly 30,000 unique vertical facilities, processes, and systems in the hierarchies. DWU and Building Services also track more than 35,000 maintainable assets, each of which has been classified and documented according to standards adopted in Phase 1. Phase 1 also defined standards for managing maintenance activities. Enterprise software was installed and configured to support these standards. Phase 1 divisions went live with the new processes and technology beginning in 2019.

Phase 2 is underway. This phase expands the program to DWU Distribution, Wastewater Collection (WWC), and Water Quality divisions, as well as the Public Works and Transportation departments. Phase 2 established City standards for managing horizontal (field) asset data in GIS and synchronizing GIS with the work management system. This includes millions of pipes, streets, sidewalks, signs, and traffic control asset records. The GIS / Maximo interface is now live and millions of new assets are being added to the system to support field maintenance activities. An interface to the automated traffic management system is also complete. Interfaces to the financial, billing, and 311 systems are in development. DWU Distribution and WWC teams are preparing to go live with the EWAMS technology after the interfaces are completed. In 2022, Transportation and Public Works will start adding their GIS layers to the system, and DWU's stormwater pipes will be added. EWAMS performance management dashboards will also be expanded to the Phase 2 departments.

DATE December 10, 2021

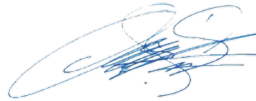
SUBJECT Enterprise Work Order Asset Management System (EWAMS) Progress and Next Steps

Phase 3 will expand EWAMS to DWU Meter Services and other departments and divisions with customer contact and related assets. This phase will include upgrades and integration with technologies that support customer service and related maintenance activities, billing activities, and customer contacts. Phase 3 includes ongoing training and support of City asset managers, maintenance staff, and system administrators. Phase 3 will also introduce new asset rehabilitation and replacement planning in addition to budgeting processes and reports. Phase 3 is estimated to begin in January 2022.

If you have additional questions, please contact Bill Zielinski, Chief Information Officer, at 214-671-5318 or Terry Lowery, Director of Dallas Water Utilities, at 214-670-3143.



M. Elizabeth Reich
Chief Financial Officer



Majed A. Al-Ghafry, P.E.
Assistant City Manager

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Directors and Assistant Directors

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CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **City License Applications**

Attached is a list of the most recent Dance Hall, Sexual Oriented Business, Billiard Hall, and/or Amusement Center license applications received for the week of November 29, 2021 – December 3, 2021 by the Tactical and Special Operations Bureau Licensing Squad of the Dallas Police Department.

Please have your staff contact Sergeant John Page, at (214) 316- 3848 and/or by email at john.page@dallascityhall.com should you need further information.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune
Assistant City Manager
[Attachment]

c: T.C. Broadnax, City Manager
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Directors and Assistant Directors

WEEKLY APPLICATION LOG REPORT

DISTRICT	NAME OF BUSINESS	STREET ADDRESS	TYPE OF LICENSE	DATE OF APPLICATION	STATUS (RENEWAL/NEW)	APPLICANT NAME
D6	THE PRICE ENTERTAINMENT GROUP LLC	2051 W. NORTHWEST HWY STE 50	DH CLASS A	11/30/2021	RENEWAL	AMBERLY RENA PRICE

License Definitions

- DH - Class "A" Dance Hall - Dancing Permitted Three Days or more a Week*
- DH - Class "B" Dance Hall - Dancing Permitted Less Than Three Days a Week*
- DH - Class "C" Dance Hall - Dancing Scheduled One Day At A Time*
- DH - Class "E" Dance Hall - Dancing Permitted Seven Days A Week for Persons Age 14 through Age 18 Only*
- LH - Late Hours Permit - Can Operate A Dance Hall Until 4:00*
- BH - Billiard Hall - Billiards Are Played*
- SOB - Sexually Oriented Business - Adult Arcade / Adult Book/Video Store / Adult Cabaret / Adult Adult Theater / Escort Agency / Nude Model Studio*
- AC - Amusement Center*

Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **ARPA Coronavirus Local Fiscal Recovery Funding For City Council Districts**

On March 11, 2021, President Biden signed into law the American Rescue Plan Act of 2021 (ARPA), which included \$1.9 trillion to provide additional federal resources for economic stimulus and recovery from the COVID-19 pandemic. The legislation provided \$350 billion for fiscal assistance to state, local, and tribal governments, with funds for municipalities distributed roughly using the CDBG formula. The City of Dallas received approximately \$355.4 million from the US Department of Treasury (Treasury) for the Coronavirus Local Fiscal Recovery Fund (CLFRF).

On September 22, 2021, the City Council approved appropriations for the FY 2021-22 ARPA/CLFRF budget. Included in that budget was \$16 million to provide City Council District funding for relief to small businesses, nonprofits, or impacted industries based on established criteria, with \$1 million of discretionary funds allocated for each City Council District and \$2 million for citywide use.

Established criteria:

- *Small Business and Nonprofits.* Loans or grants to mitigate negative financial impact due to COVID-19, including adopting safer operating procedures, weathering a period of close, or mitigating financial hardship resulting from the COVID-19 public health emergency.
- *Impacted Industries.* Aid to assist impacted industries may include assistance to implement COVID-19 mitigation and infection prevention measures to enable safe resumption of services. Assistance may be considered responsive to the negative economic impacts of the pandemic if it supports businesses that were operating prior to the pandemic and affected by required closures and other efforts to contain the pandemic. Negative economic impacts must be due to the COVID-19 pandemic, as opposed to longer-term economic or industrial trends unrelated to the pandemic.

Other eligible uses of the funds include assistance to household and individuals such as:

- *Mental Health.* Community mental health programming, including individual counseling, group counseling, and mental health outreach and education; services targeting highly impacted communities; or older adults, particularly homebound seniors.

DATE December 10, 2021
SUBJECT **ARPA Coronavirus Local Fiscal Recovery Funding for City Council Districts**

- *Children and Families.* Treatment, counseling and other services for prevention, intervention of family violence; positive youth development programming, such as afterschool programming, academic support, and training; and home visiting services of newborns to promote safety and improve infant outcomes.
- *Food and Essentials.* Support of various food distribution programs; delivery of good and grocery items to individuals sick or quarantined due to COVID-19; and support to local food banks.
- *Benefits/Financial Navigation.* A single stop opportunity integrating benefits access, applications and/or complicated financial services landscape to simplify process for clients.
- *COVID-19 Mitigation and Prevention Efforts.* A broad range of services and programming to contain and/or prevent COVID-19 including public communication and outreach efforts and purchases of personal protective equipment.

Staff will schedule time with each City Council member in January to discuss how the district funds will be allocated. As a reminder, all ARPA/CLFRF funds must be spent by December 31, 2024. We report expenditures to the U.S. Treasury quarterly, with the first report for the period ending December 31, 2021 due on January 31, 2022.

To ensure the City meets the expenditure deadline for these funds, we review spending plans regularly, and reallocate funds as needed. We will continue to update you on our progress periodically. If you have any questions, please contact Jack Ireland, Director of Budget and Management Services.



M. Elizabeth Reich
Chief Financial Officer

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TO Honorable Mayor and Members of the City Council

SUBJECT **Sales Tax Receipts**

The October 2021 sales tax receipts from the State Comptroller's Office are \$30.7 million, which represents a 20 percent increase in total collections compared to the same reporting period last year.

- October 2020 actual \$25,607,902
- October 2021 budget \$27,322,304
- October 2021 actual \$30,717,609

October's receipts represent the first month of FY 2021-22 collections. Over the most recent 12 months, sales tax receipts have increased by 16.5 percent. We will continue to monitor our sales tax forecast closely and keep you informed.

Thank you for your support. Please contact me with any questions.


M. Elizabeth Reich
Chief Financial Officer

[Attachment]

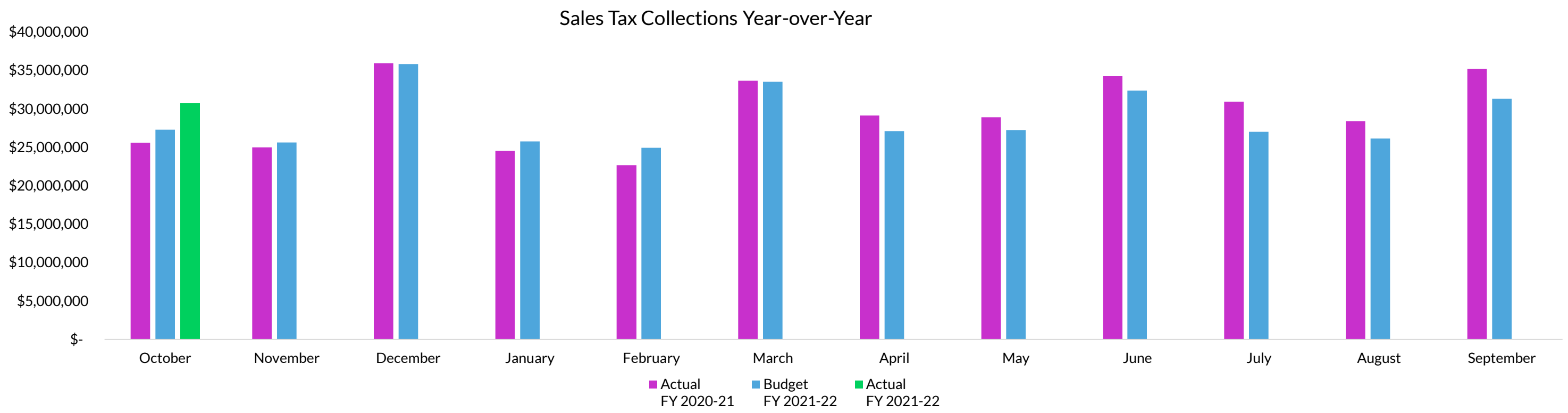
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Sales Tax

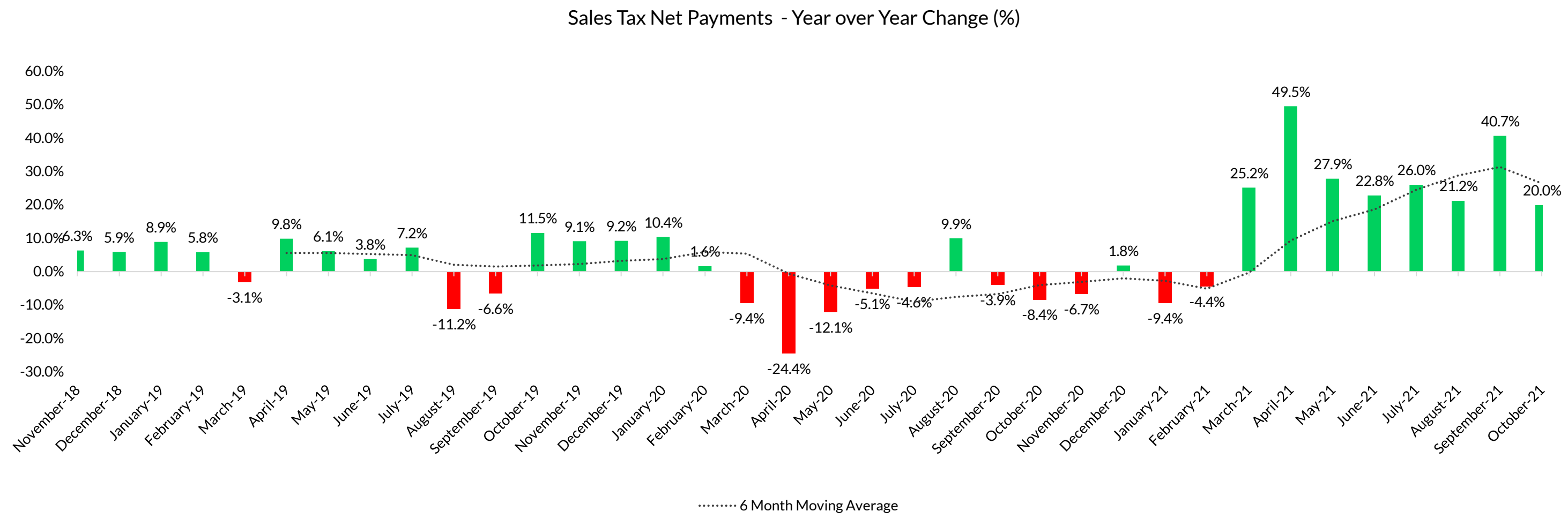
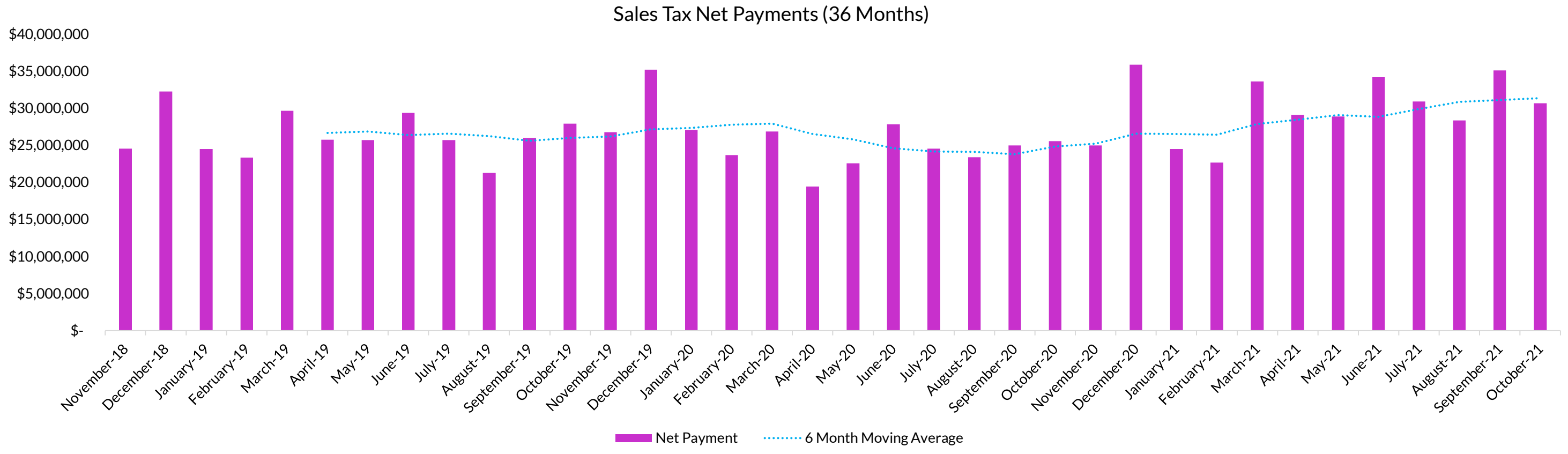
as of October 2021

Month	Actual FY 2020-21	Budget FY 2021-22	Actual FY 2021-22	YTD Variance FY 2021- 22 Actuals versus FY 2020-21 Actuals (\$)	YTD Variance FY 2021- 22 Actuals versus FY 2020-21 Actuals (%)	FY 2021-22 Actuals versus Budget (\$)	FY 2021-22 Actuals versus Budget (%)
October	\$ 25,607,902	\$ 27,322,304	\$ 30,717,609	\$ 5,109,707	20.0%	\$ 3,395,305	12.4%
November	\$ 25,010,956	\$ 25,621,546					
December	\$ 35,927,004	\$ 35,846,753					
January	\$ 24,532,918	\$ 25,773,030					
February	\$ 22,686,079	\$ 24,953,637					
March	\$ 33,669,367	\$ 33,512,514					
April	\$ 29,131,009	\$ 27,115,734					
May	\$ 28,918,168	\$ 27,239,676					
June	\$ 34,254,068	\$ 32,397,037					
July	\$ 30,967,271	\$ 27,039,992					
August	\$ 28,404,805	\$ 26,151,742					
September	\$ 35,178,095	\$ 31,309,102					
Total	\$ 354,287,642	\$ 344,283,066	\$ 30,717,609	\$ 5,109,707	20.0%	\$ 3,395,305	12.4%



Sales Tax

as of October 2021



Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Update – Office of Homeless Solutions Point in Time Count**

Preparation for the 2022 Homeless Point-In-Time (PIT) Count is underway. The annual Count is required by the U.S. Department of Housing and Urban Development (HUD) and is the responsibility of Metro Dallas Homeless Alliance (MDHA), the lead agency of the Continuum of Care (CoC) for Dallas and Collin Counties.

