

Memorandum



CITY OF DALLAS

DATE May 5, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Shared Dockless Vehicle Program Relaunch**

Over the last several months, staff from the Department of Transportation, City Attorney's Office, Information and Technology Services, Office of Procurement Services, and 311 have been working collaboratively to finalize a contract with a data vendor to support staff in managing and overseeing the Shared Dockless Vehicle Program. The data vendor is a critical component in ensuring City staff is able to hold dockless vehicle operators accountable to the program guidelines. After many challenges, the data vendor contract is nearing execution.

While working on the data vendor contract, Department of Transportation staff have also been finalizing other components of the program including:

- Updating the 311 service request type and questions to ensure any complaints are able to be addressed effectively.
- Identifying the first set of dockless vehicle parking corral locations in Downtown and Deep Ellum.
- Coordinating with the identified dockless vehicle operators on inventory, the location of slow-ride and no-ride zones, and the plan for relaunch.

Although the data vendor integration with the dockless vehicle operators and the City's 311 system will take several weeks, the Shared Dockless Vehicle Program relaunch is planned for June 1, 2023.

If you have any questions, please contact Ghassan "Gus" Khankarli, Ph.D. P.E., PMP, CLTD, Director of the Department of Transportation, at ghassan.khankarli@dallas.gov.

A handwritten signature in black ink, appearing to read 'Robt Perez'.

Robert M. Perez, Ph.D.
Assistant City Manager

c: T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors