

Memorandum



DATE: August 11, 2023

TO: Honorable Mayor and Members of the City Council

SUBJECT: **Public Safety Dashboards – July 2023**

Due to no Council Committee meetings schedule for August. Attached you will find a copy of the July Public Safety Dashboards for your awareness and review.

Please contact me if you have any questions or need additional information.



Jon Fortune
Deputy City Manager
[Attachment]

cc:

T.C. Broadnax, City Manager
Chris Caso, City Attorney Mark
Swann, City Auditor
Billierae Johnson, City Secretary Preston
Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

Memorandum



CITY OF DALLAS

DATE August 11, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard - July 2023**

Dallas Fire-Rescue total dispatch numbers for the month of July was 26,589, up from 26,010 in June. As you are aware, DFR has a stated goal of 90% achievement for the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. Both the structure fire metric and the EMS metric were below our targets at 86% and 84% respectively. We will continue to analyze the data and adjust resources and strategies as necessary to achieve our target goals.

We had 3 significant fires for the month of July, which was lower than the 6 we had in June. We had a slight decrease in inspections, re-inspections, and smoke detector installations for the month. Our rescue unit hours of utilization (UHU) numbers are at 38.4% overall, which was down 1.5% from the previous reporting period.

We currently have 144 recruits in various stages of Training. All those recruits will be assigned to the field over the next year.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSESTIMES?.isGuestRedirectFromVizportal=y&.embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Justin Ball at justin.ball@dallasfire.gov.

A handwritten signature in blue ink that reads "Jon Fortune".

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
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DFR Executive Summary for Month Ending: July 2023



161,726

Total 911 DFR Incidents
Incidentes totales de 911 DFR

86%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

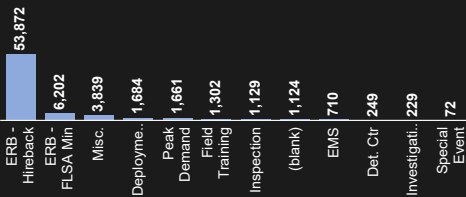
38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

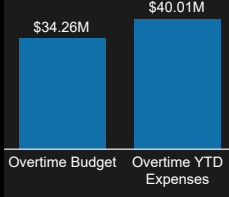
84%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

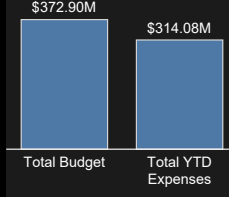
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



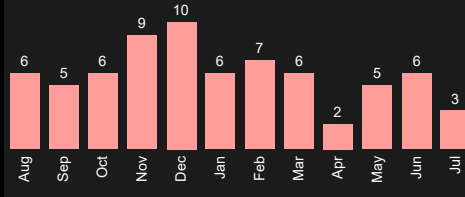
Sworn Overtime Presupuesto de Horas Extras



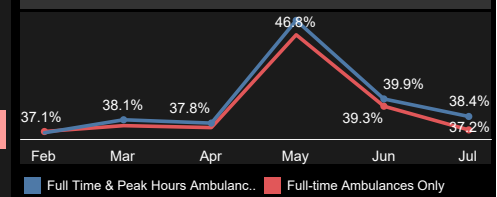
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



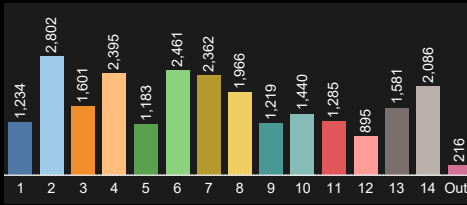
Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



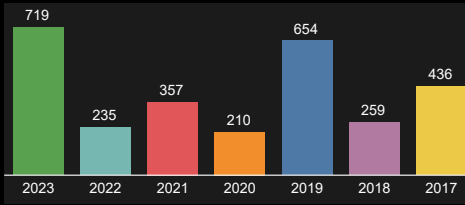
Sworn Staffing & Hiring Categorías de Personal

	2021	2022	2023
EMS & Emergency Respo..	1,678	1,610	1,620
Dispatch Comms & GIS	60	60	59
Fire Prevention & Inspectl..	88	95	89
Training & Recruitment	124	193	214
Arson Investigation EOD	22	27	25
Aircraft Rescue Fire Fight..	35	44	45
Total Staff	2,007	2,029	2,052
Number of Frontline Paramedics			833
Total Number of Active Paramedics			1,550

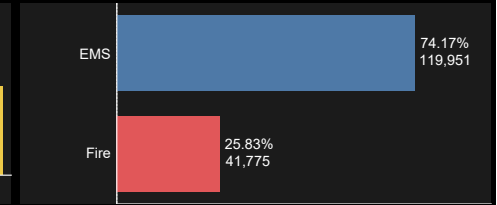
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



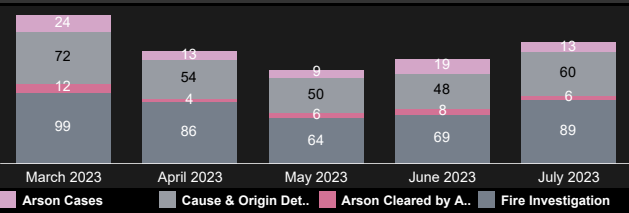
Smoke Detector Installs Instalaciones de Alarma de Humo



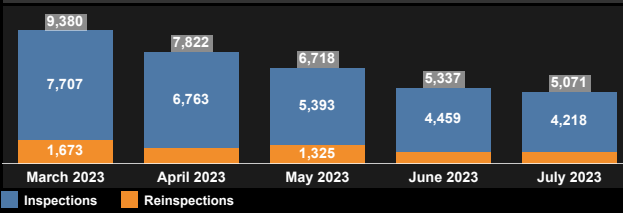
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	371	372	373	374	375	376
# of Trainees	23	18	24	25	27	27
Start Date	Oct-22	Oct-22	Mar-23	Mar-23	Jul-23	Jul-23
End Date	Dec-24	Dec-24	Jun-24	Jun-24	Sep-24	Sep-24
ERB Assigned	Jan-24	Jan-24	Jul-24	Jul-24	Oct-24	Oct-24

* YTD-Exp - Do Not Include Encumbrances

Memorandum



DATE: August 11, 2023
TO: Honorable Mayor and Members of the City Council
SUBJECT: **Dallas Police Department (DPD) Dashboard – July 2023**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is down 10.9% Year to Date (YTD), with less than 734 crimes over the last YTD. Total Crime is down 1.9% YTD due to 1,200 fewer offenses.

For your quick reference, you can access DPD's Dashboard using the following link:

[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at

lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.