The 2022 Count is scheduled to begin the evening of January 25th running through the evening of January 31st, 2022 and will be conducted by a combination of volunteers and street outreach teams from various organizations in the CoC. Dallas, as the largest city in the CoC, is once again taking an active role in supporting our partners at MDHA. We are, therefore, pleased to report that MDHA has arranged for you all to participate. Many of you participated in the PIT Count prior to 2021 before the pandemic made it impossible to use volunteers.

For 2022, all training will be conducted virtually, with maps being provided via e-mail. The Count may be conducted on any day starting on the evening of January 25th and ending on the evening of January 31st, 2022. Blessing bags containing water provided by the City and other items such as hand sanitizer, snacks, toiletries, masks, hand warmers, blankets, ponchos, and gloves prepared by volunteers under the direction of MDHA will be provided for distribution to unsheltered individuals participating in the count. These blessing bags will be available for pick up prior to or on the day of the Count.

If you would like to participate in the Count as the leader of a four-member team, please contact Gloria Sandoval, Program Administrator, in the Office of Homeless Solutions. Please provide names and e-mail addresses for all team members. Please note that all individuals must be vaccinated against COVID-19.

This year, you may also request a specific location, if any, where you would like to be assigned. First assignments are being made to the City of Dallas representatives; therefore the Office of Homeless Solutions must receive your information by December 17, 2021. If, for some reason, you must cancel after an assignment is made, OHS will work with MDHA to have your route reassigned.

DATE December 10, 2021

SUBJECT **Update – Office of Homeless Solutions Point in Time Count**

Please contact Gloria Sandoval, Program Administrator, or Christine Crossley, Director of the Office of Homeless Solutions, if you have any questions.



Kimberly Bizer Tolbert
Chief of Staff

- c:
- | | |
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| T.C. Broadnax, City Manager | Jon Fortune, Assistant City Manager |
| Chris Caso, City Attorney | Joey Zapata, Assistant City Manager |
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Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Office of Homeless Solutions – Dallas R.E.A.L. Time Rapid Rehousing Initiative**

The purpose of this memorandum is to provide the City Council with an update concerning the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Dashboard, Encampment Decommissioning, and ways to get involved with the Metro Dallas Homeless Alliance (MDHA).

DRTRR Dashboard Goes Live!

On December 10, 2021, the [DRTRR performance dashboard](#) goes live. The dashboard visualizes key performance metrics that indicate the progress being made toward the goals for ending homelessness set out in this initiative. Given the lag in reporting from service providers, current data is not reflective of the actual number of households served and housed since the launch of the program. Data will reflect a more accurate picture of performance in subsequent months.

With the [DRTRR](#) Launch in October 2021, we've continued to support the following implementation timeline. This initiative will roll out in three main phases of implementation as we work toward maximizing the number of housing placements facilitated through the program. Implementation phases and timelines are outlined below.

[Phase 1: Kickoff](#)

October 2021 to November 2021

Phase 1 primarily focused on establishing the infrastructure for effectively administering DRTRR. This included procurement and training of homeless services, building workforce capacity, establishing funding contracts, and launching the DHA DRTRR rent administration portal so that the first RRH program referrals could begin November 19.

[Phase 2: Ramp Up](#)

December 2021 to March 2022

The launch of Phase 2 coincided with the finalization of the soul source contract between the City of Dallas and MDHA on December 7, 2021. The Ramp Up phase drives progress toward our peak monthly housing goals through continuing to strengthen the capacity of the rehousing system and accelerate housing placements. MDHA is building a Housing Location Team focused on expanding housing options for DRTRR clients and will lead the procurement for additional Case Managers and Community Integration Services. During this period service providers scale the DRTRR rehousing workforce and work collaboratively to streamline rehousing processes.

DATE December 10, 2021
SUBJECT **Office of Homeless Solutions – Dallas R.E.A.L. Time Rapid Rehousing Initiative**

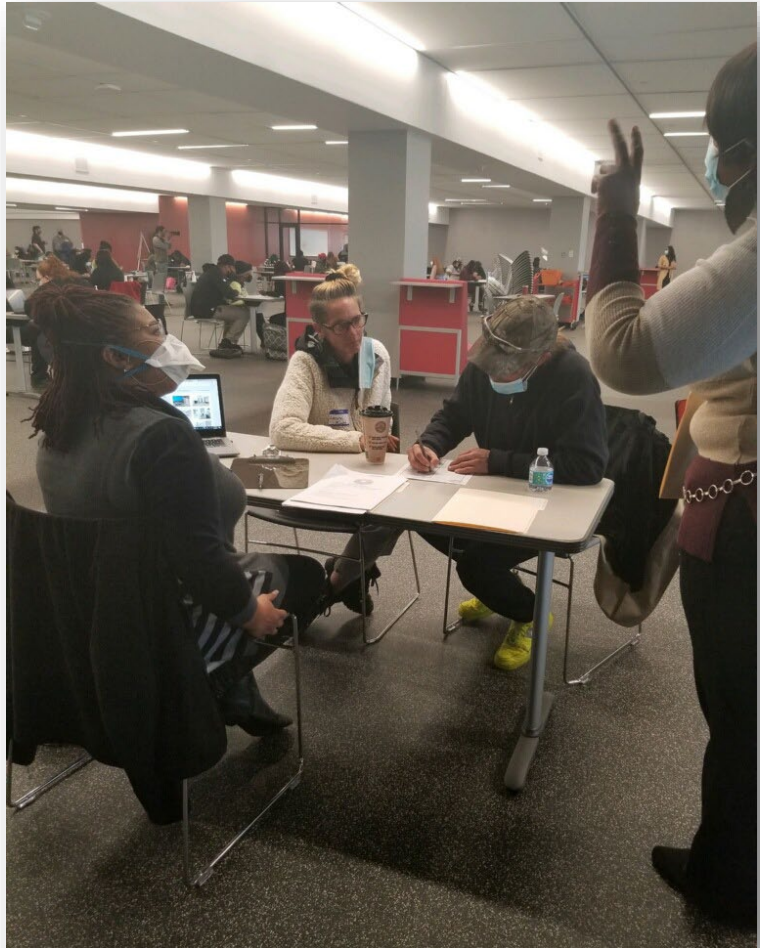
Phase 3: Housing At Scale

April 2022 to April 2023

In the final phase of implementation, the system will have the tools, infrastructure, and staff capacity needed to reach our goal of housing 2,762 individuals and families by September 2023. This includes an expansive portfolio of property managers and available housing units, sufficient staff capacity to maximize referrals to housing programs, and refined practices to speed up the housing process.

DRTRR Houses More Homeless Individuals

The OHS & MDHA co-led encampment decommissioning group did a phenomenal job getting people experiencing homelessness approved for housing this week! The encampment decommissioning



DATE December 10, 2021
SUBJECT **Office of Homeless Solutions – Dallas R.E.A.L. Time Rapid Rehousing Initiative**

took place near Bonnie View Road and Cedardale Drive, in District 8. The team included CitySquare, Catholic Charities, The Bridge, and Stewpot, who worked at the Travel Center and library to help provide IDs and fill out documents for housing. The final week of housing unsheltered individuals at these sites is the culmination of a month or more of on-the-ground work with encampment residents to assess their needs and prepare them to apply for and move into housing. The final week entails activities like:

- Partnering case managers transporting clients to the library to receive assistance with apartment leases
- Transporting clients to the Stewpot for services
- And the best part of the process: transporting the unsheltered residents to their new apartments and welcoming them to their units with [We Come Home kits](#)







Support the DRTRR Through MDHA's "We Come Home" Campaign

MDHA is committed to ensuring that each person the [DRTRR](#) rehouses, moves into a fully furnished and equipped unit, with all the essential items that make a house a home. Through the "[We Come Home](#)" campaign, we are asking our community to organize,

WE COME HOME CAMPAIGN

NEEDED ESSENTIALS TO MAKE A HOUSE A HOME

 BATHROOM BAR SOAP BATH TOWEL BRUSH/COMB SET HYGIENE KIT PLUNGER SHOWER CURTAIN CURTAIN RINGS TOILET BRUSH TOILET PAPER WASH CLOTH \$25	 BEDROOM ALARM CLOCK BLANKET HANGERS PILLOW SHEET SET \$75
 HOUSEHOLD BISSELL DISINFECTING WIPES FIRST AID KIT LAUNDRY BAG SPONGE TRASH BAGS WASTE BASKET \$50	 KITCHEN COOKWARE SET DINNERWARE SET CAKE PAN CAN OPENER COLANDER COOKIE PAN CUTTING BOARD DISH CLOTH FOOD STORAGE CONTAINERS ICE CUBE TRAYS KITCHEN TOWEL PAPER TOWELS POT HOLDER SINK SET TOASTER TUMBLER \$150
COMPLETE MOVE IN KIT CASH VALUE: \$300	



[Pledge](#) to be part of the “We Come Home” campaign today!

Should you have any questions or concerns, please contact me or Christine Crossley, Director of Office of Homeless Solutions.

Kimberly Bizer Tolbert
Chief of Staff

- C: T.C. Broadnax, City Manager
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Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Budget Accountability Report – September 2021**

Please find attached the September Budget Accountability Report (BAR) based on information through September 30. As a reminder, this report combines the Financial Forecast Report (FFR), Dallas 365, and Budget Initiative Tracker into a single monthly report.

Please note the appropriation changes you approved on June 9 and September 9 are included in this report. You can view all published reports on the [Financial Transparency website](#).

If you have any questions, please contact Jack Ireland, Director of Budget and Management Services.


M. Elizabeth Reich
Chief Financial Officer

[Attachment]

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BUDGET ACCOUNTABILITY REPORT

As of September 30, 2021

**Prepared by
Budget & Management Services**

**1500 Marilla Street, 4FN
Dallas, TX 75201**

**214-670-3659
financialtransparency.dallascityhall.com**

EXECUTIVE SUMMARY

Financial Forecast Report

Operating Fund	Year-End Forecast vs. Budget	
	Revenues	Expenses
General Fund	✓	✓
Aviation	14.3% over budget	✓
Convention and Event Services	15.6% under budget	15.6% under budget
Municipal Radio	32.3% under budget	13.4% under budget
Sanitation Services	✓	✓
Storm Drainage Management	✓	✓
Sustainable Development and Construction	9.1% over budget	✓
Dallas Water Utilities	✓	7.8% under budget
Information Technology	✓	✓
Radio Services	✓	9.6% under budget
Equipment and Fleet Management	✓	✓
Express Business Center	6.1% over budget	✓
Bond and Construction Management	8.3% under budget	8.3% under budget
9-1-1 System Operations	10.4% over budget	6.9% under budget
Debt Service	✓	✓

✓ YE forecast within 5% of budget

Dallas 365

Year-End Actual

✓ 18
On Target

! 7
Near Target

✗ 10
Not on Target

Budget Initiative Tracker

● 31
Complete

✗ 4
Incomplete

FINANCIAL FORECAST REPORT

The Financial Forecast Report (FFR) provides a summary of financial activity through September 30, 2021, for the General Fund and other annual operating funds of the City. The Adopted Budget column reflects the budget adopted by City Council on September 23, 2020, effective October 1, 2020, through September 30, 2021. The Amended Budget column reflects City Council-approved transfers between funds and programs, department-initiated transfers between expense objects, approved use of contingency, and other amendments supported by revenue or fund balance.

Year-to-date (YTD) actual amounts represent revenue or expenses/encumbrances that have occurred through the end of the most recent accounting period. Departments provide the year-end (YE) forecast, which projects anticipated revenues and expenditures as of September 30, 2021. The variance is the difference between the FY 2020-21 amended budget and the YE forecast. Variance notes are provided when the YE forecast is +/- five percent of the amended budget and/or if YE expenditures are forecast to exceed the amended budget.

General Fund Overview

The General Fund overview provides a summary of financial activity through September 30, 2021.

	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Beginning Fund Balance	\$235,992,351	\$235,992,351		\$250,424,498	\$14,432,147
Revenues	1,437,039,483	1,481,897,935	1,350,039,049	1,502,325,669	20,427,734
Expenditures	1,437,039,483	1,481,897,935	1,434,636,147	1,456,842,565	(25,055,370)
Ending Fund Balance	\$235,992,351	\$235,992,351		\$295,907,602	\$59,915,251

Fund Balance. As of September 30, 2021, the beginning fund balance for the adopted and amended budgets and YE forecast reflects the FY 2019-20 audited unassigned ending fund balance and includes FY 2019-20 YE savings.

Revenues. Through September 30, 2021, General Fund revenues are projected to be \$20,428,000 over budget primarily due to sales tax (\$18,276,000) and property tax (\$15,944,000) revenues forecast to be over budget. This is partially offset by operating transfers in projected to be \$21,383,000 under budget.

Expenditures. Through September 30, 2021, General Fund expenditures are projected to be \$25,055,000 under budget primarily due to salary savings from vacant non-uniform positions across all General Fund departments.

FY 2020-21 Amended Budget. City Council amended the General Fund budget on June 9, 2021, by ordinance #31884 for mid-year appropriation adjustments. City Council further amended the General Fund budget on September 9, 2021 by ordinance #31986 for end-of-year appropriation adjustments.

June 9, 2021 revenue adjustments include:

- \$8,749,000 increase in Sales Tax

June 9, 2021 expense adjustments include:

- \$6,278,000 increase in Building Services
- \$822,000 increase in Elections
- \$1,649,000 increase in Code Compliance

VARIANCE NOTES

September 9, 2021 revenue adjustments include:

- \$30,938,000 increase in Sales Tax
- \$5,171,000 increase in Property Tax

September 9, 2021 expense adjustments include:

- \$80,000 decrease in Budget and Management Services
- \$10,791,000 increase in Building Services
- \$75,000 decrease in City Auditor's Office
- \$100,000 decrease in City Controller's Office
- \$200,000 decrease in Independent Audit
- \$68,000 increase in City Secretary's Office
- \$32,000 increase in Elections
- \$25,000 decrease in Civil Service
- \$50,000 decrease in Code Compliance
- \$500,000 decrease in Court and Detention Services
- \$8,555,000 increase in Dallas Fire -Rescue
- \$13,101,000 increase in Dallas Police Department
- \$100,000 decrease in Housing and Neighborhood Revitalization
- \$100,000 increase in Judiciary
- \$300,000 decrease in Library
- \$264,000 increase in Office of Management Services
- \$7,181,000 increase in Non-Departmental
- \$75,000 decrease in Office of Arts and Culture
- \$87,000 increase in Office of Data Analytics and Business Intelligence
- \$611,000 increase in Park and Recreation
- \$100,000 decrease in Planning and Urban Design
- \$50,000 decrease in Procurement Services
- \$375,000 decrease in Public Works
- \$200,000 decrease in Sustainable Development and Construction
- \$450,000 decrease in Transportation
- \$2,000,000 decrease in Salary and Benefit Stabilization

FY 2020-21 Financial Forecast Report

GENERAL FUND REVENUE

Revenue Category	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Property Tax ¹	\$825,006,993	\$830,178,309	\$845,464,001	\$846,122,578	\$15,944,269
Sales Tax ²	296,324,365	336,011,501	259,928,827	354,287,642	18,276,141
Franchise and Other	115,907,401	115,907,401	105,963,632	119,591,439	3,684,038
Charges for Services	105,618,133	105,618,133	77,106,010	106,560,348	942,215
Fines and Forfeitures ³	23,554,646	23,554,646	22,647,640	25,096,695	1,542,049
Operating Transfers In ⁴	42,410,021	42,410,021	12,437,586	21,027,322	(21,382,699)
Intergovernmental	12,111,533	12,111,533	9,828,391	11,707,343	(404,190)
Miscellaneous ⁵	6,716,212	6,716,212	10,680,364	11,630,241	4,914,029
Licenses and Permits	5,023,871	5,023,871	4,514,557	4,813,650	(210,221)
Interest ⁶	4,366,308	4,366,308	1,468,041	1,488,411	(2,877,897)
Total Revenue	\$1,437,039,483	\$1,481,897,935	\$1,350,039,049	\$1,502,325,669	\$20,427,734

VARIANCE NOTES

General Fund revenue variance notes are provided below for revenue categories with YE forecast variances of +/- five percent and revenue with an amended budget.

1 Property Tax. City Council increased the property tax budget by \$5,171,000 on September 9 as part of the end-of-year appropriations adjustment process. Revenues are forecast to be \$15,944,000 over budget primarily because supplemental property values are significantly higher than the certified values due to a record number of protests at the time of certification.

2 Sales Tax. City Council increased the sales tax budget by \$8,749,000 on June 9 as part of the mid-year appropriations adjustment process. The budget was increased again by \$30,938,000 on September 9 through the end-of-year appropriations adjustment process. The year-end forecast has been revised to \$354,288,000 due to actual sales tax receipts, reflecting a stronger than expected rebound from COVID-19.

