

# Memorandum



DATE March 2, 2018  
TO Honorable Mayor and Members of the City Council  
SUBJECT **DPD Priority Classification**

I wanted to provide you with a response to questions regarding possible changes to the priority classification of suspicious person calls.

### **Priority Classification Update**

As part of the on-going effort to improve the department's response times, a review of the current standard operating procedures (S.O.P.) in the communications division was conducted. Suspicious person calls are currently being classified and dispatched as a priority 2 call, which is contrary to the S.O.P. that would designate them as a priority 3 call. It was discovered that these types of calls were changed to a priority 2 due to an effort to address a previous rash of burglaries. However, following the operation, these calls did not revert back to priority 3.

Communications corrected the designation back to a priority 3 call per the S.O.P. on February 22, 2018 and created a memorandum explaining the situation and justification to the Chief of Police. The Chief has ordered the suspicious person calls to remain as a priority 2 call until the memorandum and justification are thoroughly reviewed.

Should you have any questions or concerns, please contact myself or Police Chief U. Reneé Hall.



Jon Fortune  
Assistant City Manager

cc: T.C. Broadnax, City Manager  
Larry Casto, City Attorney  
Craig D. Kinton, City Auditor  
Billierae Johnson, City Secretary (Interim)  
Daniel F. Solis, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)  
Joey Zapata, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Nadia Chandler Hardy, Chief of Community Services  
Raquel Favela, Chief of Economic Development & Neighborhood Services  
Theresa O'Donnell, Chief of Resilience  
Directors and Assistant Directors