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Deputy City Manager
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CITY WIDE SUMMARY OF CRIME STATISTICS

2023

Total Crimes

Total crimes counted according to NIBRS rules

62,946 crimes in 2023 YTD

64,146 crimes in 2022 YTD

-1,200 (-1.9%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

6,002 crimes in 2023 YTD

6,736 crimes in 2022 YTD

-734 (-10.9%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	4,068	4,641	-12.3%	-573
ROBBERY	1,360	1,523	-10.7%	-163
RAPE	209	213	-1.9%	-4
MURDER & NONNEGLIGENT MANSLAUGHTER	152	140	8.6%	12
FONDLING	137	113	21.2%	24
SODOMY	51	71	-28.2%	-20
SEXUAL ASSAULT WITH AN OBJECT	23	34	-32.4%	-11
INCEST	1	1	0.0%	0
STATUTORY RAPE	1	0		1

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

8,008 crimes in 2023 YTD

9,136 crimes in 2022 YTD

-1,128 (-12.3%) change year-over-year

Hate Crimes

23 crimes in 2023 YTD

36 crimes in 2022 YTD

-13 (-36.1%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to July 31, 2023)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to July 31, 2022)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year



Dallas Crime Analytics Overview

Resumen de las Análisis de Delitos en Dallas
Summary of crime data

Select Year 2023

View Summary



Select Months Completed Months

Select Page ^

- CRIME OVERVIEW
- VICTIM DEMOGRAPHICS
- CRIME BY DAYTIME
- RESPONSE TIMES

62,946

Total Crimes
Crímenes Totales

6,002

Violent Crimes
Crímenes Violentos

8,008

Family Violence Crimes
Crímenes por Violencia Familiar

2,100

Hate Crimes
Crímenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

Crime Map

Heat Map

Mapa de Área Críticas

Select Map Type

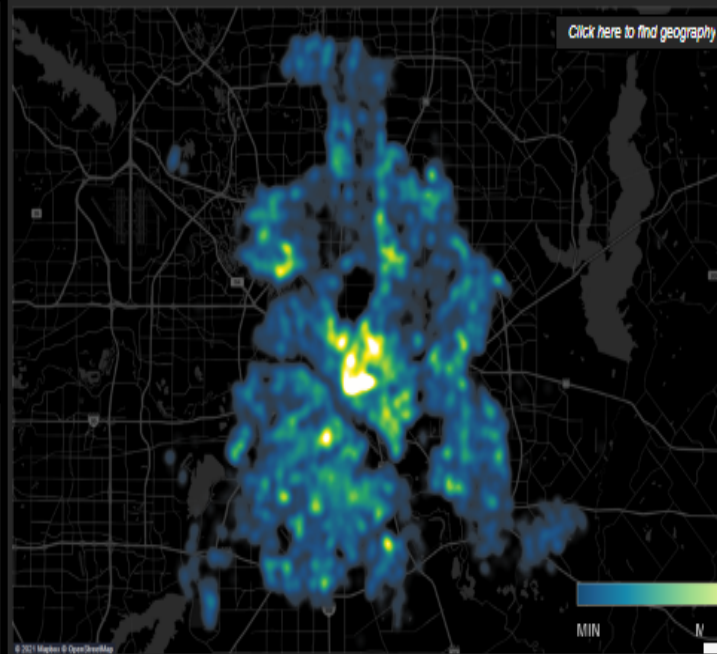
Heat Map

Select Geography

Division

Select Metric

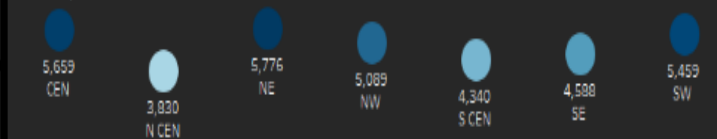
Count



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crímenes por División



Crimes Against

Crímenes por Víctima

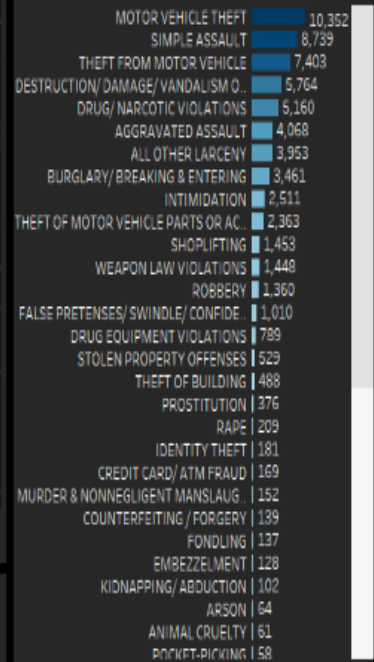


Crimes

Crímenes

Select Crime Category

(All)

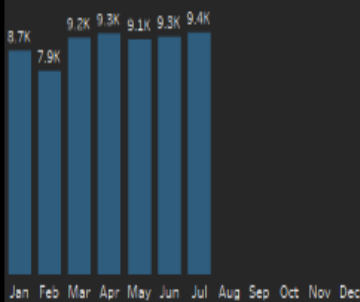


Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

11.65 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

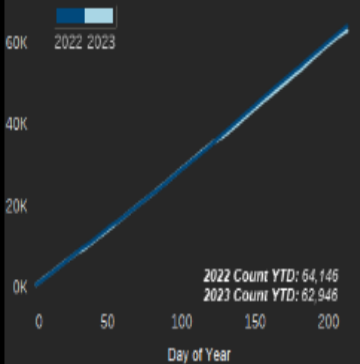
Crimes by Month

Crímenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



2022 Count YTD: 64,146
2023 Count YTD: 62,946

Day of Year

Count: the number of crimes that have occurred year-to-date
(January 1, 2023 through July 31, 2023)

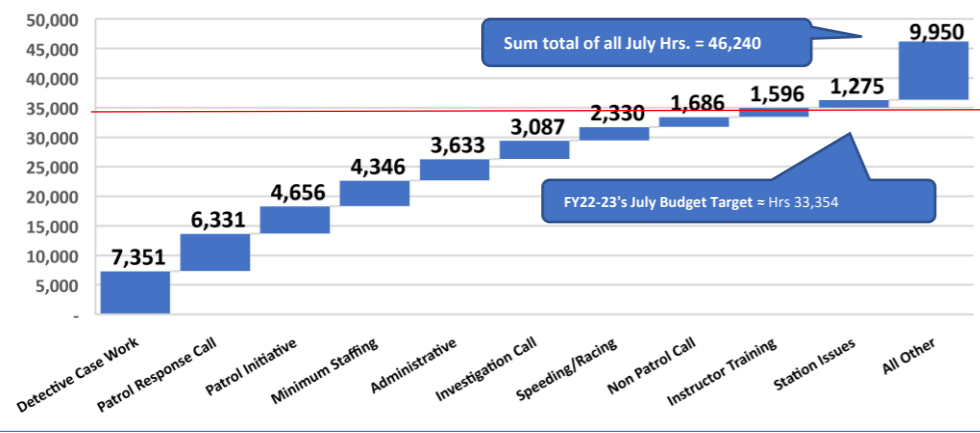
Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 7/31/2023

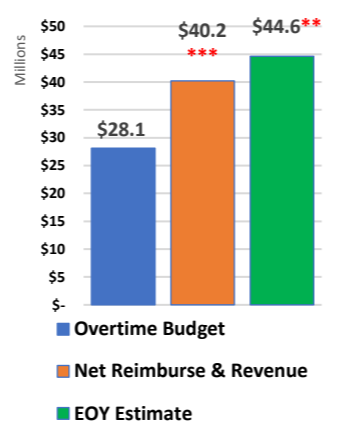
Dallas Police Department Dashboard July 2023

FY22-23 BUDGET

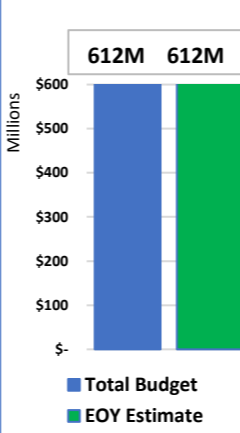
February Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

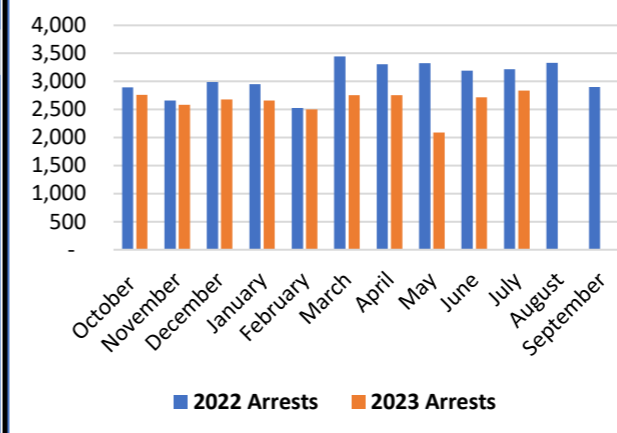


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS)