3 Fines and Forfeitures. Revenues are forecast to be \$1,542,000 over budget primarily due to an increase in civil citation payments and dispositions.

4 Operating Transfers In. Revenues are forecast to be \$21,383,000 under budget primarily because General Fund revenue is forecast to exceed the budgeted amount, eliminating the need for the Sports Arena and Revenue Stabilization Fund transfers.

5 Miscellaneous. Revenues are forecast to be \$4,914,000 over budget primarily due to auction sales exceeding budget by \$5,231,000.

6 Interest. Revenues are forecast to be \$2,878,000 under budget primarily due to the Federal Reserve lowering interest rates.

FY 2020-21 Financial Forecast Report

GENERAL FUND EXPENDITURES

Expenditure Category	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Civilian Pay	\$241,523,414	\$239,251,377	\$214,752,299	\$217,561,328	(\$22,125,638)
Civilian Overtime	7,514,598	7,415,838	10,692,125	10,852,093	3,436,255
Civilian Pension	33,844,770	33,683,806	30,716,481	31,146,258	(2,901,148)
Uniform Pay	481,652,999	479,350,661	469,104,878	472,020,284	(7,330,377)
Uniform Overtime	30,835,323	54,862,512	59,571,388	60,076,974	5,214,462
Uniform Pension	167,665,603	167,665,603	164,570,427	168,592,369	926,766
Health Benefits	72,562,299	72,613,814	57,290,982	72,613,814	0
Workers Comp	16,977,554	16,977,554	16,977,554	16,977,554	0
Other Personnel Services	11,738,318	11,568,604	11,481,408	11,465,246	(194,258)
Total Personnel Services¹	1,064,314,878	1,083,389,770	1,035,157,542	1,061,305,920	(22,973,939)
Supplies ²	74,443,068	72,956,954	74,125,730	76,426,933	3,256,979
Contractual Services ³	405,650,955	429,035,624	387,211,455	420,727,288	(7,780,247)
Capital Outlay ⁴	11,244,563	15,008,933	19,950,793	19,226,633	4,217,700
Reimbursements ⁵	(118,613,981)	(118,493,346)	(81,809,373)	(120,844,209)	(1,775,863)
Total Expenditures	\$1,437,039,483	\$1,481,897,935	\$1,434,636,147	\$1,456,842,565	(\$25,055,370)

VARIANCE NOTES

General Fund expenditure variance notes are provided below for expenditure categories with YE forecast variances of +/- five percent. The Amended Budget column reflects department-initiated transfers between expense objects.

1 Personnel Services. Personnel services are forecast to be \$22,974,000 under budget primarily due to salary savings from non-uniform employees across all General Fund departments.

2 Supplies. Supplies are forecast to be \$3,257,000 over budget primarily due to an increase in maintenance on DFR fleet for apparatus/ambulances, the purchase of medical PPE and usage of medical supplies for staff at COVID-19 vaccination clinics, higher-than-budgeted uniform and equipment expenses for existing DPD uniform employees, and a Housing Street Reconstruction project that will be fully reimbursed by Community Development Block Grant (CDBG) funds within the Public Works Department.

3 Contractual Services. Contractual services are forecast to be \$7,780,000 under budget due to savings in master lease drawdowns, a reduced annual TIF district payment, reduced PKR summer program expenses and a reduction in the annual payment to Dallas County for the jail contract due to delays in contract execution. This is partially offset by maintenance work related to COVID-19 not completed by December 30, repairs related to the winter storm which are not eligible for insurance reimbursement, various concrete projects completed by a contractor due to Public Works (PBW) staff working on a Housing Street Reconstruction project that will be fully reimbursed by CDBG funds

4 Capital Outlay. Capital outlays are forecast to be \$4,218,000 over budget due to the purchase of a new generator for the jail facility (\$350,000), refrigerant replacement (\$415,000), and the replacement of HVAC units at multiple locations.

VARIANCE NOTES

5 Reimbursements. Reimbursements are forecast to be \$1,776,000 better than budget due to an unbudgeted reimbursement from Community Development Block Grant funds to cover a street operations project (\$3,600,000) and ARPA reimbursements for DPD's (\$3,600,000) and DFR's (\$2,260,000) vaccination efforts. This is partially offset by lower forecasts for TIF reimbursements to the Office of Economic Development (ECO) and decreased reimbursements to the Office of Environmental Quality and Sustainability (OEQS) from DWU and Storm Drainage Management (SDM).

FY 2020-21 Financial Forecast Report

GENERAL FUND EXPENDITURES

Expenditure by Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Budget and Management Services ¹	\$4,172,709	\$4,092,709	\$3,689,592	\$3,885,962	(\$206,748)
Building Services ²	23,397,410	40,466,575	40,580,275	40,443,348	(23,227)
City Attorney's Office	16,978,300	16,978,300	16,022,090	16,948,860	(29,440)
City Auditor's Office ³	3,123,860	3,048,860	2,757,284	2,933,028	(115,832)
City Controller's Office ⁴	8,004,574	7,904,574	7,385,761	7,724,816	(179,758)
Independent Audit ⁵	945,429	745,429	745,000	745,000	(429)
City Manager's Office	2,918,134	2,918,134	2,753,979	2,913,576	(4,558)
City Secretary's Office ⁶	2,886,027	2,954,027	2,820,310	2,869,535	(84,492)
Elections ⁷	1,106,896	1,960,528	1,936,223	1,943,674	(16,854)
Civil Service ⁸	2,946,744	2,921,744	2,444,675	2,425,784	(495,960)
Code Compliance ⁹	32,209,414	33,808,725	32,825,864	33,080,913	(727,812)
Court and Detention Services ¹⁰	23,811,595	23,311,595	21,105,485	22,313,188	(998,407)
Jail Contract ¹¹	9,547,117	9,547,117	4,773,558	4,773,558	(4,773,559)
Dallas Animal Services	15,314,969	15,314,969	14,718,447	14,739,694	(575,275)
Dallas Fire-Rescue ¹²	315,544,933	324,099,522	321,331,917	320,495,480	(3,604,042)
Dallas Police Department ¹³	513,535,030	526,635,631	521,028,596	526,624,609	(11,022)
Housing and Neighborhood Revitalization ¹⁴	3,587,062	3,487,062	2,958,392	3,034,569	(452,493)
Human Resources	6,055,192	6,055,192	5,653,114	5,814,508	(240,684)
Judiciary ¹⁵	3,663,199	3,763,199	3,491,902	3,732,344	(30,855)
Library ¹⁶	32,074,999	31,774,999	30,606,447	30,838,123	(936,876)
Management Services					
311 Customer Service Center ¹⁷	4,639,768	4,439,768	3,374,729	3,652,901	(786,867)
Communications, Outreach, and Marketing ¹⁸	2,295,750	2,195,750	1,864,721	2,095,000	(100,750)
Emergency Management Operations ¹⁹	1,152,959	1,726,959	1,971,954	1,612,863	(114,096)
Office of Community Care ²⁰	8,415,504	8,165,505	8,093,648	8,143,634	(21,871)
Office of Community Police Oversight ²¹	545,133	545,133	356,982	497,183	(47,950)
Office of Environmental Quality and Sustainability ²²	4,247,434	4,247,433	4,274,951	3,842,208	(405,225)
Office of Equity and Inclusion ²³	2,401,046	2,641,135	2,282,906	2,623,071	(18,064)
Office of Government Affairs ²⁴	937,370	937,370	885,376	912,817	(24,553)
Office of Historic Preservation ²⁵	728,797	728,797	625,833	705,393	(23,404)
Office of Homeless Solutions	12,364,516	12,364,516	12,054,306	12,047,144	(317,372)
Office of Integrated Public Safety Solutions ²⁶	3,393,814	3,393,814	2,144,141	2,326,914	(1,066,900)
Mayor and City Council	5,140,653	5,140,653	4,883,402	5,103,623	(37,030)
Non-Departmental ²⁷	113,461,571	120,642,636	103,142,512	119,943,232	(699,404)
Office of Arts and Culture ²⁸	20,204,697	20,129,697	21,281,642	20,129,425	(272)
Office of Data Analytics and Business Intelligence ²⁹	1,261,913	1,348,913	1,427,248	1,004,575	(344,339)
Office of Economic Development	5,442,727	5,442,727	5,548,353	5,433,221	(9,506)
Park and Recreation ³⁰	94,313,446	94,924,446	92,013,239	88,211,156	(6,713,290)
Planning and Urban Design ³¹	3,312,735	3,212,735	2,885,481	3,099,991	(112,744)
Procurement Services ³²	3,018,085	2,968,085	2,603,551	2,781,989	(186,096)
Public Works ³³	76,141,197	75,766,197	74,697,443	75,452,595	(313,602)
Sustainable Development and Construction ³⁴	1,868,980	1,668,980	1,398,847	1,465,265	(203,715)
Transportation ³⁵	43,105,575	42,655,575	42,373,750	42,655,575	0
Total Departments	1,430,217,263	1,477,075,715	1,429,813,927	1,452,020,345	(25,055,370)
Financial Reserves	0	0	0	0	0
Liability/Claims Fund Transfer	4,822,220	4,822,220	4,822,220	4,822,220	0
Salary and Benefit Stabilization ³⁶	2,000,000	0	0	0	0
Total Expenditures	\$1,437,039,483	\$1,481,897,935	\$1,434,636,147	\$1,456,842,565	(\$25,055,370)

VARIANCE NOTES

General Fund variance notes are provided below for departments with YE forecast variances of +/- five percent, amended budgets, or YE forecasts projected to exceed budget.

1 Budget and Management Services. City Council decreased BMS' budget by \$80,000 on September 9 by ordinance #31986. BMS is forecast to be \$207,000 under budget primarily due to salary savings.

2 Building Services. City Council increased BSD's budget by \$6,278,000 on June 9 by ordinance #31884 for maintenance and repair of City facilities and by \$10,791,000 on September 9 by ordinance #31986 for additional major maintenance transfers and unbudgeted repairs due to Winter Storm Uri not considered insurable.

3 City Auditor's Office. City Council decreased AUD's budget by \$75,000 on September 9 by ordinance #31986 due to a lower-than-anticipated contract expenses and salary savings.

4 City Controller's Office. City Council decreased CCO's budget by \$100,000 on September 9 by ordinance #31986 due to salary savings.

5 Independent Audit. City Council decreased IND's budget by \$200,000 due to a lower-than-anticipated contract expense associated with the City's annual independent audit.

6 City Secretary's Office. City Council increased SEC's budget by \$68,000 on September 9 by ordinance #31986 due to termination payouts.

7 Elections. City Council increased the Elections budget by \$822,000 on June 9 by ordinance #31884 due to a higher-than-anticipated contract expense with Dallas, Collin, and Denton counties for the May election and further increased the Elections budget by \$32,000 on September 9 by ordinance #31986 due to the June run-off election and advertising.

8 Civil Service. City Council decreased CVS' budget by \$25,000 on September 9 by ordinance #31986 due to salary savings. CVS is forecasted to be \$496,000 under budget primarily due to salary savings caused by 6 vacant positions.

9 Code Compliance. City Council increased CCS' budget by \$1,649,000 on June 9 by ordinance #31884 to add 34 positions to be assigned to census tracks. City Council decreased CCS' budget by \$50,000 on September 9 by ordinance #31884 due to salary savings.

10 Court and Detention Services. City Council decreased CTS' budget by \$500,000 on September 9 by ordinance #31986 due to salary savings. CTS is projected to be \$998,000 under budget due to salary savings associated with 61 vacant positions and a lower-than-anticipated number of ad hoc department requests for security services partially offset by a loss in reimbursement for security services caused by cancelled events.

11 Jail Contract. The Jail Contract is forecast to be \$4,774,000 under budget due to delays in executing the contract with Dallas County.

12 Dallas Fire-Rescue. City Council increased DFR's budget by \$8,555,000 on September 9 by ordinance #31986 due to increased overtime for sworn positions, medical supplies, parts for fleet repair/maintenance, and a decreased reimbursement from Aviation (AVI). DFR is forecasted to be \$3,604,000 under budget primarily due to higher than anticipated attrition amongst long tenured staff.

13 Dallas Police Department. City Council increased DPD's budget by \$13,101,000 on September 9, 2021 by ordinance #31986 due to overtime for sworn positions associated with a greater focus on crime suppression efforts and higher than budgeted expenses for uniforms and equipment that have since been filled.

VARIANCE NOTES

14 Housing and Neighborhood Revitalization. City Council decreased HOU's budget by \$100,000 on September 9 by ordinance #31986. HOU is projected to be \$452,000 under budget due to prior vacancies that have since been filled.

15 Judiciary. City Council increased CTJ's budget by \$100,000 on September 9 by ordinance #31986 due to a higher-than-budgeted translation services expenses.

16 Library. City Council decreased LIB's budget by \$300,000 on September 9 by ordinance #31986 due to salary savings.

17 311 Customer Service Center. City Council decreased 311's budget by \$200,000 on September 9 by ordinance #31986 due to salary savings associated with 21 vacant positions. As well, 311 is projected to be under budget by \$787,000 due to salary savings associated with 21 vacant positions.

18 Communications, Outreach, and Marketing. City Council decreased COM's budget by \$100,000 on September 9 by ordinance #31986 due to salary savings and usage of CARES funding earlier in the fiscal year for Audiovisual and PC equipment upgrades.

19 Emergency Management Operations. City Council increased OEM's budget by \$574,000 on September 9 by ordinance #31986 due to contracts with private bus companies for mobile warming services and other unbudgeted severe weather expenses during Winter Storm Uri. OEM is projected to be under budget by \$114,000 due to unbudgeted reimbursements for an EMP Grant (Emergency Management Performance Grant) and a UASI Grant (Urban Areas Security Initiative).

20 Office of Community Care. City Council decreased OCC's budget by \$250,000 on September 9 by ordinance #31986 due to lower-than-anticipated contract expenses associated with various facility closures.

21 Office of Community Police Oversight. OCPO is projected to be \$48,000 under budget due to salary savings associated with two vacant positions.

22 Office of Environmental Quality. OEQ is projected to be \$405,000 under budget primarily due to salary savings associated with eighteen vacant positions which is partially offset by decreased reimbursements from Water Utilities and Storm Drainage Management.

23 Office of Equity and Inclusion. City Council increased OEI's budget by \$240,000 on September 9 by ordinance #31986 due to unbudgeted termination payouts and contractual expenses for consultant contract for the Racial Equity Plan.

24 Office of Government Affairs. OGA is projected to be \$25,000 under budget due to salary savings associated with three vacant positions.

25 Office of Historic Preservation. OHP is projected to be \$23,000 under budget due to salary savings associated with one vacant position.

26 Office of Integrated Public Safety Solutions. IPSS is projected to be \$1,067,000 under budget due to salary savings associated with 25 vacant positions which is partially offset by the purchase of vehicles for the Mobile Crisis Response and the RIGHT Care Teams.

27 Non-Departmental. City Council increased Non-D's budget by \$7,181,000 on September 9 by ordinance #31986 due to an appropriation of excess revenue to be transferred to the Revenue Stabilization Fund to be used in a future year (FY24 and beyond).

28 Office of Arts and Culture. City Council decreased OAC's budget by \$75,000 on September 9 by ordinance #31986 for salary savings.

VARIANCE NOTES

29 Office of Data Analytics and Business Intelligence. City Council increased DBI's budget by \$87,000 on September 9 by ordinance #31986 due to unbudgeted internal service charges and temporary staffing. DBI is projected to be \$344,000 under budget due to lower than anticipated expenses related to the Innovation Lab.

30 Park and Recreation. City Council increased PKR's budget by \$611,000 on September 9 by ordinance #31986 due to unbudgeted repairs associated with Winter Storm Uri that are not considered insurable. PKR is \$6,713,000 under budget primarily due to salary savings with vacant positions, a reduction in PKR program weekends, hours and field trips, and savings associated with various supplies/materials caused by global supply chain issues.

31 Planning and Urban Design. City Council decreased PUD's budget by \$100,000 on September 9 by ordinance #31986 due to salary savings associated with four vacant positions.

32 Procurement Services. City Council decreased POM's budget by \$50,000 on September 9 by ordinance #31986. POM is forecast to be \$186,000 under budget primarily due to salary savings associated with six vacant positions.

33 Public Works. City Council decreased PBW's budget by \$375,000 due to salary savings associated with 102 vacant positions.

34 Sustainable Development and Construction. City Council decreased DEV's budget by \$200,000 on September 9 by ordinance #31986. DEV is projected to be \$204,000 under budget primarily due to a delay in processing FY 2019-20 reimbursements from the Water Utilities and Building Inspection funds.

