## Memorandum

DATE June 8, 2018

<sup>TO</sup> Honorable Mayor and Members of the City Council

## **SUBJECT Dallas Police Incident Data on City's Open Data Portal**

I would like to bring to your attention that over the past few weeks, we have received multiple inquiries from citizens and community watch groups regarding police incident data that is published on the Open Data Portal. The current challenges include missing incident records and the latency in the data refresh cycle on the portal.

Dallas Police Department (DPD) and Communication Information Services (CIS) have been investigating the root cause for these issues and have narrowed it down to two variables that impacted the publication of the incident data. They are as follows:

- The NIBRS upgrade in February 2018 had an impact on data fields being filtered (filters are based on established state data privacy rules)
- The Open Data Portal solution upgrade impacted the data refresh cycle

It is our goal to restore this service back to established levels as soon as possible. Both departments have been working in conjunction with the vendor to ensure all permissible police incident records are available on the City's Open Data Portal.

Please feel free to contact me if you have any questions or concerns.

Jon Fortune Assistant City Manager

c:

T.C. Broadnax, City Manager Larry Casto, City Attorney Craig D. Kinton, City Auditor Bilierae Johnson, City Secretary Daniel F. Solis, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Majed A. Al-Ghafry, Assistant City Manager Jo M. (Jody) Puckett, Assistant City Manager(I) Joey Zapata, Assistant City Manager M. Elizabeth Reich, Chief Financial Officer Nadia Chandler Hardy, Chief of Community Services Raquel Favela, Chief of Economic Development & Neighborhood Services Theresa O'Donnell, Chief of Resilience Directors and Assistant Directors