January 1, 2023 - July 31, 2023

Offense	2023	2022	Count Diff	% Change	Clearance Rate
Person					
Assault Offenses	15,325	16,930	-1,605	-9.5%	61.9%
Agg Assault FV	1,011	1,098	-87	-7.9%	-
Simple Assault FV	7,605	8,525	-920	-10.8%	-
Homicide Offenses	169	175	-6	-3.4%	55.0%
Murder & Nonnegligent Manslaughter	153	140	13	9.3%	-
Human Trafficking	23	24	-1	-4.2%	66.7%
Kidnapping / Abduction	102	86	16	18.6%	69.1%
Sex Offenses	422	432	-10	-2.3%	60.4%
Sub-Total	16,041	17,647	-1,606	-9.1%	61.8%
Property					
Arson	65	131	-66	-50.4%	17.1%
Bribery	1	3	-2	-66.7%	100.0%
Burglary / Breaking & Entering	3,462	3,997	-535	-13.4%	7.2%
Counterfeiting / Forgery	139	208	-69	-33.2%	12.3%
Destruction / Vandalism	5,768	6,113	-345	-5.6%	9.6%
Embezzlement	128	190	-62	-32.6%	30.8%
Extortion / Blackmail	27	3	24	800.0%	-
Fraud	1,374	1,391	-17	-1.2%	50.3%
Larceny / Theft	15,763	17,427	-1,664	-9.5%	4.9%
Motor Vehicle Theft	10,375	7,735	2,640	34.1%	6.7%
Robbery	1,362	1,523	-161	-10.6%	22.7%
Stolen Property Offenses	529	402	127	31.6%	98.2%
Sub-Total	38,993	39,123	-130	-0.3%	9.9%
Society					
Animal Cruelty	61	74	-13	-17.6%	16.2%
Drug / Narcotics	5,955	5,571	384	6.9%	61.8%
Gambling	40	39	1	2.6%	13.0%
Pornography / Obscene Material	29	41	-12	-29.3%	85.7%
Prostitution Offenses	432	125	307	245.6%	80.8%
Weapon Law Violations	1,449	1,529	-80	-5.2%	69.2%
Sub-Total	7,966	7,379	587	8.0%	63.3%
Total	63,000	64,149	-1,149	-1.8%	29.7%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 22-23 YTD	FY 21-22	FY 20-21
CBD	89	80	84
Central	170	180	185
NE	273	311	327
SE	265	279	304
SW	244	265	263
NW	221	236	237
NC	198	214	187
SC	251	264	314
Nuisance Abatement	10	10	8
Community Affairs (NPO)	106	92	82
Right Care	22	18	13
Patrol Total	1,849	1,948	2,004
Support	60	118	105
Administrative	175	136	126
Investigations	501	462	479
Tactical and Special Ops	274	256	257
Trainees	164	164	149
Total	3,023	3,084	3,120

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	0.43%	1.04%	5.65%	3.18%	7.97	42.56
NE	-19.02%	6.68%	-4.92%	-2.19%	10.79	151.59
SE	-7.00%	2.96%	-1.49%	-2.62%	12.64	197.07
SW	-6.89%	-2.57%	-9.66%	-1.40%	12.63	96.95
NW	-4.24%	-8.57%	-6.00%	-3.16%	9.35	63.41
NC	-17.52%	-1.46%	-15.52%	-6.75%	9.55	50.69
SC	-7.41%	0.13%	8.29%	-0.83%	14.14	140.53

*CBD crime and response time data included in Central

INTERNAL AFFAIRS*****

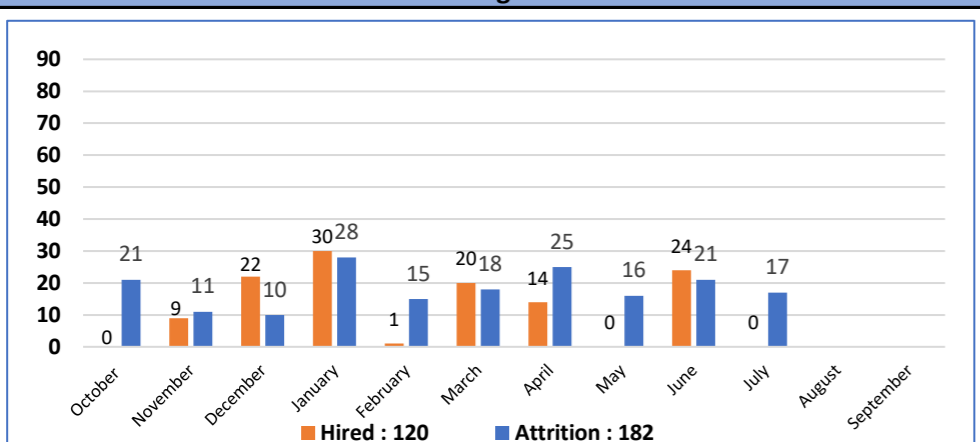
Complaint Type	2023 YTD	2022 YTD	% Change
Investigations Completed	150	188	-20.2%
Use of Force Complaints Received	47	39	20.5%

COMMUNICATIONS

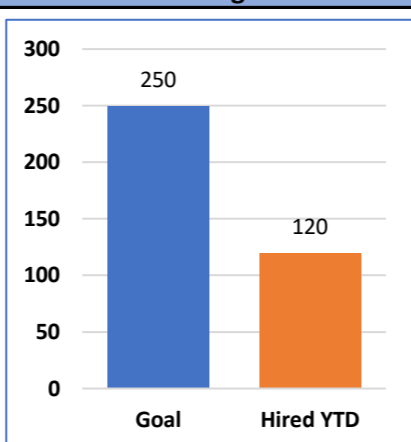
911 Call Center Information		
911 Calls MTD	July Avg Answer	July Service Level
174,320	0:04	93.10%

911 Operator Staffing			
Trainee	Operator	Actual	Authorized
4	93	97	144

FY 22-23 Hiring and Attrition



FY22-23 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	July-2023	July-2022
Major Disturbance	66,533	1,846	2,019
Other Incidents *****	32,084	932	900
Other Escalated *****	39,322	1,039	1,202
Suspicious Person	15,455	366	448
Minor Accident	14,636	393	437
Business Alarm	10,342	356	322
Major Accident	12,540	378	354
Loud Music	12,383	275	210
Burg Motor Veh	2,597	21	62
Crisis Intervention	8,331	227	226
911 Hang-up	3,368	87	104

July Reports

Expeditor Reports		DORS Reports	
1,247		2,036	

Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Jul-23	11.01	108.66	651.68	587.60	45,576
YTD 2023	11.26	109.92	700.58	742.68	320,759
Jul-22	9.52	70.57	419.56	497.49	50,422
YTD 2022	8.84	54.43	277.14	344.62	336,371