35 Transportation. City Council decreased TRN's budget by \$450,000 on September 9 by ordinance #31986 due to salary savings associated with 30 vacant positions.

36 Salary and Benefit Stabilization. The FY 2020-21 Ordinance authorizes the City Manager to transfer appropriations from S&B to any department as allowed by City Charter Chapter XI (Sec. 3), of which, \$71,000 was transferred to SEC and OEI. City Council reallocated the remaining \$1,929,000 S&B budget due to savings in the FY 2020-21 End of Year Ordinance.

FY 2020-21 Financial Forecast Report

ENTERPRISE FUNDS

Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
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AVIATION¹

Beginning Fund Balance	\$0	\$0		\$15,319,809	\$15,319,809
Total Revenues	112,758,320	119,164,299	136,336,448	136,336,448	17,089,149
Total Expenditures	112,758,320	119,164,299	117,225,242	119,247,299	0
Ending Fund Balance	\$0	\$0		\$32,408,958	\$32,408,958

CONVENTION AND EVENT SERVICES²

Beginning Fund Balance	\$57,091,833	\$57,091,833		\$39,553,867	(\$17,537,966)
Total Revenues	85,832,581	85,832,581	63,387,570	72,423,942	(13,408,639)
Total Expenditures	85,832,581	85,832,581	64,641,263	72,423,942	(13,408,639)
Ending Fund Balance	\$57,091,833	\$57,091,833		\$39,553,867	(\$17,537,966)

MUNICIPAL RADIO³

Beginning Fund Balance	\$685,965	\$685,965		\$725,264	\$39,299
Total Revenues	1,911,000	1,911,000	1,293,967	1,293,967	(617,033)
Total Expenditures	1,875,612	1,875,612	1,568,312	1,623,998	(251,614)
Ending Fund Balance	\$721,353	\$721,353		\$395,233	(\$326,120)

SANITATION SERVICES⁴

Beginning Fund Balance	\$33,204,530	\$33,204,530		\$22,151,461	(\$11,053,069)
Total Revenues	127,068,910	127,068,910	130,199,551	129,518,670	2,449,760
Total Expenditures	128,413,418	131,628,920	109,468,112	131,628,920	0
Ending Fund Balance	\$31,860,022	\$28,644,520		\$20,041,211	(\$8,603,309)

STORM DRAINAGE MANAGEMENT– DALLAS WATER UTILITIES⁵

Beginning Fund Balance	\$9,918,699	\$9,918,699		\$10,383,149	\$464,450
Total Revenues	66,355,747	66,355,747	65,354,255	65,331,255	(1,024,492)
Total Expenditures	66,329,747	68,829,747	56,606,787	67,805,255	(3,524,492)
Ending Fund Balance	\$9,944,699	\$7,444,699		\$7,909,149	\$2,964,450

SUSTAINABLE DEVELOPMENT AND CONSTRUCTION⁶

Beginning Fund Balance	\$47,421,969	\$47,421,969		\$51,667,089	\$4,245,120
Total Revenues	33,644,751	33,644,751	36,730,661	36,690,136	3,045,385
Total Expenditures	36,544,104	38,544,104	37,697,719	38,409,016	(135,088)
Ending Fund Balance	\$44,522,616	\$42,522,616		\$49,948,209	\$7,425,593

WATER UTILITIES⁷

Beginning Fund Balance	\$140,647,348	\$140,647,348		\$131,522,556	(\$9,124,792)
Total Revenues	692,146,200	692,146,200	666,169,709	666,022,830	(26,123,370)
Total Expenditures	714,778,341	714,778,341	635,513,196	659,102,309	(55,676,032)
Ending Fund Balance	\$118,015,207	\$118,015,207		\$138,443,077	\$20,427,870

FY 2020-21 Financial Forecast Report

INTERNAL SERVICE FUNDS

Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
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INFORMATION TECHNOLOGY

Beginning Fund Balance	\$5,590,116	\$5,590,116		\$7,667,186	\$2,077,070
Total Revenues	84,372,061	84,372,061	82,690,032	84,533,445	161,384
Total Expenditures	85,013,099	85,013,099	81,554,185	82,812,107	(2,200,992)
Ending Fund Balance	\$4,949,078	\$4,949,078		\$9,388,524	\$4,439,446

RADIO SERVICES⁸

Beginning Fund Balance	\$1,039,213	\$1,039,213		\$1,351,631	\$312,418
Total Revenues	12,843,519	12,843,519	12,212,402	12,212,402	(631,117)
Total Expenditures	13,423,481	13,423,481	11,988,719	12,135,468	(1,288,013)
Ending Fund Balance	\$459,251	\$459,251		\$1,428,565	\$969,314

EQUIPMENT AND FLEET MANAGEMENT

Beginning Fund Balance	\$12,006,161	\$12,006,161		\$11,979,713	(\$26,448)
Total Revenues	54,714,940	54,714,940	43,429,347	55,018,782	303,842
Total Expenditures	56,069,040	56,069,040	53,746,694	54,728,568	(1,340,472)
Ending Fund Balance	\$10,652,061	\$10,652,061		\$12,269,927	\$1,617,866

EXPRESS BUSINESS CENTER

Beginning Fund Balance	\$4,120,084	\$4,120,084		\$4,153,287	\$33,203
Total Revenues	2,593,790	2,593,790	2,753,201	2,753,201	159,411
Total Expenditures	2,080,890	2,080,890	2,053,457	2,066,051	(14,839)
Ending Fund Balance	\$4,632,984	\$4,632,984		\$4,840,437	\$207,453

OFFICE OF BOND AND CONSTRUCTION MANAGEMENT⁹

Beginning Fund Balance	\$0	\$0		(\$1,173,960)	(\$1,173,960)
Total Revenues	23,074,750	23,074,750	9,386,911	21,163,024	(1,911,726)
Total Expenditures	23,074,750	23,074,750	19,495,684	21,163,024	(1,911,726)
Ending Fund Balance	\$0	\$0		(\$1,173,960)	(\$1,173,960)

FY 2020-21 Financial Forecast Report

OTHER FUNDS

Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
9-1-1 SYSTEM OPERATIONS¹⁰					
Beginning Fund Balance	\$5,843,389	\$5,843,389		\$8,723,705	\$2,880,316
Total Revenues	12,017,444	12,017,444	12,752,496	13,261,320	1,243,876
Total Expenditures	16,126,922	16,523,922	11,827,308	15,379,058	(1,144,864)
Ending Fund Balance	\$1,733,911	\$1,336,911		\$6,605,967	\$5,269,056

DEBT SERVICE

Beginning Fund Balance	\$43,627,241	\$43,627,241		\$46,554,040	\$2,926,799
Total Revenues	319,810,380	319,810,380	326,812,113	326,380,367	6,569,987
Total Expenditures	316,672,860	316,672,860	306,124,732	306,124,732	(10,548,128)
Ending Fund Balance	\$46,764,761	\$46,764,761		\$66,809,675	\$20,044,914

EMPLOYEE BENEFITS¹¹

City Contributions	99,503,000	99,503,000	83,398,656	99,503,000	\$0
Employee Contributions	29,341,804	29,341,804	41,196,211	41,196,211	11,854,407
Retiree	27,290,950	27,290,950	25,181,282	25,181,282	(2,109,668)
Other	0	0	30,398	30,398	30,398
Total Revenues	156,135,754	156,135,754	149,806,548	165,910,891	9,775,137
Total Expenditures	163,814,169	163,814,169	159,929,265	170,670,614	6,856,445

Note: FY 2020-21 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects incurred but not reported (IBNR) claims.

RISK MANAGEMENT¹²

Worker's Compensation	23,001,180	23,001,180	23,649,133	23,649,133	\$647,953
Third Party Liability	13,784,533	13,784,533	13,882,959	13,882,959	98,426
Purchased Insurance	7,480,093	7,480,093	7,204,412	7,204,412	(275,681)
Interest and Other	0	0	1,053,948	1,053,948	1,053,948
Total Revenues	44,265,806	44,265,806	45,790,452	45,790,452	1,524,646
Total Expenditures	47,212,601	47,212,601	30,154,114	30,579,830	(16,632,771)

Note: FY 2020-21 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects the total current liability for Risk Management (worker's compensation/liability/property insurance).

VARIANCE NOTES

The Enterprise, Internal Service, and Other Funds summaries include the beginning fund balance with the YE revenue and expenditure forecasts. As of September 30, 2021, the beginning fund balance for the adopted and amended budgets and YE forecast reflects the FY 2019-20 audited unassigned ending fund balance and includes FY 2019-20 YE savings. Variance notes are provided below for funds with a YE forecast variance of +/- five percent, YE forecast projected to exceed budget, or projected use of fund balance.

1 Aviation. City Council increased AVI's budget by \$6,323,000 on June 9 by ordinance #31884 as part of the mid-year appropriations adjustment process due to higher expenses than budgeted, offset by increased revenue. City Council further increased AVI Transportation Regulation budget by \$83,000 on September 9 by ordinance #31986 as part of the end-of-year appropriations adjustment process due to a contract for the FastTrack software. Revenues are projected to exceed budget by \$17,089,000 due to increased travel after the release of COVID-19 vaccinations.

2 Convention and Event Services. CCT revenues and expenses are projected to be \$13,409,000 under budget due to various event cancellations as a result of COVID-19.

3 Municipal Radio. WRR revenues are projected to be \$617,000 under budget due to the loss of arts-related advertising revenues as a result of COVID-19. Similarly, expenses for personnel services are projected to be \$252,000 under budget primarily due to lower sales commissions as a result of lower ad sales. WRR anticipates using fund balance to offset lost revenue.

4 Sanitation Services. City Council increased SAN's budget by \$811,000 on February 24 by resolution #21-0383 for restoration work related to the use of a temporary storm debris staging area after the October 2019 tornado. City Council increased SAN's budget again by \$2,405,000 on June 9 by ordinance #31884 as part of the mid-year appropriations adjustment process due to the use of fund balance for expenses associated with the shingle cleanup at the former Blue Star Recycling facility.

5 Storm Drainage Management - DWU. City Council increased SDM's budget by \$2,500,000 on September 9 by ordinance #31986 for the purchase of equipment and additional transfers to the capital construction fund.

6 Sustainable Development and Construction. City Council increased DEV's budget by \$2,000,000 on January 27 by resolution #21-0266 to authorize a professional services contract for supplemental permit plan review and inspection services. DEV's revenues are projected to be \$3,045,000 over budget due to higher-than-budgeted permit activity.

7 Water Utilities. DWU revenues are projected to be \$26,123,000 under budget primarily because of the third of three annual credits issued to wholesale customers as a result of the Sabine River Authority settlement, as well as an increase in unpaid utility bills, elimination of past-due fees associated with COVID-19, and decreased water usage resulting from significant rainfall. DWU expenses are projected to be \$55,676,000 under budget primarily due to salary savings, decreased street rental payments, and reduced capital construction transfers.

8 Radio Services. Radio expenses are projected to be \$1,288,000 under budget primarily due to lower Master Lease payments and a decreased need for year-end inventory for the City's radio shop. Revenues are \$631,000 under budget due to refunds being issued to various departments for returned equipment.

VARIANCE NOTES

9 Bond and Construction Management. BCM revenues and expenses are projected to be \$1,912,000 under budget primarily due to salary savings associated with 43 vacant positions. BCM charges each capital project budget for project implementation costs. Savings in actual implementation expenses result in fewer charges to the capital project.

10 911 System Operations. City Council increased 911's budget by \$397,000 on June 9 by ordinance #31884 due to the delayed implementation of the Next Generation 911 System to FY 2020-21 after being budgeted in FY 2019-20. 911 revenues are projected to be \$1,244,000 over budget due to the collection of wireline fees from previous fiscal years. 911 expenses are under budget by \$1,145,000 due to a delay in various projects to next fiscal year, including the Next Gen 911 System.

11 Employee Benefits. Revenues are projected to be \$9,775,000 over budget due to increased enrollment in flexible spending accounts and higher-than-projected supplemental life insurance elections. Expenses are projected to be \$6,856,000 over budget due to increased employee participation in flexible spending accounts which is partially offset by other health benefit expenses being under budget due to a better claim experience and a CVS rebate.

12 Risk Management. ORM expenses are projected to be \$16,633,000 under budget primarily due to a delay in anticipated claims expenses from FY 2020-21 to FY 2021-22 and a positive recovery resulting in a lower-than-expected payout.

FY 2020-21 Financial Forecast Report

GENERAL OBLIGATION BONDS**2017 Bond Program**

Proposition	Authorized by Voters	ITD Appropriations	ITD Expenditures	Current Encumbered	Unencumbered
Street and Transportation [A]	\$533,981,000	\$306,967,270	\$141,071,064	\$82,038,090	\$83,858,115
Park and Recreation Facilities [B]	261,807,000	206,776,093	126,835,600	19,361,929	60,578,564
Fair Park [C]	50,000,000	35,854,549	27,922,349	1,536,566	6,395,634
Flood Protection and Storm Drainage [D]	48,750,000	22,484,312	6,463,751	6,255,825	9,764,736
Library Facilities [E]	15,589,000	15,589,000	14,743,485	300,736	544,779
Cultural and Performing Arts Facilities [F]	14,235,000	13,970,604	9,872,654	3,425,693	672,257
Public Safety Facilities [G]	32,081,000	27,737,155	16,940,821	7,927,980	2,868,354
City Facilities [H]	18,157,000	12,720,154	5,869,241	1,291,138	5,559,775
Economic Development [I]	55,400,000	36,709,750	14,468,946	11,376,490	10,864,314
Homeless Assistance Facilities [J]	20,000,000	13,989,185	1,050,341	2,235,684	10,703,160
Total	\$1,050,000,000	\$692,798,072	\$365,238,251	\$135,750,132	\$191,809,690

2012 Bond Program

Proposition	Authorized by Voters	ITD Appropriations	ITD Expenditures	Current Encumbered	Unencumbered
Street and Transportation Improvements [1]	\$260,625,000	\$265,630,488	\$246,864,986	\$13,934,992	\$4,830,510
Flood Protection and Storm Drainage Facilities [2]	326,375,000	326,375,000	205,383,937	93,818,567	27,172,496
Economic Development [3]	55,000,000	55,000,000	36,667,280	6,053,984	12,278,737
Total	\$642,000,000	\$647,005,488	\$488,916,203	\$113,807,542	\$44,281,743

2006 Bond Program

Proposition	Authorized by Voters	ITD Appropriations	ITD Expenditures	Current Encumbered	Unencumbered
Street and Transportation Improvements [1]	\$390,420,000	\$406,490,554	\$381,891,358	\$18,969,206	\$5,629,990
Flood Protection and Storm Drainage Facilities [2]	334,315,000	342,757,166	280,263,186	16,631,220	45,862,760
Park and Recreation Facilities [3]	343,230,000	353,022,660	343,999,782	3,121,283	5,901,596
Library Facilities [4]	46,200,000	47,692,804	47,106,275	408,080	179,449
Cultural Arts Facilities [5]	60,855,000	63,556,770	62,667,331	35,868	853,571
City Hall, City Service and Maintenance Facilities [6]	34,750,000	35,360,236	25,068,636	1,926,395	8,365,205
Land Acquisition Under Land Bank Program [7]	1,500,000	1,500,000	1,452,418	0	47,582
Economic Development [8]	41,495,000	45,060,053	41,939,230	1,153,500	1,967,324
Farmers Market Improvements [9]	6,635,000	6,933,754	6,584,013	3,208	346,532
Land Acquisition in the Cadillac Heights Area [10]	22,550,000	22,727,451	11,250,822	314,723	11,161,907
Court Facilities [11]	7,945,000	7,948,603	7,719,729	128,411	100,462
Public Safety Facilities and Warning Systems [12]	63,625,000	65,124,222	64,818,588	56,408	249,226
Total	\$1,353,520,000	\$1,398,175,273	\$1,274,761,368	\$42,748,302	\$80,665,603

Note: The tables above reflect expenditures and encumbrances recorded in the City's financial system of record. They do not include commitments that have not yet been recorded in the system, such as amounts recently approved by City Council.

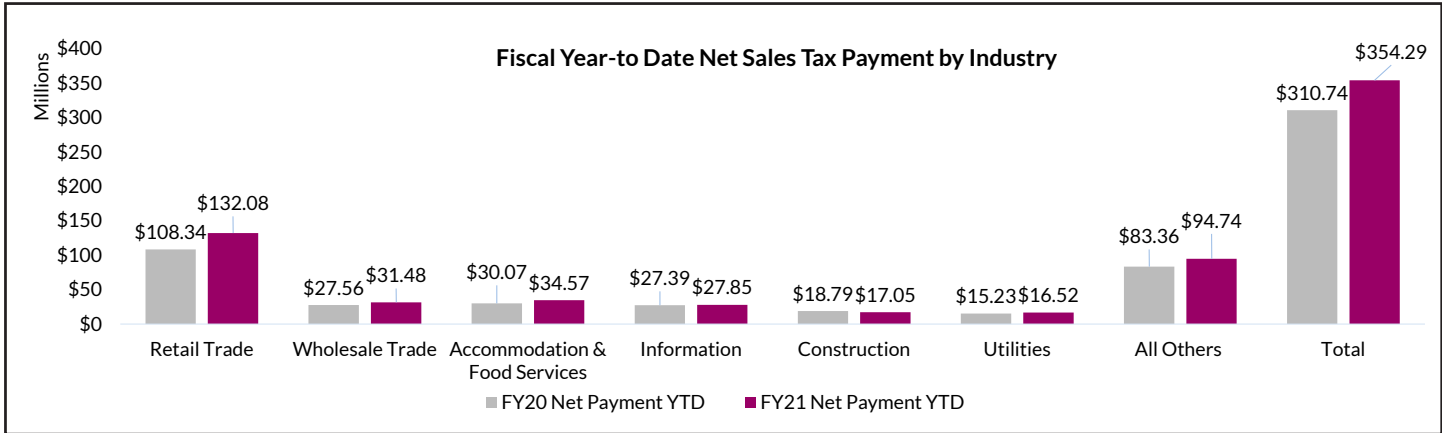
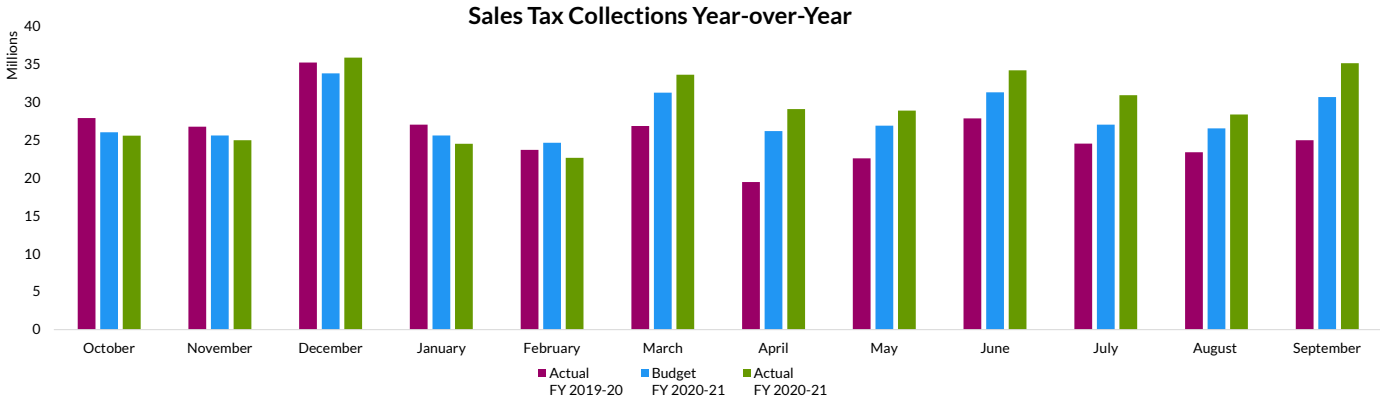
FY 2020-21 Financial Forecast Report

ECONOMIC INDICATORS

Sales Tax

The current sales tax rate is 8.25 percent—6.25 percent goes to the state, one percent to the City, and one percent to DART. In FY 2019-20, the City received \$310,738,000 in sales tax revenue. The FY 2020-21 budget was \$296,324,000. City Council increased the sales tax budget by \$8,749,000 on June 9 as part of the mid-year appropriations adjustment process. The budget was increased again by \$30,938,000 on September 9 through the end-of-year appropriations adjustment process.

Total collections for FY 2020-21 were \$354,288,000, which surpasses the amended budget by \$18,276,000. The charts in this section provide more information about sales tax collections.



Note: Net sales tax payments by industry do not include the City’s self-reported sales tax numbers.

FY 2020-21 Financial Forecast Report

ECONOMIC INDICATORS

Year-over-Year Change in Sales Tax Collections		
Industry	September FY21 over September FY20	FYTD21 over FYTD20
Retail Trade	32%	22%
Wholesale Trade	-12%	14%
Accommodation and Food Services	34%	15%
Information	42%	2%
Construction	7%	-9%
Utilities	16%	9%
All Others	132%	14%
Total Collections	41%	14%

Retail Trade. Includes establishments engaged in selling (retailing) merchandise, generally without transformation, and rendering services incidental to the sale of merchandise. The retailing process is the final step in the distribution of merchandise, so retailers are organized to sell merchandise in small quantities to the general public.

Wholesale Trade. Includes establishments engaged in wholesaling merchandise, generally without transformation, and rendering services incidental to the sale of merchandise. Wholesalers are organized to sell or arrange the purchase or sale of (a) goods for resale to other wholesalers or retailers, (b) capital or durable nonconsumer goods, and (c) raw and intermediate materials and supplies used in production.

Accommodation and Food Services. Includes establishments providing customers with lodging and/or preparing meals, snacks, and beverages for immediate consumption.

Information. Includes establishments engaged in (a) producing and distributing information and cultural products, (b) providing the means to transmit or distribute these products as well as data or communications, and (c) processing data.

Construction. Includes establishments primarily engaged in the construction of buildings or engineering projects (e.g. highways and utility systems). Establishments primarily engaged in the preparation of sites for new construction or in subdividing land for sale as building sites are also included in this sector.

Utilities. Includes establishments providing electric power, natural gas, steam supply, water supply, and sewage removal.

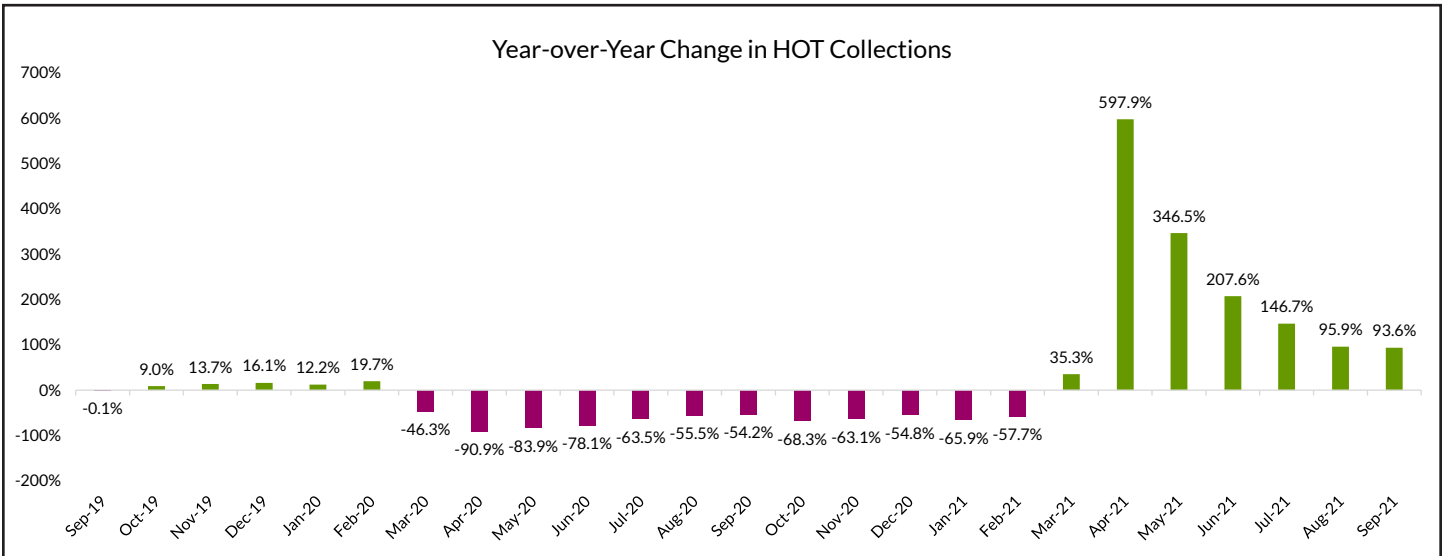
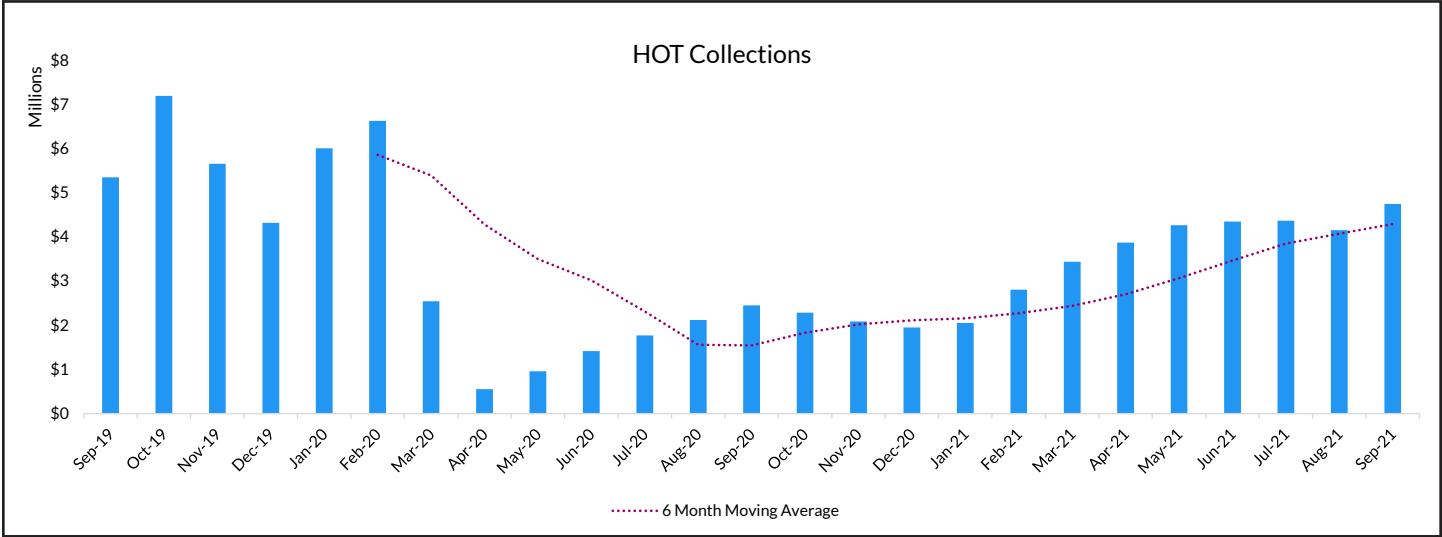
All Others. Includes but is not limited to manufacturing, professional and business services, financial activities, education and health services, and natural resources and mining.

FY 2020-21 Financial Forecast Report

ECONOMIC INDICATORS

Hotel Occupancy Tax

The City collects hotel occupancy taxes (HOT) on hotel, motel, bed and breakfast, and short-term rentals in the city limits. The HOT rate in Dallas is 13 percent of the cost of the room (not including food served or personal services not related to cleaning and readying the space for the guest)—six percent goes to the state, and seven percent goes to the City. HOT is the largest single revenue source for the Kay Bailey Hutchison Convention Center, and data is typically updated every two months.



FY 2020-21 Financial Forecast Report

ECONOMIC INDICATORS

Convention Center Event Bookings

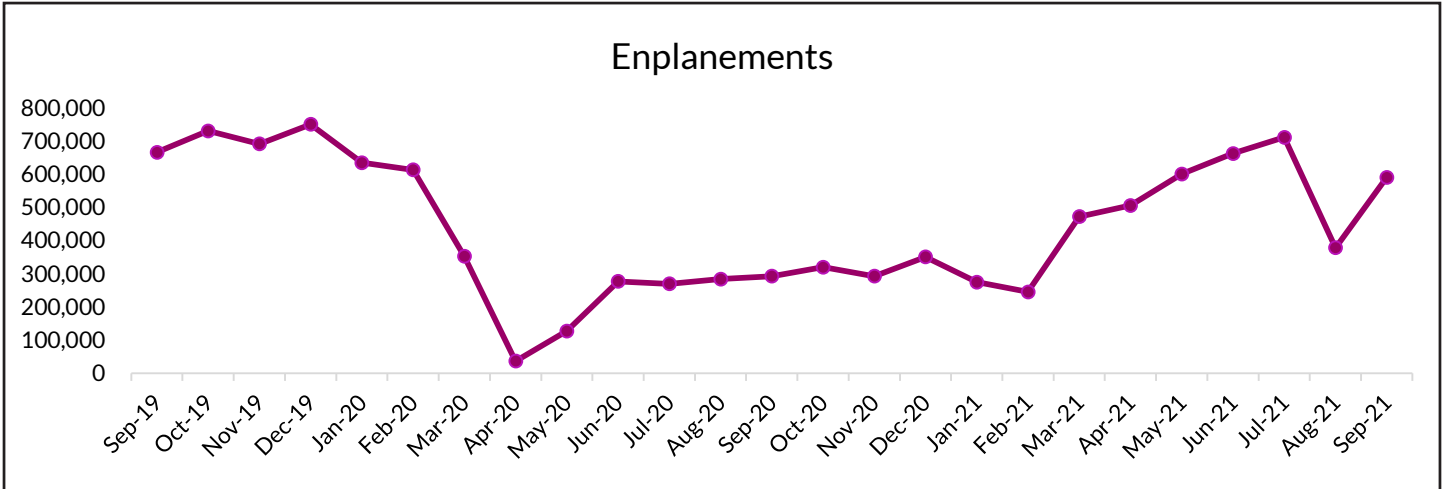
The table below lists the number of actual, planned, and forecast events at the KBHCCD for the last three fiscal years. Please note if no event takes place, it results in an equal reduction in revenue and expenses.

	FY19 Actual	FY20 Actual	FY21 Planned	FY21 Actual
October	6	6	6	3
November	2	11	6	1
December	9	5	7	2
January	7	13	10	1
February	9	12	6	0
March	8	1	6	2
April	6	1	3	1
May	6	0	9	6
June	5	0	8	7
July	3	0	3	7
August	7	0	7	4
September	11	0	3	5
Total	79	49	74	39

* Due to shifts in cancellations and rescheduling, actuals for prior months have been updated.

Love Field Enplanements

An enplanement is when a revenue-generating passenger boards an aircraft. Enplanements are the most important air traffic metric because enplaned passengers directly or indirectly generate 80 percent of Aviation revenues. Typically, Aviation generates only 20 percent of total operating revenues from non-passenger-related activities.