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

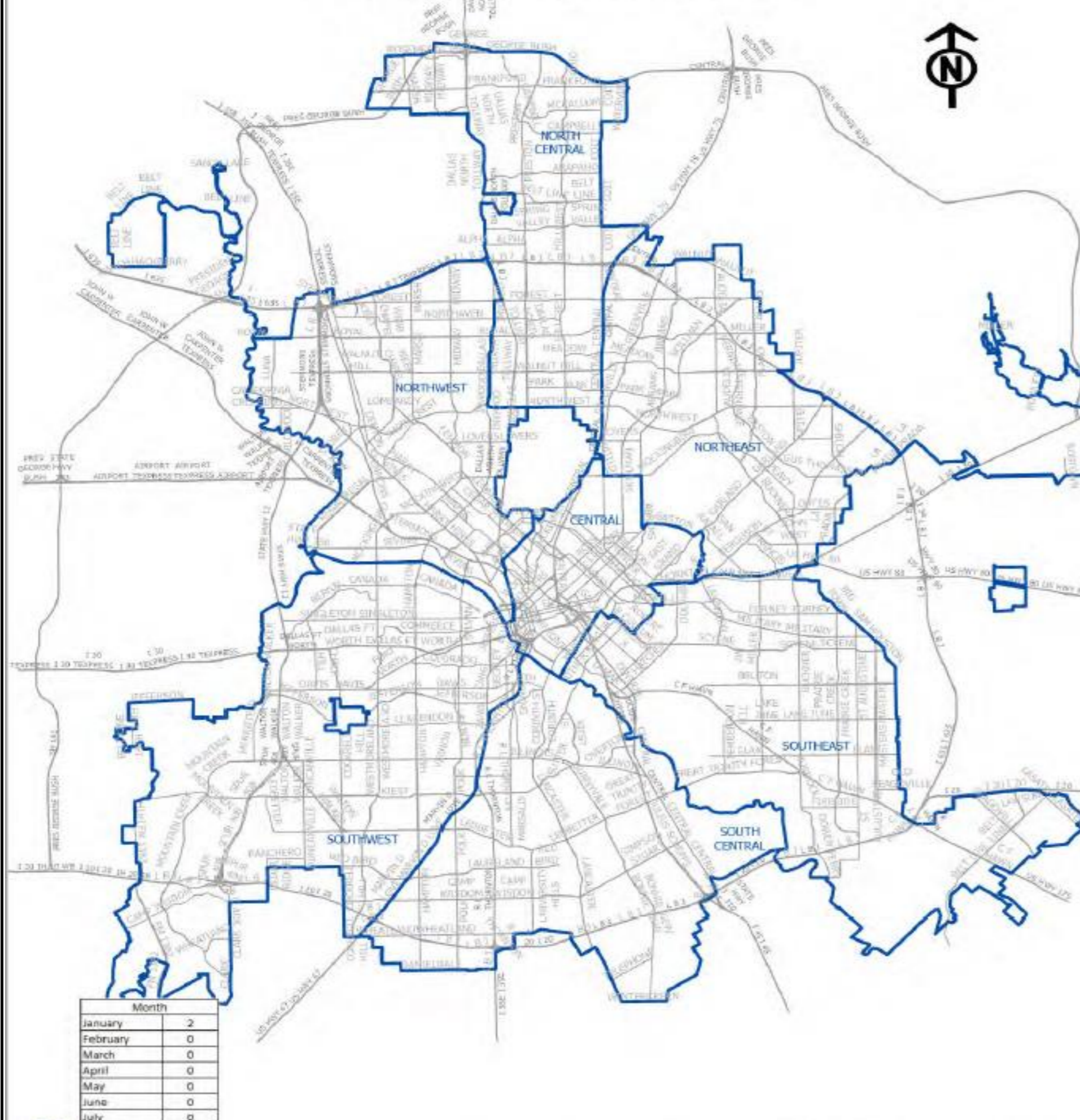
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Racing / Speeding Hotspots

Racing / Speeding Operational Activity

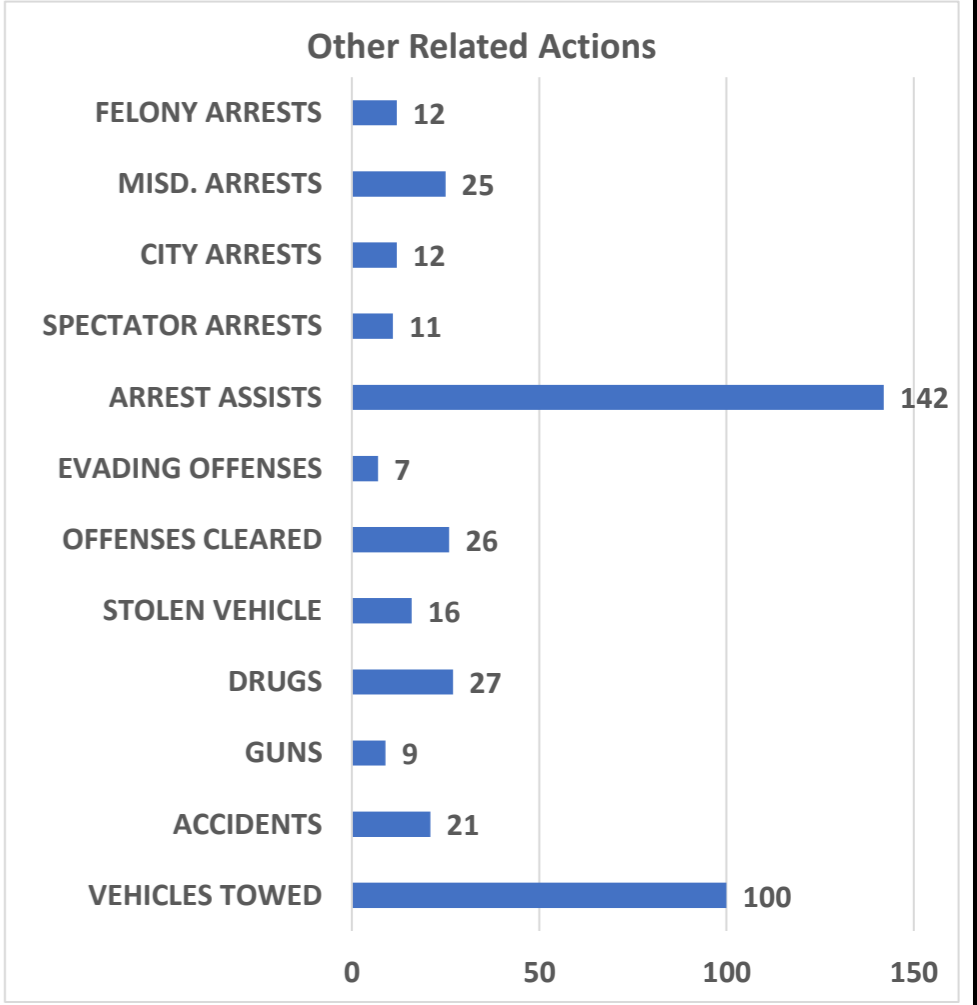
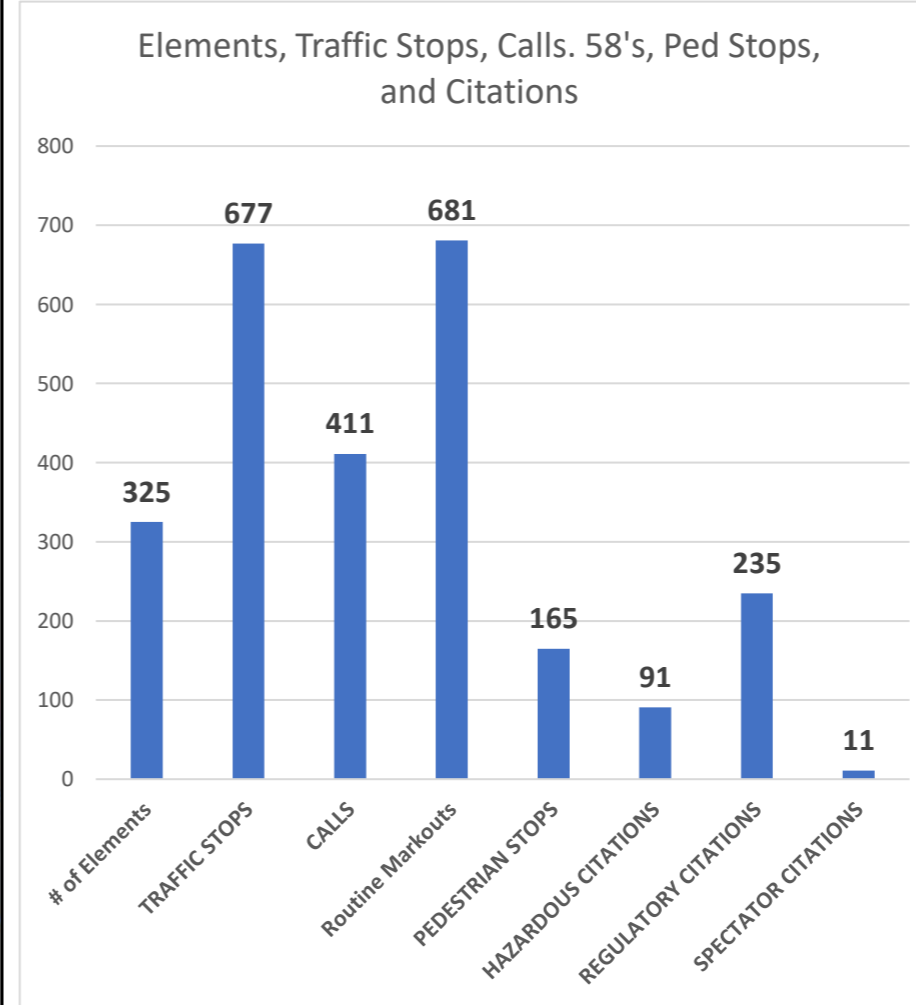
Takeover Locations