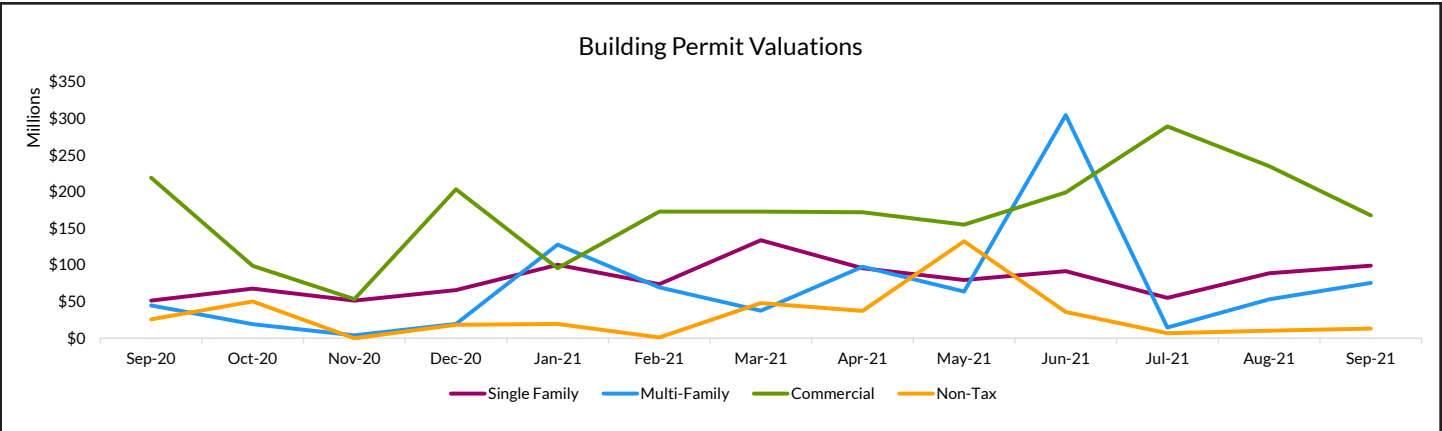
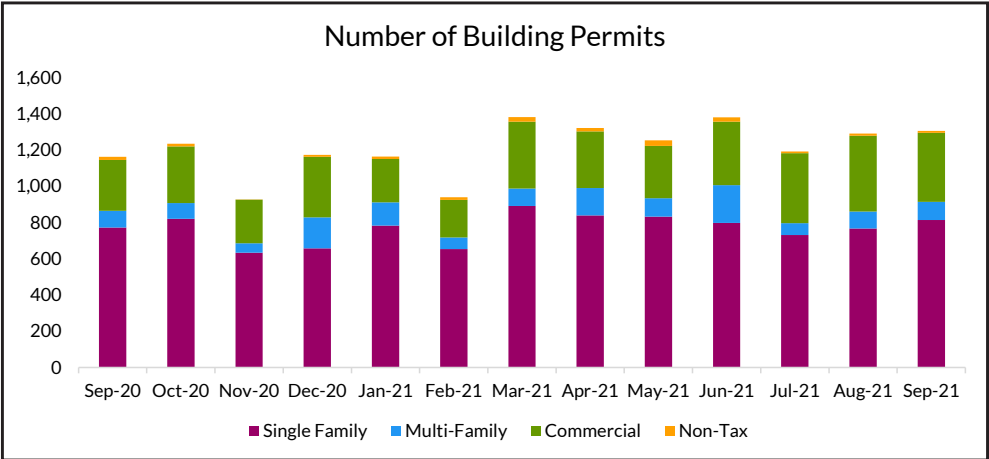


FY 2020-21 Financial Forecast Report

ECONOMIC INDICATORS

Building Permits

Building permits (required for all construction in Dallas) can provide insight into upcoming activity in the housing market and other areas of the economy. Permits are a key indicator of the confidence developers have in the economy; likewise, a decline can indicate developers do not anticipate economic growth in the near future. In some cities, this measure may be a leading indicator of property tax value growth, but in Dallas, the property tax forecast model includes other variables like wage/job growth, housing supply, gross domestic product, population, vacancy rates, and others.



DALLAS 365

The Dallas 365 initiative aligns 35 key performance measures to our eight strategic priorities. The department responsible for each measure is noted at the end of the measure's description, and last year's performance is included if available. If FY 2019-20 data is not available, N/A is listed.

For the September report, only year-end (YE) targets are presented for each measure. We compare the YE target with the department's actual performance as of September 30, 2021.

Measures are designated "on target" (green) if actual YTD performance is equal to or greater than the YTD target. If actual YTD performance is within five percent of the YTD target, it is "near target" (yellow). Otherwise, the measure is designated "not on target" (red). The same methodology applies to YE forecasts. Variance notes are provided for each red measure.

Year-End Actuals

 **18**
On Target

 **7**
Near Target

 **10**
Not on Target

#	Measure	FY 2019-20 Actual	FY 2020-21 Target	FY 2020-21 Actual
Economic Development				
1	Percentage of dollars spent with local M/WBE businesses (Economic Development)	69.98%	65%	81.68%
2	Percentage of businesses from low- to moderate-income (LMI) census tracts connected to the B.U.I.L.D. ecosystem (Economic Development)	N/A	40%	97.78%
3	Percentage of single-family permits reviewed in three days (Sustainable Development)	N/A	85%	0%
4	Percentage of inspections performed same day as requested (Sustainable Development)	96.77%	98.00%	98.00%
Environment & Sustainability				
5	Percentage of annual Comprehensive Environmental & Climate Action Plan (CECAP) milestones completed	N/A	92%	92.7%
6	Monthly residential recycling diversion rate (Sanitation Services)	N/A	19%	18.29%
7*	Missed refuse and recycling collections per 10,000 collection points/service opportunities (Sanitation Services)	14.66	12.5	15.63
Government Performance & Financial Management				
8	Percentage of 311 calls answered within 90 seconds (311 Customer Service Center)	35.68%	75%	28.10%
9	Percentage of vehicles receiving preventive maintenance on schedule (Equipment and Fleet Management)	76.67%	70%	88.25%

* For most measures, high values indicate positive performance, but for these measures, the reverse is true.

FY 2020-21 Dallas 365

#	Measure	FY 2019-20 Actual	FY 2020-21 Target	FY 2020-21 Actual
Housing & Homeless Solutions				
10*	Average number of days to contract signing for Home Improvement and Preservation Program (HIPP) applications (Housing & Neighborhood Revitalization)	N/A	120	231
11	Percentage of development funding contributed by private sources (Housing & Neighborhood Revitalization)	N/A	60%	78.01%
12	Percentage of unduplicated persons placed in permanent housing who remain housed after six months (Homeless Solutions)	75.03%	85%	90.82%
13	Percentage of individuals who exit to positive destinations through the Landlord Subsidized Leasing Program (Homeless Solutions)	N/A	80%	78.08%
Public Safety				
14	Percentage of responses to structure fires within 5 minutes and 20 seconds of dispatch (Fire-Rescue)	85.54%	90%	83.91%
15	Percentage of EMS responses within nine minutes (Fire-Rescue)	88.98%	90%	89.70%
16	Percentage of responses to Priority 1 calls within eight minutes (Police)	52.75%	60%	54.39%
17	Percentage of 911 calls answered within 10 seconds (Police)	81.90%	90%	65.92%
18*	Crimes against persons (per 100,000 residents) (Police)	2,028.89	1999	2085.6
19	Percentage of crisis intervention calls handled by the RIGHT Care team (Integrated Public Safety Solutions)	N/A	45%	43.4%
20	Complaint resolution rate (Community Police Oversight)	N/A	70%	86.76%
Quality of Life, Arts, & Culture				
21	Percentage of cultural services funding to ALAANA (African, Latinx, Asian, Arab, Native American) artists and organizations (Office of Arts & Culture)	N/A	30%	31.19%
22	Percentage of litter and high weed service requests closed within SLA (Code Compliance)	54.42%	65%	74.58%
23	Live release rate for dogs and cats (Animal Services)	90.6%	90%	88.11%
24	Percentage of technology devices checked out (hot spots and Chromebooks) (Library)	N/A	85%	58.40%
25	Percentage of users who report learning a new skill through adult learning or career development programs (Library)	N/A	90%	94.24%
26	Percentage of planned park visits completed by Park Rangers (Park & Recreation)	N/A	93%	95.43%
27	Participation rate at late-night Teen Recreation (TRec) sites (27,300 annual participants) (Park and Recreation)	6.8%	100%	11.9%

* For most measures, high values indicate positive performance, but for these measures, the reverse is true.

FY 2020-21 Dallas 365

#	Measure	FY 2019-20 Actual	FY 2020-21 Target	FY 2020-21 Actual
Transportation & Infrastructure				
28	Percentage of bond appropriation awarded ITD (Bond & Construction Management)	90%	90%	88.74%
29*	Percentage of work orders for emergency maintenance (Building Services)	N/A	4%	0.62%
30	Percentage of planned lane miles improved (726 out of 11,800 miles) (Public Works)	100%	100%	90.77%
31	Percentage of potholes repaired within three days (Public Works)	95.37%	98%	100%
32	Percentage of signal malfunction responses within 120 minutes (Transportation)	91.55%	91%	94.34%
Workforce, Education, & Equity				
33	Percentage increase in Senior Medical Transportation Program trips (Community Care)	N/A	10%	39.19%
34	Percentage of Fresh Start clients who maintain employment for six months (Economic Development)	N/A	25%	33.30%
35	Percentage of City departments participating in the Equity Indicators alignment process (Equity & Inclusion)	N/A	80%	85%

* For most measures, high values indicate positive performance, but for these measures, the reverse is true.

VARIANCE NOTES

3. As of September 29, DEV estimates residential permit review times at four weeks for first review. Five vacancies in the residential review team coupled with a large influx of applications has caused an increase in wait time. Applications are being diverted to third party reviewers to assist. DEV anticipates three week review times once process improvements are fully implemented.

6. Recycling tonnages are based on customer behavior. Recycling collection in Dallas has leveled out since its inception; this type of change is typical as recycling programs mature. We will continue our outreach and education efforts to continue underlining the importance of recycling in the community.

7. Operations are returning to normal. A few intermittent recycling collection delays are still occurring and we have informed residents to report missed collections after 8pm of the scheduled day of service by calling 311 or submitting a service request through the 311 salesforce website.

8. 311 deployed new call center software on September 25th, which we anticipate will improve wait time, once the new system processes are worked out. Meanwhile, 311 has made temporary policy changes and canceled training classes to maximize staff until issues with the new software can be fixed.

10. Contractor capacity and construction delays continue to adversely impact performance. HOU continues to close projects and will close additional applications as contractors become available.

FY 2020-21 Dallas 365

13. 78% of the targeted 80% program participants exited to positive destinations in FY2020-21. The 2% shortage is attributed to the impacts of the Covid-19 pandemic. More program participants needed extra financial assistance for various reasons, including unemployment.

14. The year-end average is slightly lower than the target due to February winter storm Uri and continued station closures. Fire station 46 reopened on September 24th and a temporary station near station 41 will be set up by the end of the year to mitigate response times. DFR anticipates improved response times with the reopening of stations.

15. DFR's percentage of EMS responses within nine minutes is only 0.30% away from reaching the target, primarily due to the February 2021 winter storm. Continued station closures had an impact on overall response times due to displaced apparatus. The department is monitoring the impact from this and adjusting accordingly. Overall response times are improving with the reopening of Fire Station 46 in September 2021, the delivery of Station 59 in January 2022, in addition to the temporary station (Station 41) being added in the next few months.

16. DPD continues to balance the resource needs of call response times with proactive crime fighting efforts, which have resulted in violent crime reductions. DPD strives to answer 60% of priority 1 calls within 8 minutes while also continuing the successful implementation of our crime reduction plan.

17. Low staffing levels during most of the fiscal year and the Covid-19 pandemic have impacted performance levels. Corrective actions, as well as the onboarding of 53 new 911 Call Takers, have increased calls answered within 10 seconds to 85.85% in September. As of October 5th, 911 Call Taker staffing is at 79% with an additional 9 Call Takers scheduled to start on October 13th.

18. With the implementation of the Violent Crime Plan, we have reduced total violent crime. We are continuing to implement Phase 2 and Phase 3 of the Crime Plan in order to reduce overall crime.

19. IPS deployed five active teams from January thru July resulting in answering 43.4% of the targeted 45% crisis intervention calls in September. The RIGHT Care team performance continues to excel as they become more established. As of November 30th, 52.8% crisis intervention calls were handled by the RIGHT Care team.

23. DAS shifted towards providing resources to residents to help either keep their pet or rehome it without entering the shelter and this led to a 29% decrease in owner-surrendered pets in FY 2020-21. With fewer highly adoptable owner surrendered pets, a larger percentage of DAS' population is composed of more vulnerable animals, such as pets that are sick, injured, or public safety concerns, all of which have less certain outcomes. Yet, despite this shift, DAS euthanized fewer dogs and cats in FY 2020-21 than ever before – 1,767 compared to 1,932 in FY 2019-20 when it exceeded its 90% live release rate goal. However, the decrease in overall intake means each negative outcome carries more weight in the live release rate percentage.

24. Overall circulation of LIB materials, including technology devices, is down compared to last year because of COVID-19 closures and limited services. At any time, 58% of the 100 Chromebook technology bundles (paired with a hot spot) are checked out, and approximately 92% of the remaining individual hot spots are in use. LIB continues to revise its marketing tactics to increase awareness. September's technology circulation increased by 10.61% over August.

27. Trec programming was suspended through June 24th due to Covid-19 precautions. Trec programming is now available at 14 recreation centers and had a total of 643 participants in August.

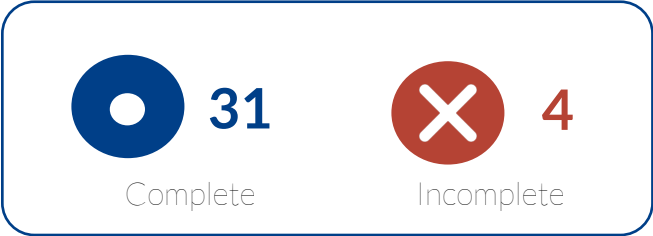
FY 2020-21 Dallas 365

28. The complexities of contract negotiations on projects and the escalating costs of materials impacted construction schedules resulting in a 89% commitment. The Office of Bond and Construction Management expects an increase in construction awards by mid-FY 2022 as 35% of the bond projects have not started or are under design. Staff will expedite projects when feasible to meet the 6-year implementation schedule.

30. Multiple weather events from November to February, intermittent COVID-related labor shortages, and additional CDBG and DWU funded projects have impacted construction scheduling. PBW completed 659 of 726 planned lane miles.

BUDGET INITIATIVE TRACKER

The Budget Initiative Tracker reports on 35 activities included in the FY 2020-21 budget. For each initiative included in this report, you will find the initiative number, title, description, status, and measure. At the end of each description, the responsible department is listed. For the September report, the responsible department has provided a current status for the initiative and indicated whether the initiative is “complete” (blue circle) or “incomplete” (red x).



In the Spotlight



Congratulations to the Office of Environmental Quality and Sustainability (OEQS) for successfully completing budget initiative #3: Initiate the 48 actions and 136 milestones identified in the Comprehensive Environmental and Climate Action Plan (CECAP) for FY 2020-21.

Since the development and implementation of CECAP, it's been an exciting time of unprecedented energy and movement on Dallas' environmental issues. Some of OEQS's marquee projects you will be

hearing more about soon: developing an RFCSP for community solar, selecting the consultant to help implement the Urban Agriculture Plan, City Council putting its stamp of approval on the Urban Forest Master Plan, and an upcoming item allocating funds from the VW Mitigation Trust to develop electric vehicle charging infrastructure. To learn more about CECAP, please visit dallasclimateaction.com/CECAP.

FY 2020-21 Budget Initiative Tracker

ECONOMIC DEVELOPMENT

1 Workforce Development

INITIATIVE Merge business and workforce development efforts into a single team that will collaborate with community and business stakeholders to prepare residents for emerging job growth sectors. (Economic Development)

STATUS ECO has aligned business and workforce efforts to eliminate duplication, and the team is working with Community Care and outside organizations like the South Dallas Employment Project to implement this initiative.

2 B.U.I.L.D. Program

INITIATIVE Roll out the Broadening Urban Investment to Leverage Dallas (B.U.I.L.D.) program to strengthen small businesses and provide access to technical training, funding, mentorship, and capacity-building guidance. (Economic Development)

STATUS The program launched November 12, 2020. In December, staff reviewed and scored 129 applications. In January, staff identified 50 awardees, 45 of whom completed the required technical assistance/business coaching and received funds. From the initial award cycle, 44 of 45 businesses (97.8 percent) were from low- to moderate-income census tracts.

ENVIRONMENT & SUSTAINABILITY

3 Environmental Action Plan

INITIATIVE Initiate the 48 actions and 136 milestones identified in the Comprehensive Environmental and Climate Action Plan (CECAP) for FY 2020-21. (Environmental Quality and Sustainability)

STATUS All 136 milestones and 48 actions are in progress with 126 milestones completed, forming a 93 percent completion of the FY 2020-21 Implementation Work Plan. OEQS has developed an RFCSP for community solar, which is currently on hold pending clarification on programmatic parameters. A consultant for the Urban Agriculture Plan has been selected, and this project is underway. City Council has approved the Urban Forest Master Plan, a resolution for sustainable procurement, and a resolution approving funds from the VW Mitigation Trust to develop electric vehicle charging infrastructure will go to City Council. OEQS is working on an application for more funds from the VW Mitigation Trust to install additional electric vehicle charging infrastructure.

You can find more details on the CECAP, including the full work plan for FY 2020-21, at dallasclimateaction.com/cecap.

4 Brush & Bulky Trash Collection

INITIATIVE Streamline brush/bulky trash collection to reduce emissions, improve air quality, and realize collection efficiencies as outlined in the CECAP. (Sanitation Services)

STATUS SAN drove a total of 1,179,091 miles and collected 123,329.81 tons, which represents a total of 9.56 miles per tons of bulk and brush collected. This is a new measure for the department and SAN will use FY 2021 data as baseline to report the measure quarterly in FY 2021-22.