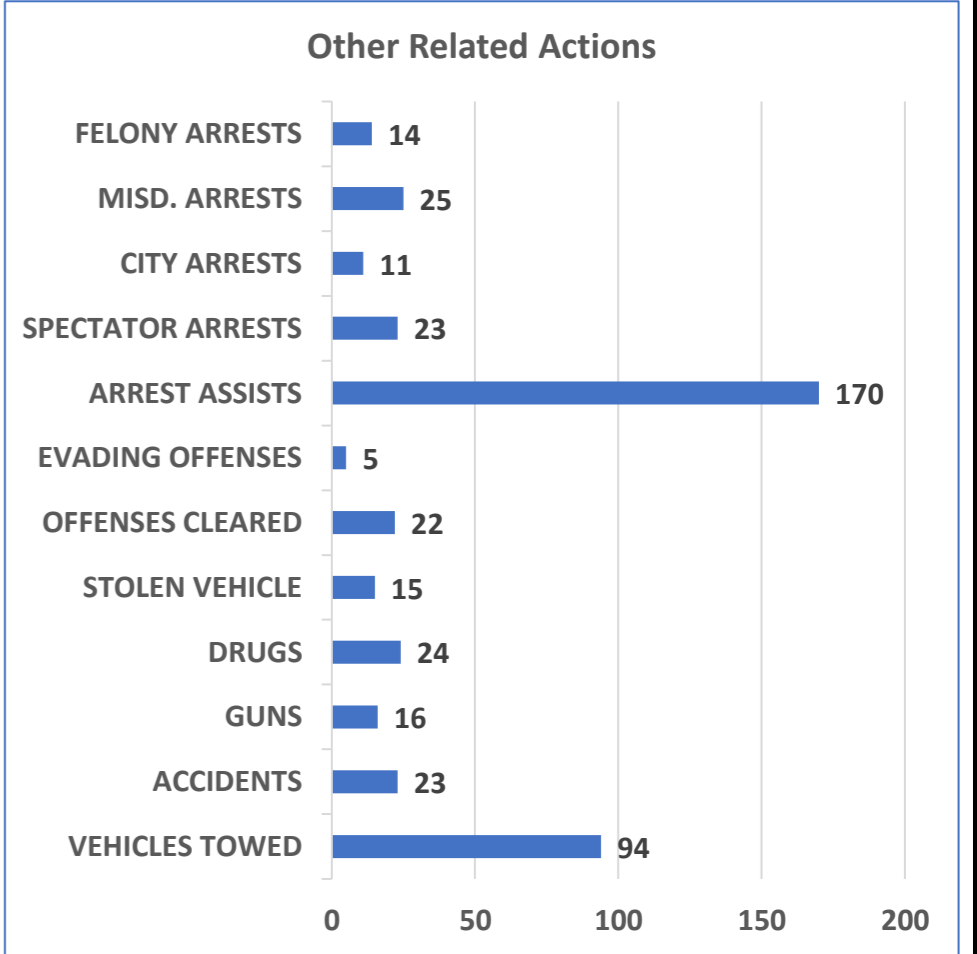
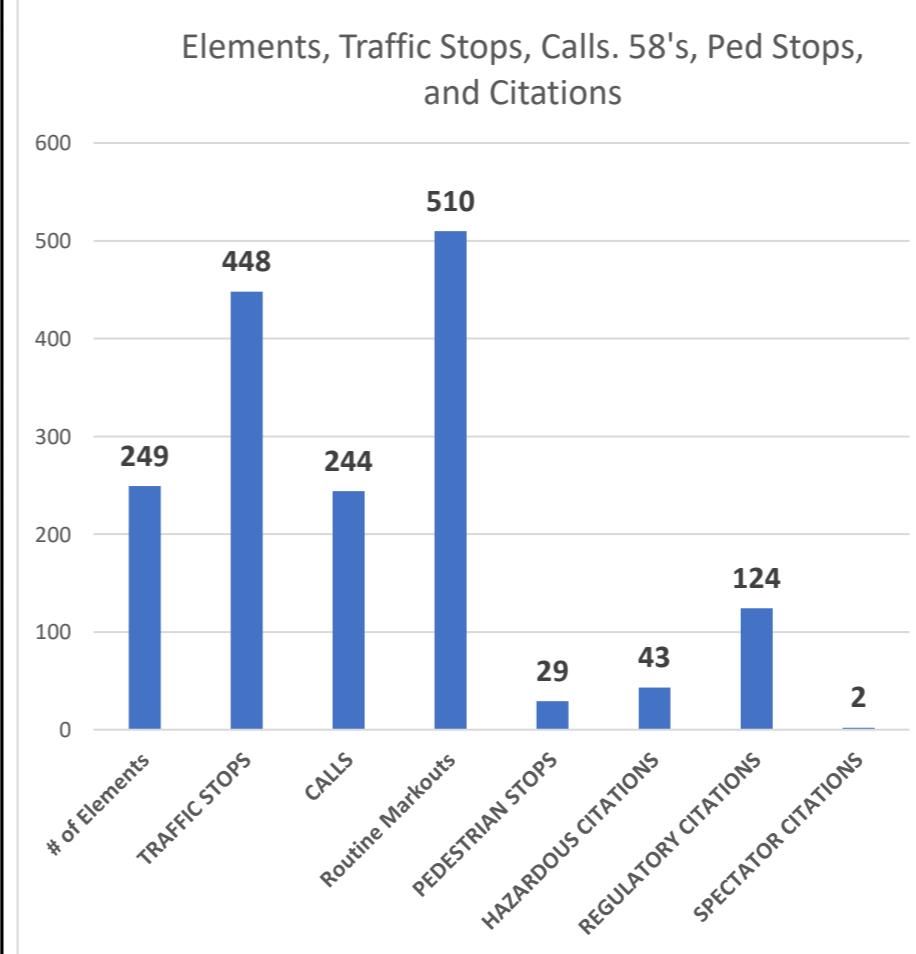
Month	Count
January	2
February	0
March	0
April	0
May	0
June	0
July	0

Date/Time: 7/31/2023 3:47 PM

June



July



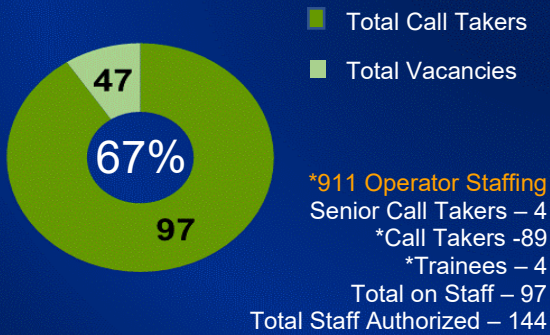
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (July) 2023

Call Center Staffing



Month	Service Level Comparison		
	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January	98.25%	98.07%	72.54%
February	98.25%	99.01%	52.91%
March	97.05%	98.16%	56.59%
April	94.23%	97.87%	60.24%
May	75.04%*	97.82%	41.51%
June	91.12%	97.48%	55.04%
July	93.10%	94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

*Ransomware Incident impacted the 911 service levels.



July 2023
Service Level

93.10%



YTD Level
Jan 1 – Jul 31, 2023

91.72%



Average Answer Time
July 2023

:04



July 2023
Total 9-1-1 Calls

174,320



Call Takers in Training

4



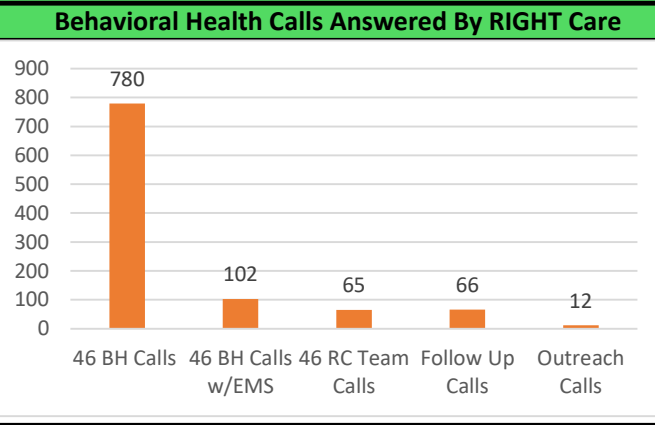
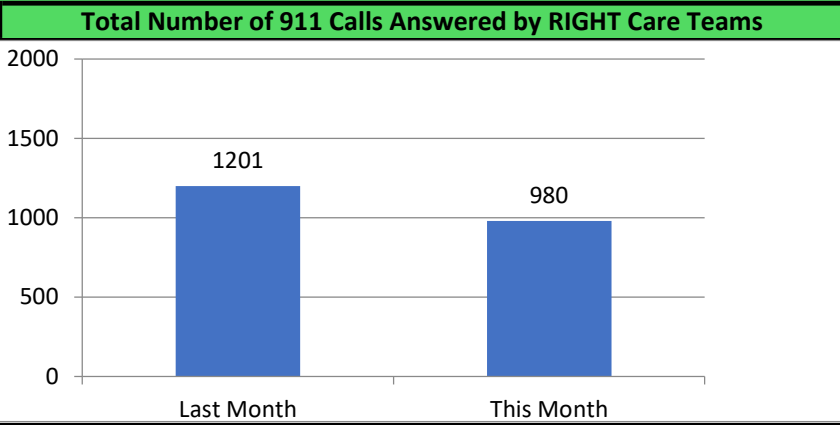
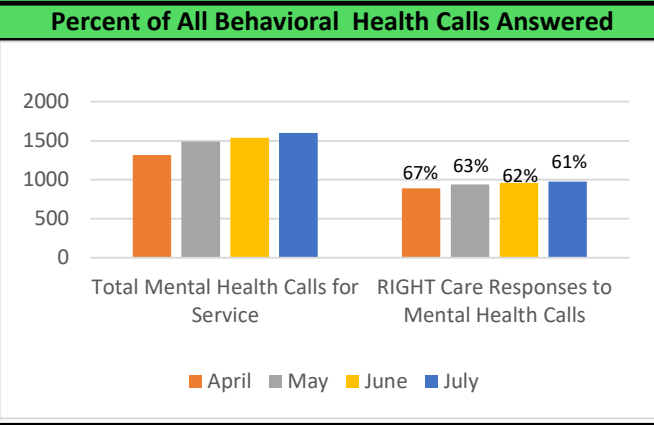
Call Takers in Background

8

Month	Total Emergency Calls		
	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January	146,772	142,329	152,558
February	137,468	126,752	165,670
March	162,022	149,460	170,351
April	162,761	154,103	169,187
May	195,513	162,569	193,895
June	183,954	154,464	187,044
July	174,320	167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = ▼ 9.22% (decrease)

Office of Integrated Public Safety Solutions - July 2023 Dashboard



DPD Right Care Activity

Activity	This Month	YTD
Clients Served	606	3,670
Calls Answered	980	5,774
Jail Diversions	11	92
Total Outreach Calls	9	66
Total Follow up Calls	39	274
Total	1,645	9,876
FY 21-22 Expansion	COMPLETE	18 TEAMS - 24/7 Hr.

Nuisance Abatement

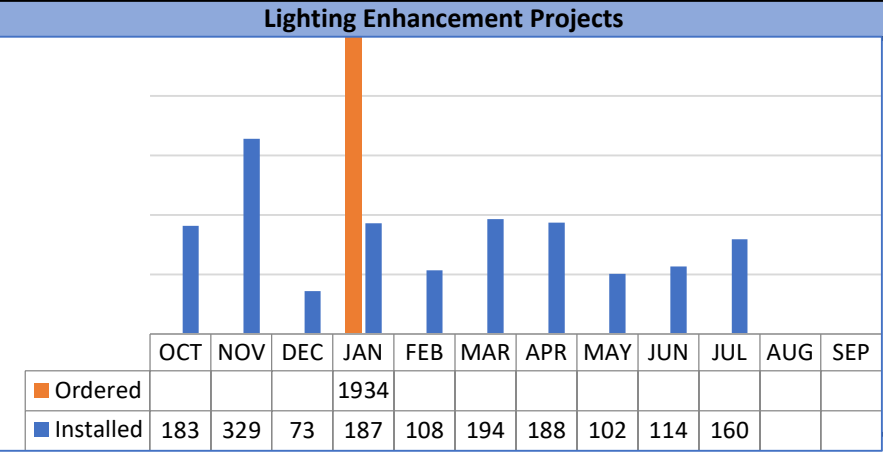
Activity	This Month	YTD
Properties Investigated	98	346
Contacts with property owners	128	450
Meetings attended	143	463
Cases closed	2	5
Active Cases	New Case	YTD
Central Open Cases	0	2
Northeast Open Cases	0	0
Southeast Open Cases	1	4
Southwest Open Cases	0	1
Northwest Open Cases	0	0
North Central Open Cases	0	2
South Central Open Cases	0	2
Total Cases	1	11
Staffing	Authorized	Current
Sergeant	1	1
Detectives	6	6
Intelligence Officer	1	1

Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	YTD
Code violations identified and worked	1,061	9,565
Code cases complete by owner compliance	65	498
Code cases complete through city intervention	34	397
Commercial business inspections	431	4,212
Vacant lots remediated	13	183
Zoning & Substandard Structure cases worked	721	5,100