FY 2020-21 Budget Initiative Tracker

GOVERNMENT PERFORMANCE & FINANCIAL MANAGEMENT

5 Language Equity

INITIATIVE Assist residents in their primary languages, which include Spanish, Vietnamese, Arabic, French, Burmese, Hindi, Korean, Swahili, and Mandarin, by recruiting four additional Spanish-speaking customer service agents (CSAs) and maintaining LanguageLine translation services. (311 Customer Service Center)

STATUS A new conversational Spanish language IVR is planned for deployment in 311 as a part of the new Citywide contact center solution. Information Technology Services (ITS) is expected to deploy the new Spanish IVR before the end of 2021. 311 is also working with ITS, Communications, Outreach and Marketing (COM), and vendors to begin the process of adding a Spanish language option to the City's current CRM portal, expected to be complete by the end of FY 2021-22. In addition, 311 continues to recruit and prioritize hiring as many bilingual Customer Service Agents as possible when filling vacancies.

6 Data Analytics

INITIATIVE Build a new team that will harness the City's data to promote transparency and accessibility to the public and provide crucial insights that support better decision-making throughout the organization. (Data Analytics & Business Intelligence)

STATUS DBI has staffed 23 of 28 positions and is recruiting three Data Science Analysts, one Data Scientist, and an intern, all of whom are targeted to be hired by the end of September.

7 Minimum Wage

INITIATIVE Lead by example by increasing the minimum wage for permanent, part-time, seasonal, and temporary City employees to \$14 per hour in FY 2020-21. (Human Resources)

STATUS City Council approved the \$14 minimum wage as part of adopting the FY 2020-21 budget. The increase took effect October 1, 2020.

HOUSING & HOMELESSNESS SOLUTIONS

8 Eviction Assistance

INITIATIVE Alleviate financial hardship through an eviction assistance program that connects tenants facing eviction to resources ranging from housing assistance and direct legal services to financial education. (Equity and Inclusion)

STATUS The Eviction Assistance Initiative served 181 households (436 people) from January 2021 to August 2021. In the month of August 2021, 18 households (49 people) were assisted. The initiative has assisted 100% of applicants who have sought legal services through advising, briefing, or full legal representation. These households met with a legal representative from Legal Aid of Northwest Texas to provide some measure of defense to the threat of eviction. The number of households that were helped this fiscal year is because of the CDC moratorium on evictions which was blocked by the Supreme Court on August 26, 2021. Eviction filings may increase in the coming months because of this.

9 Comprehensive Housing Policy

INITIATIVE Refine the Comprehensive Housing Policy to better meet residents' housing needs, including changing the terms of some loans from repayable to forgivable and creating a targeted home rehabilitation program. (Housing & Neighborhood Revitalization)

STATUS City Council adopted changes to the Comprehensive Housing Policy on August 26, including creating the Targeted Repair Program (TRP) and updating the Home Improvement and Preservation Program (HIPP) and Dallas Homebuyers Assistance Program (DHAP) to increase participation. At this time last fiscal year, HOU had served 12 residents, and this year has served six. Now that construction has begun on several repairs, staff anticipate growth in the coming months.

FY 2020-21 Budget Initiative Tracker

PUBLIC SAFETY**10 Environmental Design**

INITIATIVE Reduce crime and improve quality of life by remediating environmental issues such as vacant lots, abandoned properties, substandard structures, and insufficient lighting. (Code Compliance, Transportation)

STATUS TRN has completed LED conversion of 533 street lights and installation of 80 new lights. Conversion of additional 1,611 street lights is underway with 583 in Design phase and 52 under construction. All contracts were awarded on September 22, 2021 and encumbered.. The Illegal dumping team is currently on track with the remediation of illegal dumping cases. Since October 2020, CCS has resolved all code violations and remediated 341 vacant lots referred by IPSS.

11 Police Mediation

INITIATIVE Strengthen accountability through the Office of Community Police Oversight by adding a mediation coordinator and intake specialist. (Community Police Oversight)

STATUS HR reclassified the mediation position as a Mediation Manager and posted the position in August. The Intake Specialist has been hired.

12 Intoxication Recovery Center

INITIATIVE Divert public intoxication cases from jail to a recovery services center staffed with case workers who will help individuals identify and manage substance use disorders. (Court and Detention Services)

STATUS The Sobering Center manager has onboarded a manager and three supervisors. The City Attorney's Office is finalizing an Interlocal Agreement with the North Texas Behavioral Health Authority to co-locate a supervisor at the Sobering Center. The agreement is expected to be approved, and the supervisor is set to start work this Fall. Renovations were completed in October. The Center hosted a soft opening on May 19 and is now fully functional. Center staff have begun interviewing individuals and connecting them to community-based treatment programs.

13 Fire-Rescue Response

INITIATIVE Augment our fire-rescue response by hiring 21 new firefighters to fully staff Station #59 (scheduled to open in September 2021) and operating a ladder truck at Station #18 to respond more efficiently to multi-story structure fires in downtown. (Fire-Rescue)

STATUS DFR successfully executed its hiring plan goal by hiring 95 new members across the Fall 2020, Spring 2021 and Summer 2021 hiring classes. The department is in process of training these new personnel and is positioned to fully staff the new Station 59 and continue to staff the ladder truck at Station #18, as well as other assignments added over the last year.

14 RIGHT Care

INITIATIVE Expand the RIGHT Care program to five teams to avoid unnecessary hospitalization, arrests, and interactions between residents and law enforcement. (Integrated Public Safety Solutions)

STATUS As of April 1, all five teams are active and the percentage of crisis intervention calls handled by the teams increased from 10 percent of all such calls in January to 43 percent in July.

15 Mobile Crisis Response

INITIATIVE Form a mobile crisis response team to support police officers when residents need direct services such as food, housing, transportation, or shelter in cases of domestic violence. (Integrated Public Safety Solutions)

STATUS The City has staffed the Mobile Crisis Response Team with a manager, one supervisor, and four caseworkers with more staff to be hired in the months to come.

16 Behavioral Health Care

INITIATIVE Remove barriers to behavioral health care in communities with limited or no access to these services to mitigate behavioral health crises. (Integrated Public Safety Solutions)

STATUS City Council approved the contract with both the North Texas Behavioral Health Authority (21-1465) and Metrocare Dallas (21-1462) on August 25, 2021. The services became available on September 1, 2021.

FY 2020-21 Budget Initiative Tracker

PUBLIC SAFETY**17 Violence Interrupters**

INITIATIVE Partner with community organizations to establish violence interrupters—credible individuals who serve as mentors and conflict resolution experts to curb violence from within their neighborhoods. (Integrated Public Safety Solutions)

STATUS City Council awarded a contract for the violence interrupters program on April 28, and IPSS has hired a program manager. The program was operational on June 21.

18 21st Century Training

INITIATIVE Improve police training in alignment with the principles of 21st Century Policing by enhancing external review, expanding programs to reduce implicit bias, and requiring annual training in alternative solutions, de-escalation, and less-lethal tactics. (Police)

STATUS DPD is partnering with the Caruth Police Institute, a recognized center of excellence, and the Meadows Mental Health Policy Institute to implement Active Bystandership for Law Enforcement (ABLE) training.

Project ABLE is an evidence-based education program designed to not only prevent harm but change the culture of policing. Project ABLE certified multiple DPD instructors through its train-the-trainers event, and department-wide training began in April. DPD added more classes to expedite the training of all sworn officers. All DPD officers are trained in less-lethal tactics, including taser and baton annual certification, de-escalation, and alternative force solutions.

19 Staffing Study Implementation

INITIATIVE Respond more efficiently to high-priority calls and free up resources for other efforts through continued implementation of staffing study recommendations, including transitioning 95 sworn positions to patrol and adding 95 non-sworn positions. (Police)

STATUS DPD has hired 87 of the 95 non-sworn positions. The remaining 8 positions are in various stages of the hiring process. DPD has transitioned all planned sworn positions to patrol and other units where they will be most effective based on departmental needs and will conclude all transitions once the remaining positions are onboarded.

20 Real-Time Crime Center

INITIATIVE Expand the Real-Time Crime Center (RTCC) team by adding 11 civilian crime intelligence analysts, for a total of 22 staff who analyze imaging and data in real time to proactively implement crime-fighting strategies. (Police)

STATUS RTCC construction is complete and is in the commissioning/certification process. DPD has hired 21 crime analysts and one is in the background investigation process.

FY 2020-21 Budget Initiative Tracker

QUALITY OF LIFE, ARTS, & CULTURE**21 Illegal Dumping**

INITIATIVE Target illegal dumping by investing \$500,000 for Code Compliance to add three new mow/clean crews. (Code Compliance)

STATUS CCS hired six new Code Officers to proactively identify illegal dumps and work with the camera crew to place cameras in chronic dumping areas. As well, CCS has hired all three mow/clean crews (nine positions) in which equipment for the new crews has been received. CCS is proactively updating Salesforce to track illegal dumping cases in coordination with the Marshal's Office.

22 Digital Equity

INITIATIVE Continue bridging the digital divide by making additional mobile hot spots and Chromebooks available for checkout at select libraries. (Library)

STATUS All 1,125 laptops purchased with CARES Act funds, were delivered at the end of May and were made available for checkout mid-June.

23 Branch Libraries

INITIATIVE Open two state-of-the-art branch libraries at Vickery Park in Fall 2020 and Forest Green in Spring 2021. (Library)

STATUS Vickery Park Branch Library opened for curbside service February 22, 2021. Forest Green is also complete and had its grand opening September 25, 2021.

24 Youth Recreation

INITIATIVE Engage Dallas youth through expanded recreational and cultural programming, mentoring relationships, job training and apprenticeships, physical and mental health initiatives, and fun educational activities. (Park & Recreation)

STATUS In July, TRec programming opened at 14 recreation centers and began offering activities such as sports, games, performing and fine arts, technology, fitness, etc.

FY 2020-21 Budget Initiative Tracker

TRANSPORTATION & INFRASTRUCTURE**25 Facility Accessibility** 

INITIATIVE Increase accessibility for residents with disabilities by updating City facilities in compliance with the Americans with Disabilities Act (ADA). (Equity & Inclusion)

STATUS ADA compliance assessment will be conducted on 26 city buildings during FY 22. The Oak Cliff Municipal Center and Fire Station 26 will be the first two buildings to be assessed by September 30. Ten more buildings are scheduled for ADA assessment by November 30. Previously assessed facilities Majestic Theatre restroom on hold pending updated schedule; MLK ramp project is complete; and City Hall L1 & L2 Garage are nearing completion, anticipated project closeout November 30.

26 Infrastructure Equity 

INITIATIVE Dedicate \$32.4 million to make equitable investments in streets, alleys, sidewalks, and other infrastructure, including \$8.6 million dedicated to underserved neighborhoods and near schools and senior centers. (Public Works)

STATUS PBW has completed more than 95.7 planned lane miles in targeted areas using the new equity framework for infrastructure projects. PBW has completed this initiative and exceeded its projections.

27 Sidewalk Master Plan 

INITIATIVE Increase accessibility for residents with disabilities by implementing the Sidewalk Master Plan with \$9.4 million in bond funds. (Public Works)

STATUS PBW has completed 32 of 32 sidewalk projects, including four in August. PBW had completed this initiative.

28 Bike Lanes 

INITIATIVE Maintain our investment in bike lanes at \$1.5 million to continue expanding mobility options, improving air quality, and making Dallas more sustainable. (Transportation)

STATUS TRN completed 1.1 miles of buffered bike lanes on West Commerce from Fort Worth Ave. to Riverfront Blvd. Staff expects to obligate the Union Bikeway project for construction by the end of FY 2020-21. Staff awarded engineering services for Ross Ave. and Elam Rd. shared-use paths and consultant planning services for the Bike Plan Update on September 22 and have encumbered all funds. Staff are also working to implement bike facilities on Lawnview Ave. and Vernon Rd.

29 Water/Wastewater Service 

INITIATIVE Set aside \$2.9 million annually to extend water and wastewater infrastructure to all residents in unserved areas within the next 10 years. (Water Utilities)

STATUS City Council awarded the construction project for Gooch St. on April 28. Staff have received construction bids for Killough Blvd. and the project was awarded on June 23. Finally, design is complete for Mesquite Heights and construction was awarded on September 9.

FY 2020-21 Budget Initiative Tracker

WORKFORCE, EDUCATION, & EQUITY**30 Virtual Language Center**

INITIATIVE Establish the City as a trusted primary source for information and ensure residents with limited English proficiency have equal access to programs and services through a new Virtual Language Center and other translation efforts. (Communication, Outreach, & Marketing)

STATUS The Virtual Language Center continues to provide translation services in various languages while actively working toward establishing the City as a trusted primary source of information through the distribution of various documents.

31 Fair Park Multimedia Center

INITIATIVE Launch the Fair Park Multimedia Center (FPMC) to magnify the impact of City programs and services, broadcast a Spanish-language City television channel, provide apprenticeships for local students, and bolster resilience through additional digital communications capacity. (Communication, Outreach, & Marketing)

STATUS The apprenticeship program began in February with two students from Thomas Jefferson P-TECH High School. City Council approved the contract for construction and installation of broadcasting and editing equipment on April 28.

32 Direct Assistance

INITIATIVE Meet residents' basic needs with direct assistance, including rent and utility assistance, food distribution, benefits navigation, and clothing distribution. (Community Care)

STATUS The Drivers of Poverty procurement was approved by City Council on September 22, 2021. Programming began on October 1, 2021.

33 Financial Empowerment Centers

INITIATIVE Pilot two Financial Empowerment Centers (FECs), community-based centers that offer financial coaching, employment referrals, mental health services, and housing support to help low-income residents navigate out of poverty and achieve financial stability. (Community Care)

STATUS The centers at City Square and International Rescue Committee sites have been set up. Financial Coaches have been hired and are finishing training. OCC partners are providing client assistance services, as the coaches finish training.

34 Reentry Services

INITIATIVE Support formerly incarcerated people reenter public life through community-based services such as housing placement, job skills training, job placement, and wraparound support services. (Community Care, Economic Development)

STATUS Re-entry Services contracts were approved by City Council on September 22, 2021. The programming is scheduled to begin October 1, 2021. The current program partner, the Regional Black Contractors Association, has enrolled 41 clients as of June 30, funded by an allocation from the Texas Department of Criminal Justice.

35 Equity & Inclusion

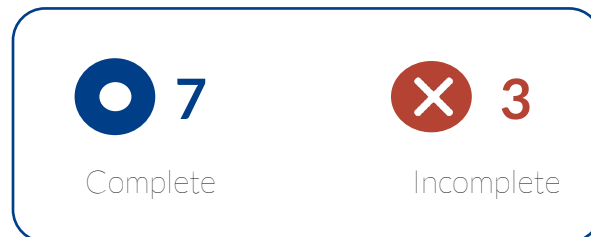
INITIATIVE Integrate the City's equity, resilience, inclusion, fair housing, and human rights initiatives in a single office. (Equity & Inclusion)

STATUS The City consolidated its offices of Equity, Fair Housing & Human Rights, Resilience, and Welcoming Communities & Immigrant Affairs into the Office of Equity & Inclusion, effective October 1.

Budget Initiative Tracker

MULTI-YEAR INITIATIVES

While most initiatives can be completed in a single fiscal year, several FY 2018-19 and FY 2019-20 initiatives required additional time because of the scope and term of the project, as well as delays due to COVID-19. We will continue to report the status of these 10 initiatives below, using the initiative numbers from the prior reports for reference.

**FY 2018-19****5 Security of City Facilities**

INITIATIVE Consolidating security for City facilities into Court and Detention Services and conducting a comprehensive risk assessment to identify future security needs for City facilities and programs. (Court & Detention Services)

STATUS Security has been consolidated into the Court and Detention Services. The Public Safety Committee was briefed on the assessment results and recommended next steps on May 10. A comprehensive risk assessment plan has been created, prioritized, and funded via ARPA in the FY 2021-22 budget in the amount of \$6,425,750.

23 Historic Resource Survey

INITIATIVE Devoting \$100,000 to conduct a historic resource survey with private partners. (Historic Preservation)

STATUS OHP presented the initial survey findings to the community on May 18, and staff anticipate hosting at least one more community meeting in the coming months. The final draft of the survey and public hearings are set for Spring 2022 with a target completion date in June 2022.

7 P-25 Radio System

INITIATIVE Expanding radio coverage area, improving system reliability, lowering operating costs, and improving interoperability across City departments and with other public safety agencies through implementation of the new P-25 radio system. (Information & Technology Services)

STATUS The project is on track to go live in August 2022 (originally December 2020). Of the 33 planned sites, 22 are complete, and the remaining 11 are more than 75 percent complete. The City has signed an interlocal agreement (ILA) with the City of Irving, City of Fort Worth, and City of DeSoto to share premises, facilities, and/or equipment, and ILAs are pending with the cities of Mesquite and Sachse.

Budget Initiative Tracker

MULTI-YEAR INITIATIVES**FY 2019-20****4 Body-Worn Cameras**

INITIATIVE Enhance safety for officers and residents and encourage positive community interactions by purchasing additional body-worn cameras for police officers, the Marshal's Office, and Dallas Animal Services officers. (Police)

STATUS DPD has equipped 2,000 officers with cameras and finished the rollout of new models to existing users. DAS has purchased 50 cameras that were active by May, and CTS has purchased 35 cameras for immediate use.

5 Firefighter Safety

INITIATIVE Protect our firefighters by purchasing a second set of personal protective equipment (PPE) and a complete replacement of self-contained breathing apparatus (SCBA) to allow for cleaning equipment between fires. This is a two-year initiative begun in FY 2018-19. (Fire-Rescue)

STATUS DFR has purchased and issued all 1,835 sets of PPE, and all SCBA equipment has been delivered.

12 Traffic Signals

INITIATIVE Promotes safety and enhance traffic flow by replacing broken vehicle detectors at 40 critical intersections and retiming 250 traffic signals. This is a multi-year initiative begun in FY 2018-19. (Transportation)

STATUS All funds have been awarded and encumbered and the signal contractor has a work order to install radar at 20 of the 27 remaining locations, and staff is coordinating scheduling. City staff will handle installations at the remaining seven locations.

15 Affordable Housing

INITIATIVE Further affordable housing throughout the city as prescribed in the Comprehensive Housing Policy through the 2020 Notice of Funds Available (NOFA). (Housing & Neighborhood Revitalization)

STATUS City Council has approved investments of \$24.1 million in three NOFA projects this fiscal year—St. Jude, Westmoreland Heights, and Midpark Towers—for a total of 630 new units and a total investment of almost \$100 million into housing projects in Dallas.

19 Comprehensive Plan

INITIATIVE Update the City's Comprehensive Plan to incorporate more recent policy initiatives and encourage strategic land development while promoting equity, sustainability, and neighborhood revitalization. (Planning & Urban Design)

STATUS City Council approved the consultant contract on April 28, and PUD launched the public process phase on August 28, 2021 with a draft plan by June 2022.

29 Juanita J. Craft Civil Rights House

INITIATIVE Preserve civil rights history by restoring the Juanita J. Craft Civil Rights House. (Arts & Culture)

STATUS The National Park Service approved the construction documents submitted. The exhibit fabrication and installation services is currently being finalized by Procurement and went to City Council for approval in November. BSD is also in the process of procuring construction services to rehabilitate the Craft House.

39 Ethics Training

INITIATIVE Foster an ethical organizational culture by continuing biennial ethics training and expanding the Values Ambassador program. (Equity & Inclusion)

STATUS EQU continues to deliver biennial ethics training. The Values Ambassador program has been on hold and will be relaunched after reviewing best practices for similar programs and collecting feedback from City departments and the Ad Hoc Committee on General Investigating and Ethics. It is anticipated a revamped program can be developed by the first quarter of calendar year 2022.



Memorandum



CITY OF DALLAS

DATE December 10, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – December 9, 2021**

New Updates

[Encampment Resolution \(Cleaning\) Schedule December 6th-December 17th, 2021](#)

OHS Street Outreach team kicked off the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Initiative on October 1, using 311 data and sites identified in the field to develop and implement the outreach and resolution via housing approach briefed to City Council on August 4.

Closing its first encampment through housing on Friday October 29, 2021. The DRTRR team of homeless service providers, co-led by OHS and MDHA, is currently targeting several additional encampments, which will result in closure through the housing of those unsheltered individuals before the end of the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS).

Please see the attached schedule for homeless encampment cleaning the weeks of December 6th – December 10th and December 13th – 17th. Please note that these will be for debris removal and outreach only.

OHS continues to urge people who see an encampment to report via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The DRTRR Dashboard through MDHA, was presented to the Citizens Homelessness Commission and the Dallas Area Partnership Board in November and will go live this Friday, on December 10th. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free sharing this tool with residents.

OHS has partnered with area providers to implement Temporary Incremental Weather Shelters in accordance with [Chapter 45](#) of the Dallas City Code. Businesses and non-profits are encouraged to apply for permits. Approved applicants will be supported by the greater working group, which includes OHS and area shelter operators. All interested applicants are encouraged to reach out via email to TWIS@dallascityhall.com. Applications may be found [here](#).

DATE December 10, 2021
SUBJECT **Taking Care of Business – December 9, 2021**

Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

City Manager's Corner

The Escalations Team for the 311 Customer Service Center consists of 10 multi-talented Senior Customer Service Representatives and a Supervisor. The Escalations Team handles first-level escalations and a myriad of other tasks, including but not limited to assisting 311 Customer Service Representatives with complex issues, working service requests, processing line locates, and service requests entered via 311's mobile application. Escalations also responds to customer inquiries via our online web portal (ePay.dallascityhall.com), a third-party vendor (2TurnItOn.com), and assists Dallas Water Utilities Customers via email (WaterSpecialtyUnit@dallascityhall.com). Lastly, the Escalations Team assists with inbound/outbound phone calls during peaks in call volume, as well as assisting with dispatch activities. The Escalations Team is recognized because of the nature and volume of their work. Speaking with upset residents on a daily basis is not an ideal job, but 311's Escalations Team does it with a smile day in and day out. They truly go above and beyond, welcome challenges as opportunities, and work together as a team to ensure the needs of Dallas residents are addressed.



From Top Left: Sybil Henry, John Jackson, Ian Hallett (Supervisor), Oresa Blanks, Dianne Joye
From Bottom Left: Detra Flowers, Kirstie Brieger, Mohammed Mazzouj, Ruth Copeland (top), Dinah Johnson (bottom), James Moore

DATE December 10, 2021
SUBJECT **Taking Care of Business – December 9, 2021**

Dallas Presents FIFA World Cup 2026 Human Rights Plan

On Tuesday, the City of Dallas joined the Dallas Sports Commission and numerous other partners to present the Dallas Human Rights Plan in the bid to host the FIFA World Cup 2026. For the first time in the World Cup matches, FIFA requires all finalists to submit and present a human rights plan. Led by the Office of Equity and Inclusion, City staff are playing a significant role in the plan development addressing the broad areas of



housing, workers, migrants, differently abled, LGBTQ+, human trafficking prevention, sustainable procurement, and safety and security for all. On Wednesday, December 8, 2021, Mayor Johnson signed a proclamation declaring December 10th as Human Rights Day in Dallas. This proclamation supports the work of the United Nations and its adoption of The Universal Declaration of Human Rights and memorializes Dallas' commitment to advancing human rights and equity. For additional information, please contact Liz Cedillo-Pereira, Chief of Equity and Inclusion.

MyDallas Citizenship Workshop and Pop-Up COVID-19 Vaccine Clinic

Welcoming Communities and Immigrant Affairs Division (WCIA) in collaboration with community partners, will host an in-person Citizenship and Vaccine Clinic.

When: Saturday, December 11, 2021 at 9am

Where: West Dallas Multipurpose Center, 2828 Fish Trap Road, Dallas, TX 75212.

Services include:

Completion of the N400 application for eligible applicants

Review of application by immigration attorney and BIA accredited representatives

Pfizer COVID-19 vaccine doses for ages 12 and up will be provided

Gift cards will be offered to those that receive the COVID-19 Vaccine

Space is limited to the first 100 clients

See attached flyer for more details

If you have any questions, please contact Christina da Silva, Welcoming Communities and Immigrant Affairs Officer, at christina.dasilva@dallascityhall.com.

DATE December 10, 2021
SUBJECT **Taking Care of Business – December 9, 2021**

Beck School of Construction

The Beck Group, Dallas County, and the City of Dallas have teamed together for the School of Construction Program to strengthen effective working relationships with the small, minority, and women-owned businesses (SMWBE) in the North Texas area. Additionally, this initiative creates an opportunity for participating SMWBEs to receive intensive technical assistance and business development training through local industry experts with demonstrated experience in serving the contracting business community. Up to 20 recipients will be tasked with completing a nine (9) month program that includes workshops and micro-classes centered on business development assistance to participating SMWBEs, with efforts focused on areas where there is a collective need for standard business acumen.

To learn more and submit your application, visit www.dallascounty.org/capacity to apply.

If you have any questions or need additional information, please contact DeNita Lacking-Quinn, Senior Outreach Specialist at denita.lacking@dallascityhall.com.

New Procurement Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ21-PKR-2018	KCS Trail and SoPac Trail Project Contract No. 0918-47-273/274, by Parks and Recreation Department
BD22-00017206	Emergency Medical Exam Gloves, Emergency and Non-Emergency Medical Supplies
BI22-00018185	Liquid Dipotassium Orthophosphate

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

Upcoming Events

Saturday December 11th, 2021	Citizens Police Academy Graduation	Time: 11:00 AM Location: Dallas Police Academy 5310 Red Bird Center Drive Flier "ATTACHED"
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DATE December 10, 2021
SUBJECT **Taking Care of Business – December 9, 2021**

Look Ahead

City Council Briefings

December 15, 2021

- 2017 Bond Program Status Update
- On-Street Parking and Curb Lane Management Policy
- Vision Zero Action Plan

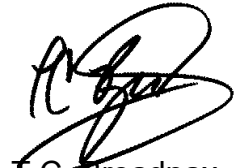
Media Inquiries

As of December 6, 2021, the City has received media requests from various news outlets regarding the following topics:

- Dallas Observer Alleges City Tried to Withhold Evidence in Case of Fire DFR Paramedic
- Man Found Dead In House Following Southwest Dallas Fire
- Smoke Alarms Aid in Escape of Three Residents from Southeast Dallas House Fire
- Tennell Atkins Ethics Complaint

The City has received other media requests from various news outlets at the following links: [Communications, Outreach and Marketing](#) or [Dallas Fire Rescue](#).

Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



F.G. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution (Cleaning) Schedule December 6th-December 17th, 2021

LOCATION	
12/6-12/10	12/13-12/17
LBJ and Josey Ln	8901 RL Thornton Freeway
N Stemmons Freeway and Royal Lane	4200 S. Polk Street
N Stemmons Freeway and Medical District Dr.	St. Francis and I30
300 Continental Avenue	S Munger Blvd & Barry Ave
75 and Forrest Lane	Craddock Park
LBJ and Coit (westbound road)	Garret Park
2801 Weathervane Ln	
11583 Ferguson Road	
Bonnie View and I-20	

BECK BETTER TOGETHER

DIVERSITY AND INCLUSION
PROGRAM

BECK PARTNERS
PROGRAM

INTRODUCING THE BECK SCHOOL OF CONSTRUCTION | DALLAS COUNTY

The Beck Group, Dallas County and the City of Dallas are excited to introduce the Beck School of Construction in Dallas County. The program strengthens working relationships with the small, minority, and women-owned businesses (SMWBE) in North Texas. It also creates an opportunity for participating SMWBEs to grow their businesses by learning from industry experts with experience serving the contracting community.

WHY PARTICIPATE? Up to 20 select participants will have the opportunity to learn from experts on topics designed to support your business. As a participant, you will commit to attending nine monthly classes that focus on themes critical to growing your businesses capacity, including but not limited to:

- Bids
- Accounting
- Risk
- Bonding
- Marketing
- Operations
- Contracting
- Safety


TO BE ELIGIBLE, YOU MUST...

- Complete and submit your application before the deadline of December 31, 2021.
- Currently be certified as a Small, Minority, and/or Women-owned business enterprise by the North Central Texas Regional Certification Agency, Dallas Fort Worth Minority Supplier Development Council, Women Business Council Southwest, or Texas Department of Transportation.
- Have a presence in the Dallas, Tarrant, Denton, Collin, Ellis, or Kaufman counties.
- Confirm continuous business operations for at least 24 months.
- Have a minimum annual revenue of \$100,000 for the past two years.

IN PARTNERSHIP WITH:



To learn more and submit your application, visit www.dallascounty.org/capacity to apply.



FREE CITIZENSHIP & COVID-19 VACCINE CLINIC

Join the City of Dallas Welcoming Communities and Immigrant Affairs Division for a FREE Citizenship Application Workshop and COVID-19 Vaccine Clinic

Saturday, Dec. 11, 2021

9 a.m.

West Dallas Multipurpose Center | 2828 Fish Trap Road | Dallas, Texas 75212

Services include:

Completion of the N-400 application for eligible applicants.

Review of application by immigration attorneys and BIA accredited representatives.

Pfizer COVID-19 vaccine doses for ages 12 and up will be provided.

Gift cards will be offered to those that receive the COVID-19 Vaccine.

Space is limited to the first 100 clients.

Please do not bring others with you, space is limited.

We encourage all applicants to bring/wear a mask and practice social distancing.

What you need to bring for the N400 Application:

- Green Card, Social Security Card and Driver's License or State ID
- Dates of travels outside the U.S. for the last five years
- Addresses lived and worked with dates for the past five years

If applicable:

- Spouse's name, date of birth, social security number and green card number or date of naturalization
- Marriage and divorce dates from previous marriages for you and spouse
- Names, dates of birth and green card numbers of your children and addresses if not living with you
- Certified copies of charges and court dispositions of any arrests (A legal representative will explain what this means and advise where to locate the records)

Males Only:

- Selective service number and registration date (call 847-688-6888 or go to www.sss.gov)



CITY OF DALLAS
OFFICE OF EQUITY & INCLUSION
WELCOMING COMMUNITIES
& IMMIGRANT AFFAIRS DIVISION

THE NEW AMERICANS
CAMPAIGN
UNITED FOR CITIZENSHIP

GRATIS: TALLER DE CIUDADANÍA Y CLÍNICA DE VACUNACIÓN CONTRA COVID-19

La División de Acogida a las Comunidades y Asuntos de Inmigrantes de la Ciudad de Dallas le invitan a un Taller de Solicitud de Ciudadanía y Vacunación contra COVID-19 GRATIS

Sábado, 11 de diciembre de 2021
9 a.m.

Centro Multiusos del Oeste de Dallas | 2828 Fish Trap Road | Dallas, Texas 75212

Los servicios incluyen:

Asistencia llenando la solicitud N400 para solicitantes elegibles.
Revisión de la solicitud por un abogado de inmigración y representantes acreditados por la Junta de Apelación de Inmigración (BIA, por sus siglas en inglés).

Se proporcionarán dosis de la vacuna contra COVID-19 de Pfizer para mayores de 12 años.

Se ofrecerán tarjetas de regalo a los que reciban la vacuna contra COVID-19.

El espacio está limitado a los primeros 100 asistentes.

Por favor, no traiga a otras personas, ya que el espacio es limitado.

Les pedimos a todos los solicitantes llevar y usar mascarilla, así como también practicar el distanciamiento físico.

Lo que necesita llevar para la solicitud N400:

- Tarjeta de Residente Permanente (Tarjeta Verde), tarjeta de la seguridad social y licencia de conducir o identificación estatal
- Las fechas de los viajes realizados fuera de los Estados Unidos durante los últimos cinco años
- Historial de direcciones de residencia y fecha(s) de trabajo(s) de los últimos cinco años

Si procede:

- Nombre del cónyuge, fecha de nacimiento, número de seguridad social y número de la Tarjeta de Residente Permanente o fecha de naturalización
- Fechas de matrimonio y divorcio de los matrimonios anteriores tanto de usted como de su cónyuge
- Nombres, fechas de nacimiento y números de Tarjeta de Residente Permanente de sus hijos y direcciones si no viven con usted
- Copias certificadas de los cargos y disposiciones judiciales de cualquier arresto (un representante legal le explicará lo que esto significa y le guiará dónde encontrar los registros)

Sólo para hombres:

- Número del Servicio Selectivo y fecha de registro (Llame al 847-688-6888 o vaya a www.sss.gov)



Citizens Police Academy

Academia de Policía Ciudadana

Class #48 Graduation / Graduación de Clase #48



Saturday,
December 11, 2021
Starts at 9:00 a.m.
Opening Ceremony at 11:00 a.m.

Display of Specialized Units, Presentation of Certificates and Lunch
Exhibición de Unidades Especializadas, Presentación de Certificados y Almuerzo

Dallas Police Basic Academy
5310 Red Bird Center Dr., Dallas, Texas 75237

For more information / Para más información: DPDUNIDOS@dallascityhall.com (email)
For applications / Para aplicaciones: www.dallaspolice.net/Community/Unidos