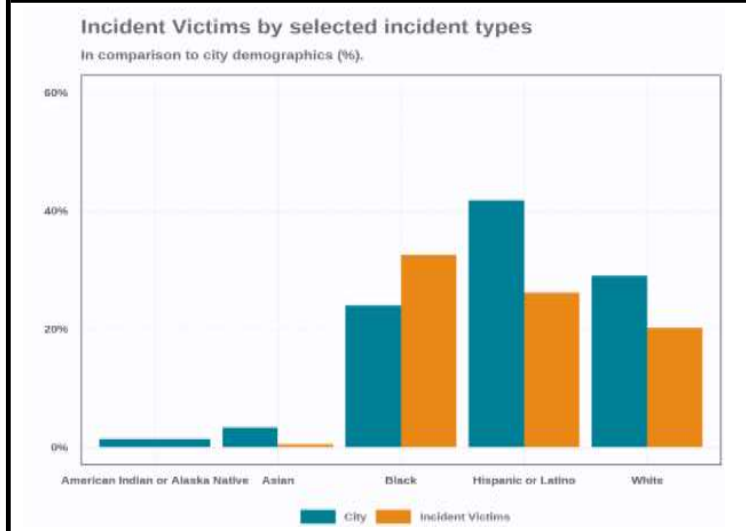
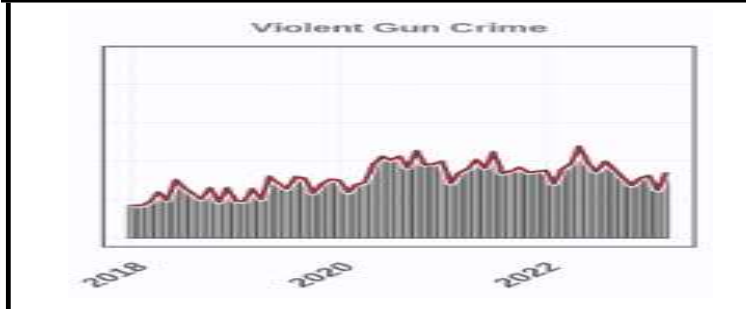
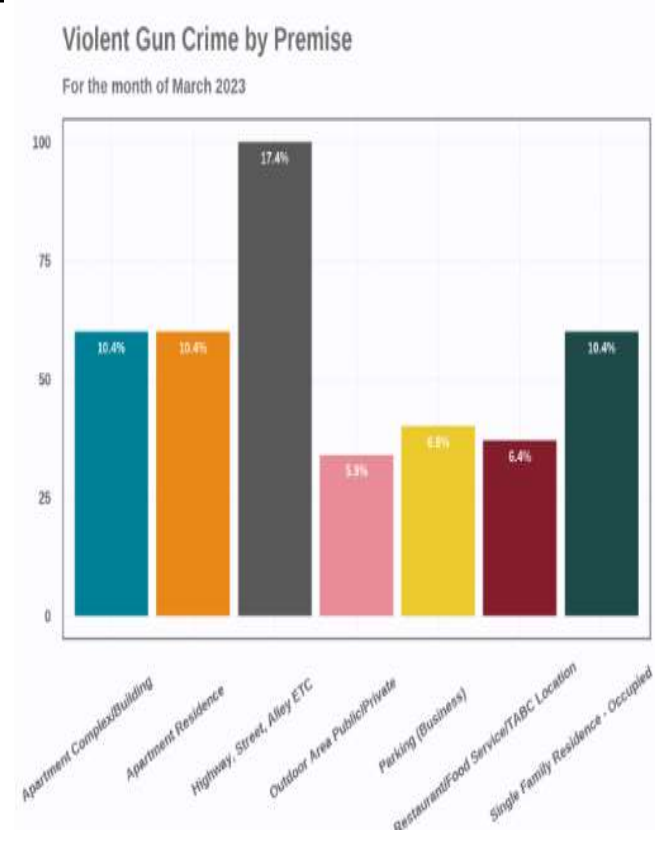
City Funded Summer Camp

Activity	July
Sites Hosted	4
Mentoring Contacts	60
Field Trips	3
Meals Provided	1320
College Tours	2



Public Safety Nuisance Properties

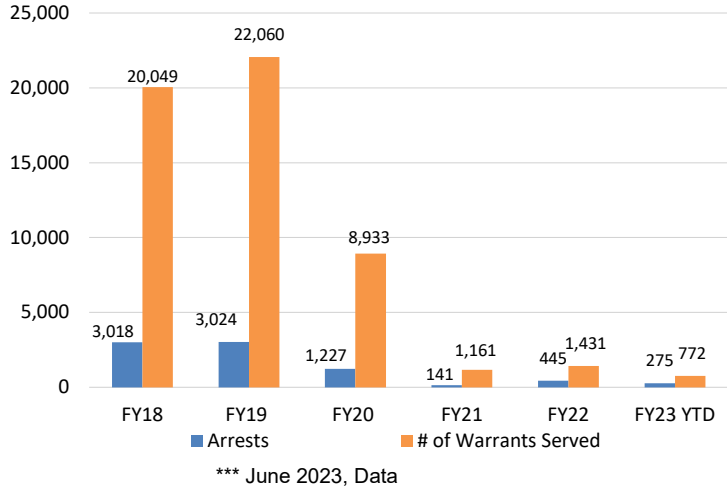
Council District	# Properties	SR Change	CIT Change	CFS Chg	VC Chg
1	5	50.0%	100.0%	-81.9%	-50.0%
2	3	100.0%	-100.0%	-64.3%	-100.0%
3	4	100.0%	-100.0%	-2.2%	25.0%
4	20	94.9%	1.8%	-14.3%	-10.0%
5	4	100.0%	-100.0%	-100.0%	-100.0%
6	18	33.3%	-24.0%	-26.9%	-29.4%
7	26	20.0%	-56.9%	-29.1%	-50.0%
8	10	100.0%	160.0%	-4.9%	-53.8%
9	1	100.0%	-100.0%	-87.5%	-100.0%
10	8	75.0%	-75.0%	-75.0%	-100.0%
11	2	30.8%	-75.0%	-75.0%	-100.0%
12	6	128.6%	-33.3%	-79.7%	-100.0%
13	2	100.0%	30.8%	21.4%	-50.0%
14	8	60.0%	-22.2%	-11.5%	-16.7%
ALL	117	76.2%	-21.2%	-25.4%	-30.8%



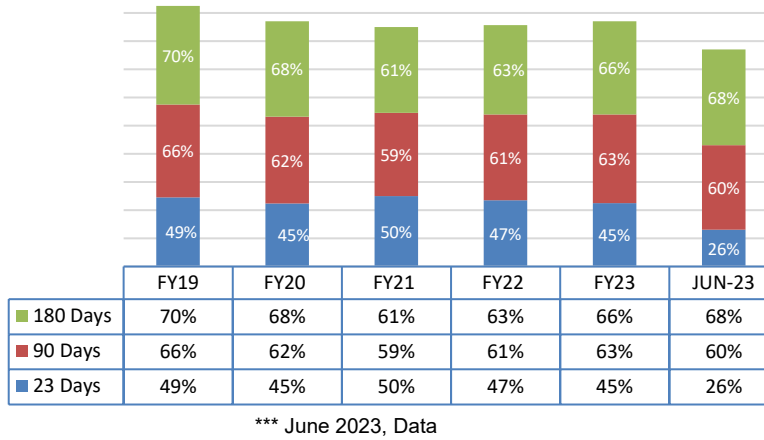
Municipal Court : Month Ending July 2023

*** June 2023, Data ***

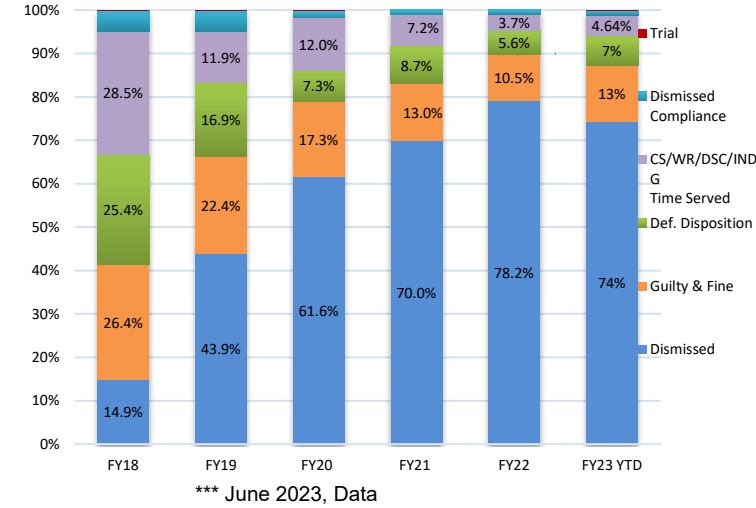
Warrant Enforcement



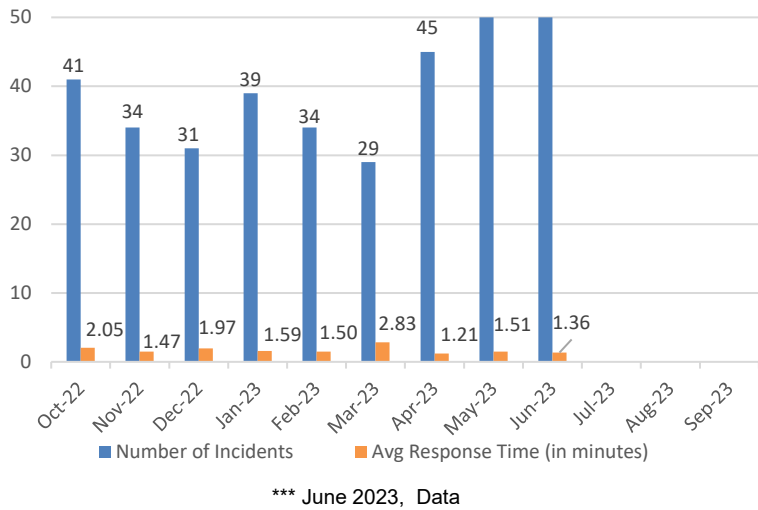
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



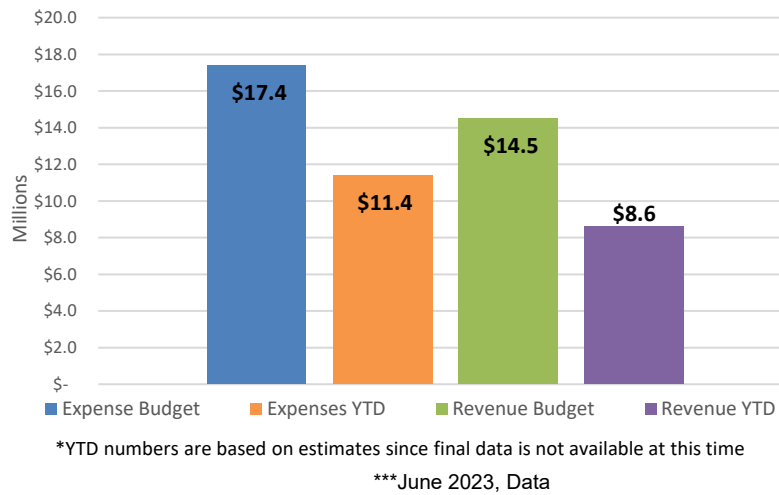
Courthouse Dispositions



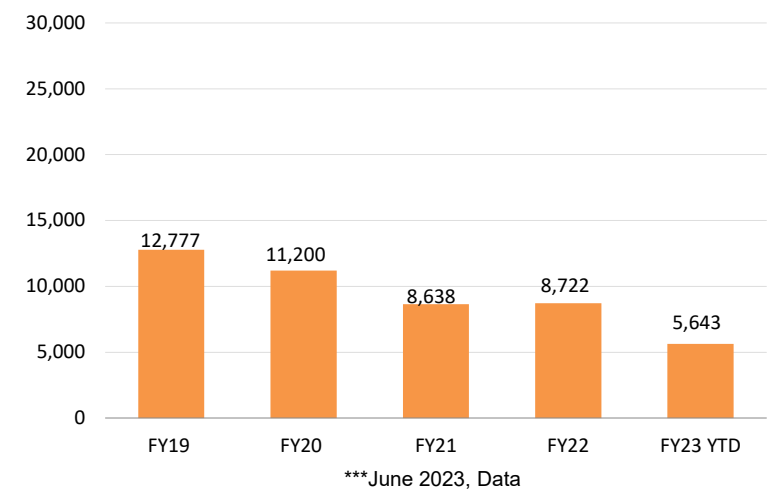
Security Incidents and Response Time



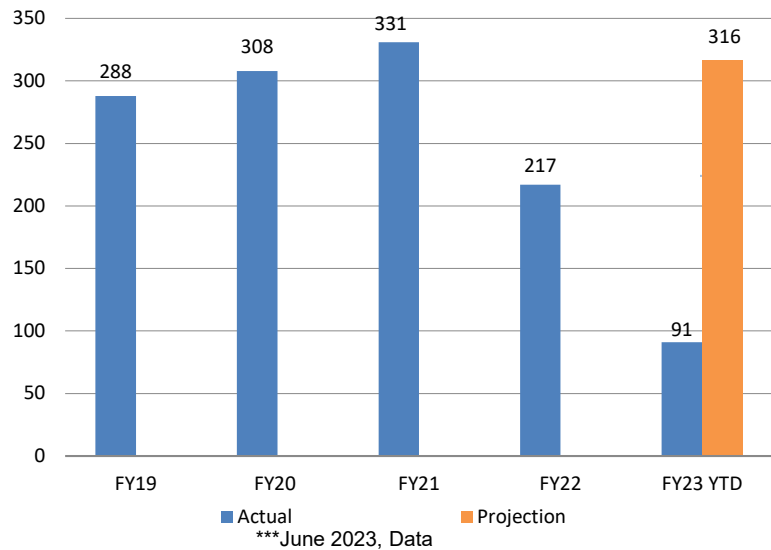
*Municipal Court Budget



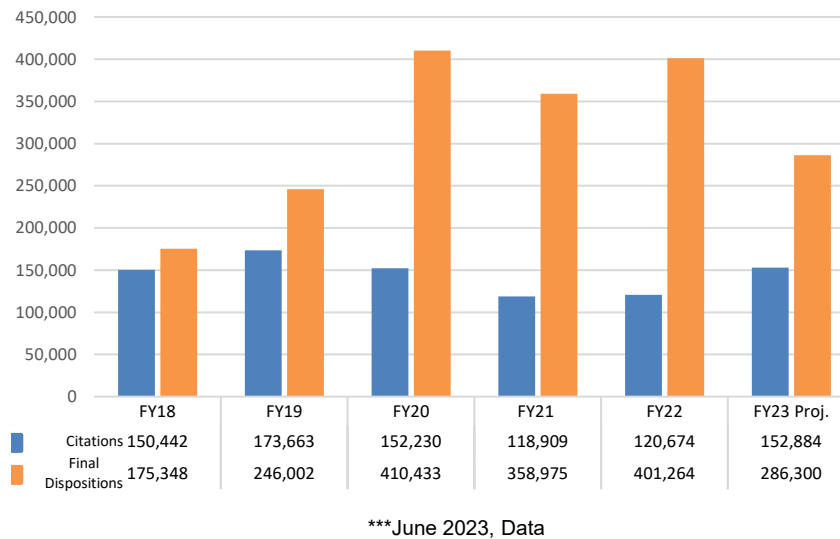
City Detention Center Book-Ins



Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance

